# Marketplace Testing Report:

# <u>Day 5 - Testing, Error Handling, and Backend Integration</u> <u>Refinement</u>

# Functional testing:

## 1. Product Listing

- Verify that all products are displayed with correct details (name, image, price, and description).
- Ensure pagination or infinite scrolling works as expected.
- Test sorting and filtering functionality (e.g., by price, category, or popularity).

### 2. Product Details Page

- Check that clicking on a product opens its detailed page.
- Validate that the product details (e.g., images, price, availability) are correct.
- Test the "Add to Cart" button functionality.

# 3. Shopping Cart

- Ensure products can be added, removed, and updated (e.g., quantity adjustment) in the cart
- Verify the total price calculation, including discounts, taxes, and shipping fees.
- Check if the cart persists after page reload or user login.

#### 4. Checkout Process

- Test that users can complete a purchase successfully.
  - Validate payment gateway integration.
  - o Test order confirmation email generation.
- Verify address entry or selection (if applicable).
- Test promo code or discount functionality.

#### 5. User Authentication

- Ensure users can register, log in, and log out successfully.
- Verify password reset functionality via email.
- Test login persistence across sessions and devices.

# 7. Responsiveness

- Verify that the website adjusts seamlessly across different screen sizes (mobile, tablet, desktop).
- Ensure that critical actions (like adding to the cart or checkout) are accessible and functional on all devices.

### 8. Error Handling

- Test error messages for invalid or missing inputs in forms (e.g., invalid email, missing fields).
- Simulate API failures and check that fallback UIs (e.g., "Products not available") are displayed correctly.
- Validate that unauthorized actions (like accessing admin features) are blocked.

# **Error Handling:**

#### 1. Frontend Errors

- o **Input Validation**: Show user-friendly error messages for invalid inputs (e.g., email format or missing fields).
- o **Search Failures**: Display "No products found" when no results match.
- o Cart Errors: Handle failures like "Unable to add item to cart. Try again."
- **Network Issues**: Show fallback UI like "Failed to load products. Check your internet."

#### 2. Backend Errors

- o **API Responses**: Use clear error codes (400, 401, 404, 500) and messages (e.g., "Product not found.").
- o **Stock Handling**: Disable "Add to Cart" for out-of-stock items with a message.
- o **Payment Failures**: Inform users of errors (e.g., "Payment failed. Try again.").

### 3. Fallback UI

- o Custom error pages (404, 500) with helpful navigation options.
- o Placeholders like "No reviews available" for missing data.

#### 4. Monitoring

• Use tools like **Sentry** for frontend and **Winston** for backend error logging.

#### 5. Testing Scenarios

o Simulate API failures, invalid inputs, and payment errors during QA.

### Cross-Browser

- 1. **Browser Testing**:
  - o Test on **Chrome** to ensure compatibility.
- 2. **Device Testing**:
  - o Verify responsiveness on **desktop**, **tablet**, and **mobile** screens.
- 3. **Tools**:
  - Use **BrowserStack** to simulate different browsers and devices.
- 4. Focus Areas:
  - o Check layouts, navigation, and interactivity on all screen sizes.
  - o Ensure consistent fonts, images, and styles across devices.

## **Security Testing**

- 1. **Input Validation**:
  - o Ensure all forms (e.g., login, signup, search) sanitize inputs to prevent
- 2. Secure Communication:
  - Use **HTTPS** to encrypt all data exchanges.
- 3. API Key Safety:
  - o Store sensitive keys securely in environment variables, not in frontend code.

## **User Acceptance Testing (UAT)**

- 1. Simulate User Scenarios:
  - o Test as a customer: browse products, search, add to cart, and checkout.
- 2. Verify Usability:
  - o Ensure workflows are **intuitive** and navigation is **smooth**.
- 3. Check for Errors:
  - o Confirm no issues like broken links, failed searches, or cart errors.

# **Performance Testing**

- 1. Tool Used:
  - Use Google PageSpeed Insights to analyze performance.
- 2. Key Focus Areas:
  - o **Optimize Images**: Compress and use next-gen formats like WebP.
  - o **Minimize Code**: Reduce JavaScript and CSS size.
  - o **Caching**: Implement browser caching for faster load times.
- 3. Actionable Insights:
  - o Address suggestions provided by PageSpeed, like reducing render-blocking resources and improving time-to-interactive.
- 4. Goal:
  - o Achieve a **score of 90**+ on desktop and mobile.

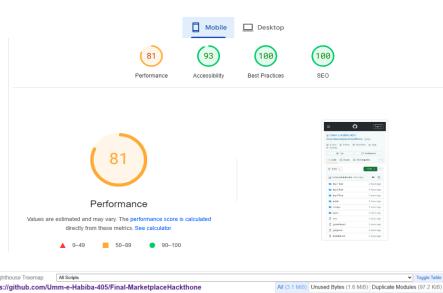
#### ON DESKTOP SCREEN

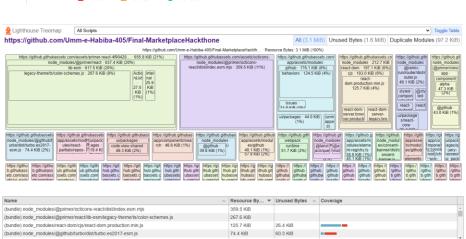




METRICS Expand view

### ON MOBILE SCREEN





# Testing\_Report\_Sample.csv

TEST CASE ID	CASE DETAILS	CASE RESULT	CASE STATUS	CASE REMARKS
CASE 001	Product List	Sorted by product	Passed/Completed	Product listing works as expected.
CASE 002	Dynamic Routing	Routing done	Passed/Completed	Pages navigate correctly
CASE 003	Add to cart	Added in cart well	Passed/Completed	Items added to the cart without issues.
CASE 004	Shopping Cart	Product will be moved to the cart page	Passed/Completed	Cart updates displayed successfully.
CASE 005	Check Out	Smoothly works on the checkout page	Passed/Completed	Checkout process completed seamlessly.
CASE 006	Responsiveness	Responsive	Passed/Completed	Website adapts well to all screen sizes.