## investigate\_no\_show\_project

June 2, 2022

### 1 Project: Investigate a Dataset - [noshowappointments.csv]

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## Introduction

This analysis was carried out using a dataset from the health sector. The data collected showing No Show appointment and its factors.

#### 1.1.1 Dataset Description

**Tip**: This dataset collects information from 100k medical appointments in Brazil and is focused on questions relating to patients rate of show up for their appointment. A number of characteristics about the patient are included in each row. Below is the column description of the data set in its raw for (prior to cleaning)

#	Column	Dtype
0	PatientId	float64

- 1 AppointmentID int64
- 2 Gender object
- 3 ScheduledDay object
- 4 AppointmentDay object
- 5 Age int64
- 6 Neighbourhood object
- 7 Scholarship int64
- 8 Hipertension int64
- 9 Diabetes int64

- 10 Alcoholism int64
- 11 Handcap int64
- 12 SMS\_received int64
- 13 No-show object

#### 1.1.2 Question(s) for Analysis

**Question 1** What factors are important to know in order to predict if a patient will show up for their scheduled appointment? Using Age with No\_show and Handicap with No\_show

Question 2 Does gender of a patient impact on the number of no-shows?

```
[1]: # Use this cell to set up import statements for all of the packages that you # plan to use.
import numpy as np import pandas as pd import matplotlib.pyplot as plt import seaborn as sns

%matplotlib inline
```

## Data Wrangling

\*\*\*\*: In this section of the report, the data set was loaded and was investigated to know the nature of the dataset.

```
[2]: #data set loads here
df=pd.read_csv('noshowmedical.csv')
```

[3]: df.head(20)

```
[3]:
            PatientId
                       AppointmentID Gender
                                                       ScheduledDay
         2.987250e+13
     0
                              5642903
                                              2016-04-29T18:38:08Z
     1
         5.589978e+14
                              5642503
                                              2016-04-29T16:08:27Z
     2
         4.262962e+12
                              5642549
                                              2016-04-29T16:19:04Z
     3
         8.679512e+11
                              5642828
                                              2016-04-29T17:29:31Z
     4
         8.841186e+12
                              5642494
                                              2016-04-29T16:07:23Z
     5
         9.598513e+13
                              5626772
                                           F
                                              2016-04-27T08:36:51Z
     6
         7.336882e+14
                              5630279
                                           F
                                              2016-04-27T15:05:12Z
     7
         3.449833e+12
                              5630575
                                           F
                                              2016-04-27T15:39:58Z
     8
         5.639473e+13
                              5638447
                                              2016-04-29T08:02:16Z
     9
         7.812456e+13
                              5629123
                                           F
                                              2016-04-27T12:48:25Z
        7.345362e+14
                                              2016-04-27T14:58:11Z
                              5630213
     11
         7.542951e+12
                              5620163
                                              2016-04-26T08:44:12Z
     12
        5.666548e+14
                              5634718
                                           F
                                              2016-04-28T11:33:51Z
     13
         9.113946e+14
                              5636249
                                              2016-04-28T14:52:07Z
     14 9.988472e+13
                                              2016-04-28T10:06:24Z
                              5633951
```

```
15
    9.994839e+10
                           5620206
                                         F
                                             2016-04-26T08:47:27Z
16
                                             2016-04-28T08:51:47Z
    8.457439e+13
                           5633121
17
    1.479497e+13
                           5633460
                                             2016-04-28T09:28:57Z
                                         F
18
    1.713538e+13
                           5621836
                                             2016-04-26T10:54:18Z
19
    7.223289e+12
                           5640433
                                             2016-04-29T10:43:14Z
                                       Neighbourhood
                                                        Scholarship
                                                                      Hipertension
           AppointmentDay
                             Age
0
    2016-04-29T00:00:00Z
                                     JARDIM DA PENHA
                                                                   0
                              62
                                                                                   1
                                     JARDIM DA PENHA
                                                                   0
                                                                                   0
1
    2016-04-29T00:00:00Z
                              56
2
    2016-04-29T00:00:00Z
                              62
                                       MATA DA PRAIA
                                                                   0
                                                                                   0
3
                                  PONTAL DE CAMBURI
                                                                   0
    2016-04-29T00:00:00Z
                                                                                   0
                               8
4
    2016-04-29T00:00:00Z
                              56
                                     JARDIM DA PENHA
                                                                   0
                                                                                   1
                                           REPÚBLICA
5
    2016-04-29T00:00:00Z
                              76
                                                                   0
                                                                                   1
                                          GOIABEIRAS
6
    2016-04-29T00:00:00Z
                              23
                                                                   0
                                                                                   0
7
    2016-04-29T00:00:00Z
                              39
                                          GOIABEIRAS
                                                                   0
                                                                                   0
8
                                                                   0
                                                                                   0
    2016-04-29T00:00:00Z
                              21
                                          ANDORINHAS
9
    2016-04-29T00:00:00Z
                              19
                                                                   0
                                                                                   0
                                           CONQUISTA
10
    2016-04-29T00:00:00Z
                              30
                                      NOVA PALESTINA
                                                                   0
                                                                                   0
                              29
                                                                   0
                                                                                   0
11
    2016-04-29T00:00:00Z
                                      NOVA PALESTINA
12
    2016-04-29T00:00:00Z
                              22
                                      NOVA PALESTINA
                                                                   1
                                                                                   0
13
    2016-04-29T00:00:00Z
                              28
                                      NOVA PALESTINA
                                                                   0
                                                                                   0
14
    2016-04-29T00:00:00Z
                              54
                                      NOVA PALESTINA
                                                                   0
                                                                                   0
15
    2016-04-29T00:00:00Z
                              15
                                      NOVA PALESTINA
                                                                   0
                                                                                   0
                                                                   0
16
    2016-04-29T00:00:00Z
                              50
                                      NOVA PALESTINA
                                                                                   0
17
    2016-04-29T00:00:00Z
                              40
                                            CONQUISTA
                                                                   1
                                                                                   0
18
    2016-04-29T00:00:00Z
                              30
                                      NOVA PALESTINA
                                                                   1
                                                                                   0
19
    2016-04-29T00:00:00Z
                              46
                                            DA PENHA
                                                                   0
                                                                                   0
                             Handcap
    Diabetes
               Alcoholism
                                       SMS_received No-show
0
            0
                         0
                                    0
                                                   0
                                                           No
1
            0
                         0
                                    0
                                                   0
                                                           No
2
                         0
                                    0
                                                   0
            0
                                                           No
3
            0
                          0
                                                   0
                                    0
                                                           No
                          0
                                                   0
4
            1
                                    0
                                                           No
5
            0
                          0
                                                   0
                                    0
                                                           No
6
            0
                          0
                                    0
                                                   0
                                                          Yes
7
            0
                          0
                                                   0
                                    0
                                                          Yes
8
            0
                          0
                                    0
                                                   0
                                                           Nο
9
            0
                          0
                                    0
                                                   0
                                                           No
10
            0
                          0
                                    0
                                                   0
                                                           No
11
            0
                          0
                                    0
                                                   1
                                                          Yes
12
            0
                          0
                                    0
                                                   0
                                                           No
13
            0
                          0
                                    0
                                                   0
                                                           No
14
            0
                          0
                                    0
                                                   0
                                                           Nο
15
            0
                          0
                                    0
                                                   1
                                                           No
            0
                          0
                                    0
                                                   0
16
                                                           No
            0
                          0
17
                                    0
                                                   0
                                                          Yes
```

```
18 0 0 0 1 No
19 0 0 0 0 No
```

