# OpenMyPro

OpenMYPro Bugs

1. **If a new user signs up it shows the sign in and logout button on the profile icon until sign up completion.**

   Steps to Produce
   1. Navigate to the https://www.openmypro.com/
   2. Click on Sign Up from the top-right menu.
   3. Enter the required information.
   4. Submit the signup form.

2. **If a guest user clicks on log out he still sees the logout button and he can click on it again and again.**

   Steps to Produce
   1. Make sure you are not logged in (guest user).
   2. Click on the profile icon in the top-right corner.
   3. In the dropdown menu, observe that Logout is visible.
   4. Click the Logout option.
   5. Notice that nothing changes the system still shows the Logout button.
   6. Click Logout again.

**3. if a new user signs up and he clicks on complete sign up, he can use email that is associated with another account.**
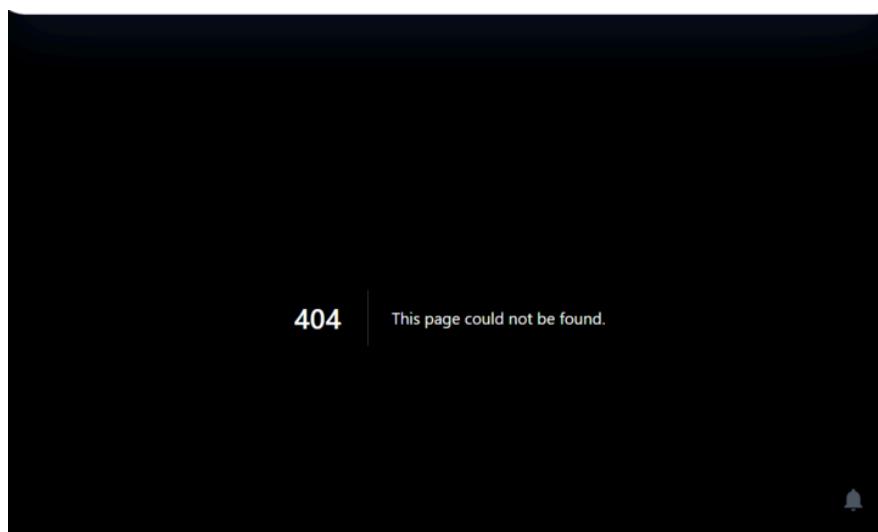
    Steps to Produce
1. Go to https://www.openmypro.com/.
2. Click Sign Up and start creating a new user account.
3. Complete the initial registration form.
4. When redirected to the complete signup page, locate the email field.
5. Enter an email address that is already registered with an existing user account.
6. Submit the form.

4. If a new user signs up and completes a profile, After clicking save he gets a 404 error.

    Steps to Produce
1. Go to https://www.openmypro.com/signin.
2. Click Sign Up and create a new account.
3. After filling the initial signup form.
4. Fill in all required profile fields.
5. Scroll down and click the Submit button.

5. If a user clicks on a delete account, he can still login in that account.
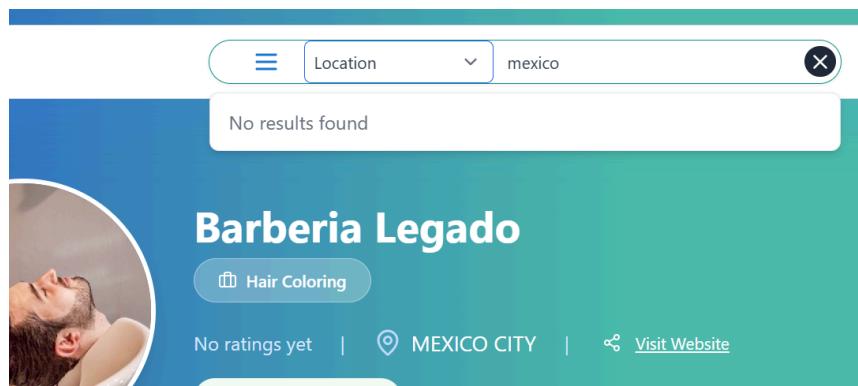
Steps to produce
1. Log in with the same credentials.
2. After login, open the Profile or Account Settings section.
3. Click on Delete Account.
4. Confirm the account deletion.
5. You will be logged out.
6. Now go back to the login page again.

