

CLOUD COMPUTING

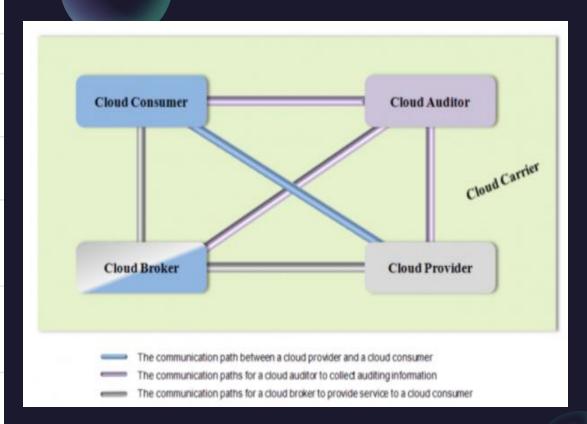
MR. VIJAY KOLTE

The Conceptual Reference Model



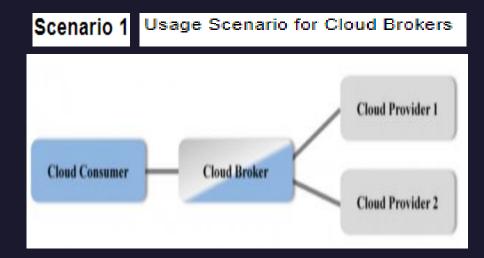
Actors in Cloud Computing

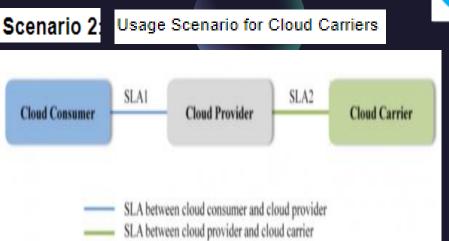
SNO	Actor	Definition
1	Cloud Consumer	A person or organization that maintains a business relationship with, and uses service from, Cloud Providers.
2	Cloud Provider	A person, organization, or entity responsible for making a service available to interested parties.
3	Cloud Auditor	A party that can conduct independent assessment of cloud services, information system operations, performance and security of the cloud implementation.
4	Cloud Broker	An entity that manages the use, performance and delivery of cloud services, and negotiates relationships between Cloud Providers and Cloud Consumers.
5	Cloud Carrier	An intermediary that provides connectivity and transport of cloud services from Cloud Providers to Cloud Consumers.



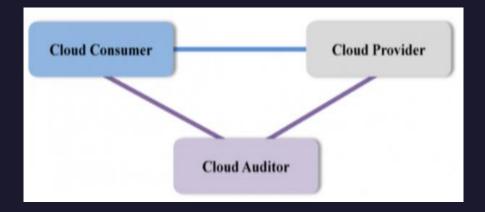
Interactions between the Actors in Cloud Computing



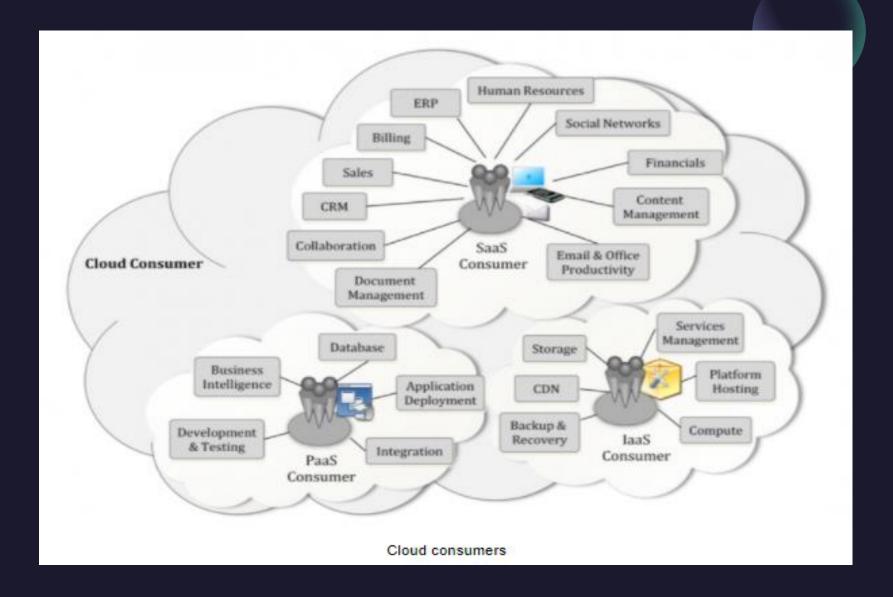




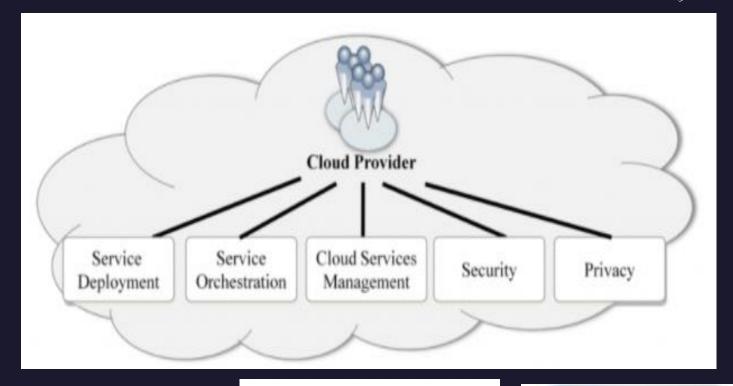
Scenario 3 Usage Scenario for Cloud Auditors

