Wikipedia Mobile App - Bug Report

ID number	#001
Name	Unable to create Account and Login
Submit Date	19 Jan, 2025
Summary	Users are not able to create a new account on the App.
Environment and Device	Android, Google Pixel 8
Severity	Major
Priority	High
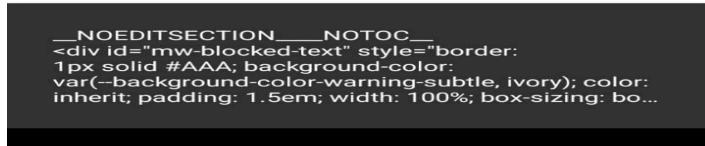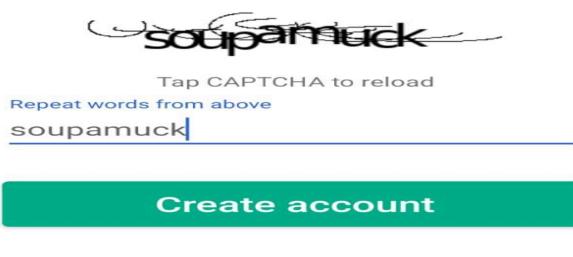
Steps to reproduce

> Open Wikipedia App on Mobile.

> Click on three dots icon on the to right and select 'Login to wikipedia'

> Click on 'Don't have an account?'

> Add Username, Password, and Repeat password. Now click on 'next'

> Add captcha now and Click on Create Account.

> Account not created and BE error is visible on the bottom of screen.

Attachments:
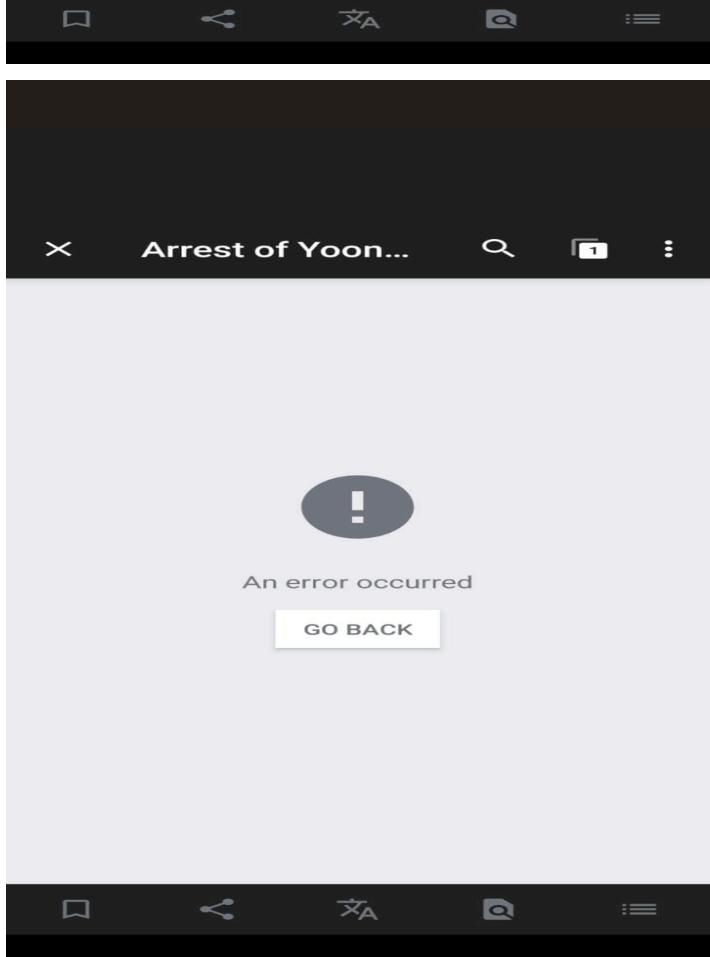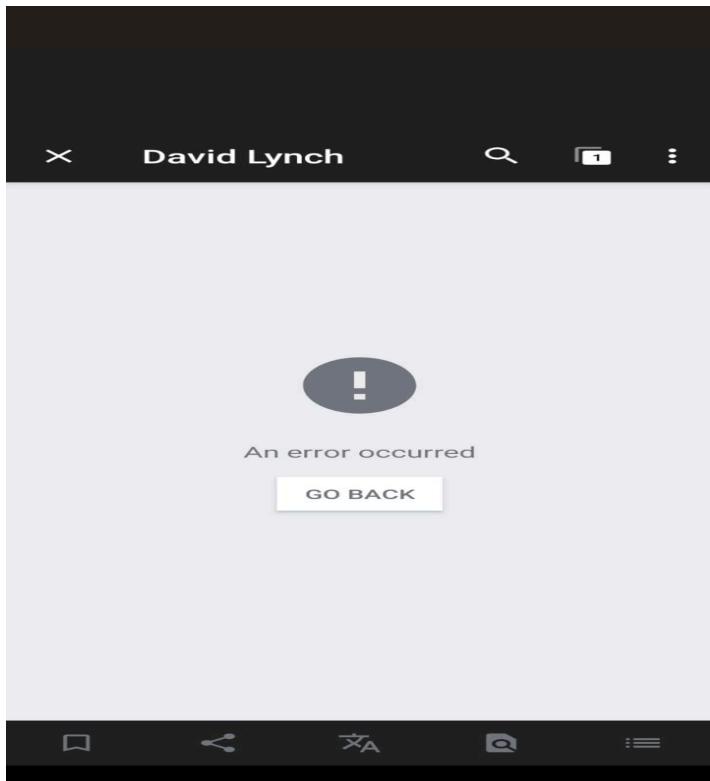
ID number	#002
Name	None of the articles are readable.
Submit Date	19 Jan, 2025
Summary	Error when clicking and opening a new article for reading.
Environment and Device	Android, Google Pixel 8
Severity	Major
Priority	High

Steps to reproduce

> Open Wikipedia App on Mobile.

