Dear Hiring Manager,

I am excited to apply for the **Technical Support Engineer at SumoLogic**, . With a strong foundation in Information Technology and a passion for innovation, I am confident that my skills and experience make me an ideal candidate for this position.

As a recent B.Tech (IT) graduate from Galgotias College of Engineering and Technology (2022), I possess a solid understanding of cloud computing, operating systems, coding languages, and database management. My technical expertise includes:

- AWS (EC2, S3, EBS, Lambda)

- Redhat Enterprise Linux 7

- Shell Scripting

- Python

- HTML/CSS

- SQL

My professional journey began with Cloudprism, where I worked on AWS and Python scripts, followed by stints at Telcovas and Gupshup Technology. In these roles, I:

- Developed IVR solutions and managed databases with SQL queries

- Created reports for SMS hubs, Facebook, and Google

- Worked with Jira, ITSM, Kibana, and Mars logs

- Conducted remote testing with Sigos

- Monitored Facebook statistics

I excel in fast-paced environments, leveraging my strengths in:

- Confidence in hard work and self-discovery

- Strong problem-solving skills

- Effective teamwork and communication

I am eager to bring my skills and enthusiasm to a dynamic organization, contributing to personal and professional growth. Thank you for considering my application. I look forward to discussing my qualifications further.

Sincerely,

Ujjwal Aditya

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