



Patient and Visitor Survey: Big Otter Clinic Therapeutic Trail



ExpertReview score

Fair

▼ Cover Letter

Q1



Dear Participant,

This letter is a request for you to take part in a research project entitled Therapeutic Trails and Gardens to Improve Physical Activities and Clinical Outcomes for Communities in Clay County, West Virginia. This project is being conducted by Dr. Shan Jiang in the School of Design and Community Development at West Virginia University in collaboration with Dr. Christine Jones at the Community Care of West Virginia Big Otter Clinic.

If you decide to participate, you will be asked to take an online survey regarding users' preferences and opinions of a walking trail and various landscape features on the Big Otter Clinic site. Your participation in this survey will take approximately 10 minutes. You must be 18 years of age or older to participate.

Your involvement in this project will be kept as confidential as legally possible. All data will be reported in the aggregate. You will not be asked any questions that could lead back to your identity as a participant. Your participation is completely voluntary. You may skip any question that you do not wish to answer and you may discontinue at any time. Your name and email address will be collected only if you indicated an interest in participating in a follow-up focus group/workshop. However, your identifiable information will be stored

separately from any data collected from the survey and will not be revealed in any phase of the project.

West Virginia University Institutional Review Board (IRB) acknowledges that the study is on file and the IRB protocol number is 2009127770. If you have any questions about this research project, please feel free to contact me at 304-293-5582 or by email at shan.jiang@mail.wvu.edu. If you have any questions about your rights as a research participant, please contact the WVU Office of Human Research Protection by phone at 304-293-7073 or by email at IRB@mail.wvu.edu.

I hope that you will participate in this research project, as it could help us better understand users' needs and preferences of various landscape features on the Big Otter Clinic site. Thank you for your time and consideration.

Sincerely,

Shan Jiang, PhD., Associate Professor of Landscape Architecture
School of Design and Community Development
West Virginia University

☐ I agree and consent

☐ I decline

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Q2

What is your age?

- ☐ 18-24 years old
- ☐ 25-34 years old
- ☐ 35-44 years old
- ☐ 45-54 years old
- ☐ 55-64 years old
- ☐ 65-74 years old
- ☐ 75 years or older

Q3

What is your gender?

- ☐ Male
- ☐ Female
- ☐ Self-identified
- ☐ Prefer not to say

Q4

Please specify your ethnicity.

- ☐ White
- ☐ Hispanic or Latino
- ☐ Black or African American
- ☐ Native American or American Indian
- ☐ Asian / Pacific Islander
- ☐ Other

Q5



What is the zip code of your home address?

Q6

How often do you visit Big Otter Clinic?

- ☐ I am a regular patient/visitor of the clinic
- ☐ Only when I need to see a doctor
- ☐ Emergency visit
- ☐ Never

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Q7

Overall how do you like the built environments of Big Otter Clinic?

- ☐ Like very much
- ☐ Like a little
- ☐ Neutral
- ☐ Dislike a little
- ☐ Dislike very much

Q8



What aspects of the built environments of the Big Otter Clinic do you like the most?

Q9



What aspects of the built environments of the Big Otter Clinic can be improved?

Q10

Do you experience any challenges when visiting Big Otter Clinic? You may list your top challenges in the text box accordingly.

☐ Definitely yes

☐ Occasionally

☐ Might or might not

☐ Probably not

☐ Definitely not

Q11

How long do you usually wait before you are seen by a doctor at Big Otter Clinic?

- ☐ Less than 5 minutes
- ☐ 5-10 minutes
- ☐ 11-20 minutes
- ☐ 21-30 minutes
- ☐ More than 30 minutes

Q12



How do you spend your waiting time? Please name a few activities you typically do while waiting for your appointment.

Q13

What is your mode of transportation to Big Otter Clinic?

- ☐ Private Vehicle
- ☐ Public Transportation
- ☐ Ride share (Taxi, Uber or Lyft)
- ☐ Drop-off/pick-up by family/friend
- ☐ Other

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Q14



How do you like the outdoor activities listed below? (Please rate each activity.)

	Like very much	Like a little	Neutral	Dislike a little	Dislike very much
Hiking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Roaming into the woods	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cycling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Jogging or running	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Climbing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q15



How do you like the additional activities/events listed below? (Please rate each activity.)

	Like very much	Like a little	Neutral	Dislike a little	Dislike very much
Reading	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Music and instruments	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Yoga	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Art and gallery	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Gardening	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q16



Where is your favorite vacation destination? And why do you like it?

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Q17



If to design the outdoor environments of Big Otter Clinic, what landscape features would you like to see?

	Like very much	Like a little	Neutral	Dislike a little	Dislike very much
Walking trail	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community garden	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Picnic seating	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Playground	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Water features	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Gathering space	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q18



What suggestions would you like to provide regarding the design of the outdoor environments of Big Otter Clinic?

Q19

Would you like to participate in an online focus group/workshop to review the preliminary site design for Big Otter Clinic?

- ☐ Yes, I am interested in participating in the follow-up study. (Please leave your name and email address below. We will contact you later.)

- ☐ No, I prefer not to be contacted regarding the follow-up study.



Import from library

Add new question

[Add Block](#)

End of Survey

We thank you for your time spent taking this survey.

Your response has been recorded.