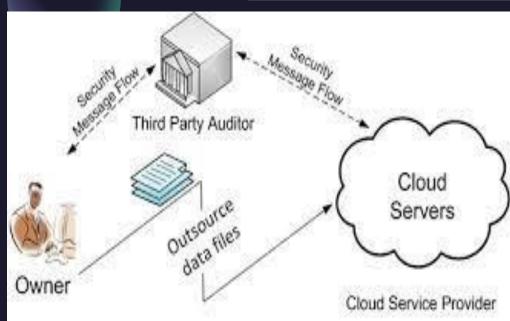








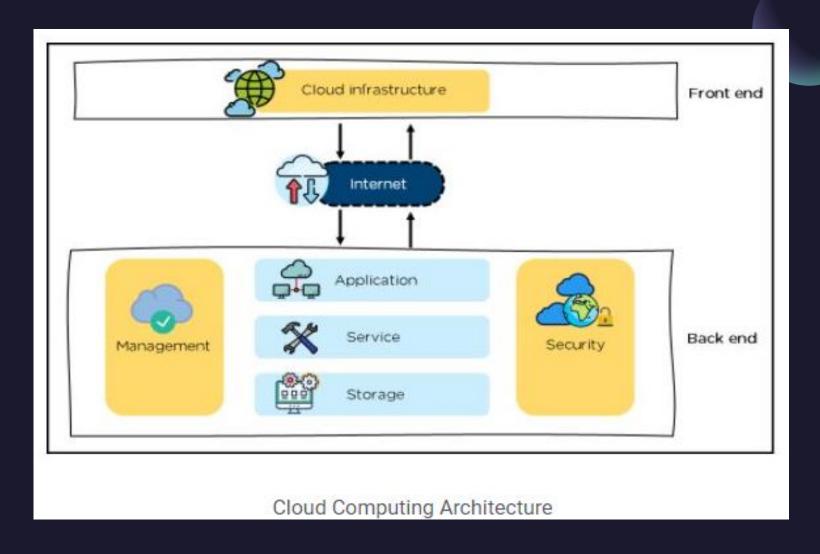




Cloud Provider - Major Activities









SaaS

Software as a Service



Software on remote servers

PaaS

Platform as a Service



Application development and deployment

laaS

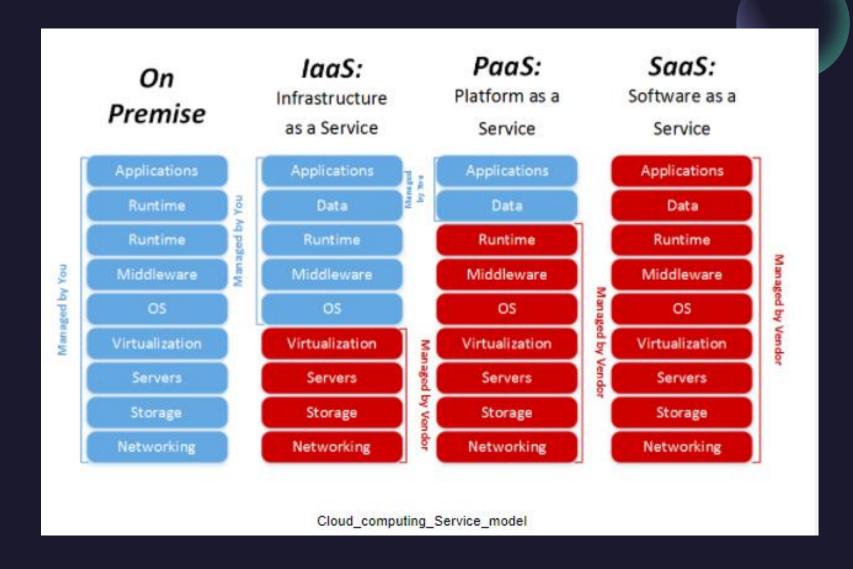
Infrastructure as a Service



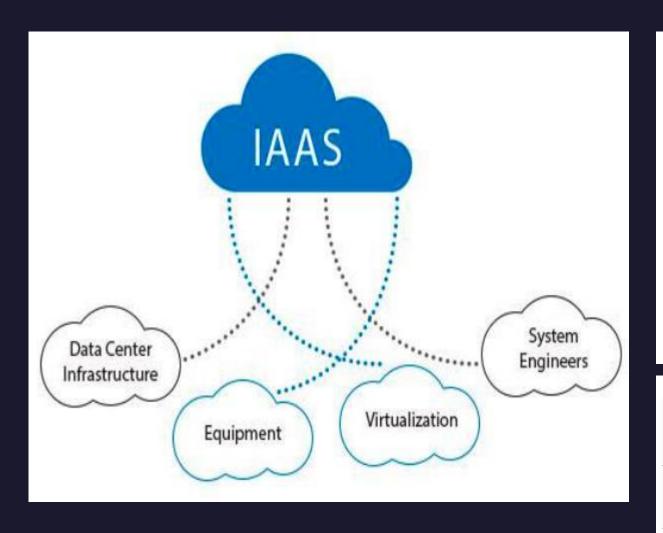


Servers, Storage, Operating Systems









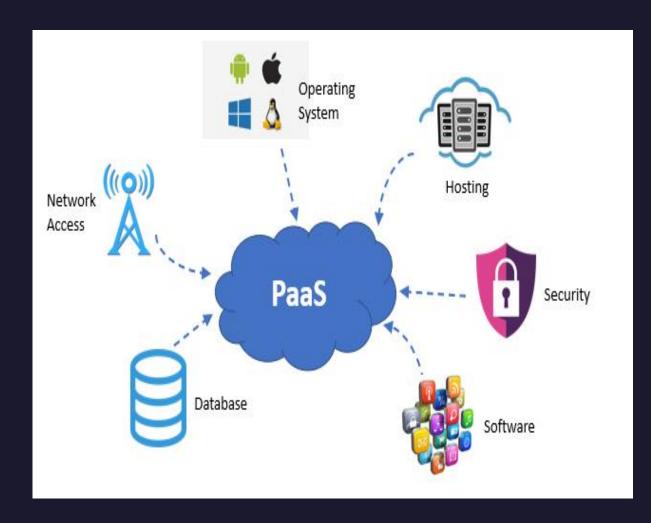
Below are some important features of laaS:

- Dynamically Scalable
- Rented / licensed / pay as you go
- Several Levels of Services
- 100% Resource Availability
- GUI or CLI based easy access

Ex - Vultr, Kamatera, AWS, GCP

IAAS PROS	IAAS CONS		
Lower infrastructure costs	Legal limitations		
Secure physical infrastructure	Potential security flaws		
On-demand scalability	Doesn't work without an internet connection		





Some of the benefits of using PaaS are the following.

- Faster development and delivery
- Create/Deploy applications on the fly
- Easily Upgradable
- Provides backup, recovery and data security
- Easily accessible from multiple locations (by multiple teams)

Ex - App Engine from Google Cloud.





