

# Ubaid Delawala

**DOB: 03/27/03**

**Nationality: Zambian**

## Contact

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## Profile

- Optimistically ambitious
- Team oriented
- Energetic and friendly
- Quick adaptability

## SKILLS

### Language

English – Full  
Gujurati – Native  
Hindi – Good

### Computer

Microsoft Word - Professional  
Microsoft Excel - Professional  
Microsoft PowerPoint - Professional  
Microsoft Database - Professional  
Web Expression - Professional

## EXPERIENCE

06/19 to 08/19

**CUSTOMER SERVICE,** GENIUS PHARMACY , LUSAKA, ZAMBIA.

As a Customer service representative, I was in-charge of helping Customers choose the right and appropriate products meeting their needs and if the specific product is not available, I was in charge of finding alternatives it was a Volunteer work and to gain experience in the position.

11/19 to 12/20

**CUSTOMER SERVICE AND CASHIER,** DELAWALA INVESTMENTS LTD , LUSAKA, ZAMBIA.

Working for Delawala Inv. was always been an honor, being a customer representative, Cashier and also being on the sales position at times was also a great task as I was responsible of the "Returns" as well as serving customers and supervising employees as well as handling stock. It was a good experience and I got to learn a lot.

## EDUCATION

Completed on 11/19

**HIGH SCHOOL DIPLOMA,** LICEF SCHOOL, LUSAKA, ZAMBIA.

First Language English, Physics, Biology, Chemistry, Mathematics, Additional Mathematics, Information and Communication Technology.

01/18/21 to present

**ADVANCED DIPLOMA IN SOFTWARE ENGINEERING TECHNOLOGY,** CENTENNIAL COLLEGE, SCARBOROUGH , CANADA,

College Communications, Programming, Software Engineering Technology, Web Interface Design, Math, Social Psychology.