

SRIKANTH HARI, MBA, PMP, CISA, CISM

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CAREER PROFILE

LEADERSHIP | INNOVATION | PASSION

Senior Technology Manager with Canada, US and offshore experience in Program/Project management, Strategic Planning/Implementation, Software Development/Integration, Products Creation/Rollout, Customer Interface Management, and Operations/Services. In-depth knowledge of several domains including Telecommunications, Mobile Computing, Cloud deployment, Finance, Insurance, Tax, and Health Informatics. Proven ability to cultivate productive relationships with key decision makers and manage personnel globally to achieve program and corporate goals.

CORE COMPETENCIES

Life Cycle Program/Project Management	Stakeholder Communications
Leading cross-functional teams	Business Analysis & User Stories
Managing multi-disciplinary projects	Cloud/Virtualization Strategies
Globally Focused/Culturally attuned	Solution Design/Validation
Collaborative Mindset	Application Security
Team Leadership/Development	Threat & Vulnerability Assessment
Organizational Change Management	Mobile Development
Cost Benefit Analysis	Customer Interface Management

AREAS OF EXPERTISE

PROGRAM/PROJECT MANAGEMENT

- Manage programs/projects between \$500,000 and \$23 million, from concept through to successful deployment/installation and warranty management, liaising with both internal and external clients as well as vendors.
- Manage contracts, budgets, resources, schedules.
- Experience with various methodologies including Agile/Scrum, RUP, and RAD.
- Coordinate communications, information, and highly skilled professionals to meet technology needs and evaluate progress while assuring smooth, efficient projects and activities
- Avoid scope-creep by balancing needs on business and technology sides with realistic/common sense project commitment, while leading projects to successful completion that exceeds expectations.
- Prepare competitive quotes of various sizes for programs/projects, estimating the cost of materials, resources and equipment and applying prices aimed at securing a strong profit margin.
- Collaborate with sales, marketing, product, engineering, architecture, development and quality assurance in formulating project strategies and delivering custom solutions to meet clients requirements.
- Develop, maintain and foster effective relationships with clients, providing update on projects and resolving any issues/concerns promptly to ensure their satisfaction.
- Create budgets for quotations and develop proposals in response to request-for-proposals (RFP).
- Comply with best practices as well as provide input and feedback to enhance the effectiveness of the practices.

LEADERSHIP

- Manage and turn around troubled programs/projects and guide culture shifts

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- Assemble and lead large cross functional, geographically dispersed, and culturally diverse teams with high rates of utilization.
- Demonstrate professionalism, tact, and diplomacy while working with customers in high-pressure situations.
- Experience in varying domains and committed to aligning technology and business to generate cost-effective solutions and deliver multiple, mission-critical, multimillion-dollar projects on time and within budget
- Strong interpersonal, written, and verbal communicator who can deliver effective presentations, consult on technology projects, and maintain collaborative relationships.
- Compassionate yet demanding leader/mentor who has guided teams through critical business and morale issues
- Optimistic, imaginative, hard-working self-starter cited by senior management and colleagues on several occasions for exceeding expectations
- Transform strategic plans into workable solutions and benchmarks performance against key operational targets/goals.

ARCHITECTURE/DESIGN/DEVELOPMENT

- Manage and develop team of architects and developers responsible for developing Applications for various domains including Telecommunications, Networking, Retail, Health Informatics, and Finance.
- Provide architectural and technical guidance to product development and ensure that sound software engineering design process and quality practices are followed.
- Analyze and review the design of the software, including technical reviews and analysis of source code which include in-house developed code, as well as review of technologies provided by 3rd party vendors.
- Manage the cross-functional, multiple development efforts through conception, planning, testing, certification, implementation, integration and sustenance.
- Analyze appropriate technologies, vendor products, competitor's offerings, options for critical design elements and features and determining optimum selection.
- Represent software development as the primary interface to marketing, procurement and service.
- Compare and evaluate various Cloud Management Platforms based on an Organization-developed criteria.
- Plan and schedule deployment of various Opennebula components including front-end, hosts, datstores, Service and VM networks,
- Develop feature packages that include use cases, work-flows, requirements and functional specifications for hand off to development team.
- Manage development on various platforms including C++, Java, J2EE, Hadoop, Weblogic, TomCat, Websphere, JBoss, Oracle, DB2, MySQL, HTML, CSS, PHP, Javascript.
- Experience with web services including JAX-WS/SOAP, JAX-RS/REST, WSDL, WADL
- Software development in Java with specific experience in JAX-B, XSLT/XPath, JMS, JDBC, Spring, Servlets, JSF/JSP
- Multi-stream code management using a central repository (SVN, GIT)
- Build/Deploy (Maven, Ant, Hudson/Jenkins, CruiseControl, Nexus, Artifactory)
- Design/Develop on IDE/tools including Rational Suite, Eclipse, IntelliJ, JDeveloper, Dreamweaver,.
- Perform detailed technical analysis of electronic threats, including malware, viruses and other Internet-based attacks
- Design with security considerations, particularly application security, and recommend solutions to achieve business needs