Some benefits:

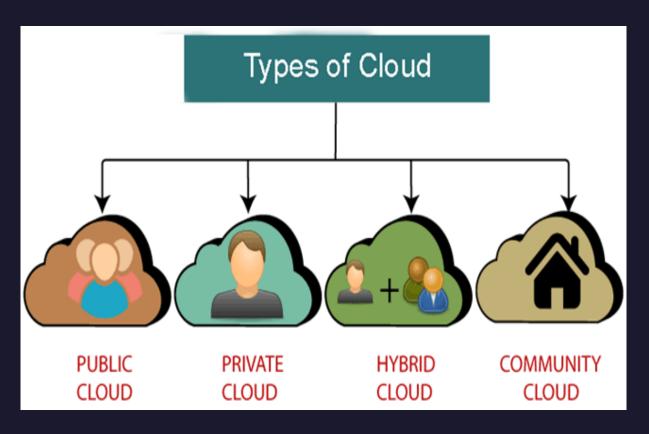
- On-demand service
- Independent platform
- No need to install anything
- Resource managed by the Vendor
- Available 24×7

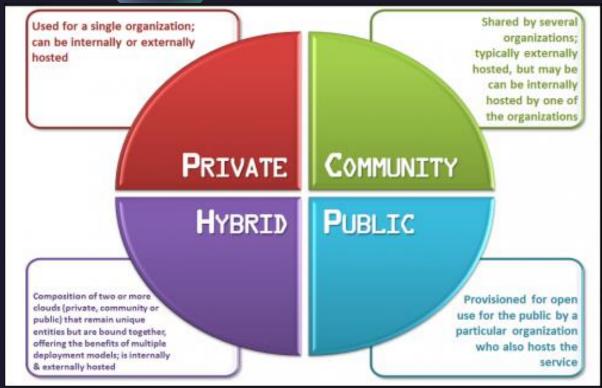
Ex – Freshdesk as a helpdesk and self-service solution.



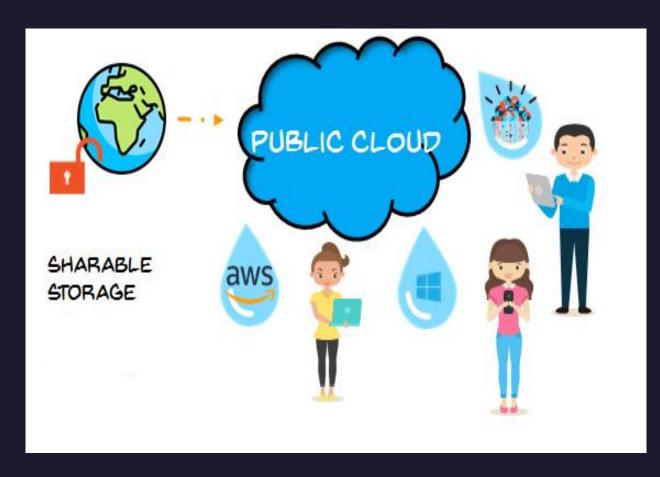
	SaaS	PaaS	laaS
Who Uses It	Business users	Developers	System admins
What You Get	Software applications	Development platform	Computing resources
Purpose	To complete business tasks	To build and deploy applications	To access storage, networking, servers, and other infrastructure online
Provider Controls	Apps, data, runtime, middleware, O/S, virtualization, servers, storage, networking	Runtime, middleware, O/S, virtualization, servers, storage, networking	Virtualization, servers, storage, networking
Customer Controls	N/A – everything is managed by the provider	Apps, data	Apps, data, runtime, middleware, O/S

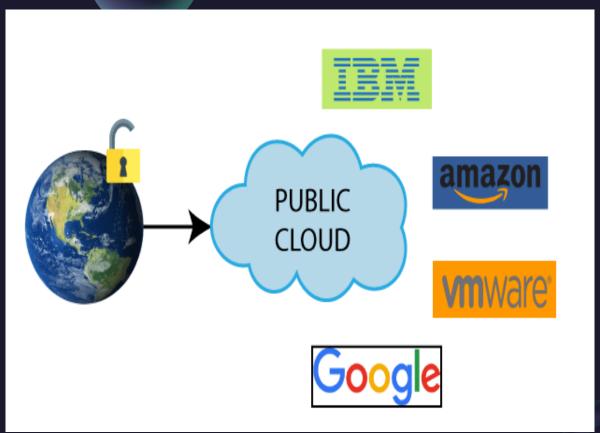




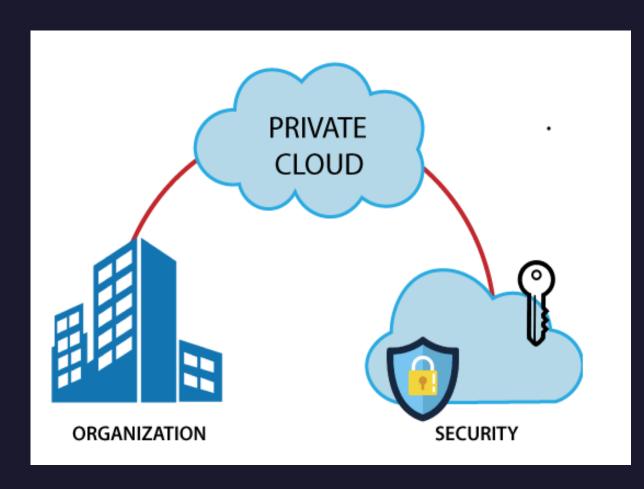












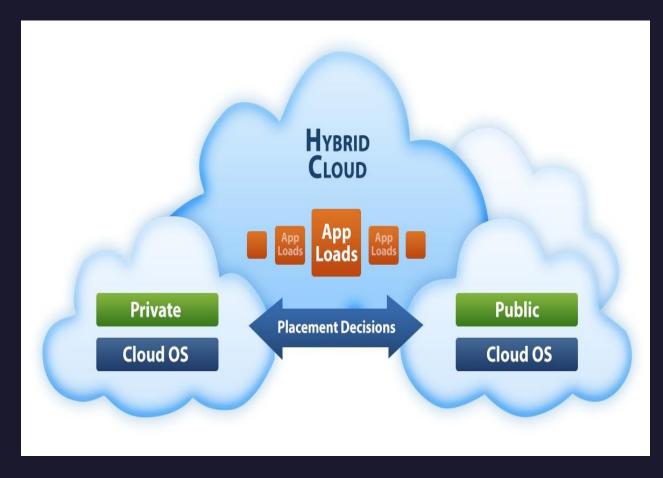
Public Cloud

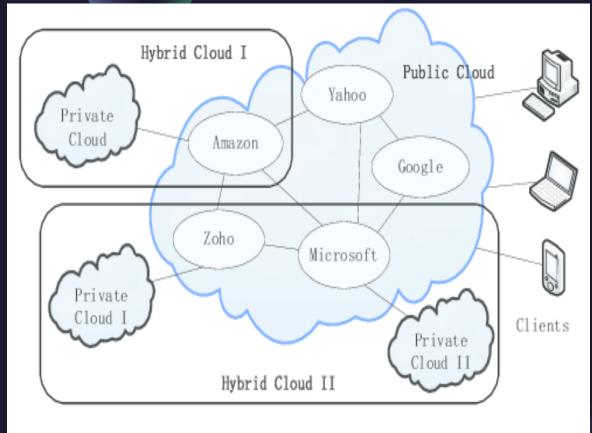
- Multiple Clients
- Hosted at Providers Location
- Shared Infrastructure
- Access over Internet
- Low-cost

