

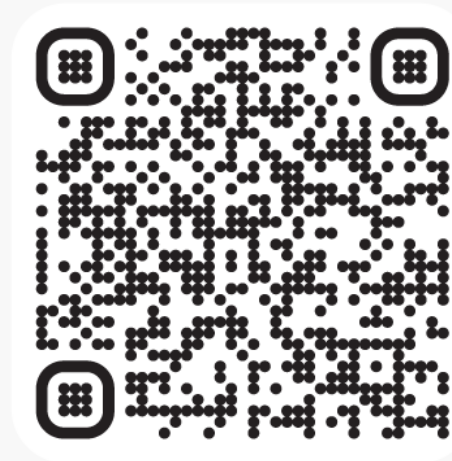


**Welcome,
This is your guide
to using the
BerryBox App**

Know your benefits

The list of services you will be getting as part of your benefits package

1. 24x7 Virtual Doctor Consultations - **Unlimited**
2. Employee Assistance Program (Online) – **12 free sessions**
3. Specialist Virtual Consultation - **20% discount**
4. Virtual Consultation with Nutritionist - **20% discount**
5. Dental Consultation (Online) - **20% discount**
6. Vision Consultation (Online) - **20% discount**
7. Physiotherapy Sessions (Online) - **20% discount**
8. In-Clinic Consultation - **Up to 10% discount**
9. Medicine Delivery - **Up to 20% discount**
10. Ambulance Services - **10% discount**
11. Prescribed Lab Tests - **30% discount**
12. Health Check-Up Packages – **Up to 50% discount**

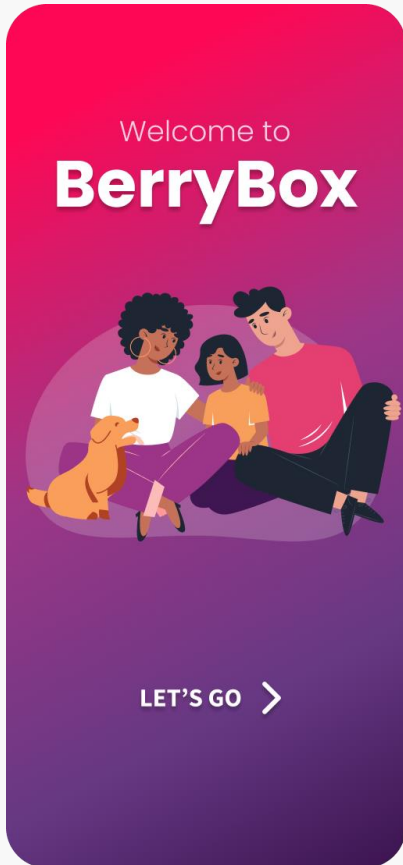


[Google Playstore Link](#)

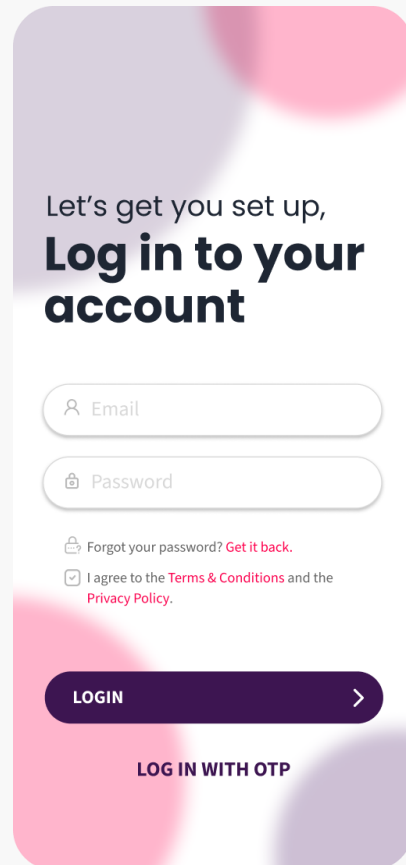
Scan the QR Code
& Download the
My BerryBox App now!