#### [4]: df.info()

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 110527 entries, 0 to 110526
Data columns (total 14 columns):

#	Column	Non-Null Count	Dtype
0	PatientId	110527 non-null	float64
1	${\tt AppointmentID}$	110527 non-null	int64
2	Gender	110527 non-null	object
3	${\tt ScheduledDay}$	110527 non-null	object
4	${\tt AppointmentDay}$	110527 non-null	object
5	Age	110527 non-null	int64
6	Neighbourhood	110527 non-null	object
7	Scholarship	110527 non-null	int64
8	Hipertension	110527 non-null	int64
9	Diabetes	110527 non-null	int64
10	Alcoholism	110527 non-null	int64
11	Handcap	110527 non-null	int64
12	SMS_received	110527 non-null	int64
13	No-show	110527 non-null	object
dtyp	es: float64(1),	<pre>int64(8), object(</pre>	5)
memo	ry usage: 11.8+	MB	

# [5]: df.describe()

[5]: AppointmentID Scholarship PatientId Age 1.105270e+05 110527.000000 110527.000000 1.105270e+05 count mean 1.474963e+14 5.675305e+06 37.088874 0.098266 std 2.560949e+14 7.129575e+04 23.110205 0.297675 min 3.921784e+04 5.030230e+06 -1.0000000.00000 25% 4.172614e+12 5.640286e+06 18.000000 0.000000 50% 3.173184e+13 5.680573e+06 0.000000 37.000000 75% 9.439172e+13 5.725524e+06 55.000000 0.000000 9.999816e+14 5.790484e+06 115.000000 1.000000 maxHipertension Diabetes Alcoholism Handcap count 110527.000000 110527.000000 110527.000000 110527.000000 mean 0.197246 0.071865 0.030400 0.022248 0.397921 0.258265 0.171686 0.161543 std min 0.000000 0.00000 0.00000 0.000000 25% 0.000000 0.00000 0.00000 0.000000 50% 0.00000 0.00000 0.00000 0.00000 75% 0.000000 0.00000 0.00000 0.00000

```
1.000000
                                 1.000000
                                                 1.000000
                                                                 4.000000
     max
             SMS_received
            110527.000000
     count
                 0.321026
     mean
     std
                 0.466873
                 0.000000
    min
     25%
                 0.000000
     50%
                 0.000000
     75%
                 1.000000
     max
                 1.000000
[6]: df.shape
[6]: (110527, 14)
[7]:
     df.corr()
[7]:
                                AppointmentID
                     PatientId
                                                          Scholarship
                                                                        Hipertension
                                                     Age
     PatientId
                      1.000000
                                     0.004039 -0.004139
                                                             -0.002880
                                                                           -0.006441
     AppointmentID
                      0.004039
                                     1.000000 -0.019126
                                                              0.022615
                                                                            0.012752
                     -0.004139
                                    -0.019126 1.000000
                                                             -0.092457
                                                                            0.504586
     Age
     Scholarship
                     -0.002880
                                     0.022615 -0.092457
                                                              1.000000
                                                                           -0.019729
     Hipertension
                     -0.006441
                                     0.012752 0.504586
                                                             -0.019729
                                                                            1.000000
     Diabetes
                      0.001605
                                     0.022628
                                               0.292391
                                                             -0.024894
                                                                            0.433086
     Alcoholism
                                     0.032944
                                                0.095811
                      0.011011
                                                              0.035022
                                                                            0.087971
     Handcap
                     -0.007916
                                     0.014106
                                                0.078033
                                                             -0.008586
                                                                            0.080083
     SMS_received
                     -0.009749
                                    -0.256618
                                               0.012643
                                                              0.001194
                                                                           -0.006267
                    Diabetes
                               Alcoholism
                                             Handcap
                                                      SMS_received
     PatientId
                     0.001605
                                 0.011011 -0.007916
                                                         -0.009749
     AppointmentID
                    0.022628
                                 0.032944 0.014106
                                                         -0.256618
     Age
                     0.292391
                                 0.095811
                                            0.078033
                                                          0.012643
     Scholarship
                   -0.024894
                                 0.035022 -0.008586
                                                          0.001194
     Hipertension
                                 0.087971
                                            0.080083
                     0.433086
                                                         -0.006267
     Diabetes
                     1.000000
                                 0.018474
                                            0.057530
                                                         -0.014550
     Alcoholism
                     0.018474
                                 1.000000
                                            0.004648
                                                         -0.026147
                                 0.004648
                                            1.000000
                                                         -0.024161
     Handcap
                     0.057530
     SMS_received
                   -0.014550
                                -0.026147 -0.024161
                                                          1.000000
[8]:
    df.isna().sum()
[8]: PatientId
                       0
                        0
     AppointmentID
                        0
     Gender
                        0
     ScheduledDay
     AppointmentDay
                        0
```

```
Age
                   0
                   0
Neighbourhood
Scholarship
                   0
                   0
Hipertension
Diabetes
                   0
                   0
Alcoholism
Handcap
                   0
                   0
SMS_received
No-show
                   0
dtype: int64
```