7. Enter the same email and password of the deleted account.

6. Filter for searching location does not show any location, Even typing location that is available in website.

Steps to Produce
1. Navigate to the search page.
2. Click on the Location dropdown.
3. Type a location that is known to exist on the website.

7. **Side bar filters show no data on selecting any or all filters.**

Steps to Produce
1. Navigate to the page where sidebar filters are displayed.
2. Observe that the listings are visible initially.
3. In the sidebar, select any single filter.
4. Wait for the page or listing section to update.
5. Observe the results.
6. select all available filters.
7. Observe again.

8. **If "Therapists & Mental Health Specialists, Psychiatrists" is selected, Upon applying this filter it unchecks automatically inside bar filters.**

Steps to Produce
1. Navigate to the page with sidebar filters.
2. In the sidebar, scroll to Categories.
3. Check the category: Therapists & Mental Health Specialists, Psychiatrists
4. Click Apply Filters.
5. Observe the listings update.
6. Now, look back at the sidebar filters.

9. **Profile image changer not working for service provider and service seeker.**
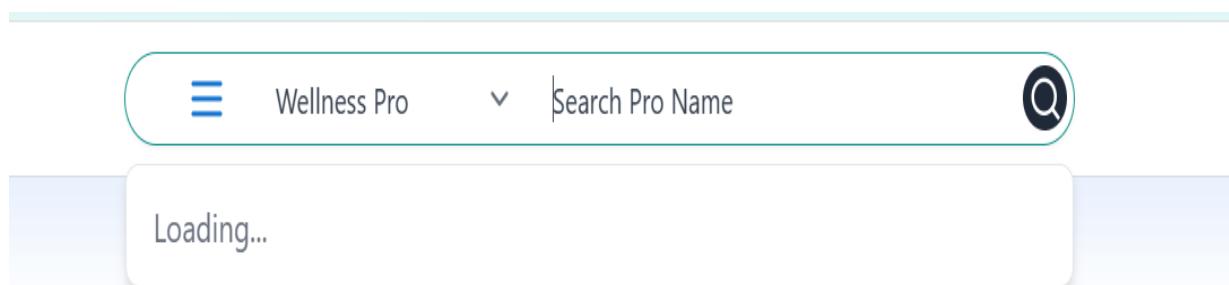
Steps to Produce
1. Navigate to My Profile.
2. Locate the Profile Image section.
3. Click Change / Upload Image.
4. Select an image file from the device.

10. **After entering data in search input if the user clears the input it shows Loading and does not disappear until page refresh.**

Steps to Produce
1. Navigate to the Search input field.
2. Enter a keyword in the search field.
3. Observe that search results appear and the system shows Loading while fetching.
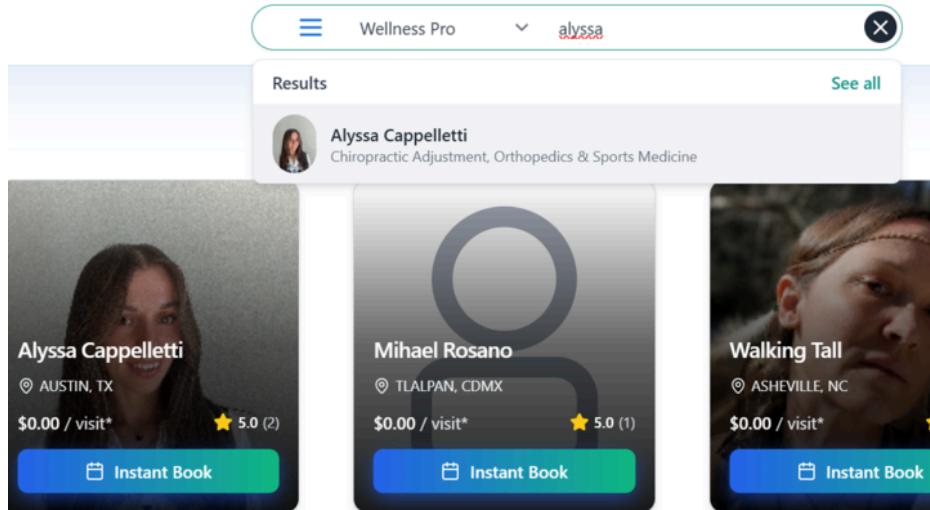
11. **Download Our app pop up module disappears automatically after one second.**

