



# UTTARAKHAND TRANSPORT CORPORATION

## E-Ticket



GSTN.-04AAALC1790P1ZZ

Booked By 7303986980

Your ticket request has been successfully processed. Thank you for availing our services. Your ticket and its details are as follows-

PNR NO.	193I3740907202310002	Service Code	193I374	Date of Booking	08/07/2023 10:20:09
Scheduled Departure	08:30 PM	Quota	General	Bus Type	VOLVO NON STOP
From	GURGAON (HARYANA)	Date of Journey	09/07/2023	To	DEHRADUN ISBT (UTTARAKHAND)
Boarding	GURGAON ( GURGAON )	No of Passenger	1	Distance(in KM)	311
Reservation upto	DEHRADUN ISBT (UTTARAKHAND)	Scheduled Arrival	02:30 AM	Passenger Mob.No	7303986980

### Fare Detail

Description	Amount(in rupee)	Amount(in words)
Ticket Amt:	1050	One Thousand Fifty Only
Reservation Charge:	20	Twenty Only
Discount:	0	Zero Only
IGST Amt.	3.60	Three and Sixty Paise Only
Total Amt:	1073.60	One Thousand Seventy Three and Sixty Paise Only

### Detail of Seat(s)

S.No.	Name of Passenger	Gender	Age	Seat No.	Status
1	UDAYADITYA PANWAR	Male	21	33	CONFIRMED

### Terms & Conditions

- 1-UTC will not be responsible for any loss or damage to the accompanying luggage.
- 2-Passengers are allowed to carry 20kg as personal luggage. Any excess luggage will be charged as per UTC rules.
- 3-To ensure safely, secure and operational convenience, all passengers are requested to refrain from boarding/getting off at any Unscheduled Stop pages.
- 4-The arrival and departure time mentioned on the ticket are only tentative timings. Buses may be delayed due to some unavoidable reasons like traffic jams etc.; however the bus will not leave the starting station before the time that is mentioned on the ticket.
- 5-Passengers are requested to arrive at the boarding point at least 15 minutes before the scheduled time of departure.
- 6-Passengers are requested to furnish the following at the time of boarding the bus(Failing to do so, they may not be allowed to board the bus).  
(i) A copy of the ticket or SMS or E-Ticket.  
(ii) Identity proof.(Driving license/Student ID Card/Passport/PAN Card/Voter ID Card/Aadhar Card etc.)
- 7-UTC shall not be responsible for any delay or inconvenience during the journey due to breakdown of the vehicle or other reasons beyond the control of UTC.
- 8-The trips are subject to cancellation or postponement due to breakdown of the vehicle or insufficient passengers for the trip. Under such circumstances, passengers will be intimated through email/phone as soon as possible and the ticket amount will be refunded. No passenger will be taken on the wayside. Route diversion charges if necessary will be collected by the conductor at the time of journey. However in case of break down of the bus the fare for uncovered portion of journey considering the nearest fare stage will be refundable.
- 9-Baggage and Luggage will be booked at owner's risk.

In case of cancellation of bus for refund please email at [help.utconline@gmail.com](mailto:help.utconline@gmail.com) for refund

### Cancellation/Refund/Rescheduling

Ticket booked through Online, refund will be done to their respective Credit Cards/Debit Cards/Bank Accounts according to the Bank procedure. No refund will be done at UTC ticket booking counters.

Detailed Cancellation Policy is available under About Us Policies of Home Page.

The cancellation slabs (excluding the reservation charges, transaction charges and service tax which are non-refundable) are as below:-

- From 0 Hrs to 2 Hrs before the scheduled departure time 0% amount will be refunded, (Excluding reservation charges).
- From 2 Hrs to 24 Hrs before the scheduled departure time 50% amount will be refunded, (Excluding reservation charges).
- From 24 Hrs to 72 Hrs before the scheduled departure time 75% amount will be refunded, (Excluding reservation charges).
- From 72 Hrs to 720 Hrs before the scheduled departure time 90% amount will be refunded, (Excluding reservation charges).

For any query regarding bus services please contact enquiry offices.

\* Happy Journey \*

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