

Bugs List:

1. Old Sign up Flow || Unable to signup using a PK Contact Number

Summary:

When clicked on switch to old sign up and continue with phone number, after entering pakistan number it says rejected.

Steps to produce:

1. Click on switch to old sign up
2. Click on continue with phone
3. Enter pakistan format number

2. New sign up Flow || PK Number accepted but OTP is not received

Summary:

When clicked on switch to new sign up and click on continue with phone number, after entering pakistan number it redirects to enter otp sent to number but otp is never received

Steps to produce:

1. Click on switch to new sign up
2. Click on continue with phone number
3. Enter pakistan phone number
4. Click on continue

3. Login with password || shows other methods to login

Summary:

When clicked on login with password it shows other options to login with as the field name should be changed to continue with other methods.

Steps to produce:

1. Click on switch to new login
2. Click on login with password

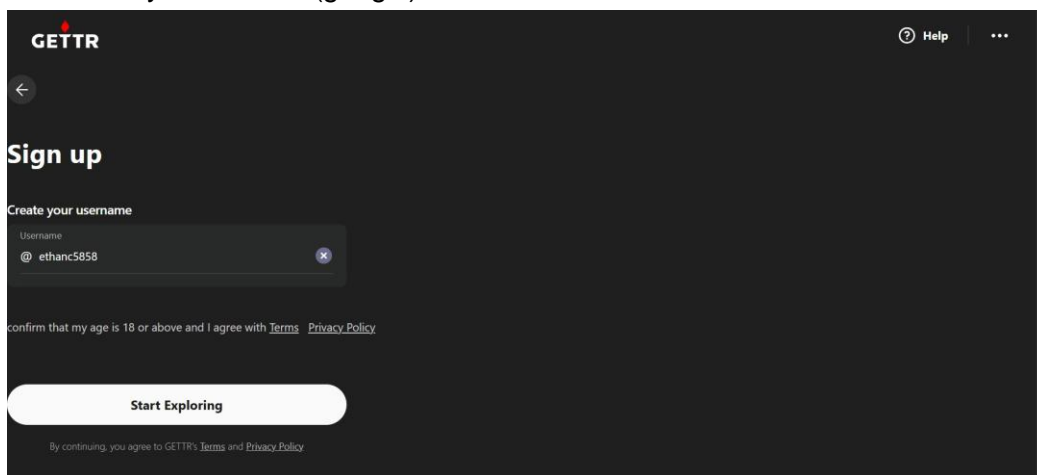
4. Username form after login with password || form moves to left side of screen

Summary:

When click on log in with password and any method is selected, then after logging in user name form moves to very left side of the screen

Steps to produce:

1. Click on login with password
2. Click on any method i.e (google)



5. Email setup after login || need to add email even after continue with email

Summary:

When user is logged in via login with password and continue with gmail, he still gets the option to set up the email as there should be the email he continued with by default in setting

Steps to produce:

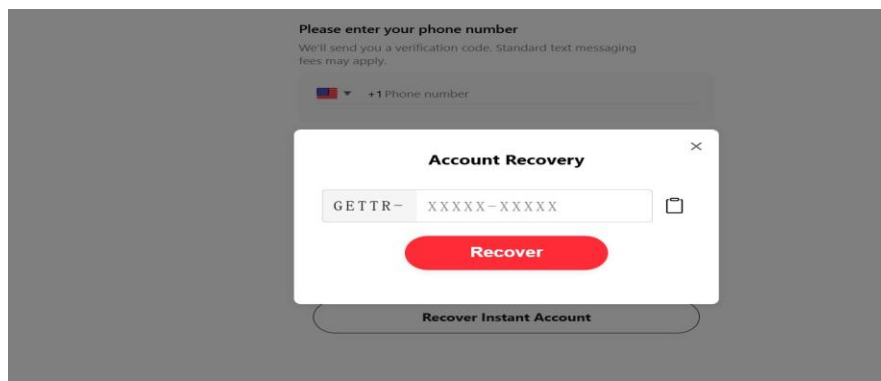
1. Log in with email
2. Go to settings
3. Click on account information

6. Account recovery code || no option to get the recovery code**Summary:**

When clicked on forgot password user gets a option to recover instant account button to add recovery code but there is no option to get the recovery code

Steps to produce:

