

# The effect of common network problems on students' academic performance in an eLearning-Environment \*

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**Abstract.** In the current light of the pandemic the worldwide use of eLearning-Software experienced an unprecedented boom. We state the question how common network problems influence the academic performance in an eLearning-Environment. To provide answers an online questionnaire with deliberate technical difficulties was constructed. Evaluating the performance of the test and control group did not show any significant differences.

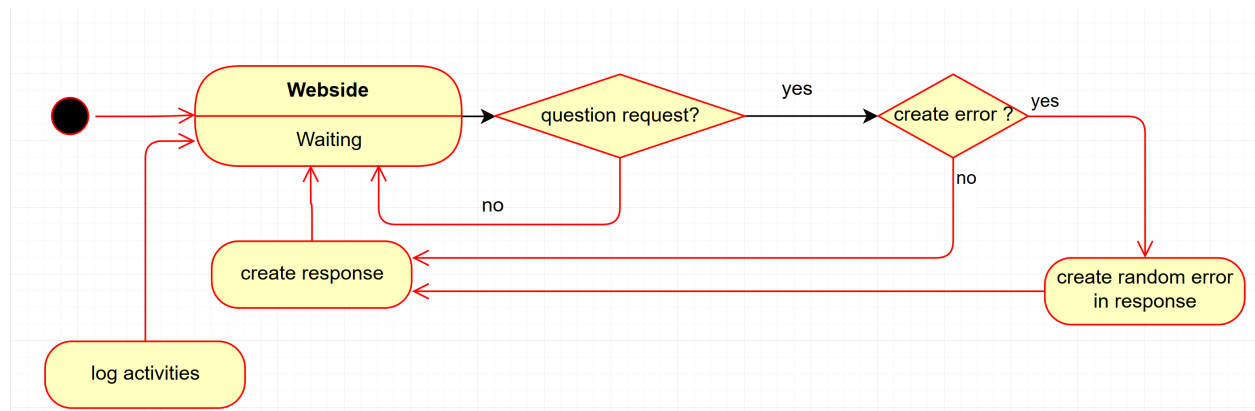
**Keywords:** eLearning · Online-Learning · academic performance.

## 1 Introduction

## 2 Materials and Methods

### 2.1 Preparations

The experiment was conducted by creating a software implementing Fig. 1. This software allowed the tracking of *technical problems* introduced by the software itself as well as the points and answers scored by each participant. Additionally a room with an adequate number of computers with a fiber-connection to the server are needed, to rule out uncontrolled network problems. Half of the computers are manipulated and simulate the network problems with the use of the software.



**Fig. 1.** A logic flow chart, representing how an implementation could operate. The black circle is the user interacting with the software. The webside would consist of two parts. A frontend handling user interaction and the creation of *bugs*. The backend responsible for saving the collected data and ensuring the frontend remains operational.

\* Supported by Goethe University Frankfurt a. Main

## **2.2 Participants**

The participants are students of the 5 grade and consist of two groups the controll group [CG] and the test group [TG]. Each group is made up by 50 girls and 50 boys for a total of 200 participants. It should be ensured that both groups prior to the experiment perform academicy similar, if not a comparison post experiment will be difficult.

## **3 Results**

## **4 Discussion**

## **5 Conclusion**

## **6 Refernces**