Umer Syed

Fullstack Developer

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Skills

HTML & CSS

PHP

C

VMWare

SQL

MySQL

NoSQL

MongoDB

Bash

Java

ReactJS

NodeJS

jQuery

Bootstrap

Git

Linux

Python

JavaScript

LUA

Microsoft Office

Profile

Full-stack developer with a background in criminology and certifications from various universities. Strong foundation in React and NodeJS and enjoys solving puzzles and challenges. Creative, divergent thinking, and not afraid to challenge the norm. Possesses strong analytical and research skills and capable of managing multiple tasks to meet tight deadlines. Excellent communication skills and attention to detail, contributes to projects and propose solutions effectively. Several years of experience, with 2 years being in the healthcare IT sector.

Employment History

System Engineer, Carestream Health Canada, Concord, ON

February 2021 — January 2023

- Managed escalated network, operating systems and database issues employing Solaris/Oracle environment
- Troubleshooting ASN and EDI issues and ensuring that errors/problems caused during order submission
- Utilized SQL queries in troubleshooting database issues
- Maintained and Troubleshooting SharePoint sites for Intra-dept notes and client modules kept on file
- Provided support to end users on installation, configuration and project support through managing hardware and software requirements
- Provided clear and concise directions to cross functional departments, documentation, customer correspondence to deliver network and product support
- Provided on site support to technical issues logged in the system
- Provided updates to management as defined in business processes and practices for accounts including detailed month end resolution

Certified Specialist, Best Buy, Ottawa, ON

October 2018 — February 2021

- Provided technical support to customers for hardware and software-related issues.
- Implemented advanced analytics and tracking to measure the performance of marketing campaigns
- Made recommendations for products, and services
- Team leader, health and safety team and member of the employee commitee

Hobbies

Co-Founder of MainFrame Gaming:

We host a variety of game servers, with
custom LUA scripts to make a more custom
and unique gaming experience! A friendly
and large gaming community consisting of
over 1000 members, 200+ active daily
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Languages

English

French

Urdu

Hindi

Punjabi

Head of IT, CanadaCars, Waterloo, ON

September 2017 — September 2018

- Managed the IT department and oversaw the development of new software and websites to enhance the online customer experience.
- Provided technical support to team members and ensured seamless integration of software systems.
- Assured all employees were up to date on the software used for their respective departments
- Created interactive training modules for health and safety training

Parts and Service Advisor, Cambridge Hyundai, Cambridge, ON

June 2015 — January 2017

- Worked as a parts and service advisor and provided technical support to customers for their vehicles.
- Assisted with the sale of parts and services to improve customer satisfaction and increase revenue.
- Created spreadsheets to make for more efficient and accurate inventory and stock counts.

Education

BA Criminology, Carleton University, Ottawa, ON

Full Stack Development with NodeJS Certification, Carleton University, Ottawa, ON

Various Certifications

- Advanced Google Analytics - Google
- Machine Learning - Stanford University
- CS50's Introduction to Artificial Intelligence with Python - Harvard University
- CS50's Introduction to Game Development - Harvard University

Projects:

- Password Generator
- ReadME Generator
- Team Profile Generator
- Employee Tracker
- Workday Scheduler
- Weather App
- Note Taker
- Dispatch system mod for FiveM (MDT/CAD)
- Custom LUA Framework for FiveM

Extracurriculars

- Volunteer Parking Services - Waterloo Masjid
- Juniour Achievement and DECA Volunteer Coordinator
- UW Hackathons

References

Yousuf Qureshi from Carestream Health Canada
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Orooj Alam from CanadaCars
519-504-3909 · oroojalam@yahoo.com