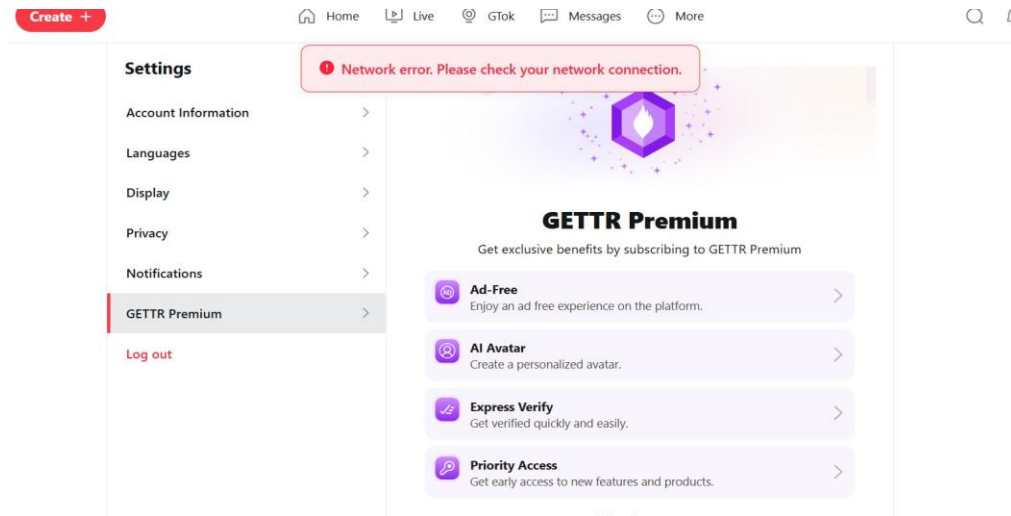
1. Click on forgot password
2. Click on recover instant account

**7. Premium subscription || no option to activate the premium subscription****Summary:**

When clicked on GETTR premium in settings, there is no option to subscribe to premium and also it shows network error message whenever clicked on GETTR premium

Steps to produce:

1. Click on setting
2. Click on GETTR premium



8. Following issue || still shows the post of people you unfollowed

Summary:

When user unfollows other users, he still sees the posts of same users he unfollowed and also posts from people he follows do not show in following

Steps to produce

1. Go to profile
2. Unfollow all user (default 5 users already in following)
3. Go to following in home page

9. Longer post Text in about || 7777 in create a post but 777 in about

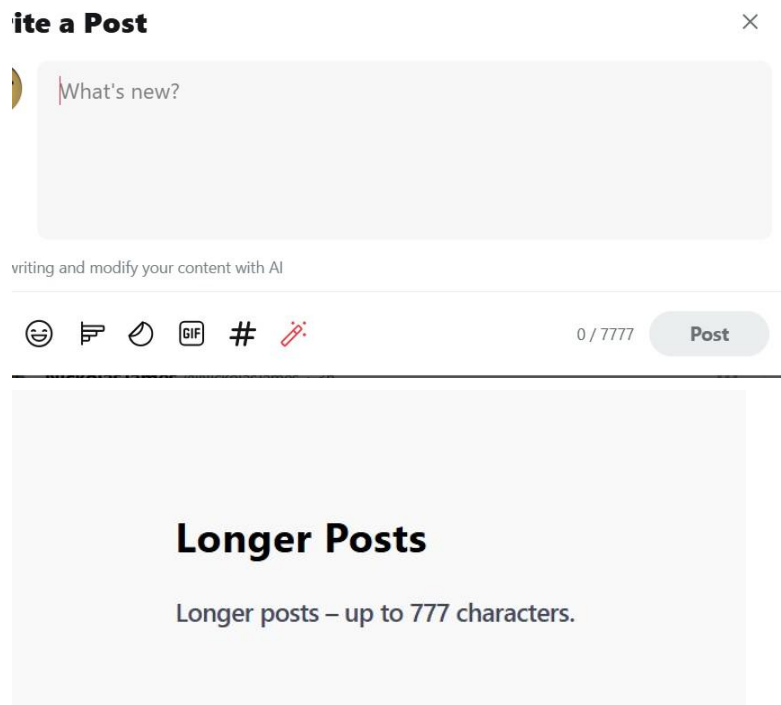
Summary:

