



# ALEXANDRU NEDELCU

## SOFTWARE DEVELOPER



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## EXPERTISE

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Software Development

Design Patterns & Algorithms

Python

HTML & CSS

JavaScript

Bootstrap & jQuery

Flexbox & Grid Layout

Data Structures & OOP

Git & Control Version

Realtime Database

WordPress & Elementor

Interpersonal skills

Collaboration skills

Graphic Design

SOLID Principles

## ABOUT

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Proactive Junior Software Developer with experience in creating, improving, and completing web applications. Background in e-commerce web design, custom brand graphics, sales, and marketing. Focused on streamlining, optimizing, and managing processes. Interested in opportunities to grow, connect with people, and develop my skills.

## WORK EXPERIENCE

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**IT Analyst** | *StarTechTeam* | Nov 2023 - Present

StarTechTeam - Performance-oriented IT specialists.

- Implementation, troubleshooting and maintenance of IT systems in a Windows environment for all BRD employees.
- Successfully implemented robust troubleshooting procedures, enhancing system reliability and minimizing downtime.
- Main technical translator in meetings, facilitating communication between French-English Directors and Romanian-speaking colleagues.
- Designed technical instruction documentation, resulting in faster troubleshooting, it is now used by all new employees.
- Implemented the new professional email format for the entire IT department.
- Restructured all equipment, significantly optimized the identification process.
- Configuring, managing and installing software and special operating systems while configuring network components and user access.
- Communication with software engineers, project managers, financial advisors and other departments.
- Technical support for applications, laptops, desktops, smartphones and tablets.
- Network troubleshooting (TCP, DNS, Tracert, Firewall block etc.)

## LANGUAGES

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English | Professional

Russian | Professional

Romanian | Native

## EXTRAS

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### Web Developer

Dr. Angela Yu | Course

### Complete Web Developer

Stefan Mischook | Course

### Business and Finance

Dalles Go | Course

### Python

Step IT Academy | Course

### JavaScript

Scrimba Bootcamp | Course

### Web Developer | Remote | Jul 2022 - Present

Freelance.

- Developing websites and web applications. Here I have accumulated experience with different tools and technologies throughout my journey, such as:
- JavaScript, HTML, CSS and Bootstrap for delivering a friendly user experience and design on the client side.
- Used PHP and MAMP for backend development.
- Experience with Wordpress development, plugins, e-commerce and responsiveness.
- Successfully developed websites for real clients.
- Firebase as the database used for storing and retrieving data.
- Gitlab and GitHub for version control, code reviews and refactoring.

### QA Game Tester | Greenlink Group | Bucharest | Aug 2022 - Dec 2022

Greenlink Group - Quality Assurance and Production.

- Support testing for Endless Dungeon, Humankind, Valheim. Gained hands-on experience in game testing and quality control processes.
- Knowledge of the JIRA platform used for project management, bug tracking and bug reporting.
- Developed skills of attention to detail and identifying problems before the game release.
- Learned effective communication methods in meetings with game developers, and the importance of teamwork.
- I further developed my time management skills and the ability to prioritize tasks.

### Customer Relations Specialist | IQBox | Bucharest | Jun 2021 - Mar 2022

IQBox - Main Vodafone & Telecom partner in Romania.

- Constantly generated ~50% more individual sales, through optimizing work and effective approach.
- Proven to be the most effective relations specialist of the year.
- Trained a team of 5 people resulting in a ~40% increase in individual sales.
- Specialist in the team meetings regarding the big change of the company's Telecom partner to Vodafone in 2021.
- Implemented more effective target strategies for everyone in the department.
- Proficient in data entry, CRM systems, and document management.