



## Business Technology Solutions Associate at ZS

**ZS** is a professional services firm that works side by side with companies to help develop and deliver products that drive customer value and company results. From R&D to portfolio strategy, customer insights, marketing and sales strategy, operations and technology, we leverage our deep industry expertise and leading-edge analytics to create solutions that work in the real world. Our most asset is our people—a fact that's reflected in our values-driven organization in which new perspectives are integral and new ideas are celebrated. ZSers are passionately committed to helping companies and their customers thrive in industries ranging from healthcare and life sciences, to high-tech, financial services, travel and transportation, and beyond.

**ZS's India Capability & Expertise Center (CEC)** houses more than 60% of ZS people across three offices in New Delhi, Pune and Bengaluru. Our teams work with colleagues across North America, Europe and East Asia to create and deliver real world solutions to the clients who drive our business. The CEC maintains standards of analytical, operational and technological excellence across our capability groups. Together, our collective knowledge enables each ZS team to deliver superior results to our clients.

**ZS's Digital & Technology group** helps companies define and execute their technology strategy by designing, building and operating their business intelligence (BI), cloud, data management, dashboard and analytics capabilities. Team members strategize, design and build custom IT solutions to improve our clients' commercial effectiveness.

**ZS's Business Technology Solutions team** is responsible to drive end to end project activities ranging from discovery, requirements gathering, design, implementation, testing and operations. This team also seeks opportunity to undertake diverse tech roles and foster continuous innovation which benefits the individual's professional growth and bring the best in delivering world class technology solutions. In addition, this team configures ZS's proprietary software used to streamline business processes at client organizations. This team takes overall ownership of assigned responsibility and assist senior members in the team on project management and collaboration with other teams.

### Responsibilities:

- Undertake complete ownership in accomplishing activities and assigned responsibilities across all phases of project lifecycle to solve business problems across one or more client engagements;
- Apply appropriate development methodologies (e.g.: agile, waterfall) and best practices (e.g.: mid-development client reviews, embedded QA procedures, unit testing) to ensure successful and timely completion of assignments;
- Collaborate with other team members to leverage expertise and ensure seamless transitions;
- Exhibit flexibility in undertaking new and challenging problems and demonstrate excellent task management;

- Assist in creating project outputs such as business case development, solution vision and design, user requirements, prototypes, and technical architecture (if needed), test cases, and operations management;
- Bring transparency in driving assigned tasks to completion and report accurate status;
- Bring Consulting mindset in problem solving, innovation by leveraging technical and business knowledge/ expertise and collaborate across other teams;
- Assist senior team members, delivery leads in project management responsibilities.

#### **Qualification & Experience:**

- Bachelor's degree with specialization in Computer Science, IT or other computer related disciplines with record of academic success;

#### **Additional skills:**

- Strong verbal and written communication skills with ability to articulate results and issues to internal and client teams;
- Proven ability to work creatively and analytically in a problem-solving environment;
- Ability to work within a virtual global team environment and contribute to the overall timely delivery of multiple projects;
- Willingness to travel to other global offices as needed to work with client or other internal project teams.

ZS is a global consulting firm; English fluency is required, additional fluency in at least one European or Asian language would be good to have.

Candidates must possess work authorization for their intended country of employment. An on-line application, including a cover letter expressing interest and a full set of transcripts (official or unofficial), is required to be considered.

ZS Associates offers a competitive compensation package with salary and bonus incentives, plus an attractive benefits package.

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