### [9]: df.dtypes

[9]: PatientId float64 AppointmentID int64 Gender object ScheduledDay object AppointmentDay object int64 Age Neighbourhood object Scholarship int64 Hipertension int64 Diabetes int64 int64 Alcoholism Handcap int64 SMS\_received int64 No-show object dtype: object

#### 1.1.3 Data Cleaning Section

\*\*: I made changes to column names for more clarity, column datatypes for consistency and some values of some columns as seen below.

```
[10]: #no-show having a dash could affect the code running.

#Therefore, it is of best preactice to replace dash(-) or space with an

underscore(_)

df.rename(columns={'No-show':'No_show'},inplace=True)
```

The 'No-show' column was successfully renamed to 'No\_show' and saved

```
[11]: #confirm that the change has been made df.head()
```

```
[11]: PatientId AppointmentID Gender ScheduledDay \
0 2.987250e+13 5642903 F 2016-04-29T18:38:08Z
1 5.589978e+14 5642503 M 2016-04-29T16:08:27Z
```

```
2 4.262962e+12
                       5642549
                                        2016-04-29T16:19:04Z
3 8.679512e+11
                       5642828
                                     F
                                        2016-04-29T17:29:31Z
4 8.841186e+12
                       5642494
                                        2016-04-29T16:07:23Z
         AppointmentDay
                                   Neighbourhood Scholarship
                                                                Hipertension
                          Age
  2016-04-29T00:00:00Z
                                 JARDIM DA PENHA
                          62
                                                             0
                                                                           1
                                 JARDIM DA PENHA
                                                             0
1 2016-04-29T00:00:00Z
                          56
                                                                           0
2 2016-04-29T00:00:00Z
                          62
                                   MATA DA PRAIA
                                                             0
                                                                           0
                                                             0
                                                                           0
3 2016-04-29T00:00:00Z
                           8
                              PONTAL DE CAMBURI
4 2016-04-29T00:00:00Z
                          56
                                 JARDIM DA PENHA
                                                             0
                                                                            1
  Diabetes
            Alcoholism
                         Handcap
                                   SMS_received No_show
0
                                                     No
          0
                      0
                                0
                                              0
1
                                                     No
2
          0
                      0
                                0
                                              0
                                                     No
3
          0
                      0
                                0
                                              0
                                                      No
4
                      0
                                0
          1
                                              0
                                                     No
```

```
[12]: #search for duplicates(none found)
df.duplicated().sum()
```

#### [12]: 0

There are no duplicate entries

```
[13]: df.isna().sum()
```

```
[13]: PatientId
                         0
                         0
      AppointmentID
      Gender
                         0
      ScheduledDay
                         0
      AppointmentDay
                         0
      Age
                         0
      Neighbourhood
                         0
      Scholarship
                          0
                         0
      Hipertension
                         0
      Diabetes
                         0
      Alcoholism
      Handcap
                         0
                         0
      SMS_received
      No_show
                         0
      dtype: int64
```

