Umar Siddiqui

Software Developer

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Personal Portfolio •LinkedIn • GitHub • Perth, WA 6004, AU

SKILLS

Programming Languages:	C#, ASP.NET, Java, Python, SQL
Web Development:	HTML, CSS, JavaScript, ReactJS, TypeScript, JavaScript
Database Management:	MySQL, DynamoDB (Data Integrity, Optimization)
Cloud Technologies:	AWS (Lambdas, EC2, S3), Azure
Tools & Software:	phpMyAdmin, Jira, Confluence, Bitbucket
Version Control	Git, GitHub
CI/CD Tools:	Jenkins, GitLab

Experiences

Cloudcon Pty Ltd: Software Developer Intern   **AUG 2023 – DEC 2023**

- Developed versatile solutions using various programming languages and technology stacks.
- Created cross-platform mobile applications with React Native for Android and iOS, reducing development time and costs.
- Designed and built user-friendly web interfaces with Vue.js, React.js, TypeScript, and JavaScript.
- Implemented robust server-side logic for web applications using ASP.NET and C#.
- Enhanced application features and integration with Azure technologies.
- Ensured data integrity through effective database management with MySQL and DynamoDB.
- Leveraged AWS services, including Lambdas, ECS Fargate, KMS, and S3, to develop secure and scalable cloud-based applications.

Healthengine : Customer Support Consultant   **Feb 2024 – Current**

- Installed and maintained Healthengine Appointment Connector, ensuring seamless database connectivity.
- Diagnosed and resolved complex connector issues with advanced troubleshooting.
- Provided exemplary customer support via phone, tickets, and online chats.
- Collaborated with internal teams for issue escalation and resolution.
- Enhanced practice efficiency through product integration within diverse systems.
- Demonstrated strong problem-solving in remote server connectivity issues.
- Elevated customer satisfaction by consistently meeting performance metrics.

Kathmandu Store: Assistant Manager   **Jan 2020 – Aug 2023**

- Streamlined operations and boosted profitability.
- Implemented strategic sales and service initiatives to enhance customer satisfaction.
- Led team to consistently achieve and exceed KPIs.
- Maintained accurate records using MS Office Suite.
- Ensured compliance with OHNS standards for a secure work environment.

- Surpassed sales targets by 50-75%, driving revenue growth.
- Onboarded new employees, reducing learning curves and enhancing productivity.

Education

Bachelor of Information Technology - Software Development, 2022

Southern Cross University - Perth, WA

Projects

1) E-Commerce Website | HTML, CSS, JS, SQL, COTS
  - E-commerce Website for Serene Handicrafts
  - Delivered website with membership database and payment system, hosted under domain www.serenehandicraft.com, and presented the project, including source code, detailed report, and a demonstration video, ultimately achieving a Distinction mark for the project.

2) Expensi | ReactJs, Firebase, CSS
- A user-friendly expense tracker built with React and Firebase
- Featuring Google Sign-In, real-time tracking, and synced data across devices.
- Responsive Design

3) RoomEase | C#, .NET, VueJs, Aws, MySQL
- RoomEase is a web application designed to help housemates manage their shared expenses, assign chores, and facilitate communication within a household.
- Hosted Frontend on S3 and the backend on EC2 AWS.

4) Alpha- 3D game inspired by Diablo | C#, Unity, Blender
- Alpha is a 3D game prototype inspired by Diablo.
- Used C# for scripting player, NPC and camera movements.

Courses
- Foundational C# with Microsoft
- Microsoft Azure Administrator Training
- LinkedIn certificate-Windows 10 for IT Support: Advanced Troubleshooting
- LinkedIn certificate-Networking Foundations: Networking Basics
- LinkedIn certificate-Vue.js: Testing and Debugging

Awards & Recognition

- Academic Achievement Award, Southern Cross University 2021
- Academic Excellence achievement, Cloud and Enterprise Computing, Federation University Australia 2020
- Australian Red Cross-certified First Aid Provider

References
- Available upon request