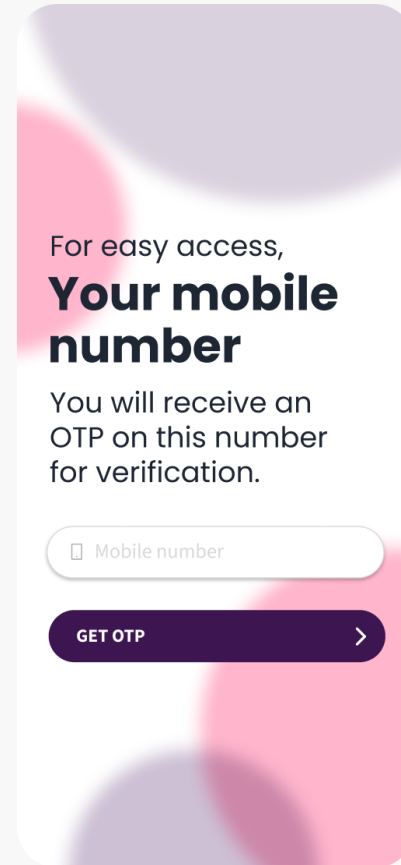
Getting Started



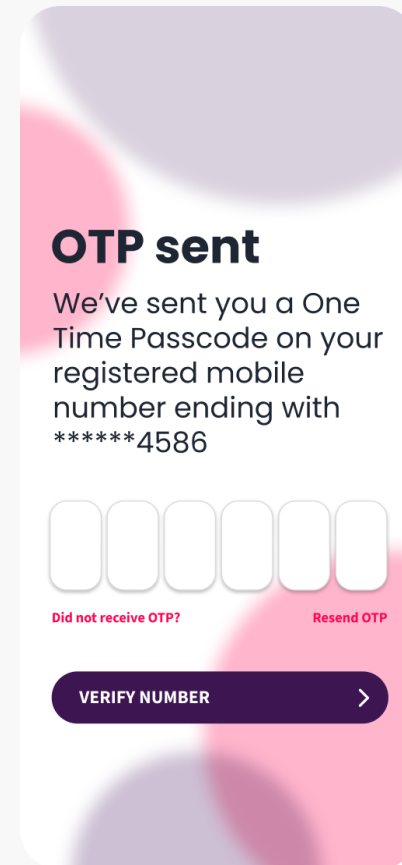
Download & Install the BerryBox App from Google Playstore



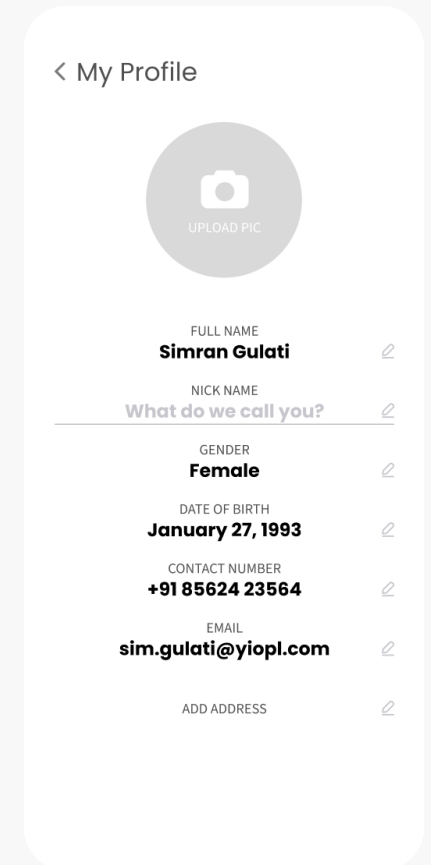
Log in with the credentials sent to you on your official email ID



