## The Towers at Harbor Court Condominium Vision and Values

## Vision

We are a premier, urban luxury condominium community, providing a first-rate facility and an exceptional level of core services and amenities which are cost-efficient and capable of expansion and tailoring to individual needs at individual expense. We will be recognized by knowledgeable seekers of condominium residences as the preferred place to live in downtown Baltimore City.

## **Values**

Our core values encompass respect for people, minimally intrusive rules and systems, continuous improvement, team-work and enhanced quality and worth. This includes:

- Respecting and welcoming diversity in our community, believing that it enhances our condominium living experience;
- Maintaining a high level of security with great care taken to avoid impinging upon a resident's use and enjoyment of the property;
- Aggressively pursuing, evaluating, and implementing cost effective state-of-the-art improvements to enhance the use and value of our property;
- Maintaining high standards of upkeep and maintenance protecting the value of our investment;
- Treating our workforce fairly, with respect and as partners in assuring that The Towers at Harbor Court maintains high standards and reputation;
- Teaming with other members of the Condominium regime (Hotel, Business Office, Garage and Health Club) and the city to address problems and opportunities, as they arise.