When user creates a post, he can write up to 7777 characters but in about→ longer post says up to 777 characters can be written in post

Steps to produce

1. Click on about

2. Scroll down to longer posts



The screenshot shows a social media post creation interface. At the top, there's a header "ite a Post" with a close button (X). Below it is a text input field with the placeholder "What's new?". Underneath the input field, there's a small text "writing and modify your content with AI". Below that is a row of icons: a smiley face, a flag, a pie chart, a GIF icon, a hashtag, and a pencil. To the right of these icons is a character count "0 / 7777" and a "Post" button. Below this row is a large, light gray rectangular area containing the text "Longer Posts" in bold, followed by "Longer posts – up to 777 characters."

10. Media contact form || accepts any random data in every field

Summary:

After clicking send in Media contact form even without filling any field it redirects to separate tab that include the form, this form accepts string in phone number and any text in other fields and successfully submits with falls data

Steps to produce

1. Click on about
2. Scroll down to media contact form
3. Click on send without filling any data
4. Add any random data in each field
5. Click send

There are errors below

Your Name
sidajhf
Please enter a value

Email Address
abab@ab.com
Please enter a value

Company
dsfadsfadfa

Phone
sdfadf4sdfasdfsdfaads

Message
dsfadt
Please enter a value

Your form has been submitted.

✓

Thank you!
Look out for news and updates

Continue to website

[Manage subscription preferences](#)

GETTR matching

Mobile app bugs

1. Customer support redirection || show undefined route error

Summary:

In GETTR points, when clicked on customer support it shows error “no route defined for /terms”

Steps to produce:

1. Go to GETTR points
2. Submit GETTR points request

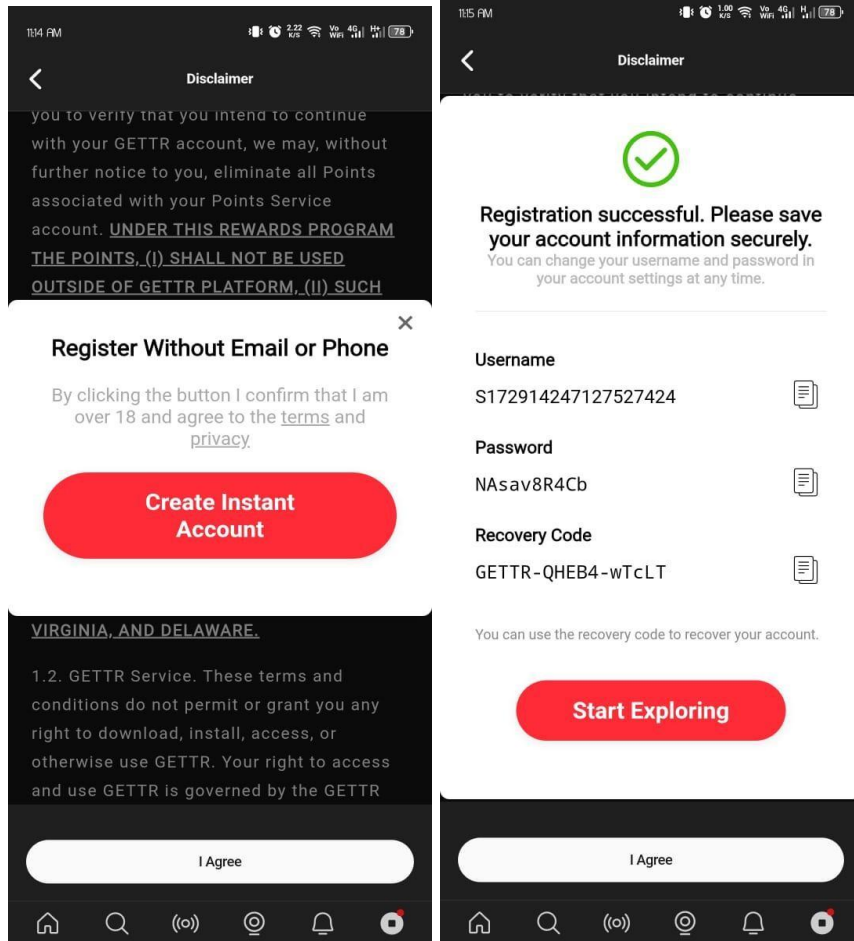
3. After requests is submitted click on customer support