no null/NaN value is present

<sup>\*\*</sup>Investigated Columns and their corresponding datatypes to make sure that everything column has an appropriate datatype

```
[14]: #investigate column
      df['PatientId'].info()
     <class 'pandas.core.series.Series'>
     RangeIndex: 110527 entries, 0 to 110526
     Series name: PatientId
     Non-Null Count
                       Dtype
     _____
                       ____
     110527 non-null float64
     dtypes: float64(1)
     memory usage: 863.6 KB
[15]: #investigate column
      df['PatientId'].head()
[15]: 0
           2.987250e+13
           5.589978e+14
      1
      2
           4.262962e+12
      3
           8.679512e+11
           8.841186e+12
      Name: PatientId, dtype: float64
[16]: df['PatientId']=df['PatientId'].astype(int)
          "PatientId" columm data type has now been converted to an Int data type
[17]: df['PatientId'].head(15)
[17]: 0
             29872499824296
      1
            558997776694438
      2
              4262962299951
      3
               867951213174
      4
              8841186448183
      5
             95985133231274
      6
            733688164476661
      7
              3449833394123
      8
             56394729949972
      9
             78124564369297
      10
            734536231958495
      11
              7542951368435
      12
            566654781423437
      13
            911394617215919
             99884723334928
      Name: PatientId, dtype: int64
[18]: df.dtypes
```

```
[18]: PatientId
                         int64
                         int64
      AppointmentID
      Gender
                        object
      ScheduledDay
                        object
      AppointmentDay
                        object
      Age
                         int64
      Neighbourhood
                        object
      Scholarship
                         int64
      Hipertension
                         int64
      Diabetes
                         int64
      Alcoholism
                         int64
                         int64
      Handcap
      SMS_received
                         int64
                        object
      No_show
      dtype: object
[19]: #Further cleaning of columns ScheduledDay and AppointmentDay to a DateTime_
       \hookrightarrow format
      df[['ScheduledDay','AppointmentDay']]
[19]:
                      ScheduledDay
                                           AppointmentDay
      0
              2016-04-29T18:38:08Z
                                    2016-04-29T00:00:00Z
      1
              2016-04-29T16:08:27Z 2016-04-29T00:00:00Z
      2
              2016-04-29T16:19:04Z
                                    2016-04-29T00:00:00Z
      3
                                    2016-04-29T00:00:00Z
              2016-04-29T17:29:31Z
      4
              2016-04-29T16:07:23Z
                                    2016-04-29T00:00:00Z
      110522 2016-05-03T09:15:35Z
                                    2016-06-07T00:00:00Z
      110523 2016-05-03T07:27:33Z
                                    2016-06-07T00:00:00Z
      110524 2016-04-27T16:03:52Z
                                    2016-06-07T00:00:00Z
      110525 2016-04-27T15:09:23Z
                                    2016-06-07T00:00:00Z
      110526 2016-04-27T13:30:56Z 2016-06-07T00:00:00Z
      [110527 rows x 2 columns]
[20]: df['ScheduledDay'] = pd.to_datetime(df.ScheduledDay)
      df['AppointmentDay'] = pd.to_datetime(df.AppointmentDay)
      df.head()
[20]:
               PatientId AppointmentID Gender
                                                             ScheduledDay
          29872499824296
                                5642903
                                              F 2016-04-29 18:38:08+00:00
      0
      1
         558997776694438
                                              M 2016-04-29 16:08:27+00:00
                                 5642503
      2
           4262962299951
                                5642549
                                              F 2016-04-29 16:19:04+00:00
      3
            867951213174
                                              F 2016-04-29 17:29:31+00:00
                                5642828
      4
           8841186448183
                                5642494
                                              F 2016-04-29 16:07:23+00:00
                   AppointmentDay Age
                                             Neighbourhood Scholarship \
```

```
0 2016-04-29 00:00:00+00:00
                                      62
                                            JARDIM DA PENHA
                                                                         0
                                            JARDIM DA PENHA
                                                                         0
      1 2016-04-29 00:00:00+00:00
                                      56
      2 2016-04-29 00:00:00+00:00
                                      62
                                              MATA DA PRAIA
                                                                         0
      3 2016-04-29 00:00:00+00:00
                                       8
                                                                         0
                                          PONTAL DE CAMBURI
      4 2016-04-29 00:00:00+00:00
                                      56
                                             JARDIM DA PENHA
                                                                         0
                                  Alcoholism
                                               Handcap
                                                         SMS_received No_show
         Hipertension
                        Diabetes
                                                      0
      0
                     1
                                0
                                            0
                                                                     0
                                                                            No
                     0
                                0
                                            0
                                                      0
                                                                     0
      1
                                                                            No
      2
                     0
                                0
                                            0
                                                      0
                                                                     0
                                                                            No
      3
                     0
                                0
                                            0
                                                      0
                                                                     0
                                                                            No
      4
                     1
                                1
                                            0
                                                      0
                                                                     0
                                                                            No
          ScheduledDay and AppointmentDay have been converted to DateTime datatypes
[21]:
      df.dtypes
[21]: PatientId
                                        int64
      AppointmentID
                                        int64
      Gender
                                       object
      ScheduledDay
                         datetime64[ns, UTC]
      AppointmentDay
                         datetime64[ns, UTC]
      Age
                                        int64
      Neighbourhood
                                       object
      Scholarship
                                        int64
      Hipertension
                                        int64
      Diabetes
                                        int64
      Alcoholism
                                        int64
      Handcap
                                        int64
      SMS_received
                                        int64
      No show
                                       object
      dtype: object
[22]:
     df.head()
[22]:
                           AppointmentID Gender
                                                                ScheduledDay
               PatientId
      0
          29872499824296
                                  5642903
                                               F 2016-04-29 18:38:08+00:00
      1
         558997776694438
                                  5642503
                                               M 2016-04-29 16:08:27+00:00
      2
           4262962299951
                                  5642549
                                               F 2016-04-29 16:19:04+00:00
      3
            867951213174
                                  5642828
                                               F 2016-04-29 17:29:31+00:00
      4
           8841186448183
                                  5642494
                                               F 2016-04-29 16:07:23+00:00
                    AppointmentDay
                                     Age
                                              Neighbourhood Scholarship
      0 2016-04-29 00:00:00+00:00
                                            JARDIM DA PENHA
                                      62
                                                                         0
      1 2016-04-29 00:00:00+00:00
                                      56
                                             JARDIM DA PENHA
                                                                         0
      2 2016-04-29 00:00:00+00:00
                                              MATA DA PRAIA
                                                                         0
                                      62
```

8

PONTAL DE CAMBURI

0

3 2016-04-29 00:00:00+00:00

4 2016-04-29 00:00:00+00:00 56 JARDIM DA PENHA 0

	Hipertension	Diabetes	Alcoholism	Handcap	SMS_received	No_show
0	1	0	0	0	0	No
1	0	0	0	0	0	No
2	0	0	0	0	0	No
3	0	0	0	0	0	No
4	1	1	0	0	0	No

Having gone through the data clelaning process, one of my major goals is for the dataset to be consistent across board.

```
[23]: df.No_show.replace({'Yes': 1, 'No': 0}, inplace=True)
```

No\_show has been replaced with 1 and 0 so as to be consistent with Scholar-ship, Hipertension, Diabetes, Alcoholism, Handcap and SMS\_received

```
[24]: df.head()
```

[24]:		${ t Patient Id}$	AppointmentID	Gender		${ t ScheduledDay}$	\
	0	29872499824296	5642903	F	2016-04-29	18:38:08+00:00	
	1	558997776694438	5642503	M	2016-04-29	16:08:27+00:00	
	2	4262962299951	5642549	F	2016-04-29	16:19:04+00:00	
	3	867951213174	5642828	F	2016-04-29	17:29:31+00:00	
	4	8841186448183	5642494	F	2016-04-29	16:07:23+00:00	
		Appoin	tmentDay Age	Nei	ighbourhood	Scholarship \	

		арротисшенсьау	Age	Mergupournood	Scholarship	\
0	2016-04-29	00:00:00+00:00	62	JARDIM DA PENHA	0	
1	2016-04-29	00:00:00+00:00	56	JARDIM DA PENHA	0	
2	2016-04-29	00:00:00+00:00	62	MATA DA PRAIA	0	
3	2016-04-29	00:00:00+00:00	8	PONTAL DE CAMBURI	0	
4	2016-04-29	00:00:00+00:00	56	JARDIM DA PENHA	0	

