

## UGUR ARMAGAN

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### **EDUCATION:**

**Northeastern Illinois University**

***B.S. in Computer Science, Expected May 2018***

- *Major GPA: 3.7*
- **Relevant Courses Completed:** Programming I (A), Discrete Structures (A), Human Computer Interactions (B)
- **Courses In-progress:** Programming II, Computer Organizations, Client-Side Web Development

**Triton College**

- Phi Theta Kappa National Honors Society

### **LANGUAGE AND TECHNOLOGIES:**

**Programming Languages:** Experience with Java, HTML5, CSS, and Bootstrap

**Operating Systems:** Windows, Mac OS

### **EXPERIENCES:**

**Tutor, Aug 2016-Current**

***Computer Science Tutor***

- Assisted students by clarifying study materials, reviewing difficult subjects, and explaining new computer science topic.

**Flash Limousine & Bus, May 2014 – Current**

***Dispatcher and Reservation Specialist***

- Logged reservations and established organizational methods in the workplace to streamline daily directive to drivers.
- Coordinated large fleets and minimized delays by utilizing strict time management skills, resulting in positive customer satisfaction 3 years running.
- Developed business to business relationships through cold calling and a compelling presentation of company performance, allowing our affiliate partners list to grow by 35% in 2016.

**ATS Electronics, June 2013 – May 2014**

***Systems Technician***

- Configured routers and modems, port forwarding, and located devices via IP addresses.
- Troubleshoot various hardware and software malfunctions along with network issues that relate to the CCTV system.
- Commercial IP CCTV security system installation, setup, and repair.