Apr 24 at 9:42 PM

NASScom:  
  
Thank you for your interest in our voicemail project.  
Some answers to your questions are below.  
  
We look forward to receiving your proposal!  
  
--  
Wayne Pollock  
  
On 4/22/2019 10:12 AM, M Jones wrote:  
> Hello, Mr. Pollock,  
> I am writing to you with regard to your request for proposal. My team and I are in  
> the process of drawing up the paperwork and have  a few questions for you concerning  
> the implementation of a new voicemail system.  
> First of all, what system do you have currently in place in terms of networks,  
> connectivity, and PC type?  
  
Windows 10 PCs, IPv4 LAN with Gigabit Ethernet.  100 MB/S uplink to our ISP.  
  
> Secondly, what type(s) of operating systems are installed?  
  
Windows 10 Enterprise.  
  
> Also, do all computers have access to a direct port?  
  
No.  We don't envision using computers for the voicemail system,  
just traditional telephones.  We might consider VoIP though.  
  
> Most importantly, do you intend to install new equipment?  
  
Likely, newer modes of phones with more features and buttons  
will be needed.  
  
> Please indicate the total number of ports. Are they digital or analog?  
  
Currently we has a standard POTS phone service, using a PBX.  
  
> Lastly, will you be seeking continued support from us, or do already have an existing  
> vendor?  
  
Don't understand the question:  If you create a product for us that  
we buy, naturally we will expect you to support it.  If you're asking  
about hardware support (e.g., telephone handsets), then no.

Show original message

Please note: All correspondence to or from this office is subject to Florida’s Public Records law.