

Alerts Generated on  
Code42

Gets Triggered on XSOAR

Look For the logs of the  
user – for which the alert  
has triggered

If the risk score of the  
event is high- download  
the file on your host and  
open it.

Investigate if the file is  
intellectual property of the  
organisation and not  
meant to be taken out.

We would send a email without disclosing any information about the DLP incident,  
asking the user to join the call over team/zoom

Once user joins the call, we record the call and ask the user to delete all the copies  
of file

We raise a INC to GRC team attaching the video to the ticket

GRC team will get the Policy Violation form signed by the user

We close the INC and Alert