

Customer Service Dashboard

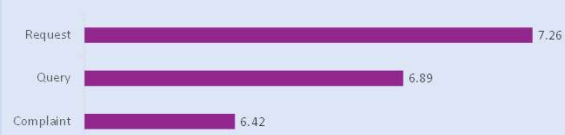
Avg-Csat for Agents



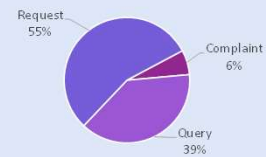
No of Interactions for Agents



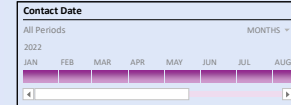
Avg-Csat for Agents for Contact Type



No of Interactions for Contact type



Is It for an Order ?
No Yes



Complete analysis of customer service for the past 6 months of **Pizza Bun**

-Roch Cousineus is the most interactive person with customers.

-55% customer interacted through contact type about the order. Time to fulfill their request

-Customer query reaches to 39%. Need to solve query of each customer.

Day wise Customer Satisfaction



Day wise Customer Interaction