> Click on any article to read and it results in error.

Attachments:

An error occurred

GO BACK

An error occurred

GO BACK
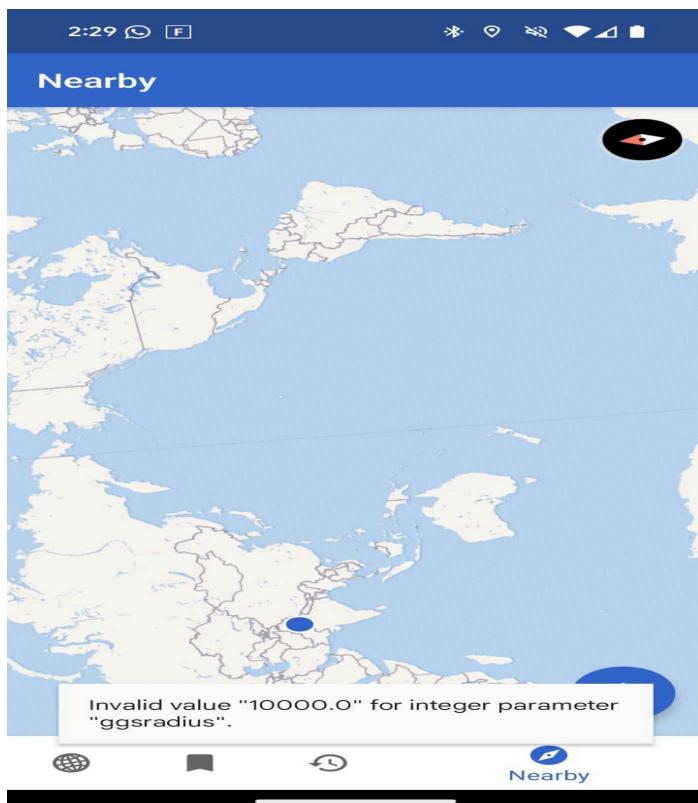
ID number	#003
Name	Map zooming in and zooming out results in error.
Reporter	Muhammad Ubaid
Submit Date	19 Jan, 2025
Summary	Map is not usable
Environment and Device	Android , Google Pixel 8
Severity	Major
Priority	High

Steps to reproduce

> Open Wikipedia App on Mobile and go to Maps.

> Expand Map or reduce using scroller, error shows up in the bottom. App also crashes intermittently.

Attachments:
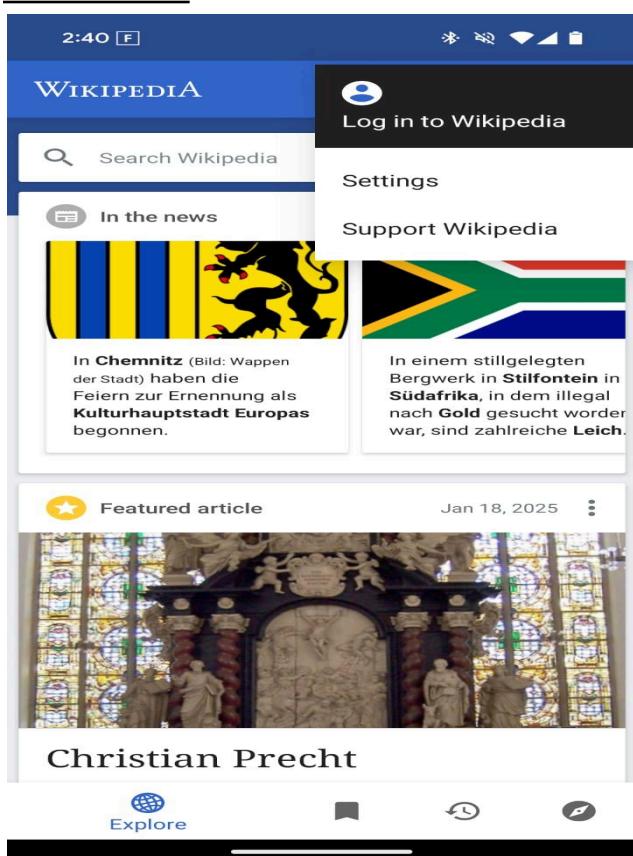
ID number	#004
Name	Language changing issue.
Reporter	Muhammad Ubaid
Submit Date	19 Jan, 2025
Summary	Changing Language is not applicable to App functions. It only affects the articles.
Environment and Device	Android , Google Pixel 8
Severity	Major
Priority	High

Steps to reproduce

> Open Wikipedia App on Mobile Change the language.

> Changed Language only affects the Articles and not the App's language.

Attachments:

ID number	#005
Name	Usability issue on Language changing functionality.
Reporter	Muhammad Ubaid
Submit Date	19 Jan, 2025
Summary	Usability issue, Language changing function is inside search functionality. Should be on the top right of the app as it is a reading app.
Environment and Device	Android , Google Pixel 8
Severity	Medium
Priority	Medium

Steps to reproduce

> Open Wikipedia App on Mobile and click on search.

> Language change button is inside search functionality, should be on the main app screen. Other way for user to switch it is also in the app settings.

Attachments: