





# Emotions









# Emotions































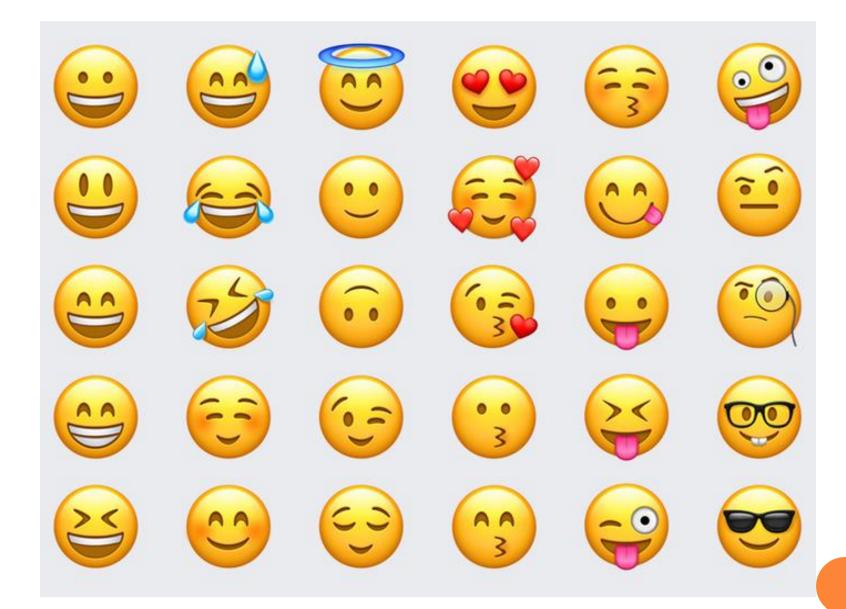


#### **EMOTIONS**

• Emotionresults in physical and psychological changes that influence thought and behaviour.

• Emotions are feelings that generally have both physiological and cognitive elements and that influence behavior.

- According to the American Psychological Association (APA),
- Emotion is defined as "a complex reaction pattern, involving experiential, behavioral and physiological elements."
- Emotions are how individuals deal with matters or situations.



#### Feelings and Emotions

Many people use the terms "feeling" and "emotion" as synonyms, but there is a slight difference between both.

A fundamental difference between feelings and emotions is that **feelings are experienced consciously, while emotions manifest either consciously or subconsciously**.

# EMOTIONS

VERSUS

#### FEELINGS

Emotions are physical states that arise as a response to external stimuli Feelings are mental associations and reactions to emotions

Aroused before feelings Caused by emotions

Physical states

Mental associations and reactions

Can be observed through the physical reaction

Can be hidden

# Why Emotions are important?

- Different types of emotions seem to rule our daily lives.
- We make decisions based on whether we are happy, angry, sad, bored, or frustrated.
- We choose activities and hobbies based on the emotions they provoke.
- Understanding emotions can help us to direct life with greater ease and stability.

### The 3 Key Elements of Emotion

**Subjective Experience** 



**Physiological Response** 



**Behavioral Response** 



#### SUBJECTIVE EXPERIENCE

- All emotions begin with a subjective experience, also referred to as a stimulus, but what does that mean?
- Subjective experiences can range from something as simple as seeing a colour to something as major as losing a loved one.
- No matter how intense the experience is, it can provoke many emotions in a single individual and the emotions each individual feel may be different.
- For example, one person may feel anger and regret at the loss of a loved one while another may experience intense sadness.

#### PHYSIOLOGICAL RESPONSES

- We all know how it feels to have our heart beat fast with fear.
- for instance, the **heart** is **pounding** and we are breathing deeply.
- This physiological response is the result of the autonomic nervous system's reaction to the emotion we're experiencing.
- The autonomic nervous system is the part of the nervous system that supplies the information to internal organs.

 Interestingly, studies have shown autonomic physiological responses are strongest when a person's facial expressions most closely resemble the expression of the emotion they're experiencing.

The most likely reactions, which are associated with activation of the autonomic nervous system, include an increase in your rate of breathing, an acceleration of your heart rate, a widening of your pupils, and a dryness in your mouth.

- At the same time, though, your sweat glands probably will increase their activity because **increased sweating** will help you rid yourself of the excess heat developed by any emergency activity in which you engage.
- The body for facing emergency/threat either by fight or by flight, i.e. fights if possible, otherwise escapes from the situation.
- When facing a threat, these responses automatically prepare your body to flee from danger or face the threat head-on.

#### BEHAVIORAL RESPONSES

- The final component is the actual expression of emotion.
- We spend a significant amount of time interpreting the emotional expressions of the people around us.
- Our ability to accurately understand these expressions is tied to what psychologists call emotional intelligence, and these expressions play a major part in our overall body language.
- Research suggests that many expressions are universal, such as a smile to indicate happiness or a frown to indicate sadness.
- Sociocultural norms also play a role in how we express and interpret emotions.

- Behavioral responses can include a smile, a grimace,
  - Grimacing Face conveys a wide range of moderately negative emotions, including disapproval, discomfort, and disgust.
  - a laugh or a sigh, (sadness, surprise, tiredness) along with many other reactions depending on societal norms and personality.

#### **Emotions vs. Moods**

- In everyday language, people often use the terms "emotions" and "moods" interchangeably.
- But psychologists actually make distinctions between the two. How do they differ?
- An emotion is normally quite short-lived, but intense.
- Emotions are also likely to have a definite and identifiable cause.
- For example, after disagreeing with a friend over politics, you might feel angry for a short period of time.

- A mood, on the other hand, is usually much milder than an emotion, but long-lasting.
- In many cases, it can be difficult to identify the specific cause of a mood.
- For example, you might find yourself feeling gloomy for several days without any clear, identifiable reason.

#### Understanding Emotional Experiences

- At one time or another, all of us have experienced the strong feelings that accompany both very pleasant and very negative experiences.
- Perhaps we have felt the thrill of getting a sought-after job, the joy of being in love, the sorrow over someone's death, the pleasure of a friendship, the enjoyment of a movie.



#### THE FUNCTIONS OF EMOTIONS

#### • Preparing us for action

• Emotions act as a link between events in our environment and our responses. For example, if you saw an angry dog charging toward you, your emotional reaction (fear) would be there as the activation of the "fight-or-flight" response

#### • Shaping our future behavior

• Emotions **promote learning** that will help us **make appropriate responses in future**. For instance, your emotional response to unpleasant events teaches you to avoid similar circumstances in the future.

#### • Helping us interact more effectively with others

• We often **communicate the emotions we experience** through our **verbal and nonverbal behaviors**, making our emotions obvious to observers. These behaviors can **act as a signal to observers**, allowing them to **understand better** what we are experiencing and to help them **predict our future behavior**.

# Classification / types of Emotions

- Researchers have tried to identify and classify the different types of emotions. The descriptions and insights have changed over time:
- In 1972, psychologist Paul Eckman suggested that there are six basic emotions that are universal throughout human cultures: fear, disgust, anger, surprise, happiness, and sadness.
- In the **1980s**, Robert Plutchik introduced another emotion classification system known as the "**wheel of emotions**." This model demonstrated how different emotions can be combined or mixed together, much the way an artist mixes primary colours to create other colours.
- In 1999, Eckman expanded his list to include a number of other basic emotions, including embarrassment, excitement, contempt, shame, pride, satisfaction, and amusement.

### CATEGORIES OF EMOTION

 EMOTIONS ARE DIVIDED INTO TWO CATEGORIES

- PRIMARY EMOTIONS
- SECONDARY EMOTIONS

# PRIMARY EMOTIONS

- LOVE
- JOY
- ANGER
- SADNESS
- SURPRISE
- FEAR

# SECONDARY EMOTIONS

- PASSION
- OPTIMISM
- IRRITATION
- DISGUST
- SHAME
- NERVOUSNESS

#### **HUMAN EMOTION**

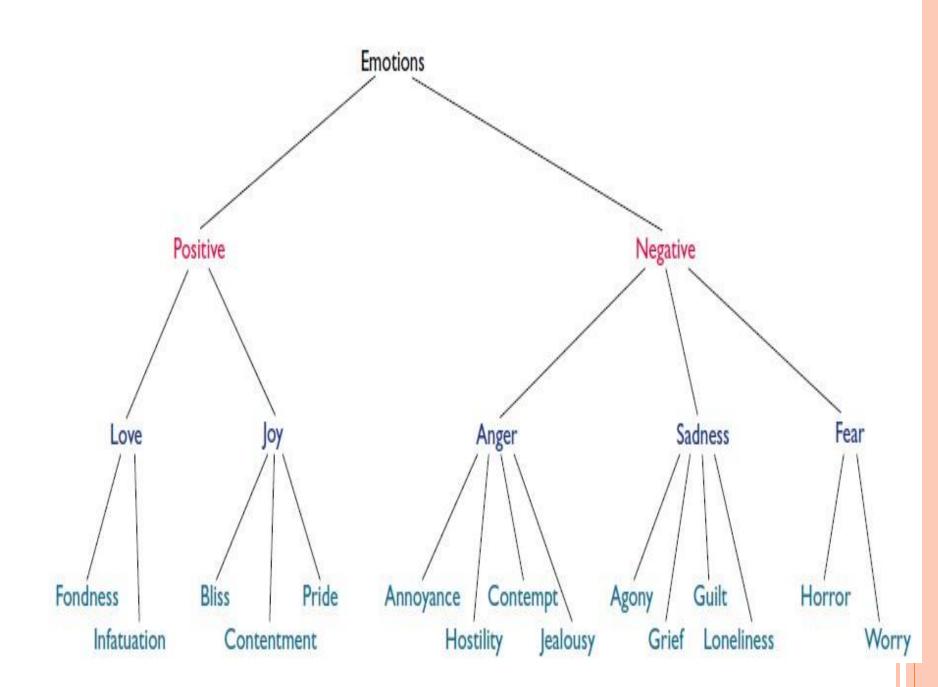
 Human emotion is innate in all of us; it's something we're born with and something we die with.

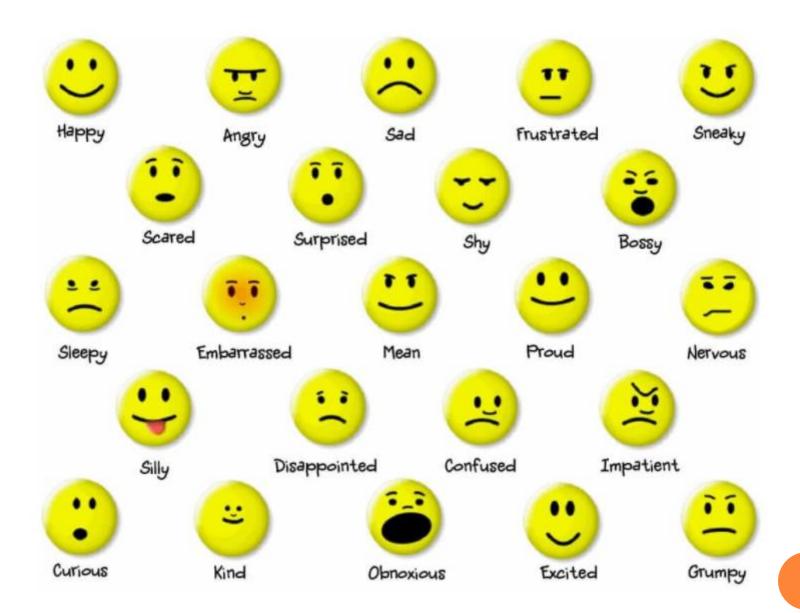
 Happiness, sadness, love, hatred, worries, and indifference – these are things that constantly occur in our daily lives.

#### **VARIETY OF EMOTIONS**

POSITIVE HUMAN EMOTION

NEGATIVE HUMAN EMOTION





# MAKING SENSE OF THE MULTIPLE PERSPECTIVES ON EMOTION

- Emotions are such complex phenomena, encompassing both biological and cognitive aspects, that no single theory has been able to explain fully all the facets of emotional experience
- Consider, the six photos, Can you identify the emotions being expressed by the person in each of the photos?
- If you are a good judge of facial expressions, you will conclude that these expressions display six of the basic emotions: happiness, anger, sadness, surprise, disgust, and fear.



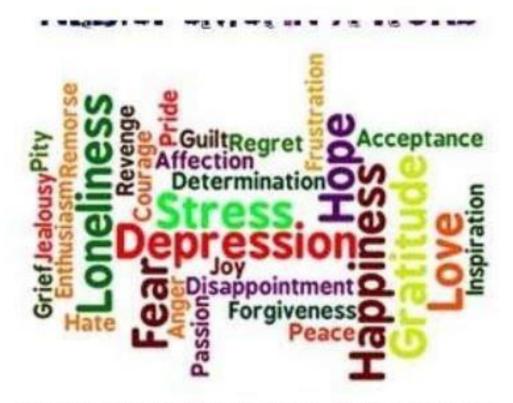












### THEORIES OF EMOTIONS

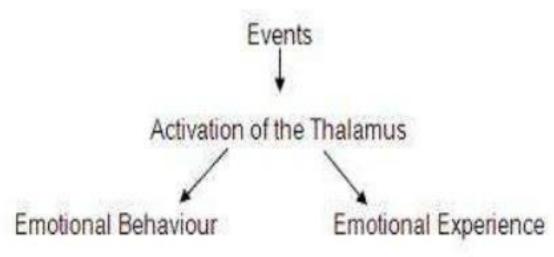
# Cannon-bard theory of emotion

#### It states that

 we react to a stimulus and experience the associated emotion at the same time.

 we feel emotions and experience physiological reactions such as sweating, trembling and muscle tension simultaneously. For example: I see a snake --> I am afraid --> I begin to tremble.



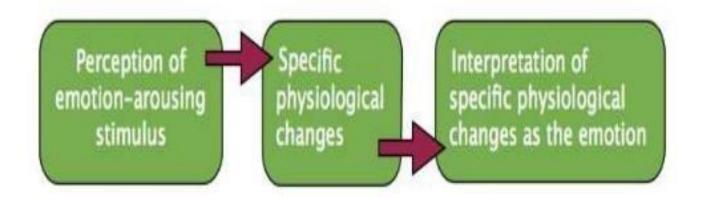


# James-lange theory of emotion

#### It states that

 emotions occur as a result of physiological reactions to events.

 proposes that you will interpret your physical reactions and conclude that you are frightened. For example I am trembling, therefore I am afraid.



# **FACTORS AFFECTING EMOTIONS**

# Sources of Emotions and Moods

### **■**Personality

- Some people experience certain moods and emotions more frequently than others
- **Affect intensity:** experiencing the same emotions with different intensities

# **■Time of day**

People vary in their moods by time of day

### **■**Day of the week

People tend to be in their best mood on the weekend WEATHER: Higher temperatures raise a person with a low mood up, while things like wind or not enough sun made a low person feel even lower. Seasonal affective disorder (SAD) is an example.

•STRESS: It can also negatively affect people with Bipolar Disorder. This illness, also known as manic depression or bipolar affective disorder, involves dramatic shifts in mood, energy level etc.





•AGE: Older adults report more emotional stability than younger persons. Older adults pay more attention to the good and less to the bad. When older adults experience a negative emotion, they may be able to recover more quickly than younger persons.

•GENDER: Women are more emotional than men are. However, it depends on the emotional development at childhood as how to express emotions.



**ENVIRONMENTAL: Our** environment has an effect on how we feel. An untidy room makes bad feeling about self. Living in clean and tidy room, wearing clean dress, enjoying natural beauty, makes emotional changes in human.

•MARITAL RELATION: it explains life style challenges, accepting different preferences, sexual life etc.





•ORGANIZATIONAL: Work load, Colleagues, Job satisfaction etc.

•SOCIAL: Traditions, Religion, culture and norms.