Add your mobile number to avail full set of services



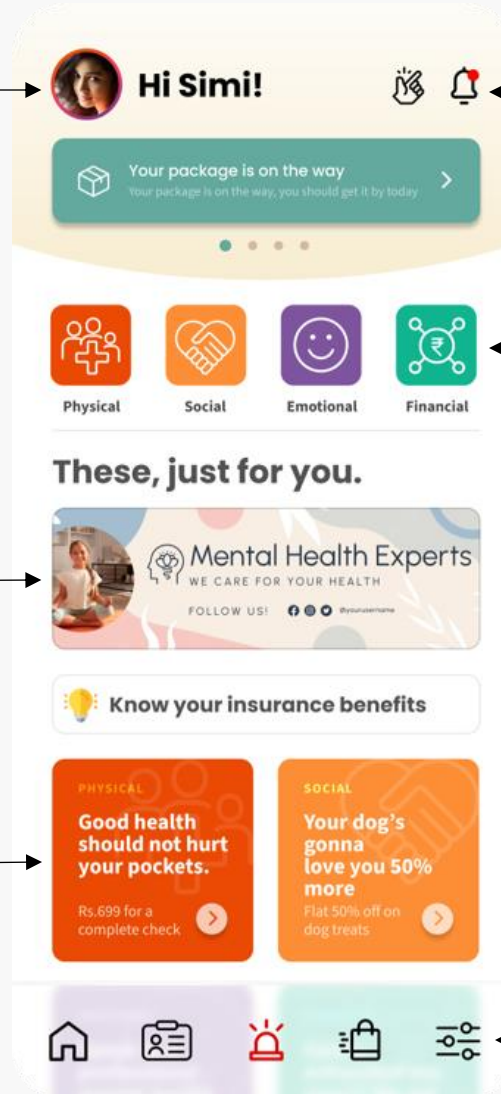
Confirm your mobile number via OTP verification



Once logged in, update your profile

The Home Screen

Make changes to **your profile**, try adding/ updating your profile picture



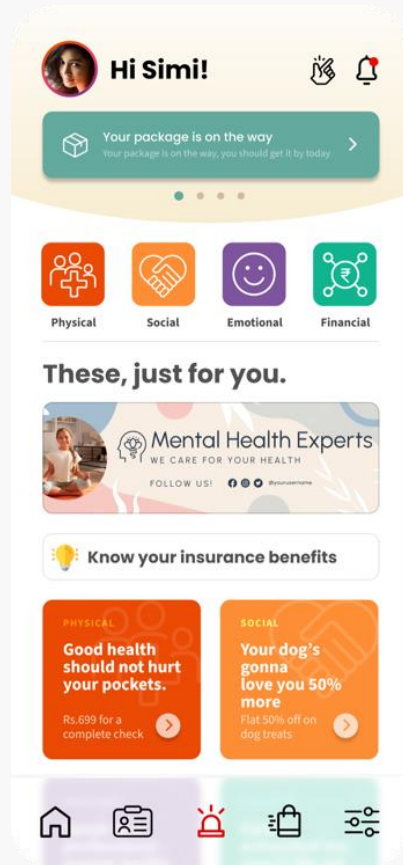
Access the **Wellness Content** section and your **Notifications**

Explore and use CARE services by category – **Physical, Social, Emotional & Financial**

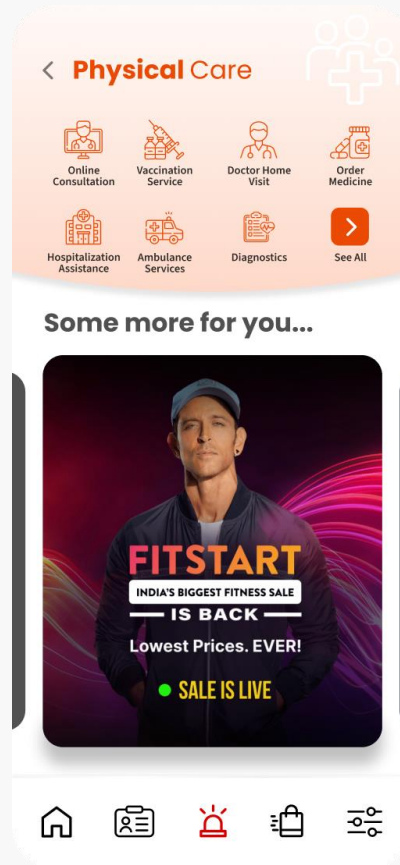
Avail special **offers and features** exclusively curated for you.

