# Noah Ubadale □ +234 815 859 7194 | □ ubadalenoah@gmail.com □ Abuja, Nigeria

# **Objective Summary**

Customer-focused and proactive Crop Science graduate (Second Class Upper, University of Abuja) seeking to contribute meaningfully as a Customer Success Intern under the Pandora Internship Scheme. Equipped with strong communication skills, data handling experience, and a passion for helping customers solve problems. Eager to grow in a remote, tech-driven environment while supporting customer satisfaction and retention.

#### **NYSC Status**

Eligible – Awaiting Mobilization

### **Education**

# **B.Sc. Crop Science (Second Class Upper)**

University of Abuja, Abuja, Nigeria – Expected 2025

- Relevant Coursework: Agricultural Economics, Crop Protection, Soil Science, Animal Science
- Final Year Project: Effect of Cocoa Pod Husk Tea on the Germination, Growth and Yield of Tomato
- Head of Class, 2023–2024 Academic Year

#### **Skills**

Customer Support: Empathy, clear communication, active listening, client relationship

management

Technical Skills: Data analysis, Microsoft Excel, Power BI, basic reporting

Digital Tools: Microsoft Word, Excel, PowerPoint | Google Suite

**Soft Skills:** Time management, problem-solving, adaptability, teamwork **Remote-Readiness:** Functional laptop and reliable internet connection

# **Experience**

# **International Institute of Tropical Agriculture (IITA)** – Abuja, Nigeria *Yam Improvement for Income and Food Security in West Africa (YIIFSWA)* **Intern** | 2022 – 2023

- Supported field research, yam propagation, and customer interaction for data collection
- Analyzed research data and prepared reports to guide decisions

### **NSDIC**

Data Analyst Intern | Feb 2025 – May 2025

- Collected, cleaned, and analyzed training data for ML projects
- Ensured data accuracy, contributing to user-centered outcomes

Red Goat Farm – Kuje, Abuja Industrial Trainee | Jan 2022 – Jun 2022

- Assisted with livestock management and customer-facing farm operations
- Recorded field activities and supported general farm administration

## References

Available upon request