12. If the user is on any page other than home and searches for a specific specialist/symptom, results show loading and does not show any results.
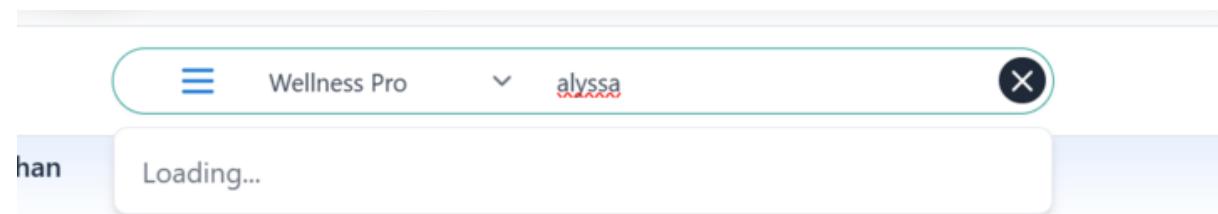
Steps to Produce
1. Navigate to any page other than Home.
2. Locate the search input field on that page.
3. Enter a keyword for a specialist or symptom.
4. Press Enter or click the search icon.

While user in home page
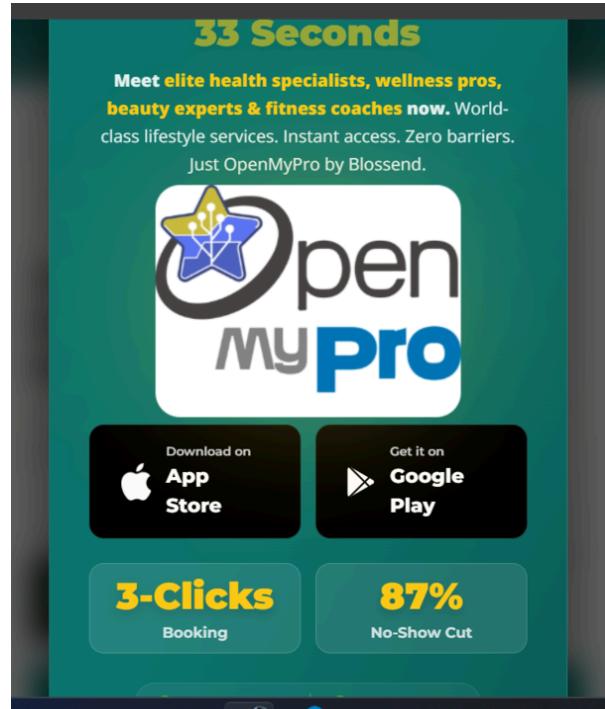
While user is on other page than home

13. Download app popup size needs to be adjusted/Responsive as users can not see the "Remind me later" button without decreasing the size of the screen.

Steps to Produce
1. Wait for the Download App popup to appear.
2. Observe the buttons displayed in the popup.
3. Note that the Remind me later button is not visible on default screen size.

