

Invoice

Order ID DEMO-0009104976
Order Date 02 FEB 2023 15:04:49

Bill To test test
PO BOX 245
TUCKER, GA 30085-0245
2093839870
jhunters@epostoffice.com

Ship To UltraCart Support testing
test test
PO BOX 245
TUCKER, GA 30085-0245
2093839870

Gift No
Paid On 28 MAY 2025
Shipped On 28 MAY 2025
Shipped Via USPS: Priority Mail
Payment Method Visa



Item	Quantity	Description	Unit Cost	Amount
BONE	3	TJ's DOGGIE BONES (6 lbs.) Code: 3VZW4Z1X2C Code: 2BW8X54484 Code: JTGZRP98LX Addon Treat: No thanks	17.95	53.85

Subtotal	53.85
Tax	4.31
Shipping/Handling	0.00
Store Credit	-2.16
Total	\$56.00
Paid via Credit Card	-\$56.00
Outstanding Balance	\$0.00

Risk Disclosure

Return Policy
Acme Electronics Inc.
OVERVIEW

At Acme Electronics, we stand behind the quality of our products and want you to be completely satisfied with your purchase. This return policy outlines the procedures for returning defective items and obtaining refunds or exchanges.

RETURN ELIGIBILITY

Items must be returned within 30 days of the original purchase date. Products must be in original condition with all accessories, manuals, and packaging. Returns are accepted only for manufacturing defects or items that fail to function as intended. Custom or personalized items are not eligible for return unless defective.

RMA (RETURN MERCHANDISE AUTHORIZATION) PROCESS

All returns require a valid RMA number before shipping items back to us. Returns without an RMA number will not be processed and may be refused or returned to sender.

Step 1: Contact Customer Service

Before returning any item, you must contact our customer service team to obtain an RMA number:

Phone: 1-800-555-ACME (2263)

Email: returns@acmeelectronics.com

Hours: Monday through Friday, 8:00 AM to 6:00 PM EST

Step 2: Provide Required Information

When contacting us, please have the following information ready: order number or receipt, product model number, description of the defect or issue, and preferred resolution such as refund, exchange, or repair.

Step 3: Receive Your RMA Number

Our customer service representative will verify your purchase and eligibility, issue a unique RMA number that is valid for 14 days, provide specific return instructions, and email you a prepaid return shipping label for defective items.

RETURN SHIPPING INSTRUCTIONS

Package the item securely in its original packaging when possible. Include all accessories and documentation that came with the product. Write the RMA number clearly on the outside of the package. Attach the prepaid shipping label provided by customer service. Ship to the following address:

Acme Electronics Returns Department

RMA Number [Your RMA Number]

2847 Industrial Parkway

Warehouse Building C

Springfield, OH 45502

PROCESSING AND REFUNDS

Returns are processed within 5 to 7 business days of receipt. Refunds will be issued to the original payment method.

Processing time for refunds is 3 to 5 business days for credit cards and 7 to 10 business days for other payment methods. Customers will receive email confirmation once the return is processed.

IMPORTANT NOTES

No RMA number means no return processing. RMA numbers expire 14 days after issuance. We reserve the right to refuse returns that do not meet our policy requirements. Shipping costs for non-defective returns are the customer's responsibility. Items damaged due to misuse, normal wear, or customer negligence are not covered.

CONTACT INFORMATION

For questions about this return policy or to initiate a return:

Acme Electronics Inc.

Customer Service Department

4521 Commerce Drive, Suite 200

Atlanta, GA 30309

Phone: 1-800-555-ACME (2263)

Email: returns@acmeelectronics.com

Website: www.acmeelectronics.com/returns

This policy is effective as of January 1, 2024, and supersedes all previous return policies.

Customer Service

Demo Store 2024

customerservice@ultracart.com

209-383-9870