

OBIAKOR UCHECHUKWU ISRAEL

Address: 47, Gbemisola Adenubi Street, Ago Palace way, [linkedin.com/in/IsraelObiakor](https://www.linkedin.com/in/IsraelObiakor)

Okota, Lagos. 101212

Phone: 07060425004, 08124688919

E-mail: uchechukwuobiakor@gmail.com



Personal Summary

Second Class Upper graduate of Computer Engineering, a data enthusiast and a certified Data Analyst. I am competent in data analytics using Microsoft Power BI, Microsoft Excel, business intelligence tools and MySQL. As an IT personnel, I do website development, networking, software and application installations, and speak Python, SQL, HTML and CSS languages to meet user needs. Over four (4) years experience in the power sector as a Supervisor, with proven capacity to supervise teams to enforce company policies, optimize resources to accomplish project targets, equipped with an excellent reputation to lead from the front in resolving technical issues and maximizing customer satisfaction.



Key Career Achievements

- Rock, Paper and Scissors game using python programming.
- I took part in the Quantum Data Analytics Virtual Internship where i demonstrated the following;
 - **Data Preparation and Customer Analytics:** Conducting analysis on client's dataset and identifying customer purchasing behaviors to generate insights and provide commercial recommendations. Data validation, data visualization, data wrangling and data modeling skills was tested and validated in this task.
 - **Experimentation and Uplift Testing:** Extending the analysis from task 1 to help identify benchmark stores that allows you to test the impact of the trial stores layout on customers sales. Data analysis, commercial thinking and statistical testing skills was tested and validated in this task.
 - **Analytics and Commercial Application:** Used my analysis and insights from Task 1 and 2 to prepare a report for my client who is the category manager of the firm. Presentation and communication skills was tested and validated in this task.
- I took part in the KPMG Data Analytics Virtual Internship where i demonstrated the following;
 - **Data Quality Assessment:** Assessment of data quality and completeness in preparation for analysis. Data quality analysis and analytical dashboard creation skills was tested and validated.
 - **Data Insights:** Targeting high value customers based on customer demographic and attributes. Data analytics, data segmentation and data driven presentation skills was tested and validated.
 - **Data Insights and Presentation:** Using visuals to present insights. Data dashboards, data visualization and presentation skills were tested and validated.
- Detailed analysis of the crime statistics of 2017 in Nigeria.
- As a Squad Supervisor on the Ikeja Electric CET project, I have led a team of 4 Enforcers to escalate over 20,000 valid infractions in the last three (3) years, saving the company millions in revenue
- As an IT Personnel with Alphonet Solutions Limited in 2016, I single-handedly designed the company's

- website which is still operational, saving the company hundreds of thousands in hiring an expatriate
- Currently, as a Squad Supervisor on the Ikeja Electric CET project, I have led a team of 4 Enforcers to escalate over 20,000 valid infractions in the last three (3) years, saving the company millions in revenue. Also, I have analyzed customers payment behaviors and generated useful insights for the company.
- As an IT Personnel with Alphonet Solutions Limited in 2016, I single-handedly designed the company's website which is still operational, saving the company hundreds of thousands in hiring an expatriate.



Technical Skills

- Network Administration and Software/Application Installations
- Data Analytics and Business Intelligence
- Data collation, Data Cleaning, Data modeling, Data Visualization and creating insightful reports.
- Database Programming and management(SQL)
- Web Designing and Software Development
- IT Service Management and Systems Architecture Analysis
- Debugging and Technical Issue Troubleshooting
- Customer Enumeration and Data Analysis, Enforcement and Support
- Strong Listening and Verbal Communication Skills
- Critical and Logical Reasoning for Problem Resolution



Programming Language/Software/Applications

- DAX measures, Python for Data Science, Tableau, MYSQL Workbench, HTML, CSS, JavaScript
- Microsoft Power BI, Anaconda Navigator, Jupyter Notebook, Spyder, MySQL workbench, visual studio code, Atom, Office 365 Support, MS Office Suites (Word, Excel, Power point, Outlook) on windows 7,8 &10
- Tag Manager, Geographic Information Systems (GIS App), IE Force App



Work History

Mar 2018 - Squad Supervisor

Current *Mactay Consulting for Ikeja Electric (CET Project), Lagos*

Plan and coordinate the field activities of a team of 4 Enforcers tasked with:

- Escalating wrong tariff classification, energy theft, and free riders via IE Force app.
- Customer enumeration via IE e-tags on customer's premises.
- Undertaking meter monitoring and validation exercise in customers' premises.
- Collating customer data for analysis and mapping customer and technical assets using GIS app.
- Energy sales and customer payment data analysis.

Dec 2015 - IT Consultant

May 2016 *Alphonet Solutions Limited, Lagos*

- Designed IT systems and networks for clients, ensuring the right architecture compatibility and functionality, including implementing new technology.
- Created service level agreement for IT operational functions, discussed project progress with clients, collected feedback and directly addressed their concerns.
- Performed software testing to uncover bugs and troubleshoot issues prior to application launch.
- Recommended and installed upgrades and helped clients to plan for technology to match growth.

Jul 2014 - Dec 2014 Network Support Engineer (Industrial Trainee)

2014 *Centre for InfoTech Systems, (CITS) Unilag, Lagos*

- Assisted in the installation and configuration of computer hardware operating systems and applications.
- Assisted in diagnosing and troubleshooting network problems involving combination of hardware, software, power and communication issues.
- Assisted in investigating and correcting problems with printers, copiers and other peripheral devices to improve overall user experience.



Education

Jun 2011 - Nov 2015 B.Sc. Computer Engineering (Second Class Upper)

University of Lagos - Akoka

Feb 2010 - Mar 2011 Diploma, Computer Engineering (Second Class Upper)

University of Lagos - Akoka



Certifications

- Pymetric Evaluation: 2022
- Certificate in Advanced Data Analytics and Intermediate Data Science: Nov 2021
- Certificate of completion, KPMG Data Analytics virtual internship: Nov 2021
- Certificate of completion, Quantum Data Analytics virtual internship: Nov 2021
- Certificate in Customer service: Oct 2021
- Certificate in Python programming: October 2021
- Certificate in Sales: Sep 2021
- Certificate in Data Analytics and Business Intelligence: Sep 2021
- Certificate in SQL: Sep 2021
- Business Communications/Etiquette and MS Excel (Intermediate): Nov 2019
- Certificate in Information Technology Infrastructure Library (ITIL): Nov 2018
- Workplace Ethics and Positive Attitude: Apr 2018
- Certificate in Web Design: Jun 2017
- National Youth Service Corps, Ilesha, Kwara State: May 2017
- Certificate of Participation, Oracle Cloud Computing Seminar: Nov 2016



Volunteer Service

- Independent External Monitor for WHO, Immunization Preventable Diseases (IPDs): 2016-2017



Professional Affiliations

- Graduate Member, Nigerian Society of Engineers (NSE): 2017
- Member, Institute of Electrical and Electronics Engineers (IEEE): 2014



References

Available Within 48hours Upon Request.