Ullas K Raj

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Dubai, UAE

Date of Birth: 24/01/1999, **in** LinkedIn

Passsport: Y5588954 (Expiry - 13/06/2033, Cochin)

Professional Summary

Software Analyst with nearly **3 years** of experience in developing **Business applications, IT project coordination and system analysis.** Skilled in **project planning, execution, and stakeholder communication**, with a strong understanding of **Agile methodologies** and delivering projects on time. Proficient in project management tools, process optimization, and risk management. **Strong leadership, problem-solving, Software testing, Troubleshooting and collaboration skills, ensuring seamless project execution** and stakeholder alignment.

Professional Experience

(Software Analyst(L5) / Project Coordinator / No code Developer)   Jan 2022 - Nov 2024
Claysys Technologies, Kochi, India

- Developed and maintained responsive web and mobile applications using AppForm, SQL, HTML, CSS, JavaScript, and API integrations , Testing and Documentation. Integrated and validated REST APIs for smooth backend communication.
- Developed comprehensive BRDs, FRDs, Process Flows, Use Cases, and DFDs for clear documentation.
- Spearheaded requirement gathering and analysis for Digital Banking projects.
- Conducted requirement analysis and aligned project deliverables with business objectives.
- Collaborated with technical teams to translate business requirements into technical solutions.
- Supported deployment and post-deployment activities, ensuring smooth go-live processes.
- Worked within **Agile (Scrum) and Waterfall** methodologies to drive efficient project execution.
- Led **UAT testing**, prepared test cases, and ensured successful implementation of solutions
- Maintained up-to-date documentation on requirements, workflows, and process changes.
- Designed databases and **SQL Stored procedures** development.Optimized SQL queries to enhance database performance.
- Knowledgeable in UI/UX design fundamentals with experience using Figma for interface prototyping.
- Exceptional experiance in Software Development Life Cycle(**SDLC**) and Software Testing Life Cycle(**STLC**).

Skills

- MS Office, Power BI, Jira, Trello, Figma, Grafana for monitoring, GitHub
- **Testing and API Tools:** POSTMAN, Swagger, UAT Testing, Functional Testing
- **Process and Documentation:** BRD, FRD, DFD, Use Cases, Process Flows
- **Scripting:** HTML5, CSS3, Node Js, React Js, WordPress
- **Databases and Query Languages:** SQL Server, Stored Procedures, Query Optimization

Core Competencies

- Software Development and Web Technologies, Software Testing and Quality Assurance, Agile and Cross-Functional Collaboration, Project Planning and Execution, Business and Functional Documentation
- User Acceptance Testing (UAT) and Training, Risk and Change Management

Technical Skills

- **Languages:** Python (Django), PHP, VB
- **Operating Systems:** Windows, Linux (Ubuntu, CentOS)

Training

System Engineer   **Meliora Solutions LLP, Kottayam, Kerala**   Jan 2021 - June 2021
- 6-month training in System Engineering, Networking, Router and Email Configuration, IT support and troubleshooting

Python (Django) Internship   **Intellize Software Solutions, Kochi, India**   June 2019 - Dec 2019
- Gained foundational knowledge in backend development and web technologies

Education

- **Bachelor of Computer Application** - Mahatma Gandhi University, Kerala   July 2016 - May 2019
- **12th Standard** - Vocational Higher Secondary, Kerala   June 2014 - May 2016
- **10th Standard** - Kerala State Examination Board   June 2013 - May 2014