	Hipertension	Diabetes	Alcoholism	Handcap	SMS_received	No_show
0	1	0	0	0	0	0
1	0	0	0	0	0	0
2	0	0	0	0	0	0
3	0	0	0	0	0	0
4	1	1	0	0	0	0

```
[25]: df.dtypes
```

[25]: PatientId int64
 AppointmentID int64
 Gender object
 ScheduledDay datetime64[ns, UTC]
 AppointmentDay datetime64[ns, UTC]
 Age int64

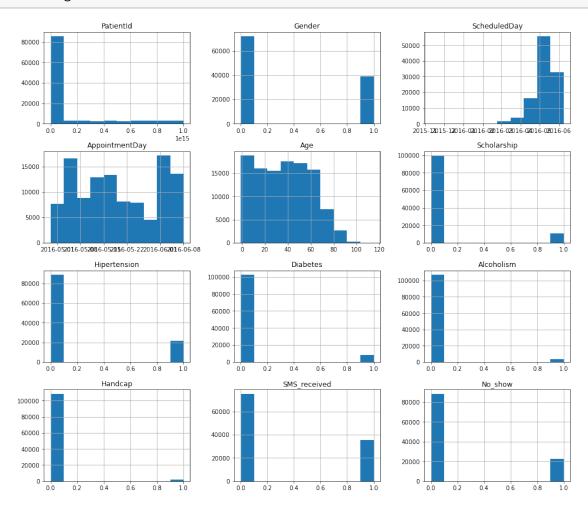
```
Neighbourhood
                                      object
      Scholarship
                                        int64
      Hipertension
                                        int64
      Diabetes
                                        int64
      Alcoholism
                                        int64
      Handcap
                                        int64
      SMS_received
                                        int64
      No_show
                                        int64
      dtype: object
[26]: df.Gender.replace({'F':0,'M':1},inplace=True)
[27]: df.Gender
[27]: 0
                0
      1
                1
      2
                0
      3
                0
                0
      4
      110522
                0
      110523
                0
      110524
                0
      110525
                0
      110526
                0
      Name: Gender, Length: 110527, dtype: int64
     Gender column has been replaced with 0 for F and 1 for M. This was done for easy comparisons
     with other columns in future
[28]: dropC = ['AppointmentID']
      df.drop(dropC, axis=1, inplace=True)
[29]: df.head(3)
[29]:
               PatientId Gender
                                                ScheduledDay
          29872499824296
                                0 2016-04-29 18:38:08+00:00
      0
      1
         558997776694438
                                1 2016-04-29 16:08:27+00:00
           4262962299951
                                0 2016-04-29 16:19:04+00:00
                   AppointmentDay
                                            Neighbourhood Scholarship
                                                                        Hipertension \
                                    Age
      0 2016-04-29 00:00:00+00:00
                                     62
                                         JARDIM DA PENHA
                                                                      0
                                                                                     1
      1 2016-04-29 00:00:00+00:00
                                         JARDIM DA PENHA
                                                                      0
                                                                                     0
                                     56
      2 2016-04-29 00:00:00+00:00
                                            MATA DA PRAIA
                                                                      0
                                                                                     0
                                     62
                                         SMS received No show
         Diabetes Alcoholism Handcap
      0
                0
                                      0
```

1	0	0	0	0	0
2	0	0	0	0	0

Since every appointmentID is unique, it will be of less or no use to the data analysis hence the column was dropped.

```
[30]: df.Handcap= df.Handcap.astype(bool) df.Handcap.replace({ True: 1, False: 0}, inplace=True)
```

#### [31]: df.hist(figsize=(16,14));



#### 1.1.4 Data Cleaning Conclusion

- 1. The dataset datatypes have be regularized to suit it's corresponding data.
- 2. There were no duplicates nor null values in the data.
- 3. No\_show values were changed to a binary type values of 0's and 1's

## Exploratory Data Analysis

# 1.1.5 Research Question 1: What factors are important to know in order to predict if a patient will show up for their scheduled appointment?

Here, the question will be answered by drawing comparisons between 'Handicap' and 'No\_show' to show that being handicapped is an important factor to predict no show.

The second comparison will be between 'Age' and 'no show'. Does Age play a significant role in no show appointments?

```
[32]: factors=['Gender', 'Age', 'Scholarship', 'Hipertension', 'Diabetes', □

→'Alcoholism', 'Handcap', 'SMS_received']

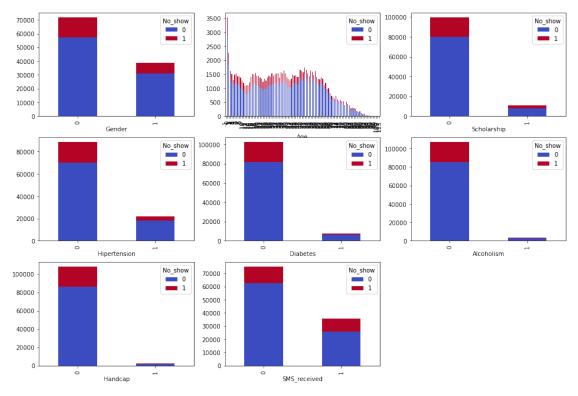
fig = plt.figure(figsize=(16, 11))

for i, var in enumerate(factors):

ax = fig.add_subplot(3, 3, i+1)

df.groupby([var, 'No_show'])[var].count().unstack('No_show').plot(ax=ax, □

→kind='bar', stacked=True, cmap='coolwarm')
```



```
[33]: def groupHandshow(normalize=True):
    return df.groupby(['Handcap'])['No_show'].value_counts(normalize)
```