Floating taskbar for access to essential functions - **Home, My Policy, Emergency, My Orders & Settings.**

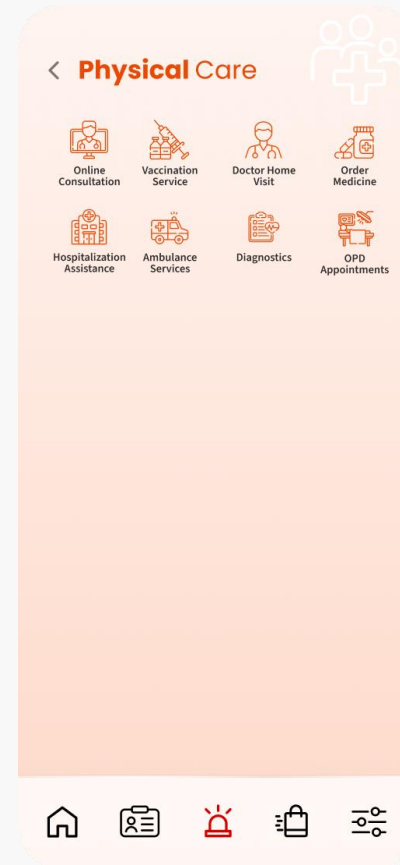
Accessing CARE Services



Go to the
Home Screen and
choose **Physical Care**.



View the range of
Physical Care
Services available to
you.



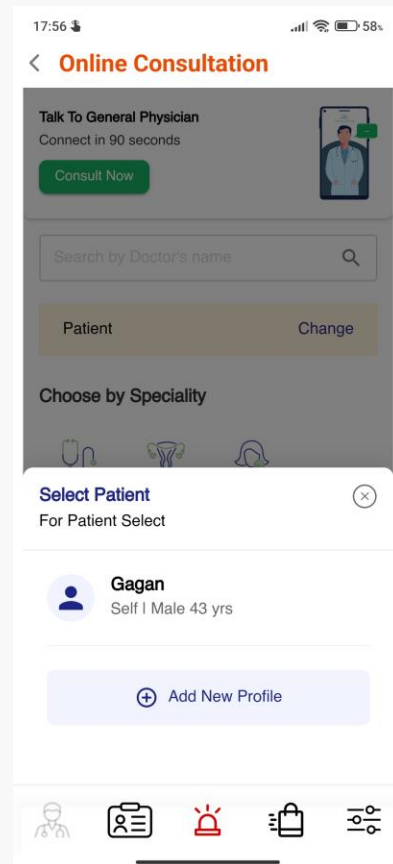
Tap on **See All** to see
the complete range.

How to
consult a doctor online?

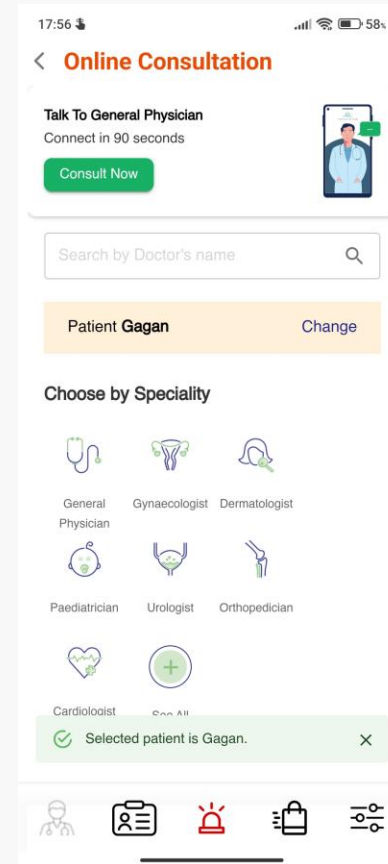
How to consult a doctor(*online*)?



