

Ulises Valero

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WORK EXPERIENCE

LinkSolution, contact center services

February 2024 - February 2025

- Customer support representative for Cigarrillos Online, a retail website owned by Massalin Particulares.

Trapos Divertidos, textile accessories for mothers

June 2023 - February 2025 (Part-time)

- Community Manager, website maintenance, order preparations, and shipment generation

Unofficial english teaching network

November 2022 - June 2023

- English teacher for an informal language network, providing classes to a group of students in a flexible, non-institutional setting. Preparing them for exams such as the Key English Test (KET) and the First Certificate in English (FCE)

Cis Latam, multiservice network (Internship)

September 2022 - November 2022

- Entry and categorization of tax invoices, organization of company folders and administrative tasks using Microsoft Excel

EDUCATION

Colegio Nuestra Señora Misericordiosa (2017-2021)

- High School Diploma in Social Sciences and Humanities

Cambridge (2021)

- First certificate in english

CoderHouse (2022) July - October

- Digital Marketing and Community Manager Course

Cambridge (2023)

- Certificate in advanced english

CoderHouse (2024) June - October

- Web development (HTML5 & CSS)

CoderHouse (2024) October - January

- Front-end Javascript

2025

- React JS
- SQL
- Backend
- Testing QA Manual

HARD SKILLS

Proficient in technologies such as HTML5 and CSS3, with ongoing training in JavaScript, focusing particularly on Front-End development. Actively expanding knowledge in libraries such as Node.js and React.js. Experienced with Microsoft Office

SOFT SKILLS

I consider myself a sociable and helpful person, with a strong ability to plan tasks in advance before executing them. I enjoy participating in any task I'm given the opportunity to take part in. I have a strong problem-solving ability and I also have excellent communication skills in English.

LANGUAGES

- Spanish (Native)
- English (Proficient)