

# INSURANCE MANAGEMENT SYSTEM

This project is a role-based Insurance Management System built using Angular as the frontend framework and JSON Server as a mock backend.

The system is designed with a layered architecture, separating UI, business logic, data access, and backend simulation.

The application supports three main user roles:

- Admin
- Agent
- Customer

Each role has controlled access to features using authentication, authorization, and route protection.

- ◆ How the system works (end-to-end)
  - Users authenticate using a mock JWT-based login system
  - Role-based routing directs users to their respective dashboards
  - Business logic is handled through Angular services
  - Data is fetched and persisted using JSON Server via REST APIs
  - Middleware-like behavior is achieved using Angular guards, interceptors, and services
  - State is maintained using RxJS and localStorage
  - Dashboards, analytics, and reports are dynamically updated based on data changes

## **Team wise work**

### **TEAM MEMBER 1 (Sai Srihitha)**

#### **Module Name: Authentication & Admin Core Module**

##### **Role Description**

Responsible for application structure, authentication flow, admin access, and overall integration of all modules.

##### **What to Do**

- Design overall application routing structure
- Set up role-based navigation for Admin, Agent, and Customer
- Implement login and registration for Agent and Customer
- Validate user credentials using JSON Server
- Implement mock JWT authentication on the frontend
- Store authentication state using `localStorage` (Remember Me)
- Handle role-based redirection after login
- Create route guards to protect secure pages
- Set up shared services for authentication and user state
- Create Admin Dashboard layout
- Display system overview data:
  - Total users
  - Total policies
  - Total claims
- Add navigation links from Admin Dashboard to:
  - Policy management
  - Claims management
- Handle final integration of all team modules
- Resolve merge conflicts and manage final Git integration

### **TEAM MEMBER 2 (Thanmai)**

#### **Module Name: Policy Management Module**

##### **Role Description**

Responsible for managing the complete policy lifecycle, from viewing policies to administering them.

##### **What to Do**

- Display all available insurance policies for Customers and Agents

- Implement policy filtering based on:
  - Policy type
  - Premium range
  - Coverage amount
- Create a policy details view page
- Implement policy purchase flow:
  - Policy selection
  - Simple purchase form
  - Premium calculation logic
  - Assign purchased policy to customer
- Create Admin policy management screens
- Implement policy CRUD operations:
  - Add new policy
  - Edit existing policy
  - Delete policy
- Add UI-level renewal reminder indicators for expiring policies
- Coordinate with Auth module for admin-only access

### **TEAM MEMBER 3 (Koushik)**

#### **Module Name: Claims Processing Module**

##### **Role Description**

Handles claim initiation by customers, claim tracking, and approval workflows for Admin and Agent roles.

##### **What to Do**

- Create claim filing form for Customers
- Allow customers to:
  - Select policy
  - Auto-fill customer and policy details
  - Enter claim amount and description
  - Submit claim request
- Store claim data using JSON Server
- Implement claim history view for customers
- Display claim status clearly:
  - Pending
  - Approved
  - Rejected
- Create claims review interface for Admin and Agent
- Allow Admin/Agent to:
  - View all submitted claims
  - Approve or reject claims

- Add remarks for decisions
- Update claim status
- Ensure claims update reflects correctly across dashboards

## **TEAM MEMBER 4(Umamaheswar)**

### **Module Name: Customer & Agent Dashboard Module**

#### **Role Description**

Manages dashboards and basic analytics for customers and agents.

#### **What to Do**

- Create Customer Dashboard
- Display customer-related data:
  - Active policies
  - Claim history
  - Payment status (static display)
- Create Agent Dashboard
- Display agent-related data:
  - Assigned customers
  - Policies sold by the agent
- Implement commission calculation logic based on number of policies sold
- Create basic reports and analytics views:
  - Policy sales summary
  - Claims count by status
  - Agent performance table
- Ensure dashboards update correctly when policies or claims change
- Work closely with Policy and Claims modules for data consistency