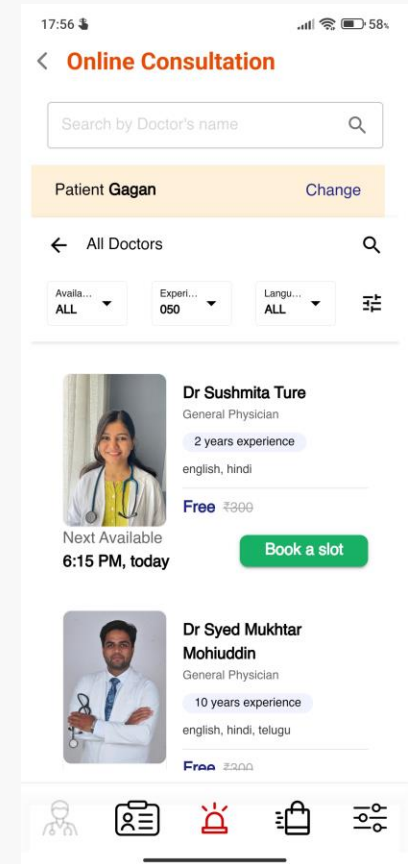
Go to the Physical Care services list and select **Online Consultation**.



Select the member, who will be using the service.

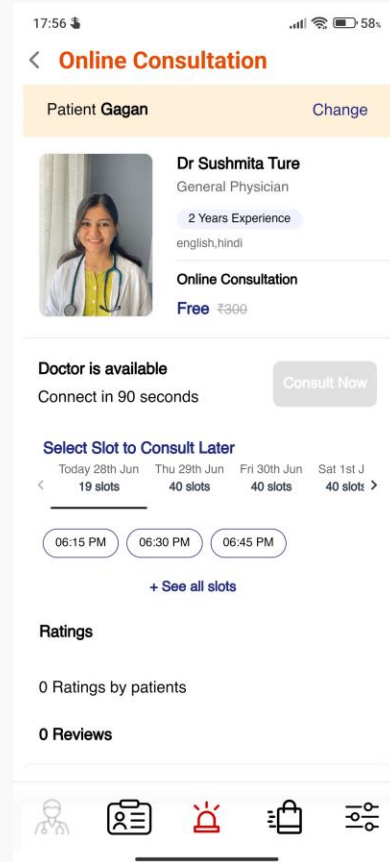


Find and choose from the available **Specialities**.

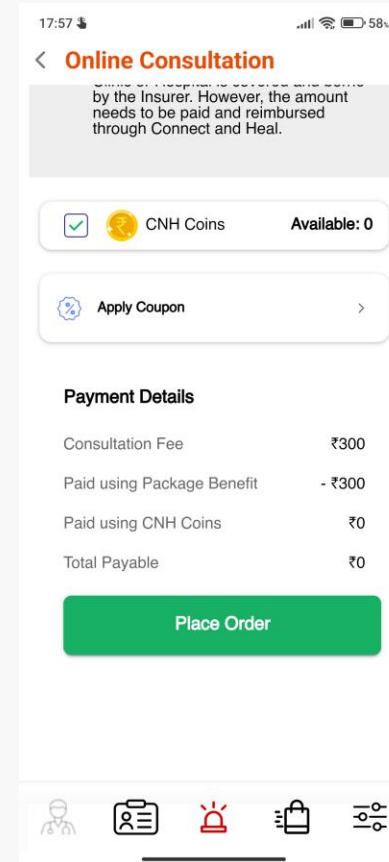


From the list of doctors given, **choose your preferred doctor**.

How to **consult a doctor**(*online*)?



Choose your preferred doctor and select from the available slots.



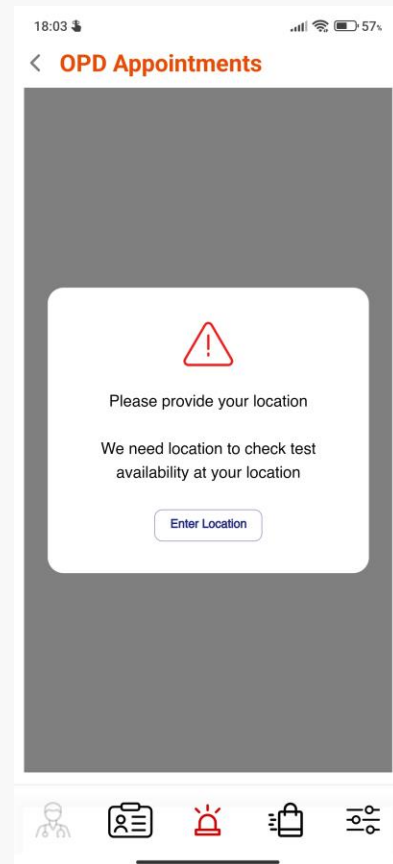
Make Payment.