Private Cloud

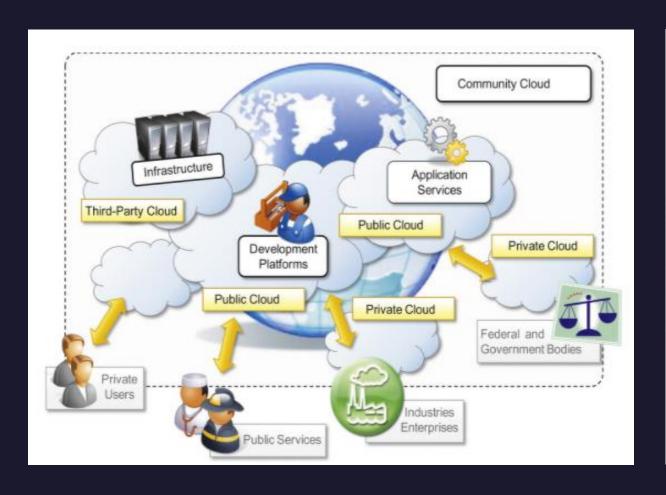
- Single Client
- Hosted at Providers Orgs Location
- Access over Internet / Private
 Network
- High-security

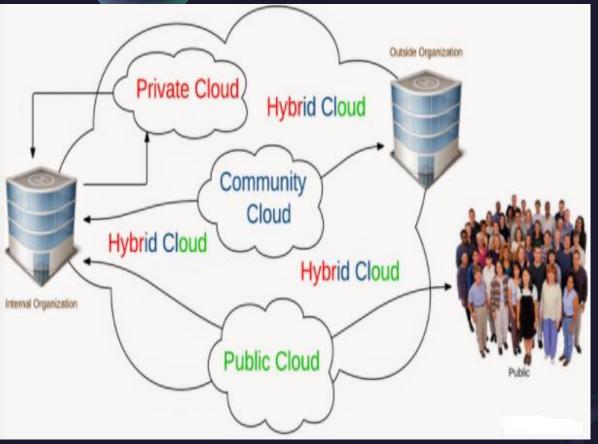














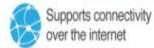












Suited for less confidential information



Parameters\Type	Public Cloud	Private Cloud	Hybrid Cloud	Community Cloud	
Description	In public cloud, services are available for public users.	Private cloud is build up with existing private infrastructure. This type of cloud has some authentic users who can dynamically provision the resources.	Hybrid cloud is a heterogeneous distributed system, resulting from a private cloud, which incorporates different types of services and resources from public clouds.	Different types of cloud are integrated together to meet a common or particular need for some organizations.	
Scalability	Very High	Limited	Very High	Limited	
Reliability	Moderate	Very High	Medium to High	Very High	
Security	Totally Depends on service provider	High class security	Secure	Secure	
Performance	Low to medium	Good	Good	Very Good	
Cost	Cheaper	High Cost	Costly	Costly	
Examples	Amazon EC2, Google AppEngine	VMWare, Microsoft, KVM, Xen	IBM, HP, VMWare vCloud, Eucalyptus	SolaS Community Cloud, VMWare	



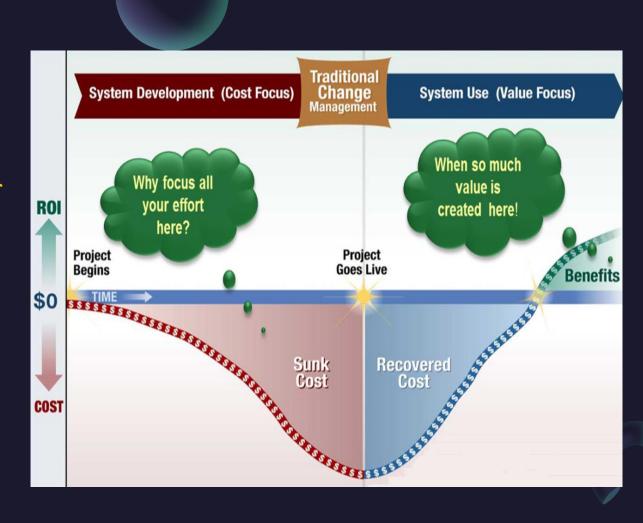
Economics of Cloud

Cloud economics is the study of cloud computing's costs and benefits and the economic principles that underpin them.

As a Business Owner need to calculate ROI of Business

How to calculate the cost of moving to the cloud?

- 1. Total cost of ownership
- 2. Cost of your current data center
- 3. Cost of estimated cloud infrastructure
- 4. Cost of cloud migration execution





With SaaS tools for HCM you will reduce your Total Cost of Ownership (TCO) because:

- You won't need in-house infrastructure anymore
- Implementation is rather easy and faster than ERP systems.
- You can use business processes and form templates
- Tool upgrades are transparent: all clients will access to newest versions when made available by the provider.

Total Cost of Ownership Differences Sample implementation of Performance Management Software (5000 seats)						
	\$ THOUSAND	(AND				
	ON-PREMISE	SAAS	SOURCES OF SAVINGS			
IMPLEMENTATION, DEPLOYMENT						
Implementation Fees • Professional Services • Basic infrastructure testing, deployment • Application infrastructure testing, deployment	150	20	Reduced deployment time, limited customization, no application or infrastructure testing required			
SOFTWARE						
User licenses, subscriptions	500	105	On-Premise requires			
Maintenance (Year 1)			significant up front costs plus 20-30% annual			
Annual License Fee (Years 2-5)	N/A	105	maintenance. SaaS is a flat fee.			
Annual Maintenance Fee (Years 2-5)	110	N/A	notice.			
UPGRADE						
Upgrade Expenses (est. every 4 years)	250	0	SaaS upgrades are included in the annual fee.			
5 year total (\$ thousand)	1340	545				









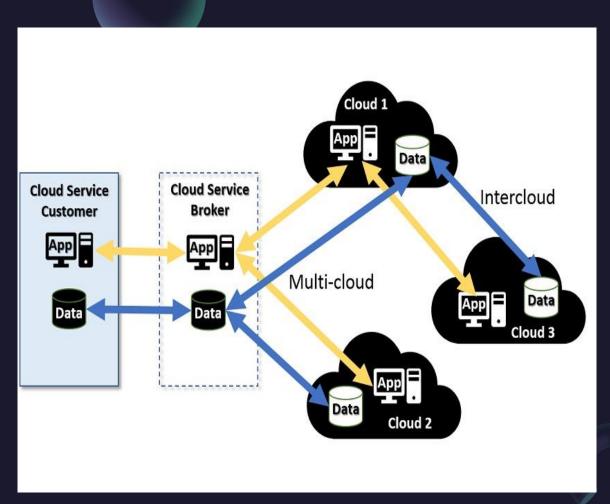
What is interoperability in cloud?

