# **How To Reset Your Resident Portal Password**

If you don’t know your username or the email address you provided to the Administrative Office, email [info@thetowersatharborcourt.com](mailto:info@thetowersatharborcourt.com)

* Go to this URL: <https://www.thetowersatharborcourt.com/apartment-management/>
* At this screen, click **Forget Password?**

Graphical user interface, application

Description automatically generated

* Enter your Username or Email Address.

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| **BEFORE**  Graphical user interface, application  Description automatically generated | **AFTER** |

* Click **Get New Password**

The next screen tells you an email was sent with a link. This is a preview:



Graphical user interface, text, application, email

Description automatically generated

* Click the link within this email.
* Remove / clear / delete the default password you see in the New password box.

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| **BEFORE** | **AFTER** |
|  | Graphical user interface, application, Teams  Description automatically generated |

* Enter your new password. To protect our portal, your new password must be **Strong;**use the password indicator to determine the strength, which turns green.
  + **Write down and/or save your password somewhere safe before clicking Save Password.**
* Click Save Password.
* Click **Log in**, type your username and new password.

Graphical user interface, text, application, Teams

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* + Click Remember Me to save your information upon next login.

You will now be logged into the Resident Portal.