

## Annual Condensate Line Cleaning

Each year, generally in May, the maintenance team will need to enter your condominium to clean out the condensate line in your water heater closet to avoid clogs in the condensate drainage system. There is no cost for this service.

While in your condominium, the team will assess the age of the water heater, see whether or not you have the required hot water heater shut-off device in place and whether it is operating properly. They will check the valves, conduct a water sensor test, and check the toilet supply lines to be sure they are braided lines.

This process is necessary to avoid clogs in the drainage system and to identify potential equipment issues that can lead to costly flooding. We appreciate your cooperation by allowing the team access when you get the notice in May.

Please see the recommended maintenance information for **maintaining your heat pump**, also posted on the resident portal webpage.