Cloud interoperability is the ability of a customer's system to interact with a cloud service or the ability for one cloud service to interact with other cloud services by exchanging information according to a prescribed method to obtain predictable results.

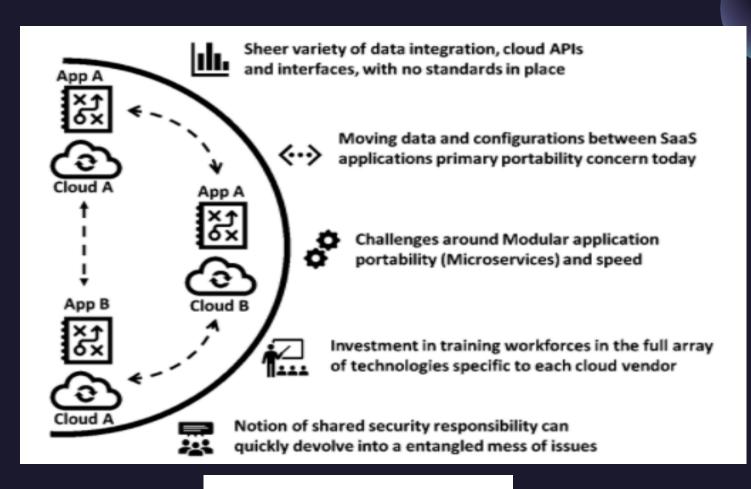
Cloud interoperability refers to the ability of the systems to work efficiently and collaborate effectively across different cloud platforms.

Example of Interoperability in Health Care

Interoperability ensures that patient data is shared accurately among providers and organizations, improving efficiency, decreasing unnecessary diagnostic testing, and improving communication between referring doctors and specialists.





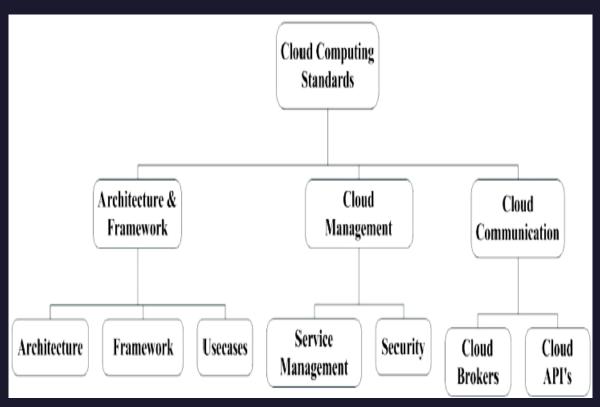


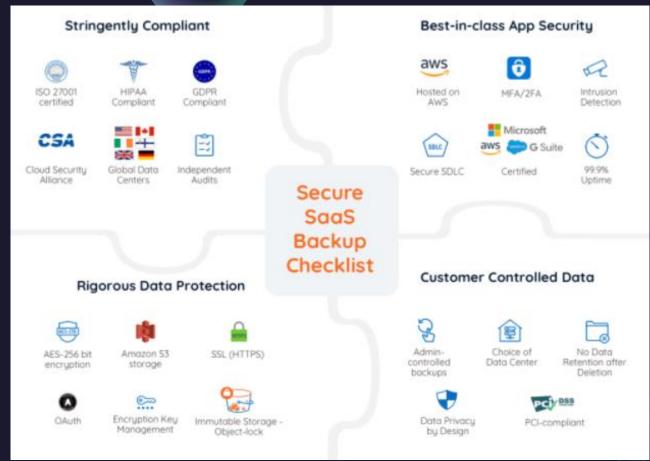
CHALLENGES WITH CLOUD INTEROPERABILITY TODAY

Interoperability Challenges

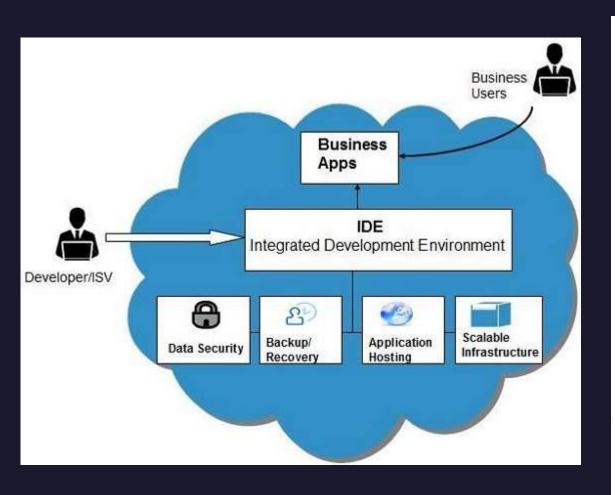
- Multiple interfaces & APIs across several dimensions
- Non-standardized interfaces & APIs
- laaS has highest level of interoperability
- PaaS has lower level of interoperability
- SaaS has lowest level of interoperability
- Potential solutions:
 - ESBs can help address interoperability challenges
 - Inter-cloud providers (i.e. brokers) are an option