How to
schedule an OPD consultation?

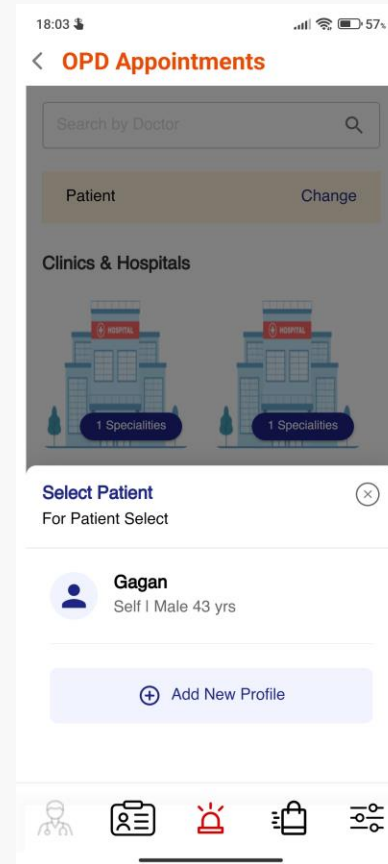
How to schedule an OPD consultation?



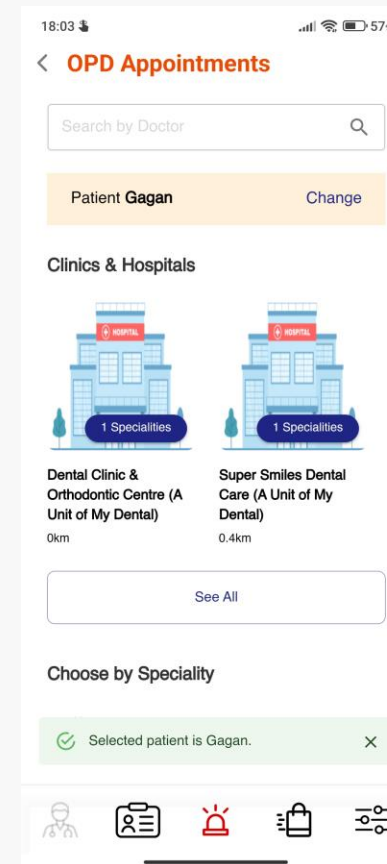
Go to the Physical Care services list and select **OPD Consultation**



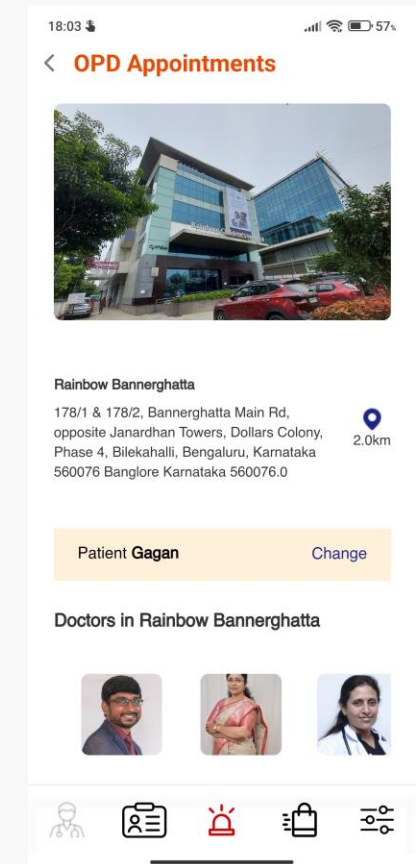
Enable location to suggest nearest centres.



Select the member, who will be using the service.