EDUCATION/CERTIFICATIONS

- **MBA**, 2003, Haas School of Business, UC Berkeley

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- **MS**, Computer & Information Science, 1998, Syracuse University
- **PMP**, Project Management Professional, Since 2008
- **CISM**, Certified Information Security Manager, Since 2010
- **CISA**, Certified Information Systems Auditor, Since 2011
- Currently Working towards **CISSP**

PROFESSIONAL EXPERIENCE

SUNLIFE FINANCIAL, WATERLOO, CANADA

Nov 2013 –Present

PROJECT MANAGER (SENIOR), INDIVIDUAL APPLICATIONS SERVICES

SUMMARY

Lead and deliver multiple projects in key product portfolio upto \$4.0 Million in budget. Project domains include Tax, Insurance products, and Actuary.

BLACKBERRY, WATERLOO, CANADA

May 2011 – Nov 2013

SENIOR TECHNICAL PROJECT MANAGER

SUMMARY

Managed complex cross-functional technical projects including BlackBerry Software Updates. Out of Box Experience, and Automotive updates. Accountable for high quality global release of Core Applications functionality.

KEY ACCOMPLISHMENTS

- As prime contact for customer issues, worked closely with various teams to resolve any incoming issues raised by end-customers
- Delivered complex releases of Core Applications within the BlackBerry platform on a demanding schedule.
- Recognized multiple times for exceeding expectations.

DELOITTE TOUCHE TOMHATSU LTD, TORONTO, CANADA

Jul 2007 – May 2011

GLOBAL PROJECT MANAGER, STRATEGY& PLANNING

SUMMARY

Responsible and accountable for the coordinated management of multiple projects that were targeted for Global release, impacting significant number of Deloitte member firms.

KEY ACCOMPLISHMENTS

- Delivered multiple projects as part of the Global organization
- Delivered consistently on PMO Transformation efforts (Including Portfolio Launch and Key Project Management Approaches) reporting to Director of PMO.
- Recognized multiple times for going the extra mile

CANADIAN INSTITUTE FOR HEALTH INFORMATION, TORONTO, CANADA

Dec 2003 – Jul 2007

TEAM/TECHNICAL LEAD

SUMMARY

Managed complex IT projects related to Health Information including the Organization's flagship product, delivering on an aggressive schedule within budget and time-constraints. The analytical data generated by this product is utilized for advanced analysis by the government of Canada.

KEY ACCOMPLISHMENTS

- Led Design and Development of flagship product and delivered high-quality product on an aggressive schedule.
- Led Threat, Vulnerability, and Risk Assessments (TRA) resulting in identification of specific vulnerabilities that led to design modifications.

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- Rated in the top 5% of performers in the annual performance review.

JONES NEWYORK, WHITE PLAINS, NY, USA
PROJECT LEAD

Aug 2002 – Dec 2003

SUMMARY

- Planned, designed, and deployed a new Retail Order Management system.
- Established and maintained long-standing professional relationships with clients and other stakeholders.

KEY ACCOMPLISHMENTS

- Prime interface to offshore team that was responsible for development and testing.

INTRAWARE, ORINDA, CA, USA
SENIOR SOFTWARE ENGINEER/TECHNICAL LEAD

Jul 2000 – Aug 2001

GENENTECH, SOUTH SAN FRANCISCO, CA, USA
PROGRAMMER/ANALYST

Oct 1998 – July 2000

CLIENTS:
OMSI, BAY AREA BLACK HEALTH ORGANIZATION, SAN FRANCISCO, CA, USA
SOFTWARE ENGINEER (CONTRACT)

Jan 1997 – Aug 1998

KEY ACCOMPLISHMENTS (1997-2000)

- Wore multiple hats in the organizations and delivered on key initiatives
- Recognized for critical analytical skills and solving complex problems

NON-PROFESSIONAL EXPERIENCE

- Volunteer, Junior Achievement – Helping school students explore career possibilities, manage finances, start a company and realize their potential.
 - Volunteer, CSC, Community Support Connections – Enabling seniors and adults with disabilities to live at home independently.
 - Mobile Application Design and Development, Android platforms
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