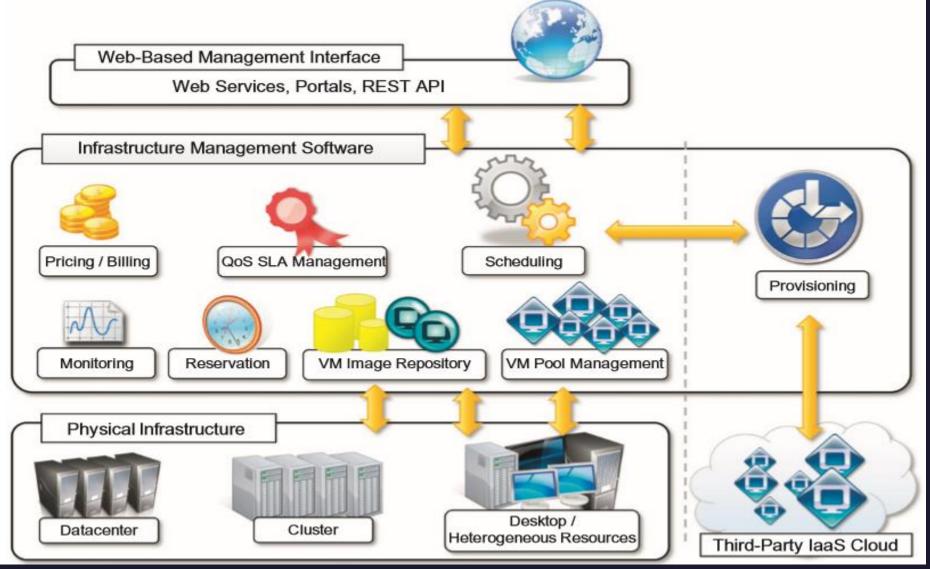




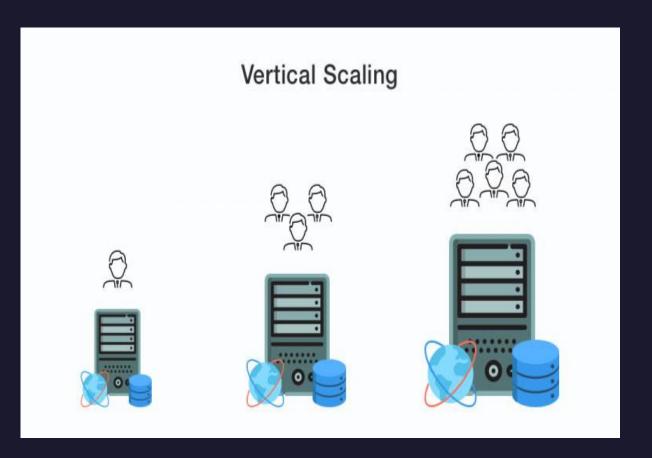
Platform-as-a-Service (PaaS) Cloud Computing Standard Architecture Patterns Usage Platform Resource Monitoring Provisioning Management Resource Pooling Automated Service State Pay-as-You-Administration Management GO Realtime Resource Availability Multitenant Self-Broad Environment Provisioning Access Rapid Provisioning Centralized Isolated Trust Resource Remote Boundary Reservation Administration Non-Disruptive PaaS Service Relocation Shared Rich Resources Container Logical POD Container Workload Container Distribution Sidecar Multi-Container Isolation Control Dynamic Serverless. Scalability Deployment Container Chain

