

# Jennifer Chen



AGE 40

OCCUPATION Stay-at-home Mom

LOCATION Pierce County

## Personality

Curious

Considerate

## Bio

Jennifer is a stay-at-home mom who immigrated to the U.S. with her family of 4. She currently resides in Pierce County where her children goes to middle school. She is curious about politics in her area and want to know how change is enforced on a governmental level.

## Core needs

- Need to understand the bills
- Need some Chinese guidance on the app

## Frustrations

- Struggle with understanding complex and lengthy text because her English is not proficient yet
- Want to vote on a bill but do not know how