14. If the user logs out and then clicks on the login button in profile dropdown, Endless loading starts on screen and the user needs to refresh the page to remove it.
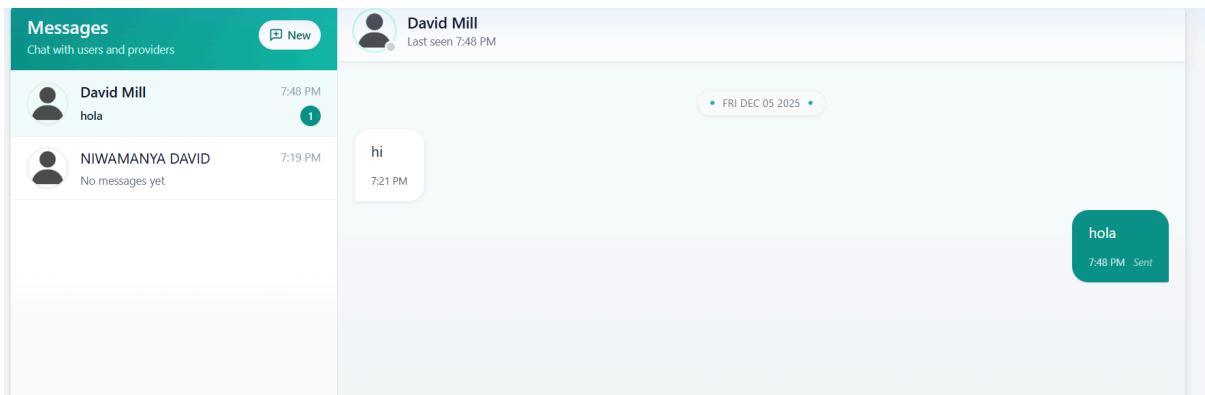
    Steps to Produce
1. Click the profile icon in the top-right corner.
2. Select Logout from the dropdown and confirm logout.
3. Once logged out, click the profile icon again.
4. Click on the Login button in the dropdown.
5. Observe the loading indicator on the screen.

15. If a user receives messages, after opening that chat it still shows unread count.

Steps to Produce
1. log in with a valid account.
2. Have another user send a message to this account.
3. Observe the unread message count (badge) on the chat icon or sidebar.
4. Click to open the chat with the sender.
5. Read the message(s) in the chat window.
6. Close or navigate away from the chat.

16. Users can not book appointments, After selecting any date the "confirm" button keeps disabled.

Steps to Produce
1. Navigate to a service provider profile.
2. Click on the Book Appointment.
3. Select a date from the calendar.
4. select a time slot if available.

17. If the user is online in chat, It shows last seen instead of online.
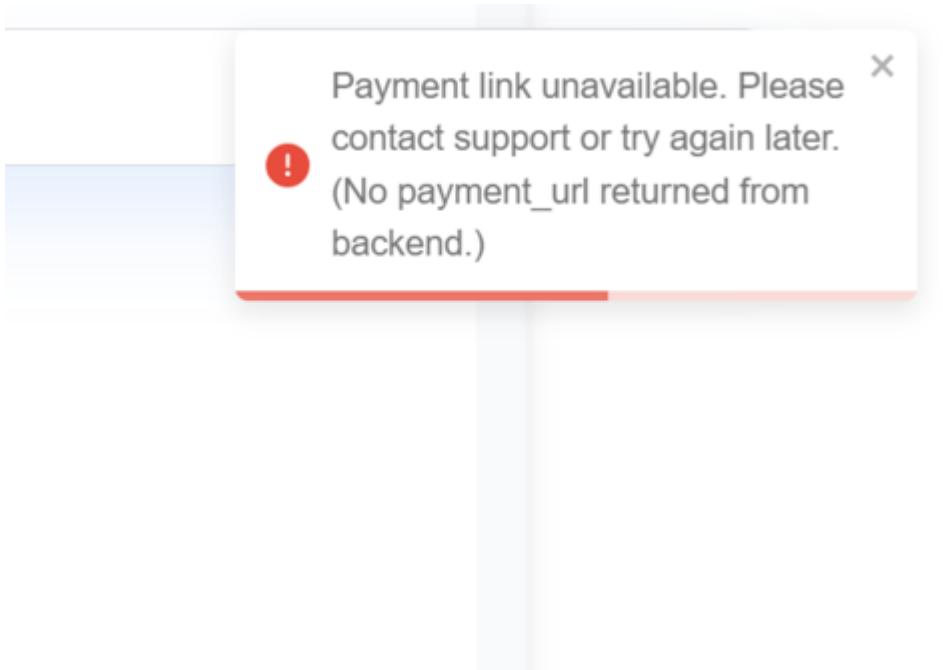
Steps to Produce
1. log in as a User.
2. Open another browser (or device) and log in as a service provider.
3. Ensure both users are actively online in the chat module.

