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## EXPERTISE

Software Development

Design Patterns & Algorithms

JavaScript & HTML & CSS

Python

Bootstrap & jQuery

Flexbox & Grid Layout

Data Structures & OOP

Git & Control Version

Realtime Database

WordPress & Elementor

Interpersonal skills

Collaboration skills

Server-router configuration

Domain name transfer

Logo & Graphic Design

SOLID Principles

# ALEXANDRU NEDELCU

## SOFTWARE DEVELOPER

## ABOUT

Proactive Junior Software Developer with experience in creating, improving, and completing applications. Background in e-commerce web design, custom brand graphics, sales, and marketing. Focused on streamlining, optimizing, and managing processes. Interested in opportunities to grow, connect with people, and develop my skills.

## WORK EXPERIENCE

**IT Analyst** | BRD - Groupe Société Générale | Nov 2023 - Present | BRD Tower  
Worked through an external partner StarTech Team

- Implementation, troubleshooting and maintenance of IT systems in a Windows environment for all BRD employees.
- **Project manager** of the 1200 Samsung tablets project.
- Implemented robust troubleshooting procedures, enhancing system reliability and minimizing downtime.
- Technical translator in meetings, facilitating communication between French-English Directors and Romanian-speaking colleagues.
- Designed technical instruction documentation, resulting in faster troubleshooting, it is now used by all new employees.
- Implemented a new professional email format for our entire IT department.
- Restructured all equipment, significantly optimized the identification process.
- Configuring, managing and installing software and special operating systems while configuring network components and user access.
- Communication with software engineers, project managers, financial advisors and other departments.
- Technical support for applications, laptops, desktops, smartphones and tablets.
- Network troubleshooting (TCP, DNS, Tracert, VPN, Cisco, Citrix etc.)

## LANGUAGES

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English | Professional

Russian | Professional

Romanian | Native

## EXTRAS

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### Web Developer

Dr. Angela Yu | Course

### Complete Web Developer

Stefan Mischook | Course

### Business and Finance

Dalles Go | Course

### Python

Step IT Academy | Course

### JavaScript

Scrimba Bootcamp | Course

### Gitlab & Control Version

Skillbox | Course

### Web Developer | Freelance & Client Projects | Jan 2023 - Present | Remote

- Developing websites and web applications. Here I have accumulated experience with different tools and technologies throughout my journey.
- JavaScript, HTML, CSS and Bootstrap for delivering a friendly user experience and design on the client side.
- Experience with Wordpress development, plugins, e-commerce and responsiveness.
- Gitlab and GitHub for version control, code reviews and refactoring.
- Successfully developed websites for **real clients**.
- Firebase as the database used for storing and retrieving data.
- Shopify and similar platforms for fast creation time & robust websites.
- Used PHP and MAMP for backend development.

### Customer Relations Specialist | IQBox | Jul 2021 - Mar 2022 | Main Office

IQBox - Main Vodafone & Telecom partner in Romania.

- Constantly generated ~50% more individual sales, through optimizing work and effective approach.
- Proven to be the most effective relations **specialist of the year**.
- Trained a team of 5 people resulting in a ~40% increase in individual sales.
- Specialist in the team meetings regarding the big change of the company's Telecom partner to Vodafone in 2021.
- Implemented more effective target strategies for everyone in the department.
- Proficient in data entry, CRM systems, and document management.