

22 Apr 2024

To whom it may concern

Dear Sir/Mdm,

CERTIFICATION OF STUDENT EMPLOYMENT

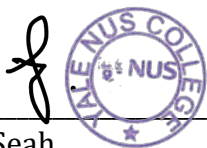
I would like to certify that Uladzimir Treihis was engaged by the Yale-NUS College Information Technology Services office in hourly-rated paid work, for the period **Oct 2020 to Jun 2024**.

During his employment, Uladzimir was promoted to the position of **Senior IT Student Associate**.

Job responsibilities:

- 1st level IT Service Desk response to incidents and requests from faculty, staff, and students.
- Troubleshoot IT-related issues with mobile devices and computers (laptops, desktops, printing, VPN issues) running Windows and Mac OS.
- Assisting with IT equipment loan requests and returns; including laptops, monitors, iPads, and various accessories.
- Assist full-time college IT staff with operational and maintenance tasks, such as the upkeep of the Computer Lab, Computer Setup, Deployment of Mobile Computer Lab Carts, and IT inventory checks.
- Directing visitors to the correct staff members in the IT Services office.

Yours Sincerely,



Frederick Seah
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Information Technology Services
National University of Singapore, Yale-NUS College
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