#### 1.2 custom function

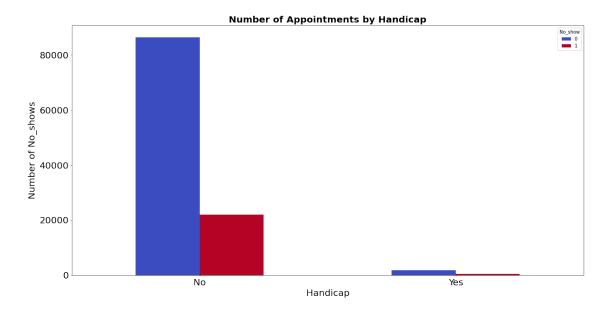
\*\*To group by Gender then do a value\_count with respect to No\_show column. This accepts a parameter value for normalization

#### [34]: groupHandshow(False) [34]: Handcap No\_show 0 0 86374 1 21912 0 1 1834 1 407 Name: No\_show, dtype: int64 [35]: # Use this, and more code cells, to explore your data. Don't forget to add Markdown cells to document your observations and findings. tcks = groupHandshow(False).unstack().index handshow=groupHandshow(False).unstack(). →plot(kind='bar',cmap='coolwarm',figsize=(20,10),fontsize=20); plt.xticks(tcks, ('No', 'Yes'), rotation = 'horizontal'); handshow.set\_xlabel('Handicap',fontsize=20);

plt.title('Number of Appointments by Handicap',fontsize=20,weight='bold')

[35]: Text(0.5, 1.0, 'Number of Appointments by Handicap')

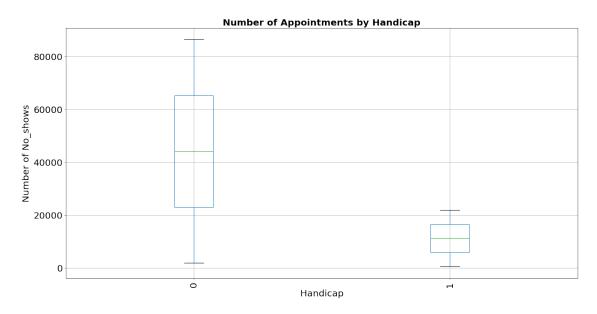
plt.ylabel("Number of No\_shows",fontsize=20);



This shows how being handicap is a factor for no show appointments. This might be as a result of public buildings(in this case hospital) not being wheel-chair accessible or handicap patients not having caregivers

```
[40]: bxplt=groupHandshow(False).unstack().boxplot(rot=90,figsize=(20,10),fontsize=20) bxplt.set_ylabel("Number of No_shows",fontsize=20) bxplt.set_xlabel("Handicap",fontsize=20) plt.title('Number of Appointments by Handicap',fontsize=20,weight='bold')
```

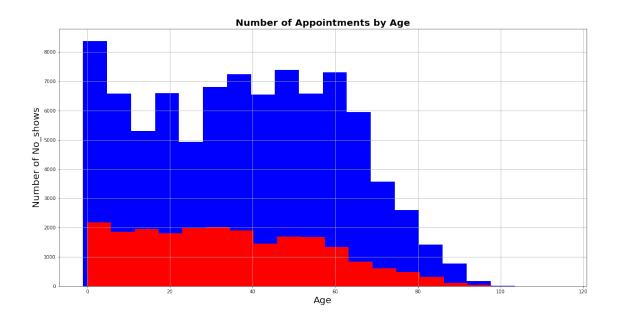
[40]: Text(0.5, 1.0, 'Number of Appointments by Handicap')



```
[41]: # Two useful masks to be used in further analysis showed = df.No_show == 0 not_showed = df.No_show == 1
```

```
[42]: histpl=df.Age[showed].hist(alpha=1, bins=20,color = "Blue",figsize=(20,10));
histpl=df.Age[not_showed].hist(alpha=1, bins=20, color = "Red",figsize=(20,10));
histpl.set_ylabel("Number of No_shows",fontsize=20)
histpl.set_xlabel("Age",fontsize=20)
histpl.set_title('Number of Appointments by Age',fontsize=20,weight='bold')
```

[42]: Text(0.5, 1.0, 'Number of Appointments by Age')



The above plot shows that babies show up more than people of 55--80

[]:

# 1.2.1 Research Question 2 (Does gender of a patient impact on the number of no-shows?)

```
[43]: df.groupby('Gender',axis=0).head()
```

43]:		Pat:	ientId	Gender			Sche	duledDay	\	
	0	298724998	824296	0	2016-04	4-29	18:38:	08+00:00		
	1	558997776	694438	1	2016-04	4-29	16:08:	27+00:00		
	2	4262962	299951	0	2016-04	4-29	16:19:	04+00:00		
	3	867951	213174	0	2016-04	4-29	17:29:	31+00:00		
	4	8841186	448183	0	2016-04	4-29	16:07:	23+00:00		
	5	95985133	231274	0	2016-04	4-27	08:36:	51+00:00		
	11	7542951	368435	1	2016-04	4-26	08:44:	12+00:00		
	13	911394617	215919	1	2016-04	4-28	14:52:	07+00:00		
	16	845743929	942817	1	2016-04	4-28	08:51:	47+00:00		
	22	863229818	887631	1	2016-04	4-25	13:29:	16+00:00		
			Appoin	tmentDay	7 Age		Neighb	ourhood	Scholarship	\
	0	2016-04-29	00:00:	00+00:00	62	JA	RDIM D	A PENHA	0	
	1	2016-04-29	00:00:	00+00:00	56	JA	RDIM D	A PENHA	0	
	2	2016-04-29	00:00:	00+00:00	62		MATA D	A PRAIA	0	
	3	2016-04-29	00:00:	00+00:00	8	PONT	CAL DE	CAMBURI	0	
	4	2016-04-29	00:00:	00+00:00	56	JA	RDIM D	A PENHA	0	
	5	2016-04-29	00:00:	00+00:00	76		RE	PÚBLICA	0	

11	2016-04-29	00:00:00+00:00	29	NOVA PALESTINA	0
13	2016-04-29	00:00:00+00:00	28	NOVA PALESTINA	0
16	2016-04-29	00:00:00+00:00	50	NOVA PALESTINA	0
22	2016-04-29	00:00:00+00:00	13	CONQUISTA	0

