One of the registration websites requires your suggestion on the Usability aspects of their website.

**Functional Requirement:**

1. Launch a new Browser.
2. Open URL <https://www.bestundertaking.net/NewConnection.aspx>

Provide your feedback/improvements/suggestions as a Functional Quality Engineer and as an End - User in terms of

1. Functionality
2. Usability
3. UI Aesthetics

Answer :

**Functionality:**

* images are not visible properly.
* Upload image feature allows .txt, .exe , .enc etc. format file upload.
* Clicking on "Home" hyperlink redirects to login page.
* Phone number accepts less than 10 characters as well.
* "Whether power supply address is same as billing address" -- Yes and N0 does not look similar in similar case format.
* PIN code accepts wrong PIN codes
* OTP verification input text box accepts a big number which includes a number containing digits even more than 6 digits.
* No message intimating the user saying OTP sent to the mobile.
* Clicking multiple times on the Upload photo button redirects to **404** error page.
* When trying to register for a new consumer it redirects to an error page saying "Error in ex.Try after sometime".

**Usability:**

* OTP is not generated on mobile.
* Not able to upload images.
* Unnecessary Upload file buttons present on UI which do not perform any operation.
* Information is not present on UI in a nice and user-friendly way.

**Aesthetics**:

* Input fields do not have same length.
* "View Signature here" and "View Photo Here" Images are not shown properly
* "Transmission and Distribution Information Management System" heading is not at center.
* Unnecessary lines are visible on UI.
* UI design or CSS template used could have been better.