David Mill
Last seen 8:30 PM

hi
8:29 PM

hi
8:29 PM Sent

i want a appointment
8:30 PM Sent

yes
8:30 PM

18. If a user try to add coins it shows a link unavailable.

Steps to Produce
1. Navigate to Dashboard.
2. Go to the payments or wallet / purchase coins section.
3. Click the purchase coins button or link.

Payment link unavailable. Please contact support or try again later. (No payment_url returned from backend.)
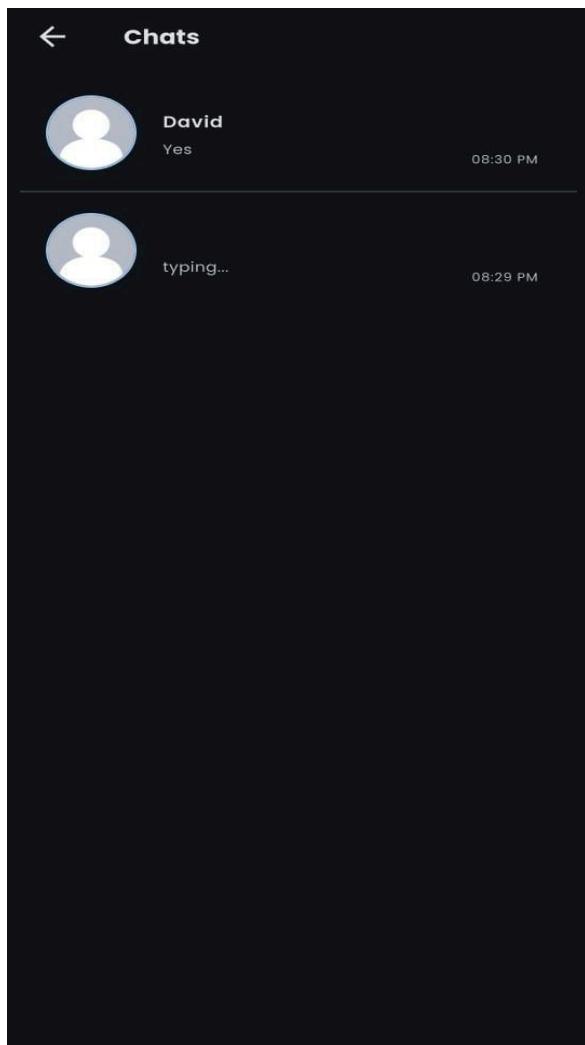
OpenMyPro App
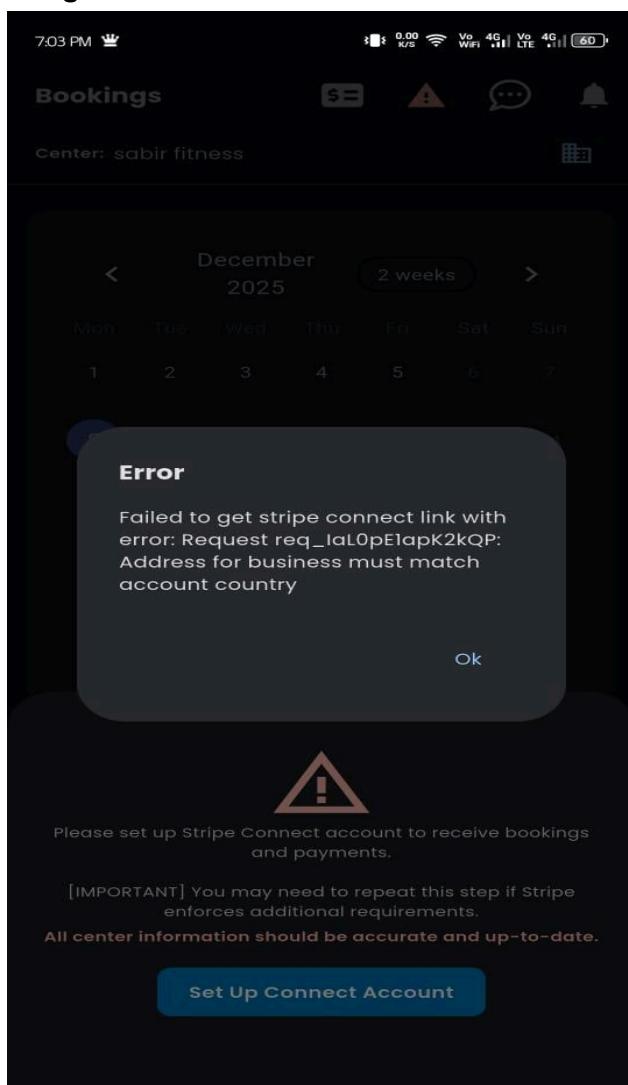
1. If user has multiple chats in website, It does not show all of them in mobile app