	Hipertension	Diabetes	Alcoholism	Handcap	${\tt SMS\_received}$	No_show
0	1	0	0	0	0	0
1	0	0	0	0	0	0
2	0	0	0	0	0	0
3	0	0	0	0	0	0
4	1	1	0	0	0	0
5	1	0	0	0	0	0
11	0	0	0	0	1	1
13	0	0	0	0	0	0
16	0	0	0	0	0	0
22	0	0	0	0	1	1

```
[44]: df.Gender.value_counts()
```

[44]: 0 71840 1 38687

Name: Gender, dtype: int64

There are more Females in the data set than Males . This can be as a result of population distribution or one gender having the tendecy of looking after their health

```
[45]: def groupGenshow(normalize=True): return df.groupby(['Gender'])['No_show'].value_counts(normalize)
```

#### 1.2.2 custom function

\*\*To group by Gender then do a value\_count with respect to No\_show column. This accepts a parameter value for normalization

#### [46]: groupGenshow(True).unstack()

```
[46]: No_show 0 1
Gender
0 0.796854 0.203146
1 0.800321 0.199679
```

The above returns the relative frequency by dividing all values by the sum of values. The difference in ratio .

```
[47]: groupGenshow(False)
```

```
[47]: Gender No_show 0 57246
```

```
1 14594
1 0 30962
1 7725
```

Name: No\_show, dtype: int64

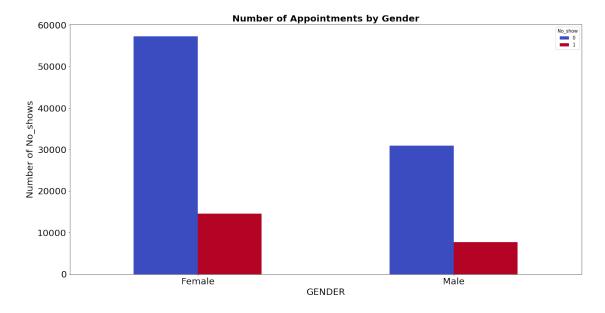
```
[48]: # Use this, and more code cells, to explore your data. Don't forget to add
# Markdown cells to document your observations and findings.
tcks = groupGenshow(False).unstack().index

gendshow=groupGenshow(False).unstack().

→plot(kind='bar',cmap='coolwarm',figsize=(20,10),fontsize=20);

plt.xticks(tcks, ('Female', 'Male'), rotation ='horizontal');
gendshow.set_xlabel('GENDER',fontsize=20);
plt.ylabel("Number of No_shows",fontsize=20);
plt.title('Number of Appointments by Gender',weight='bold',fontsize=20)
```

[48]: Text(0.5, 1.0, 'Number of Appointments by Gender')



The above plot show the distribution of gender with respect to no show appointments

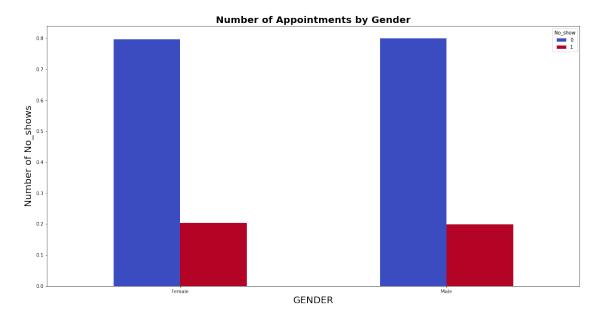
```
[49]: # Use this, and more code cells, to explore your data. Don't forget to add
# Markdown cells to document your observations and findings.
tcks = groupGenshow(True).unstack().index

gendshow=groupGenshow(True).unstack().

→plot(kind='bar',cmap='coolwarm',figsize=(20,10));
```

```
plt.xticks(tcks, ('Female', 'Male'), rotation ='horizontal');
gendshow.set_xlabel('GENDER',fontsize=20);
plt.ylabel("Number of No_shows",fontsize=20);
plt.title('Number of Appointments by Gender',weight='bold',fontsize=20)
```

[49]: Text(0.5, 1.0, 'Number of Appointments by Gender')



The plot above shows that there is little or no difference in the ratio of no shows across genders

[]:

## Conclusions

**Tip**: The dataset has been thoroughly looked at and analyzed. The No Show Appointment dataset had columns that needed to be tweaked in order to maintain consistency. To do this, I renamed some columns, analyzed the datatypes and changed datatypes like that of PatientID to Int, ScheduledDay to Datetime(ns UTC) etc.

**Limitation**: The chosen dataset had lots of columns with values of zeroes and ones. This made it difficult to carry out further analysis

```
[91]: from subprocess import call call(['python', '-m', 'nbconvert', 'Investigate_a_Dataset.ipynb'])
```

This application is used to convert notebook files (\*.ipynb) to various other formats.

WARNING: THE COMMANDLINE INTERFACE MAY CHANGE IN FUTURE RELEASES.

