



CITS3200 Project Team 18

UWA Academic Skills Drop-in - Client queue flow and usage reporting software

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1. What is this project?

1.1 Authors

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- Liam Hovell
- Frinze Lapuz
- Alex Hoffman
- Alex Mai
- Jake Yendell

1.2 References

Albert Einstein photo ref: MPI/Getty Images Diagrams by Jasper Paterson and Simon Dransfield Background art by Jordan Hartley

2. User

2.1 User Documentation

3. Administrator

3.1 Administrator Documentation

4. Developer

4.1 Technical Documentation for Developer

4.1.1 Application

The website is run using a flask server. Flask is a micro framework for the backend of the website. Jinja is used inside the HTML so the display can adapt to server data as well as for running loops. Users and test attempts are saved inside a SQLite database. The username, password, and scores of the user are saved so progress can be encouraged.

4.1.2 Development Workflow

This project uses docker to orchestrate multiple services. Make sure to install docker, see here for documentation.

Once you have it installed do the following:

Environment Variables: Create the .env file

There is a file called template.env. This contains all the configurations for the entire application for database, flask app, and pgadmin. Copy this to .env (you have to create this file).

Run the Docker-Compose

Run the following command

docker-compose up

This one command will build all the containers. Most notably this will create the Flask Application with pip installation, and database migration to PostgreSQL.

Rebuilding containers

If you do need to build containers, run the following:

1 docker-compose up --build

Services that are running

There are a couple of services that are running

Services	URL
PostgreSQL Database	http://localhost:5432
PgAdmin (PostgreSQL GUI)	http://localhost:8002
ReSQ Flask App	http://localhost:5000
MkDocs Documentation	http://localhost:8001

Going inside the container / Remote Code Execution

Most likely you will be developing inside this container such as doing pip installation and other commands. You can do remote code execution to the container using the following command

```
1 docker exec -it resq_app bash
```

This will allow you to connect to the container and do whatever command that pleases you.

4.2 Requirements

4.2.1 Acronyms, Abbreviations and Definitions

• UWA: The University of Western Australia

4.2.2 Aim and Scope

4.2.3 Requirements

Stage 1 Functional Requirements

The following are the core functional requirements for the first stage application

USERS

Stage 2 Functional Requirements

"Nice to have"

Some of the "nice to haves" of this project will be covered in this requirements documents. Howevever, "nice to haves" usually will come along as the users of the system see fit. This will be documented in the Issue Tracking Management system of the code repository.

Non-functional Requirements

Identifier	Name	Description
NFR1	Security	Only authenticated and authorised users should be able to perform actions such as adding equipment, updating equipment location and information, or searching for specific equipment.
NFR2	Performance	The loading time should not hinder the user experience and productivity of the user in the website. The page/actions should have a loading time < 5 seconds on most computing environments on standard internet connections**
NFR3	Maintainable and extensible	The website should be relatively easy to update and extended to accomodate for new contexts.
NFR4	Recoverable	In the event of the web server or database server crashing, all stored data should be fully recoverable.
NFR5	Intuitive user interface	The website should have an intuitive / easy-to-use user interface, so that users will be able to easily use the website and update the equipment database
NFR6	Compatibility	The application should be compatible with recent versions of the major browsers (Safari, Chrome, Firefox and Edge) on laptop and desktop computers
NFR7	Deployability	The application should be compatible with deployment in the SHL VPS

4.2.4 Proposed Solution

The proposed solution is to build a custom web application that will encompass and satisfy the requirements (by completing the suggested "ideal solution" as per the Aim and Scope).

Some research for existing design solution has been done for this project see Appendix: Existing Design Solution. The beauty of custom web application for the team is that it upskills the current software engineers as aligned in the purpose of this unit, and the high possibility of extending application depending on the requirements without being constrained with the bulk of codebase

of other unmaintained opensource projects. Comparatively to enterprise systems, most enterprise systems will charge per users that use the system, this easily becomes expensive because the amount of users that will use the system should be able to accommodate the number of users that are interested in looking for the assets.

Core Technologies

The custom web application will aim to satisfy all the requirements in here along with the "Nice to haves" as they come up. The application will be built using the ...

The authentication system will be outsourced to the UWA Pheme Authentication API to allow any users in with a UWA Pheme account to login.

DOCKER

Docker is a deployment technology that allows virtualization in a server to allow the packaging of software into containers for deployment. To satisfy NFR7 - Deployability, the web platform will use docker to allow the deployment through the SHL VPS Server

Furthermore, Docker will be used for orchestration of different services in development to increase speed of development, and reduce inconsistency between developers devices (NFR3 - Maintainable and extensible).

CODE OUALITY

The code quality will be ensured by peer reviews between the developers in the team.

CODE STORAGE AND DEVELOPMENT CONTROL

Git source control will be used, using the remote UWA System Health Lab organisational GitHub (NFR3 - Maintenace and Extensibility).