2. Account register popup || shows register account pop up even user is logged in

Summary:

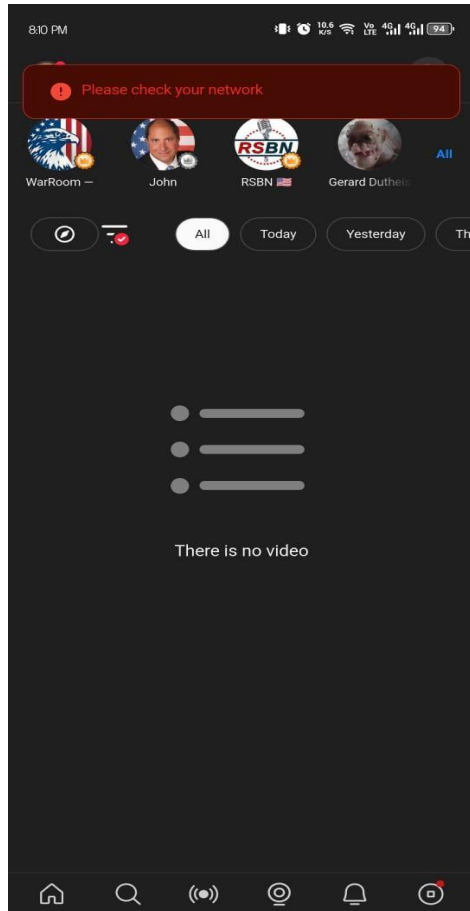
When user is already logged in, it shows a register pop up that ask for create instant account and after clicking that, user gets randomly generated user name, password, and recovery code but that user name and password does not overwrite existing user name and password, also when the same recovery key is added in instant recover account it logs in as a new user instead of existing user that had the key. Also backend issue that it creates two user with the same id.



3. Live stream in app || shows network error and ask to follow channels and then automatically unfollow them

Summary

When a new user go to live stream in mobile app it asks to follow channels to watch live stream but in website it does not and also it shows network error in mobile app when clicked on live stream, also once followed, after some time channels are automatically unfollowed and it asks to follow again.



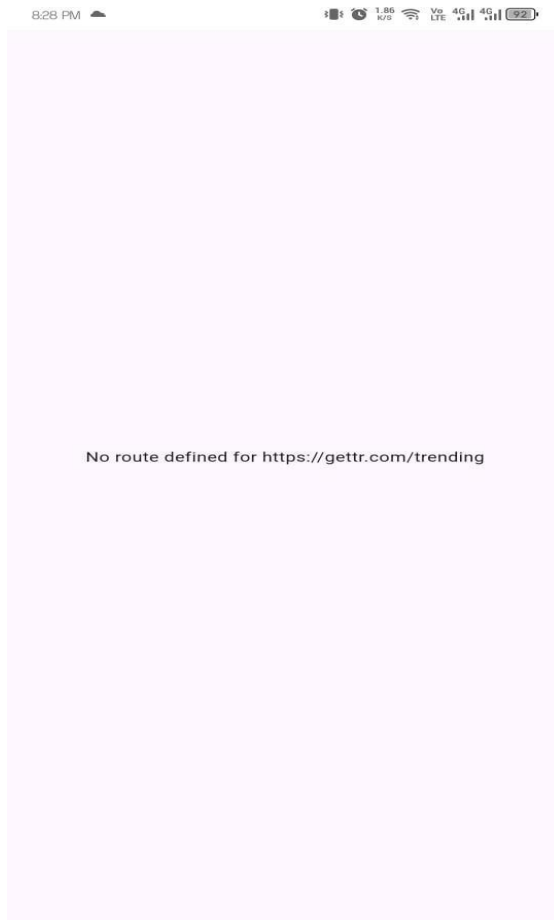
Steps to produce:

1. Log in as a new user
2. Go to live stream
3. Follow any channel /channels
4. Reload the page

4. Route define error || when redirected from website to app

Summary:

When user opens the GETTR website in mobile and it redirects to the app and show error "no route defined for /trending"



5. User friendliness || in both website and app

It is hard to scroll in app and also when user open any tab in home page and then navigate to other tabs, when he clicks on home page icon again he gets redirected to page where he left instead of home page, also there is a lot of network issue in whole app and website while user gets network error multiple times