

Raymond Ruazol

Software Developer

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JavaScript developer with background in marketing and entrepreneurship. Passionate about using code to maximize efficiency while developing creative, customer-focused solutions.

TECHNICAL SKILLS

Languages: JavaScript, Python, SQL, Bash

Tools: Git, GitHub, VS Code

Operating Systems: OS X, Windows, Linux, iOS

PROJECTS

Under Construction

EDUCATION

Bachelor of Science in Computer Engineering Technology (2010)

Wentworth Institute of Technology, Boston, MA.

PROFESSIONAL EXPERIENCE

Amazon Robotics, North Reading, MA

Product Information Technology Engineer

January 2012 Present

- Provide 2nd tier support for client software support team in a Red Hat Linux cluster suite environment
- Maintain and support enduser system applications and a mobile robotic fleet over several distribution sites
- Validate the interoperability of PC, peripheral, server and network infrastructure, firmware, hardware, operating system and 3rd party applications with Amazon Robotics Material Handling System
- Create and track defects found in production with JIRA and Salesforce ticketing
- Test and qualify vendor firmware releases and updates on various hardware platforms

Commonwealth Financial Network, Waltham, MA

Firewall Deployment Engineer

September 2011 January 2012

- Gather data about existing office computer networks to configure hardware firewalls
- Provide phone support for clients and aid in installation of hardware firewall into computer network
- Troubleshoot network, hardware, and software issues over the phone through remote desktop sessions
- Install encryption software and create backups of relevant decryption keys and files
- Edit Active Directory and Windows Registry values to add offices to corporate domain server
- Log deployment and customer issues through Altiris and Sharepoint

References Available Upon Request