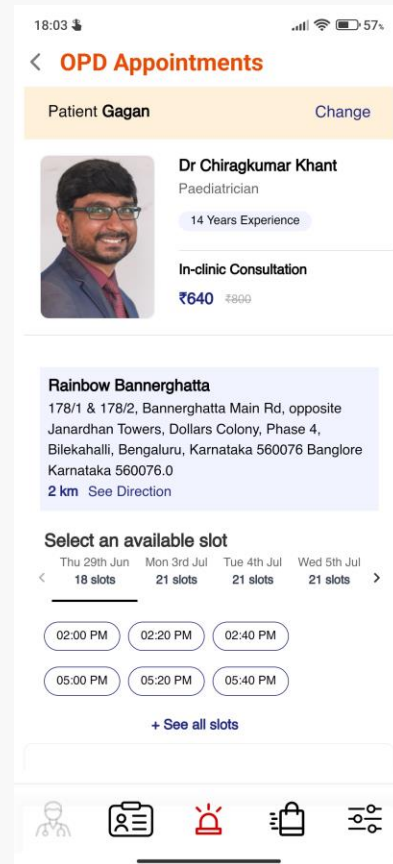


Locate your preferred clinic or hospital.



In the preferred hospital, choose from the available doctors.

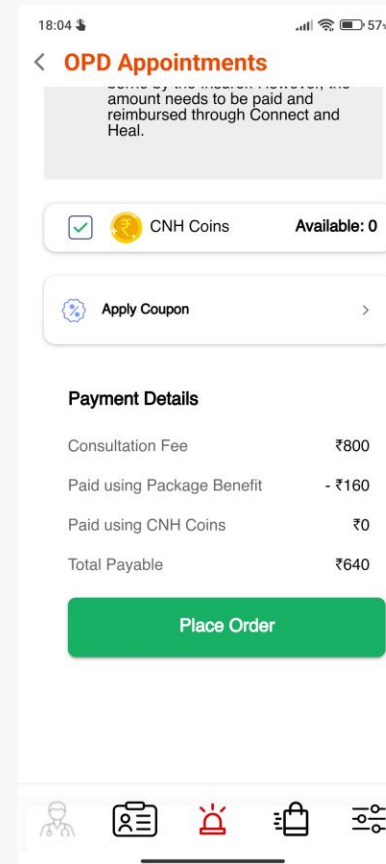
How to schedule an OPD consultation?



Choose your preferred doctor and select from the available slots.



Review details



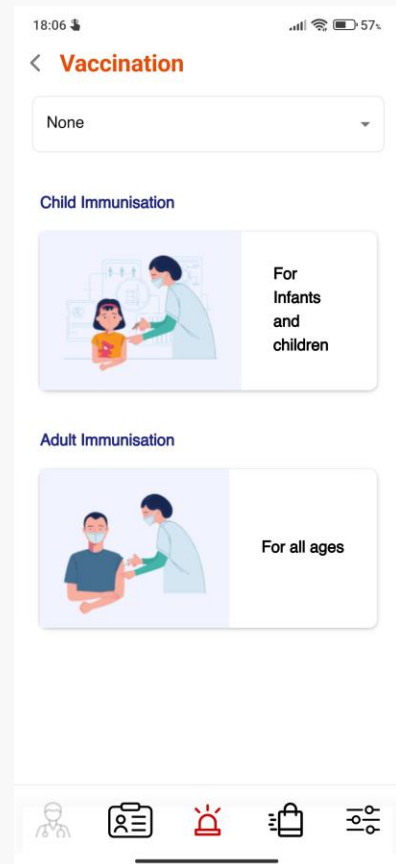
Make payment.

How to
schedule a vaccination?