Prototype

See the Prototype mentioned in Figma Interface Prototype

Execution Team

The development of the web platform will be performed by

4.2.5 Development and Methodology

As per the staged requirement, majority of the development will take place on the stage 1 whereas stage 2 are feature-based requirements for the syste,.

4.2.6 Appendix

Existing Design Solutions

Some of the design solutions that have been considered with great detail and justification are here.

4.3 Coding Patterns

4.3.1 Casing

This codebase will be using camel casing.

4.3.2 Linters / Formatters

This will automatically format your code if you install ESLint in VS Code or type yarn lint in the specific folders.

Make sure you have installed the devDependencies so additional linters can be used.

4.3.3 Github Issues and Pull Requests

Most changes in the codebase can be matched to a github issue that contains description of the work that needs to be done. Each of the pull request are matched to this github issue with the branch name that has a standard $c\{Issue\ Number\}-\{branch\ name\}$. The issue number allows referencing especially when resolving reason for change.

4.3.4 Development with Docker

The development is done with Docker to orchestrate multiple services as defined in the <code>docker-compose.yml</code> file:

• Documentation at localhost:8001

4.3.5 Inconsistencies

During the project, different developers have different terminology. Some of the inconsistencies are documented below

4.3.6 queue means Team Name as well

queue refers to where the student belongs to in the queue. This can either be StudySmarter or Librarian team.

4.4 Frontend/Client-Side App

4.4.1 Frontend

4.5 Backend/Server-side App

4.5.1 Backend

4.6 Continous Integration Pipeline

These are just scripts that run whenever you do pull requests and successful merges. There are a couple of scripts that are currently configured see $\crit{l.github/workflows}$:

4.6.1 Automated Documentation Deployment docs.yml

This automatically deploys this documentation whenever main is updated with new changes.

4.7 Deployment

The deployment of ReSQ is in the UWA Infrastructure (to be precise in the UWA System Health Lab). The reason being is that permission is granted to Frinze Erin Lapuz (Software Team Lead of the Redbacks Team at the UWA System Health Lab).

There a couple of steps that were involved in doing this:

4.7.1 DNS Configuration

This is a 1 time configuration

The domain name is set to "resq.systemhealthlab.com" in UWA Cloudflare.

4.7.2 NGINX Configuration

Using Binchicken, I have created the NGINX configuration that will handle all requests going to the application (reverse-proxy).

Nginx Configuration

```
server_name resq.systemhealthlab.com;
           location / {
    proxy_set_header Host $host;
                 proxy_set_header X-Real-IP $remote_addr;
                proxy_pass http://localhost:10023;
                proxy_set_header X-Forwarded-Proto $scheme;
proxy_http_version 1.1;
                 proxy_set_header Upgrade $http_upgrade;
9
10
                proxy_set_header Connection
11
12
                 proxy_set_header X-Forwarded-For $proxy_add_x_forwarded_for;
                proxy_read_timeout 3m;
13
14
                proxy_send_timeout 3m;
15
16
           listen [::]:443 ssl;
17
18
           listen 443 ssl;
            \tt ssl\_certificate \ /etc/letsencrypt/live/systemhealthlab.com/fullchain.pem
           ssl_certificate_key /etc/letsencrypt/live/systemhealthlab.com/privkey.pem;
include /etc/letsencrypt/options-ssl-nginx.conf;
ssl_dhparam /etc/letsencrypt/ssl-dhparams.pem;
19
20
21
22
23
24
25
26
27
28
      server {
    listen 80;
           listen [::]:80;
                resq.systemhealthlab.com
29
30
31
                 www.resq.svstemhealthlab.com
           return 301 https://resq.systemhealthlab.com$request_uri;
```

Diagrammatic Explanation

graph TD User -->|User goes to resq.systemhealthlab.com|Cloudflare Cloudflare-->|Sees that it is under the DNS registed on VPS|VPS subgraph UWA Infrastructure VPS -->|Configuration on Locations|NGINX NGINX -->|Host Port Location| VPS VPS --> ReSQ subgraph Docker ReSQ Other UWA SHL Services end end

4.7.3 Deployment with Docker Image

This requires access towards the application inside the VPS. The easiest way to do this is to have access with the VPS through SSH (you may need permission for this).

Once you are in there, do

```
1 git pull
```

to pull in the new changes from the main branch.



git pull

This assumes that you already have the repository in the VPS. If it does not exist, just do git clone.

Then run

 $_{
m 1}$ sh deploy.sh

This will rebuild all the containers (for production) as well as the new code.

4.7.4 Gunicorn Process in Production

The reason as to why we gunicorn process instead of flask run in production is for the main following reason:

- gunicorn allows parallelising of HTTP request
- automatic disconnect towards the database after the short-lived process (of responding to HTTP request)

More information about its setup here.