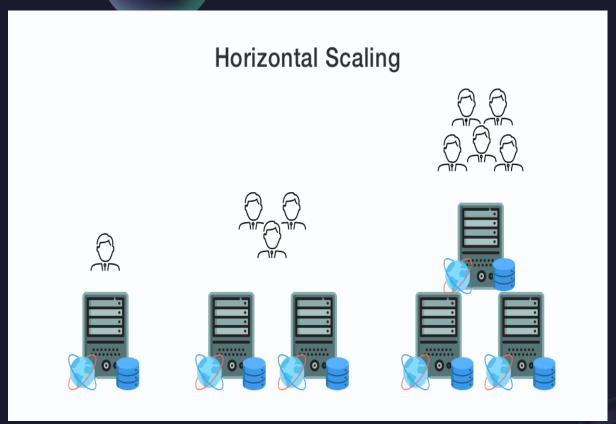
Volatile Configuration



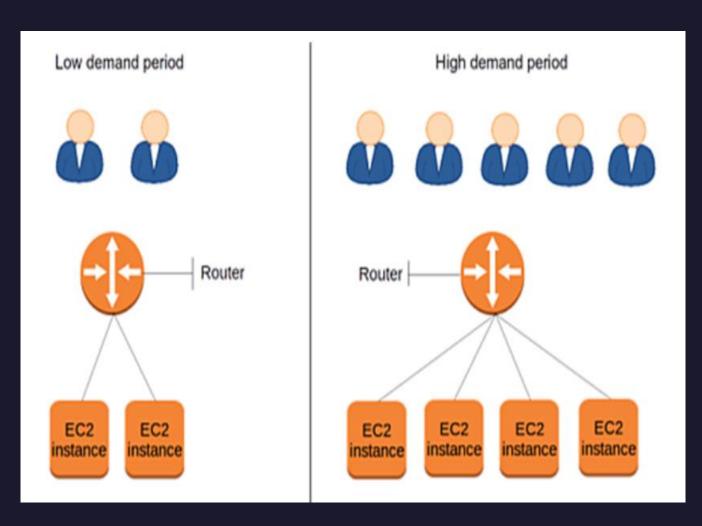


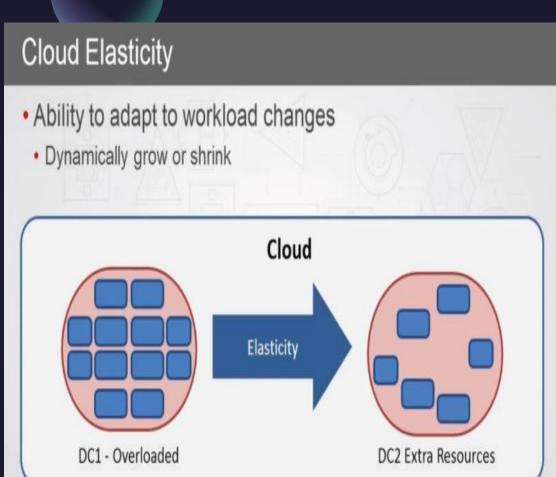




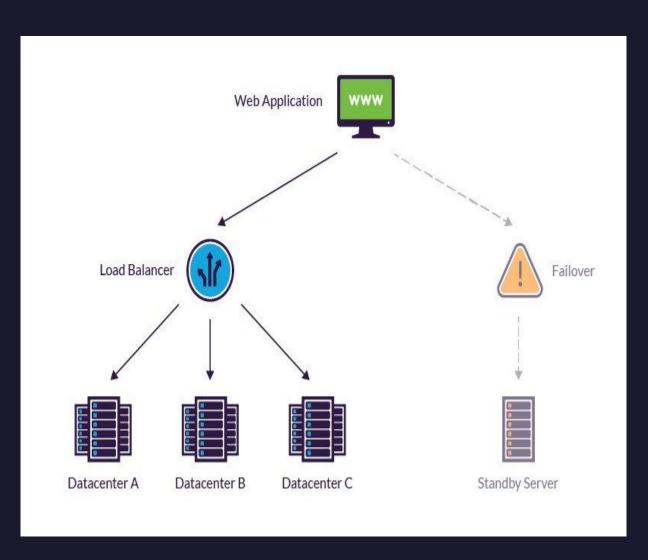


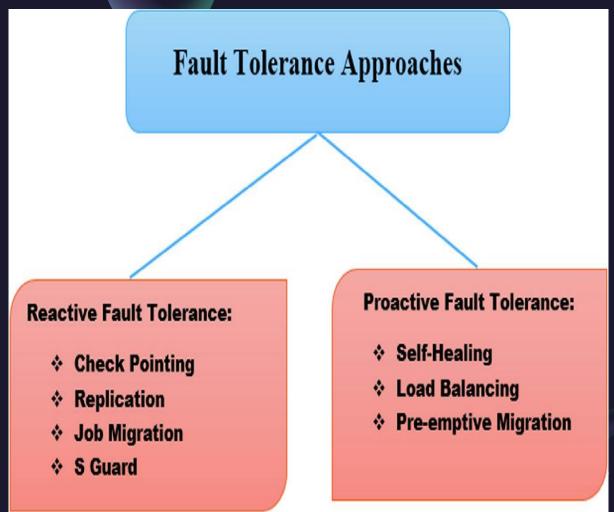














Ready for the Cloud

Web Application Design

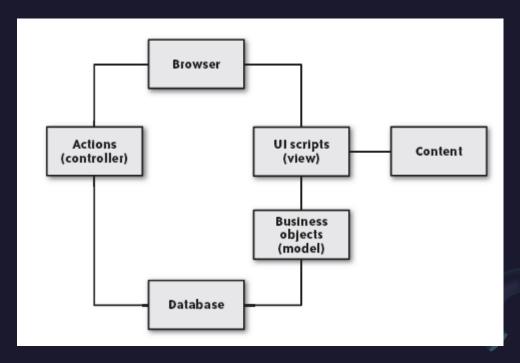
Many developers are used different platforms for developing their web application.

Examples: .NET, Ruby, Java, PHP, or anything else.

System State and Protecting Transactions

- How your application manages its state on cloud?

Transactional integrity through stored procedures



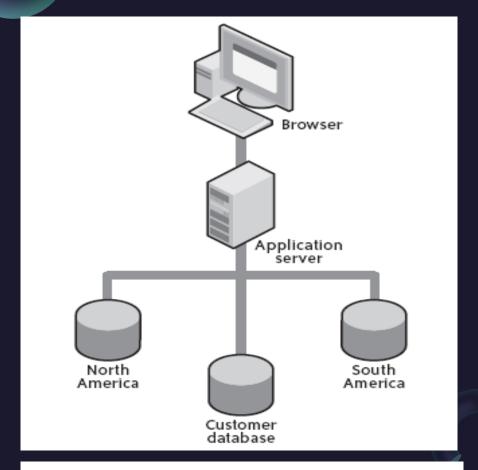
Common MVC model for web application



Ready for the Cloud

Web Application Design

When Servers Fail



Supporting different hotels on different servers guarantees no double bookings



Ready for the Cloud

Machine Image Design

Two indirect benefits of the cloud are:

- It forces discipline in deployment planning
- It forces discipline in disaster recovery

Thanks to the way virtualized servers launch from machine images.

The machine image (in Amazon, the AMI) is a raw copy of your operating system and core software for a particular environment on a specific platform. When you start a virtual server, it copies its operating environment from the machine image and boots up. If your machine image contains your installed application; deployment is nothing more than the process of starting up a new virtual instance.



Ready for the Cloud

Amazon Machine Image Data Security

What Belongs in a Machine Image?

The full process of establishing a machine image consists of the following steps:

- 1. Create a component model that identifies what components and versions are required to run the service that the new machine image will support.
- 2. Separate out stateful data in the component model. You will need to keep it out of your machine image.
- 3. Identify the operating system on which you will deploy.
- 4. Search for an existing, trusted baseline public machine image for that operating system.
- 5. Harden your system using a tool such as Bastille.
- 6. Install all of the components in your component model.
- 7. Verify the functioning of a virtual instance using the machine image.
- 8. Build and save the machine image.



Ready for the Cloud

Database Management Clustering or Replication?

The most effective mechanism for avoiding corruption is leveraging the capabilities of a database engine that supports true clustering.

Unfortunately, database clustering is very complicated and generally quite expensive.

The alternative to clustering is replication. A replication-based database infrastructure generally, has a main server, referred to as the database master. Client applications

execute write transactions against the database master. Successful transactions are

then replicated to database slaves.

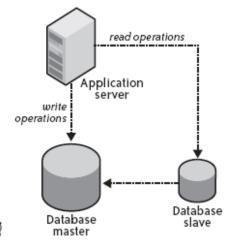
Replication has two key advantages over clustering:

- It is generally much simpler to implement.
- It does not require an excessive number of servers or expensive licenses.

Application server

A simple replication

Database slave





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Database Management

Primary Key Management

How to generate globally unique primary keys?

First, you could use standard UUIDs to serve as your primary key mechanism.

Database Backups

Types of database backups

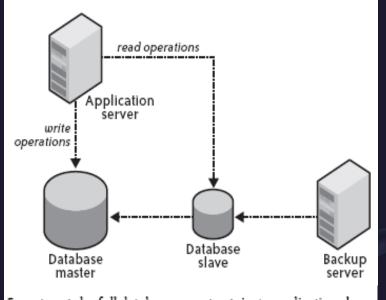
Typically, your database engine will offer at least these backup options.

- Database export/dump backup
- Filesystem backup
- Transaction log backup

Applying a backup strategy for the cloud

The best backup strategy for the cloud is a file-based backup solution. You lock the

database against writes, take a snapshot, and unlock it.



Execute regular full database exports against a replication slave



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Privacy in Cloud

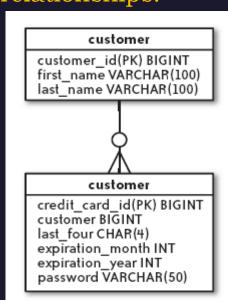
The key to privacy in the cloud - is the strict separation of sensitive data from non sensitive data followed by the encryption of sensitive elements.

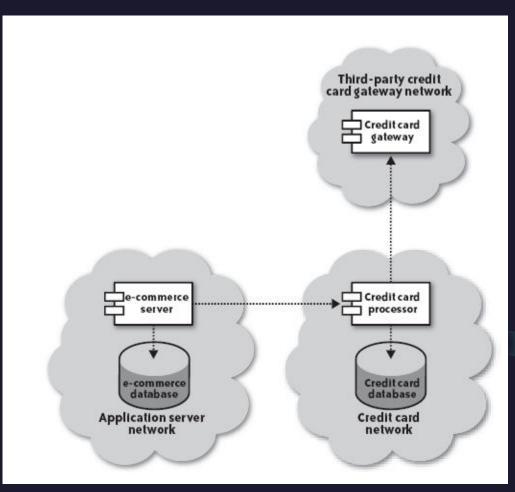
Example is storing credit cards. You may have a complex ecommerce application storing many data relationships.

