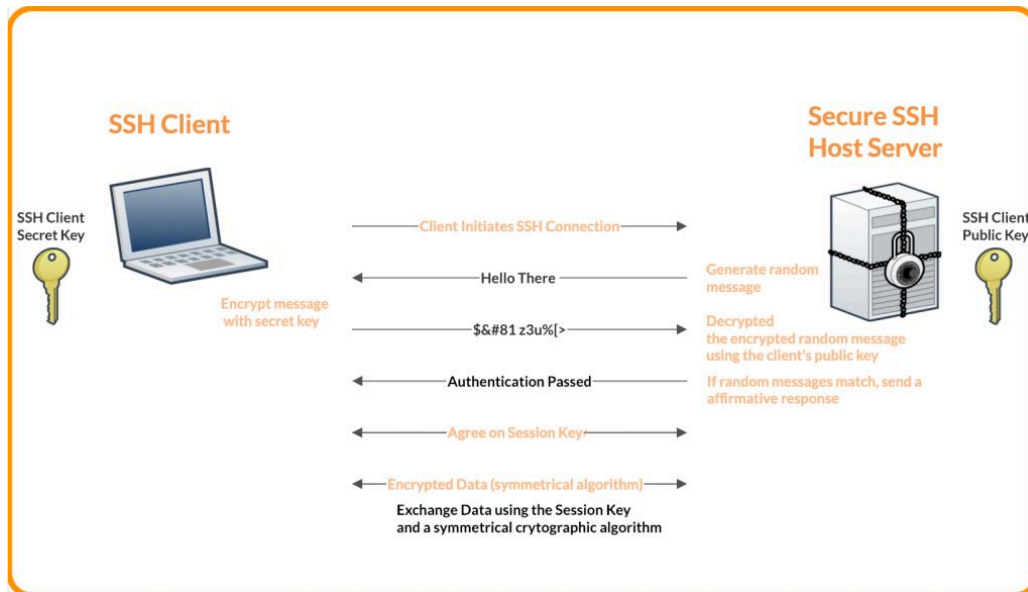# Troubleshooting common SSH errors


```
ssh -i ~/Downloads/typeYourKeyName.pem ec2-user@11.22.33.typePublicIpOfYourEc2
```

```
ssh ec2-user@11.22.33.typePublicIpOfYourEc2 -i ~/Downloads/typeYourKeyName.pem
```


** ERROR: Permission denied.

REASON: your private key example.pem has permissions open for group and others. SSH treats this key as unprotected(or unsafe) because someone else besides you has access and could've modified it.

SOLUTION: run command `chmod 400 ~/Downloads/typeYourKeyNameHere` to set only read permission for yourself and none for group and others. Try to SSH again.