Exploratory testing results:

- 1. **Bug ID:** 1
- 2. **Title:** Page Not found
- 3. **Environment:** (Device = iPhone 14 Pro Max, Pixel 7

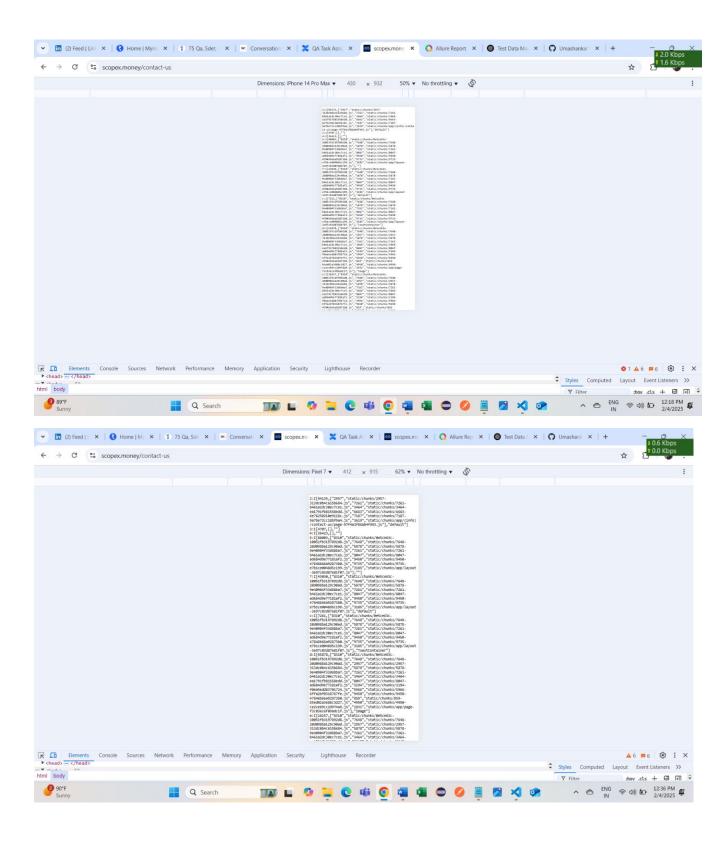
OS,

Browser = chrome mobile view,

App version,

4. Steps to Reproduce:

- 1. Go to main page
 - 1. Right click in mouse button anywhere and click on inspect
 - 2. Set iPhone 14 pro max as a dimension
 - 3. Click on contact us button
 - 4. This issue is not stable sometimes working properly
- 5. Expected Result: contact us page should display
- 6. **Actual Result:** it displays some js code
- 7. Severity: Medium (From Customer point of view. There is no other option to contact us)
- 8. Additional Notes: Nil
- 9. Screenshots/Videos:



- 1. Bug ID: 2
- 2. Title: Help Chat Box not working
- 3. Environment: (Device = iPad Air, ipad Pro, Asus Zenbook fold
- 4. OS,
- 5. Browser = chrome mobile view,
- 6. App version,
- 7. Steps to Reproduce:

Go to main page

Right click in mouse button anywhere and click on inspect

Set iPad Air as a dimension

Click on help chat box available right-side corner

- 8. Expected Result: Chat box will open and able to chat
- 9. Actual Result: Chat box not opening
- 10. Severity: Low
- 11. Additional Notes: Nil12. Screenshots/Videos:

