

UKOMAH, HENRY IKENNA (Mr.)

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SUMMARY

Henry is talented and efficient, with experience in administrative and technical work and can pass on ideas. Has passion in learning, teaching and to deliver outstanding service, improve efficiency, and exceed assigned duties. A people person, detail oriented with strong work ethics, excellent communication skill, IT savvy who believes in product development. Currently seeking to develop and harness my skills in a challenging role with a respected organization that values creativity and result.

Interests: Content Development, Solving problems, Community Development, Programming, Transfer of Knowledge, Music.

CERTIFICATIONS AND MEMBERSHIP OF PROFESSIONAL BODY

- Learning and Teaching in Higher Education (LTHE) – University of Exeter
- Nigerian Mathematical Society (NMS) - Member
- Association For Learning Technology (ALT)- Associate Member

CONFERENCES/WORKSHOPS/SEMINARS ATTENDED

- Nigerian Mathematical Society 30th annual Conference by Department of Mathematics, University of Nigeria Nsukka. (2019)
- Workshop on Professional Writing Using LaTeX organized by the Department of Statistics, Abia State University. (July 2-5, 2019).
- A training course on the use and functional capabilities of the virtual-school application/e-learning and e-administration organized by Abia State University in collaboration with LloydAnt Business Services. (March 2019)



RESEARCH PUBLICATIONS

- <https://www.researchgate.net/profile/Henry-Ukomah>

PROFESSIONAL EXPERIENCE

The University of Exeter

Aug 2022

Digital Learning Developer

- Contribute to the implementation and delivery of digital learning and online courses, working closely with colleagues across the College-Focused Digital Support Team.
- Effective implementation of content plans that enable high-quality viewing of, and engaging with online teaching and learning.
- Work with academics, Academic Skills Advisors, Senior DLD, and other stakeholders to import and integrate materials into the appropriate online learning platform.
- Translate teaching requirements into online resources using appropriate templates and online tools, ensuring that they are user-friendly.
- Undertake proofreading and light editing (not related to course content) to ensure consistency and quality are maintained, following agreed frameworks and quality assurance processes.
- Organising resources and teaching materials to ensure they are suitable and adequate for online use.
- Apply a user-centred approach to workflow to ensure that online content is suitable and engaging.
- Obtain and analyse user feedback data. Assist the Senior DLD in utilising this information to further develop online content, as well as improve quality.

Skills: Articulate Storyline · Adobe Illustrator · H5P Authoring tool · Power Point · Microsoft Power Automate · Microsoft Outlook · SharePoint · Data Analysis · Programming · Collaborative Problem Solving · Microsoft Office.

Cygnet Hospital Sheffield

Jun 2021 – Aug 2022

Mental Health Support Worker (Contract)

- Providing quality care and support to children with mental health challenges, both in PICU and CAMHS until they are ready to be integrated back with their families and society at large. This involves assisting them with their studies and engaging them in physical activities like games, etc.



Skills: Basic Life Support (BLS) · CPI Safety Intervention · CPI Verbal Intervention · Support and Engagement

Ant Marketing

Oct 2021 – Feb 2022

Customer Service Representative

- Raising support tickets to enable tracking and resolution of customer requests.
- Investigating and resolving customer complaints and then closing support tickets.
- Maintaining a database of customer information.
- Escalating inquiries to the appropriate team, when necessary.
- Assisting customers with registration or account creation and order placement.
- Passing customer feedback onto the product or sales team to improve the organisation's offerings.

Skills: Shogun · Mesh · Metapack · Eagle Eye · Adyen · Hospitality · Communicating skill · Negotiation skill · Creative Problem Solving · Verbal De-escalation

Dept. of Mathematics. University of York

Oct, 2020 – July, 2021

Content Editor (Remote).

- Editing captions for online Mathematical lecture videos.
- Proofreading and light editing (not related to course content) to ensure consistency and quality are maintained, following agreed frameworks and quality assurance processes.

Skills: Panopto Video Platform · Moodle · Data Recording · Attention to Detail

Dept. of Mathematics., Abia State University, Uturu, Nigeria.

Dec, 2016 – Sept, 2020

Graduate Assistant Lecturer.

- Optimizes students' satisfaction by demonstrating selected Mathematical courses and assisting in the classroom.
- Assisting the lecturers in scoring scripts, and grading of results.
- Undertake proofreading and light editing (not related to course content) to ensure consistency and quality are maintained, following agreed frameworks and quality assurance processes.

Skills: University Teaching · Teamwork · Word Processing and Presentation using LaTeX · MATLAB · Research

Christ Apostolic Church Middle Secondary School (N.Y.S.C).

Oct, 2015 – Oct, 2016

Mathematics instructor/ principal corps Member

- Optimizes students' satisfaction by teaching and assisting in classroom and extra moral classes.
- Preparing students for external examinations and competition.



EDUCATION

- University of York – M.Sc In Mathematical Science (Merit) **2021**
- Abia State University, Uturu, Nigeria – B.Sc. (Hons.) Mathematics. (2.1) **2014**
- Victory Collage International, Abia state, Nigeria – West African Senior Secondary Certificate (WASSCE). **2009**
- Umunka Community Primary School – First School Leaving Cert. **2003**

COMPUTER SKILLS

- Presentations: LaTeX, Microsoft Power Point, MS Teams
- Proficient in the use of Microsoft Office Tools.
- Knowledgeable in MATLAB, R, Power BI, PostgreSQL, Hypertext Mark-up Language (HTML) and Cascading Style Sheets (CSS), JavaScript, Python, Git/GitHub.
- Spreadsheets: Microsoft Excel

REFERENCE

- Available on request.

