

Ethan Curtis

30 Honey Crescent

Barrie, ON L4N 0V3

(705)792-8198

etcurtis@lakeheadu.ca

Professional Summary

Highly focused and responsible fourth-year Bachelor of Computer Science student dedicated to contributing strongly within a technical environment or related role requiring an enthusiastic team player with a friendly professional demeanor. I take pride in doing work well.

Skills

Communication: Excellent communication and interpersonal skills both orally and in writing. Follows coding standards and has strong working relationships in a team environment.

Teamwork: Able to work independently and as a team member. Supportive and motivated when working with team members in assigned tasks and projects.

Mathematics: Ability to use superb mental math skills to ensure accuracy in processing in technical occurrences.

Computer Skills: Strong technology skills and various Microsoft Applications. Knowledge of programming languages including, Java, JavaScript, R, C++, C#, C, .NET, Kotlin, Java, JavaScript, SQL, HTML, CSS, Assembly, PHP, React and Python.

Education

St. Peter's Catholic Secondary School, Barrie ON

Graduated - Honour Roll

September 2017 to June 2021

- Honour Roll Student
- All Academic Student
- Graduated with an Ontario Scholar Award and Scholarship

Lakehead University - Georgian Partnership, Barrie ON

Student - Bachelor of Computer Science (HBS) – Dean's List

September 2021 to Present (4th year)

- **Courses Include:** Computer Programming, Relational Database, Discrete Mathematics, Calculus, Server-Side Scripting, Advanced Java, Arduino Programming, Mainframe Environment, Networking Essentials, Data Structures, Software Engineering, Operating Systems, Mobile Development, Artificial Intelligence, Cloud Computing and Game Programming.

Work Experience

Little Caesars, Barrie, ON

Part-Time Assistant Manager

November 2019 to Present

- Demonstrates Leadership Skills
- Handling of staff concerns
- Greeting and serving customers
- Supports the Store Manager with all phases of store operations
- Trusting key holder
- Open and close store functions
- Acts with the customer in mind
- Other duties as assigned

County of Simcoe, Springwater ON

Summer Student - IT Technical Assistant

May 2023 to August 2023

- Knowledge of Kaseya Management System and completed customer tickets
- Troubleshooted workstation hardware failures and repaired laptops and iPads, as required
- Managed user accounts within the active directory
- Programmed computers/menu displays
- Provided excellent customer service
- Prepared and maintained IT Procedures and documentation in accordance with standards
- Maintained confidentiality in accordance with the *Municipal Freedom of Information and Protection of Privacy Act*
- Used documented solutions to troubleshoot problems associated with software installation and customization
- Experienced in problem-solving and troubleshooting, systems building through a series of projects
- Communicated concisely and correctly meeting the requirements of the IT position
- Effectively managed time and other resources to attain work and project-related goals within established timelines
- Conformed to workplace expectations found in the IT environment
- Strong ability to troubleshoot and resolve complex IT issues

References available upon request.