

# Nweke Uchechukwu Hyacinth

(+234) 806-965-6188

uchenweke2000@yahoo.com

***Highly skilled database administrator with 2yrs experience.***

## Qualifications Summary:

- Quality focused IT professional with 2 years of experience as database administrator and software/hardware support specialist.
- Administering, supporting, troubleshooting and maintaining of computer hardware for Afrihub international ICT firm with 12 offices and 1400+ employees.
- Maintaining a stellar reputation for quality and efficiency in customer satisfaction, communication, and problem resolution.
- Proven ability to create and deliver solutions that meet objectives tied to business and technology performance and standards while working with a wide range of platforms and in a fast-paced environment. Skilled in troubleshooting and resolution of critical systems and Database issues.

## Skills Summary

- Web Development
- Data / disaster recovery
- Systems administration
- Database administration and installation
- Data flow and process mapping
- Database Design & Management
- Object Oriented Design
- Reports Generation
- Quality solutions delivery
- SQL Queries and data Modeling

## Professional Experience:

- Installation of oracle software on both Linux and Windows platform, using the telnet command on windows command prompt to access the linux server and also using the internet explorer as the default browser on windows platform to access the oracle server on the linux platform.
- Administering, maintaining, supporting and troubleshooting 400+ workstations including desktop units, notebooks, laptops, monitors, Blackberries, local and networked printers, network and other communication devices associated with all desktop hardware.
- Resolving all second level help desk support calls.
- Following-up and analyzing service level agreements.
- Completing all aspects of new workstation preparation including setup and imaging workstations using Oracle database software, Microsoft SQL server and MySQL including data migration and quality assurance testing.
- Providing assistance, support and problem resolution to user community including support-related training and assistance of Firm supported hardware and software.
- Maintaining good working knowledge and usability of Firm supported hardware and software.
- Maintaining inventory of desktop hardware for 400+ user workstations.
- Coordinating and acquiring outsourced repair services.
- Administering and operating audio, video and presentation equipment. .
- Supporting end-users and successfully troubleshooting laptops and desktop environments that were running Microsoft Windows 95\98\2000,vista,7 and 8.
- Troubleshooting, diagnosing and resolving issues with PC and laptop configurations, network connectivity, printers and peripherals.
- Completing all aspects of new workstation preparation including setting up and imaging workstations using Database software's. Performing data migration and quality assurance testing.

**NWEKE UCHECHUKWU HYACINTH****Technical Skills****Certification****Education**

Hardware:	<ul style="list-style-type: none"> <li>➤ Client/Server infrastructures.</li> <li>➤ Apple Laptops</li> <li>➤ All models of computers</li> <li>➤ All Blackberry models</li> <li>➤ iPhones</li> <li>➤ All Android phones</li> </ul>		
Software:	<table border="1"> <tr> <td data-bbox="415 762 954 1024"> <ul style="list-style-type: none"> <li>▪ Excel</li> <li>▪ Word</li> <li>▪ PowerPoint</li> <li>▪ Windows</li> <li>▪ Mac operating system.</li> <li>▪ Windows</li> <li>▪ Oracle Financials 11i.</li> </ul> </td><td data-bbox="954 762 1490 1024"> <ul style="list-style-type: none"> <li>▪ Oracle Database: 10g and 11g.</li> <li>▪ Linux operating System.</li> <li>▪ MySQL.</li> <li>▪ Microsoft SQL Server.</li> </ul> </td></tr> </table>	<ul style="list-style-type: none"> <li>▪ Excel</li> <li>▪ Word</li> <li>▪ PowerPoint</li> <li>▪ Windows</li> <li>▪ Mac operating system.</li> <li>▪ Windows</li> <li>▪ Oracle Financials 11i.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Oracle Database: 10g and 11g.</li> <li>▪ Linux operating System.</li> <li>▪ MySQL.</li> <li>▪ Microsoft SQL Server.</li> </ul>
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Certifications:	<p><b>Oracle database 10g Administrator certified Associate (OCA) July, 2008.</b></p> <p><b>Oracle database 10g Administrator certified Professional (OCP) September, 2008.</b></p> <p><b>Oracle 10g certified database administrator professional (NIIT) December, 2008.</b></p> <p><b>Power User Certified (APTECH) SEPTEMBER. 6<sup>TH</sup> 2003.</b></p> <p><b>Cisco networking academy (CCNA1) – Networking basics certificate (AFRIHUB) September. 14, 2007.</b></p> <p><b>Cisco networking academy (CCNA2) – Router and routing basics (AFRIHUB) November. 5, 2007.</b></p> <p><b>Cisco networking academy (CCNA3) – Switching basics and intermediate routing (AFRIHUB) November. 5th 2007.</b></p>		
Education:	<p><b>Bachelor of Science in Computer science, (2008 - 2012)</b></p> <p>ANAMBRA STATE UNIVERSITY – Uli, Anambra State.</p> <p><b>Senior School Certificate (1992 - 1998).</b></p>		

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<i>Technical Skills</i>	<i>Certification</i>	<i>Education</i>
	<p>St.Joseph's college. Vom. Plateau State.</p> <p><b>First School Leaving Certificate (1987- 1992)</b></p> <p>Alama private school. Jos.Plateau State.</p> <p><b>Nigerian youth service corps(NYSC). 2014.</b></p>	