

Ullas K Raj

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Kerala, India DOB: 24/01/1999

Professional Summary

Software Analyst with nearly three years of experience in developing business applications, IT project coordination and system analysis. Skilled in project planning, execution, and stakeholder communication, with a strong understanding of Agile methodologies and delivering projects on time. Proficient in project management tools, process optimization, and risk management. Strong leadership, problem-solving, Software testing, Troubleshooting and collaboration skills, ensuring seamless project execution and stakeholder alignment.

Professional Experience

Software Analyst(L5) - Developer
Claysys Technologies, Kochi

Jan 2022 - Nov 2024

- Collaborated with cross-functional teams to drive efficient project execution.
- Assisted in project planning and execution by contributing to documentation, including specifications and test plans.
- Managed and coordinated multiple IT projects, ensuring timely delivery and alignment with business objectives.
- Organized project meetings, facilitated resource prioritization, and documented key decisions and issues.
- Created flow diagrams using Draw.io to visualize business processes and system workflows.
- Developed and maintained project documentation, including Business Requirement Documents (BRD).
- Proficient in project tracking tools like Trello and JIRA for task management, progress monitoring, and timely delivery.
- Coordinated with team members to ensure efficient resource allocation and on-time project completion.
- Led and collaborated with Agile teams to meet project goals and deadlines.
- Conducted team training on emerging technologies and SDLC (Software Development Life Cycle) best practices.
- Developed web and mobile applications using AppForm and SQL.
- Hands-on experience with Grafana for monitoring and visualization.
- Optimized SQL queries, improving database performance by 20%.
- Enhanced responsive websites using HTML, CSS, JavaScript, and API integrations.
- Experienced in test planning, execution, database testing, and API validation using Postman and Swagger.
- Familiar with CSS frameworks like Bootstrap and Tailwind CSS, as well as Node.js scripting.
- Knowledgeable in UI design using Figma.

Core Competencies

- Software Development and Web Technologies
- Software Testing and Quality Assurance
- Project Coordination and Management
- Agile and Cross-Functional Collaboration
- Business and Functional Documentation
- Technical and Stakeholder Communication

Skills

- MS Office, Jira, Trello, Draw.io, Figma.
- **Database:** SQL Server(SSMS), MySQL
- Problem Solving, Troubleshooting, Leadership
- Creativity, Communication

Technical Skills

- **Testing Tools:** Postman, Swagger
- **Scripting:** HTML5, CSS3, WordPress
- **Languages:** Python, PHP, VB
- **Operating Systems:** Windows, Linux (Ubuntu, CentOS)
- **Tools:** MS Office, Adobe Photoshop CC, Premiere

Training

System Engineer	Meliora Solutions LLP	2021
<ul style="list-style-type: none">• 6-month training in System Engineering, Networking, and Router Configuration• Hands-on experience with IT support and troubleshooting best practices		
Python (Django) Internship	Intellize Software Solutions, Kochi, India	2019
<ul style="list-style-type: none">• Hands-on training in Python and Django.• Gained web development experience.		

Education

• Bachelor of Computer Application - Mahatma Gandhi University, Kerala	2016 - 2019
• 12th Standard - Vocational Higher Secondary, Kerala	2014 - 2016
• 10th Standard - Kerala State Examination Board	2013 - 2014