Managing the credit card encryption

credit_card
credit_card_id(PK) BIGINT
cc_number VARCHAR(255)

The credit card processor stores the encrypted credit card number and associates it with the e-commerce credit card ID



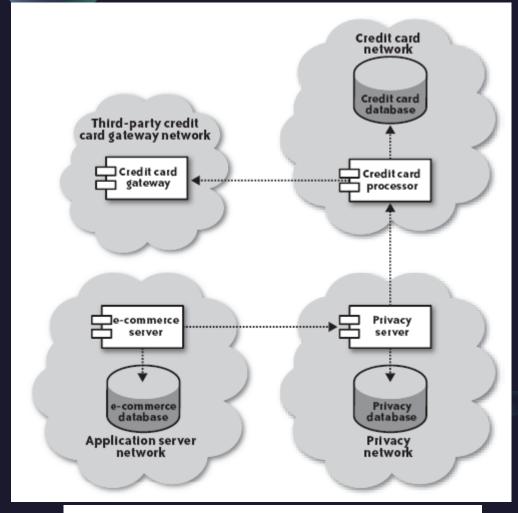




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Privacy in Cloud

When the Amazon Cloud Fails to Meet Your Needs



Pulling private data out of the cloud creates three different application components



Ready for the Cloud

Data Security in Cloud

Data Control

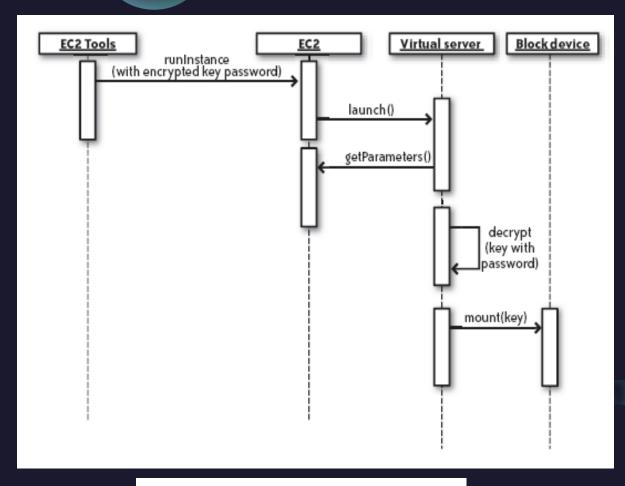
When the cloud provider goes down?

When your cloud provider fails to adequately

protect their network?

Solution:

Encrypt Everything, Encrypt your network traffic, Encrypt your backups, Encrypt your filesystems



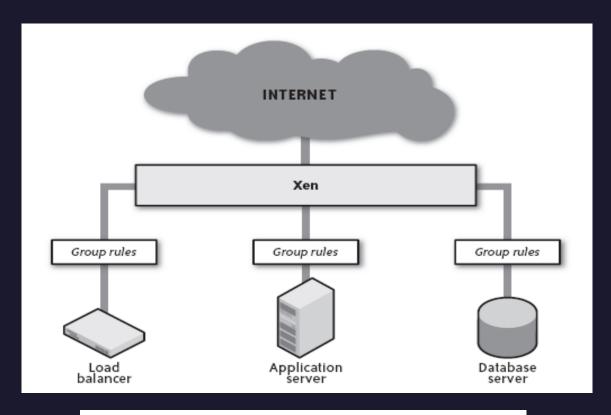
The process of starting a virtual server with encrypted filesystems



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Network Security in Cloud

Firewall Rules



Internal databases Application servers (DMZ) Load balancers

Firewalls are the primary tool in perimeter security

There are no network segments or perimeters in the cloud



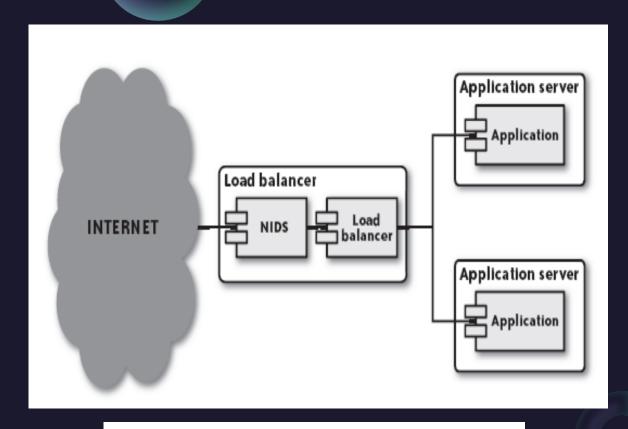
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Network Security in Cloud

Network Intrusion Detection

Perimeter security often involves network intrusion detection systems (NIDS), such as Snort, which monitor local traffic for anything that looks irregular. Examples of irregular traffic include:

- Port scans
- Denial-of-service attacks
- Known vulnerability exploit attempts



A network intrusion detection system listening on a load balancer



Ready for the Cloud

Host Security in Cloud

Host security describes how your server is set up for the following tasks:

- Preventing attacks.
- Minimizing the impact of a successful attack on the overall system.
- Responding to attacks when they occur.

 In the cloud, rolling out a patch across the infrastructure takes three simple steps:
- 1. Patch your AMI with the new security fixes.
- 2. Test the results.
- 3. Relaunch your virtual servers.

System Hardening

- ➤ Prevention begins when you set up your machine image. As you get going, you will experiment with different configurations and constantly rebuild images. Once you have found a configuration that works for a particular service profile, you should harden the system before creating your image.
- ➤ Server hardening is the process of disabling or removing unnecessary services and eliminating unimportant user accounts.



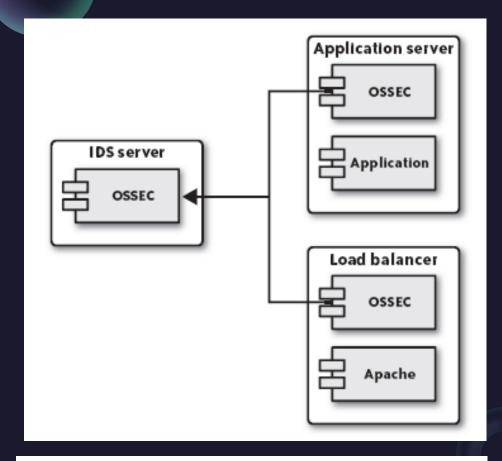
Ready for the Cloud

Host Security in Cloud Antivirus Protection

Some regulations and standards require the implementation of an antivirus (AV) system on your servers.

Host Intrusion Detection

Whereas a network intrusion detection system monitors network traffic for suspicious activity, a host intrusion detection system (HIDS) such as OSSEC monitors the state of your server for anything unusual. An HIDS is in some ways similar to an AV system, except it examines the system for all signs of compromise and notifies you when any core operating system or service file changes.



A HIDS infrastructure reporting to a centralized server