Microsoft Income Statement 2020-2021 (in millions)

168K

Total revenue

70K

Operating income

61K

Net income



| Index | Description | FY21 | FY20 |
|-------|------------------------------|-------------|-------------|
| 1 | Revenue: | | |
| 2 | Product | 71,074.00 | 68,041.00 |
| 3 | Service and other | 97,014.00 | 74,974.00 |
| 4 | Total revenue | 1,68,088.00 | 1,43,015.00 |
| 5 | Cost of revenue: | | |
| 6 | Product | 18,219.00 | 16,017.00 |
| 7 | Service and other | 34,013.00 | 30,061.00 |
| 8 | Total cost of revenue | 52,232.00 | 46,078.00 |
| 9 | Gross margin | 1,15,856.00 | 96,937.00 |
| 10 | Research and development | 20,716.00 | 19,269.00 |
| 11 | Sales and marketing | 20,117.00 | 19,598.00 |
| 12 | General and administrative | 5,107.00 | 5,111.00 |
| 13 | Impairment and restructuring | 0.00 | 0.00 |
| 14 | Operating income | 69,916.00 | 52,959.00 |
| 15 | Other income (expense), net | 1,186.00 | 77.00 |
| 16 | Income before income taxes | 71,102.00 | 53,036.00 |
| 17 | Provision for income taxes | 9,831.00 | 8,755.00 |
| 18 | Net income | 61,271.00 | 44,281.00 |
| 19 | Earnings per share: | | |
| 20 | Basic | 8.12 | 5.82 |
| 21 | Diluted | 8.05 | 5.76 |