Steps To Produce
1. Open Chat with another user on website
2. Navigate to app
3. Open chat
4. Observe results

2. If user connects stripe even after entering same country in address and profile it still give error "Address for business must match account country"
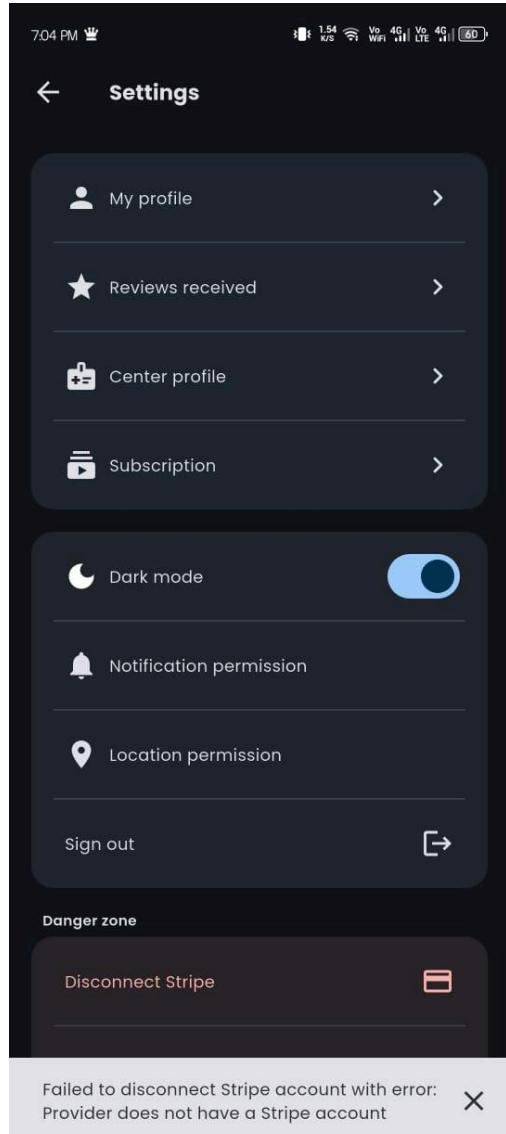
Steps To Produce

1. Login as a service provider
2. Add company details
3. Add company address
4. Click save
5. Click on set up connect account

3. If user fails to connect stripe he still see option in settings to disconnect strip, Upon Clicking it error appears "Provider does not have stripe account"

Steps To Produce
1. Login as a Service provider
2. Click on set up connect account
3. Navigate to settings
4. Click on disconnect stripe account

