#### **Umar Rehman**

## West Ham, London

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## **Profile:**

A responsible, focused and well-motivated individual looking to develop experience within a software engineering field; enjoys undertaking new challenges and is willing to undertake tasks/positions of responsibility. A productive team member who actively supports colleagues and shares in the workload, good eye for detail and keen to see tasks through to completion.

# **Key Qualities:**

- Committed and dependable individual with a flexible approach to working hours and shift patterns.
- Ability to build effective working relationships with people of all age groups and at all levels.
- Strong leadership skills with the experience of supervising groups and delegating tasks.
- Highly organised with a structured approach to tasks and effective time management.
- Proficient user of computers and smart applications, able to learn new software quickly.

# **Experience:**

# **Tech Talent Accelerator, Generation 04/2021 – 05/2021** Software Engineering Student

- Understand the structure and attributes of web applications using HTML, CSS & Javascript and learn about and use Git for source control.
- Apply the fundamentals of computer science and algorithms and learn about and use Git for source control.
- Communicate effectively by understanding the ideas of others and adapting your communication style to customers, colleagues and supervisors.

#### **Teachers Assistant**

**08/2020 - 12/2020** SEN Teachers Assistant

- One to one support for students who have special education needs, such as Autism and ADHD.
- Manage classroom behaviour and generally work with students that require additional help.
- Support the teacher with classroom management such as collating worksheets and texts.
- Provide emotional and psychological support to students who may need it.

## The Royal Household

05/2019 - 10/2019 Ticket Sales Assistant and Information Assistant

- To take and process telephone, internet and counter sales for visitors to the official residences of The Queen.
- To confidently use the multiple computer systems in both the Contact Centre and at the sales counters to sell tickets and souvenir guidebooks for all residences.
- To achieve targets for gift aid conversions, souvenir guidebook sales, e-Newsletter subscribers and cross-sales.
- To ensure that the booking information held on the computerised database is accurate and up-to-date.
- To undertake any other tasks delegated, as and when required, by the Summer Team Leaders and the Ticketing and Sales Management team.

## **Duke of Edinburgh Award Mentor**

02/2015 - 05/2015 Volunteer Bronze Group Mentor

- Supervising and taking responsibility of a group of 16 year olds; teaching skills such as navigation, teamwork, timekeeping & organisation.
- Identify roles each group member would be effective in, and in turn develop the abilities that they are least proficient at.
- Create plans for the group's route and meals, leading them when required, and testing their problem-solving skills and initiative through situations I put them in.

#### **KiPP2 Tuition Centre, London**

**12/2014 - 05/2015** Volunteer Tutor

- Working with 14-15-year-old students studying for their GCSE examinations.
- Developing students' study, organisation & planning and interpersonal skills as well as improving the students' capacity for independent study.
- Reviewing students' capabilities and weaknesses to tailor a study program/method for each individual student.
- Attending meetings to discuss students' progress as well as database management to keep track of development.
- Updating parents/guardians by showing the development of each student and the actions they need to take in order to maximise a student's aptitude.

## **Education:**

### **College of Haringey**

11/2020 - 12/2020

Level 1 Warehousing

Level 2 Lift Truck Operator RTITB certified Reach and Counterbalance Lift Trucks.

# Leyton Sixth Form College 09/2014 -06/2016

3 A-Levels: Chemistry (B), Mathematics (B), Physics (C)

# Langdon Secondary School 09/2009 - 06/2014

9 GCSE's grades A to C, including Mathematics, English, Science

### Interests:

I have a keen interest in computing which has led me to learn and develop programming skills that has encouraged me to think and approach situations with a more technical and analytical disposition. My previous job role has sparked a newfound interest in public speaking, which I now do on a more regular basis in an online community where I am able to communicate confidently with a broad range of people. I received a Silver Duke of Edinburgh Award which encouraged my passion for hiking and it's something I enjoy doing in my spare time.

References are available upon request