Options

```
The options below are convenience aliases to configurable class-options,
as listed in the "Equivalent to" description-line of the aliases.
To see all configurable class-options for some <cmd>, use:
    <cmd> --help-all
--debug
    set log level to logging.DEBUG (maximize logging output)
   Equivalent to: [--Application.log_level=10]
--show-config
    Show the application's configuration (human-readable format)
    Equivalent to: [--Application.show_config=True]
--show-config-json
    Show the application's configuration (json format)
   Equivalent to: [--Application.show_config_json=True]
--generate-config
    generate default config file
    Equivalent to: [--JupyterApp.generate_config=True]
    Answer yes to any questions instead of prompting.
   Equivalent to: [--JupyterApp.answer_yes=True]
--execute
   Execute the notebook prior to export.
   Equivalent to: [--ExecutePreprocessor.enabled=True]
--allow-errors
    Continue notebook execution even if one of the cells throws an error and
include the error message in the cell output (the default behaviour is to abort
conversion). This flag is only relevant if '--execute' was specified, too.
    Equivalent to: [--ExecutePreprocessor.allow_errors=True]
--stdin
    read a single notebook file from stdin. Write the resulting notebook with
default basename 'notebook.*'
    Equivalent to: [--NbConvertApp.from_stdin=True]
--stdout
   Write notebook output to stdout instead of files.
   Equivalent to: [--NbConvertApp.writer_class=StdoutWriter]
--inplace
   Run nbconvert in place, overwriting the existing notebook (only
            relevant when converting to notebook format)
   Equivalent to: [--NbConvertApp.use_output_suffix=False
--NbConvertApp.export_format=notebook --FilesWriter.build_directory=]
--clear-output
    Clear output of current file and save in place,
            overwriting the existing notebook.
    Equivalent to: [--NbConvertApp.use_output_suffix=False
--NbConvertApp.export_format=notebook --FilesWriter.build_directory=
--ClearOutputPreprocessor.enabled=True]
--no-prompt
```

```
Exclude input and output prompts from converted document.
   Equivalent to: [--TemplateExporter.exclude_input_prompt=True
--TemplateExporter.exclude_output_prompt=True]
--no-input
   Exclude input cells and output prompts from converted document.
            This mode is ideal for generating code-free reports.
    Equivalent to: [--TemplateExporter.exclude output prompt=True
--TemplateExporter.exclude_input=True
--TemplateExporter.exclude_input_prompt=True]
--allow-chromium-download
    Whether to allow downloading chromium if no suitable version is found on the
    Equivalent to: [--WebPDFExporter.allow_chromium_download=True]
--log-level=<Enum>
   Set the log level by value or name.
    Choices: any of [0, 10, 20, 30, 40, 50, 'DEBUG', 'INFO', 'WARN', 'ERROR',
'CRITICAL']
   Default: 30
   Equivalent to: [--Application.log_level]
--config=<Unicode>
   Full path of a config file.
   Default: ''
   Equivalent to: [--JupyterApp.config_file]
--to=<Unicode>
    The export format to be used, either one of the built-in formats
            ['asciidoc', 'custom', 'html', 'latex', 'markdown', 'notebook',
'pdf', 'python', 'rst', 'script', 'slides', 'webpdf']
            or a dotted object name that represents the import path for an
            ``Exporter`` class
   Default: ''
    Equivalent to: [--NbConvertApp.export_format]
--template=<Unicode>
   Name of the template to use
   Default: ''
    Equivalent to: [--TemplateExporter.template_name]
--template-file=<Unicode>
    Name of the template file to use
   Default: None
   Equivalent to: [--TemplateExporter.template_file]
--writer=<DottedObjectName>
    Writer class used to write the
                                        results of the conversion
   Default: 'FilesWriter'
   Equivalent to: [--NbConvertApp.writer_class]
--post=<DottedOrNone>
   PostProcessor class used to write the
                                        results of the conversion
   Default: ''
```

```
Equivalent to: [--NbConvertApp.postprocessor_class]
--output=<Unicode>
    overwrite base name use for output files.
                can only be used when converting one notebook at a time.
   Default: ''
   Equivalent to: [--NbConvertApp.output_base]
--output-dir=<Unicode>
   Directory to write output(s) to. Defaults
                                  to output to the directory of each notebook.
To recover
                                  previous default behaviour (outputting to the
current
                                  working directory) use . as the flag value.
   Default: ''
   Equivalent to: [--FilesWriter.build_directory]
--reveal-prefix=<Unicode>
    The URL prefix for reveal.js (version 3.x).
            This defaults to the reveal CDN, but can be any url pointing to a
сору
            of reveal.js.
            For speaker notes to work, this must be a relative path to a local
            copy of reveal.js: e.g., "reveal.js".
            If a relative path is given, it must be a subdirectory of the
            current directory (from which the server is run).
            See the usage documentation
            (https://nbconvert.readthedocs.io/en/latest/usage.html#reveal-js-
html-slideshow)
            for more details.
   Default: ''
    Equivalent to: [--SlidesExporter.reveal_url_prefix]
--nbformat=<Enum>
    The nbformat version to write.
            Use this to downgrade notebooks.
   Choices: any of [1, 2, 3, 4]
   Default: 4
    Equivalent to: [--NotebookExporter.nbformat_version]
Examples
   The simplest way to use nbconvert is
            > jupyter nbconvert mynotebook.ipynb --to html
            Options include ['asciidoc', 'custom', 'html', 'latex', 'markdown',
'notebook', 'pdf', 'python', 'rst', 'script', 'slides', 'webpdf'].
            > jupyter nbconvert --to latex mynotebook.ipynb
```

	ncludes	'base', 'article' and 'report'. HTML includes 'basic' and 'full'.
Y	'ou	can specify the flavor of the format used.
		> jupyter nbconvertto htmltemplate lab mynotebook.ipynb
		You can also pipe the output to stdout, rather than a file
		> jupyter nbconvert mynotebook.ipynbstdout
		PDF is generated via latex
		> jupyter nbconvert mynotebook.ipynbto pdf
		You can get (and serve) a Reveal.js-powered slideshow
		> jupyter nbconvert myslides.ipynbto slidespost serve
		Multiple notebooks can be given at the command line in a couple of different ways:
		<pre>&gt; jupyter nbconvert notebook*.ipynb &gt; jupyter nbconvert notebook1.ipynb notebook2.ipynb</pre>
		or you can specify the notebooks list in a config file, containing::
		<pre>c.NbConvertApp.notebooks = ["my_notebook.ipynb"]</pre>
		> jupyter nbconvertconfig mycfg.py
Т	o see all a	available configurables, use `help-all`.
[	NbConvertA <sub>l</sub>	pp] WARNING   pattern 'Investigate_a_Dataset.ipynb' matched no files
[91]: 2	255	
[]:[		
[]:[		

Both HTML and LaTeX support multiple output templates. LaTeX