4. Validation missing in phone number field, User can add as many numbers he wants in phone number field

4. If user changes email in profile and login with updated email, He can not login

Steps To Produce
1. Navigate to profile
2. Change email
3. Log out
4. Login with updated email
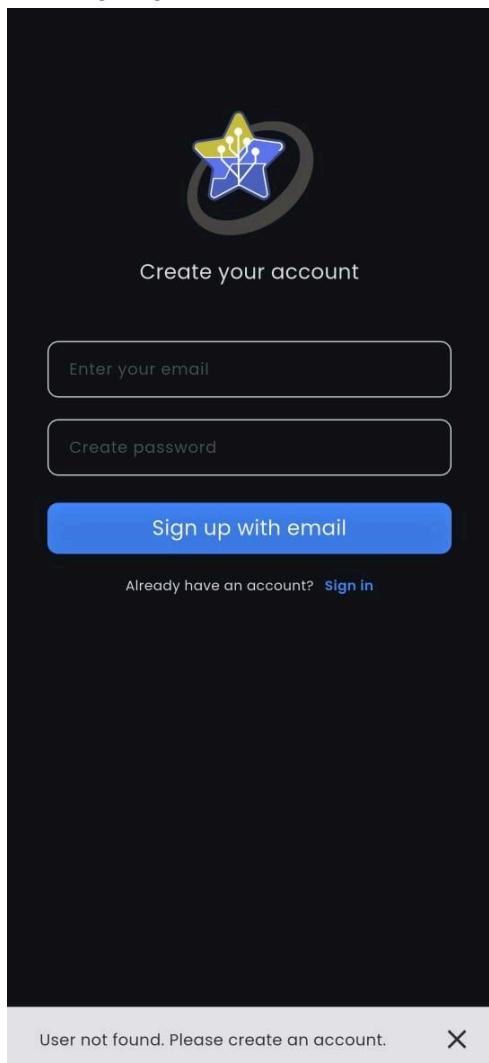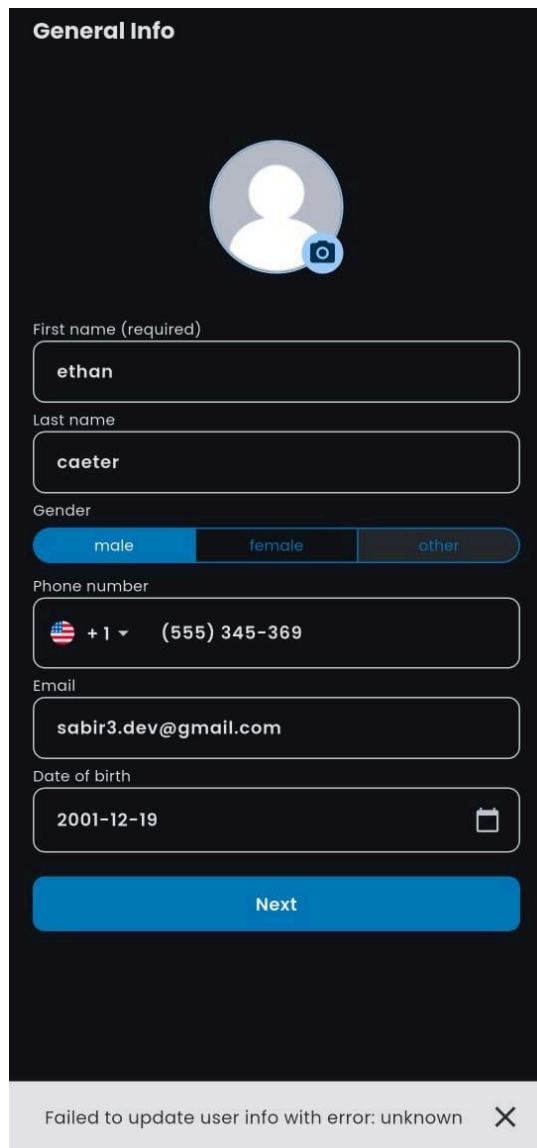
Updating email in profile

After signing in with update email

5. If new user signs up after adding general info, Clicking next throw error "Failed to update user info error: unknown

Steps to produce
1. Click on sign up
2. Add credentials
3. Click next
4. Fill general info
5. Click next

6. In the Center Manager's profile, under the Transactions section, the Withdraw button does not appear.

Steps to Produce
1. Log in using a Center Manager account.
2. Tap on the top navigation "Transactions" button.
3. Observe that the Withdraw button is missing from the Transaction interface.