



## ARIZONA ESPORTS ARENA

Student Union Memorial Center, Lower Level  
SU-EsportsArena@email.arizona.edu  
union.arizona.edu/arizonaesportsarena  
(520) 621-1450

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***In accordance with the University of Arizona, all code of conduct policies as outlined at [policy.arizona.edu](http://policy.arizona.edu) shall be followed by all participants at the Arizona Esports Arena***

- A full Arizona Esports Arena policy book is available online at the Student Union Memorial Center website
- Directions and instructions provided to customers from Arena Staff shall be respectfully followed
- **ALL** users of the Arizona Esports Arena must read, understand, and sign this agreement form
- Failure to abide by the rules of the Arizona Esports Arena may result in removal or disciplinary action
- **EPILEPSY WARNING!** The Esports Arena contains colored LED which produce colored lighting effects

### **Rules and Agreements**

- Gaming content at the Arena may have an ESRB rating of “M” for ages 17+. If you are under the age of 18, a parent, guardian, or chaperone must also sign this agreement form
- Generally, a violation of any rules may result in a 3-strike system with the 3<sup>rd</sup> strike resulting in immediate removal from the Arena. This at the discretion of staff and may be accelerated based on severity.
- Gaming can be full of passion, and we love that! We ask that you keep language at a PG-13 level.
- Derogatory slurs or aggressive language of any kind, even without profanity, will not be tolerated
- Feel free to use your own peripherals, but the Arena is not responsible for any technical issues or time lost troubleshooting. All the equipment provided by the Arena is in working condition
- Equipment check-out is available at no extra cost. The Arena staff will hold your CatCard or ID while in use
- Food is not permitted at the gaming stations. Drinks may be kept in a sealable container on the left side of the desks. No open containers are ever allowed
- Do not misuse, unplug, or tamper with computers, consoles, lighting, networking, cabling, etc.
- Improper use that leads to damage of the stations is prohibited, you will be liable for cost of replacement
- The moving or fixing of any stations or computer towers can only be done by Arena staff
- Climbing on any pipes, beams, or structural supports is **STRICTLY** prohibited
- No smoking or vaping at any time as outlined by UArizona’s Smoking and Tobacco Policy
- Events and varsity team use of the Arena is common. Staff will provide a 1-hour warning to move
  - A full calendar of pre-planned events is available on our website and in the Metactix app
- Gaming stations are on a first come first serve basis. Reserving seats of any kind is prohibited
- Any requests by staff for you to move will have a 1-hour notice
  - The Arena has a limited number of RTX 3070 stations. Varsity teams have priority over these stations. Should you choose to use one, you agree to voluntarily move if asked by staff.
- If the Arena reaches 100% capacity, customers with the longest session times may be asked by staff to leave. You are expected to take a 2 hour break thereafter.
- There will be **NO** monetary refunds. Refunds will be completed by adding additional time
- Attempting to bypass the Metactix software will result in immediate removal with no compensation
- Cheating or any action resulting in a ban on a university owned account will result in an Arena ban
- When logging off, it is your responsibility to sign out of open applications **BEFORE** logging off Metactix