

Uday Albataineh

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EXPERIENCE

MarketingAide: *Entry-level Software Developer – Houston, TX*

July 2021 – April 2023

- Cultivated strong and lasting client relationships, identifying, and meeting individual needs, resulting in a 25% increase in client satisfaction ratings.
- Expertly showcased product capabilities to address customer concerns and inquiries, leading to better product adoption rates.
- Worked collaboratively with cross-functional teams to refine software requirements and align with project objectives
- Created and updated comprehensive software documentation, including user stories and design diagrams, resulting in a 15% decrease in development time and a 25% reduction in customer support tickets.
- Developed and implemented cutting-edge features using Java, C++, and Python, adhering to industry best practices advised by stakeholders.

North Star Food Mart: *Operations Manager– Houston, TX*

May 2018 – April 2023

- Developed and maintained comprehensive documentation, including financial records and contract agreements, resulting in the creation and management of over 500 documents and contracts.
- Managed inventory and supplier contracts, negotiating tailored solutions to optimize stock levels and secure favorable terms, resulting in the procurement of many unique products and materials from suppliers.
- Oversaw employee payments and schedules, ensuring timely and accurate compensation while optimizing staff utilization, resulting in the management of payroll and scheduling for a team of 15+ employees.

PROJECTS

Data Analysis with Machine Learning Algorithms

Technologies: Python, Scikit-learn, Pandas, Numpy

Description: Implemented various machine learning algorithms to analyze and derive insights from a large dataset. Applied data preprocessing, feature selection, and model evaluation techniques to optimize the performance of the predictive models.

Interactive Restaurant Website

Technologies: HTML, CSS, JavaScript, Bootstrap, Git

Description: Collaborated with a team to develop a responsive and user-friendly website for a restaurant, featuring an online menu, reservation system, and customer reviews. Contributed to the front-end development, UI design, and testing of the website.

Java-based Blackjack Game

Technologies: Java, Object-Oriented Programming

Description: Designed and implemented a command-line Blackjack game using Java and OOP principles. Developed game logic, user interface, and scoring system, with emphasis on code re-usability and maintainability.

EDUCATION

University of Houston-Downtown, Houston, Texas

Bachelor of Science in Computer Science

Overall GPA: 3.382

August 2020 – August 2023

ADDITIONAL INFORMATION

Skills: Python, Java, C++, JavaScript, CSS, HTML, Data Manipulation, Data Cleansing, Leadership, Teamwork, Microsoft Office Suite

Languages: Fluent in English and Arabic