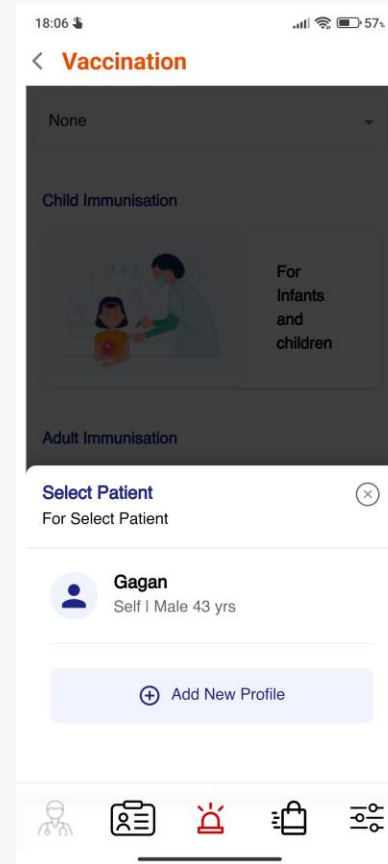
How to schedule a vaccination?



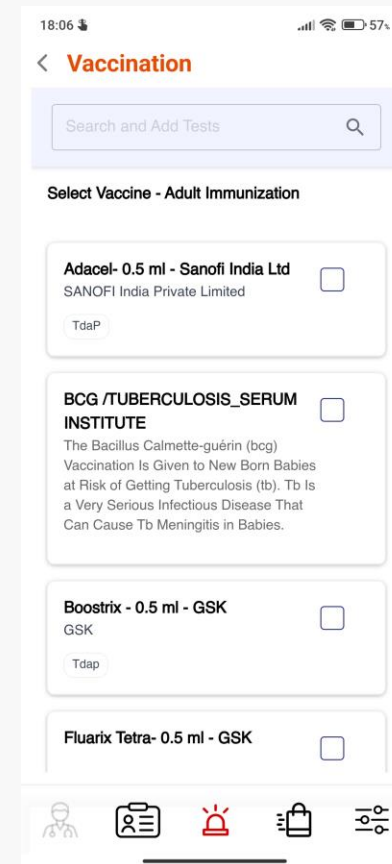
Go to the Physical Care services list and select **Vaccination Service**



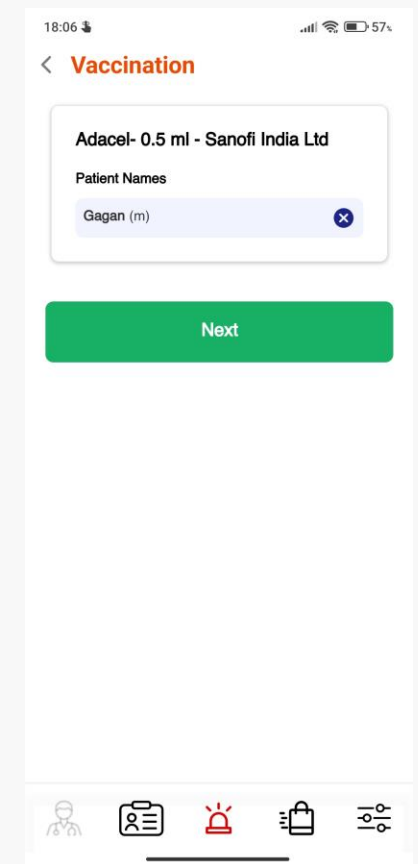
Choose between vaccines for **adults or children**.



Choose the patient.

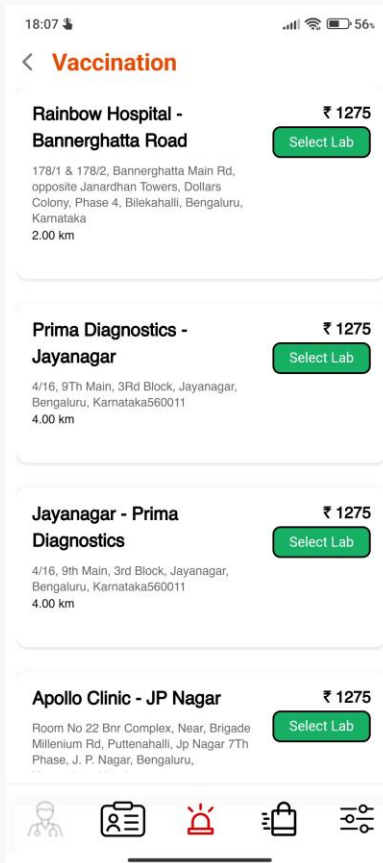


Find and **select your vaccine.**

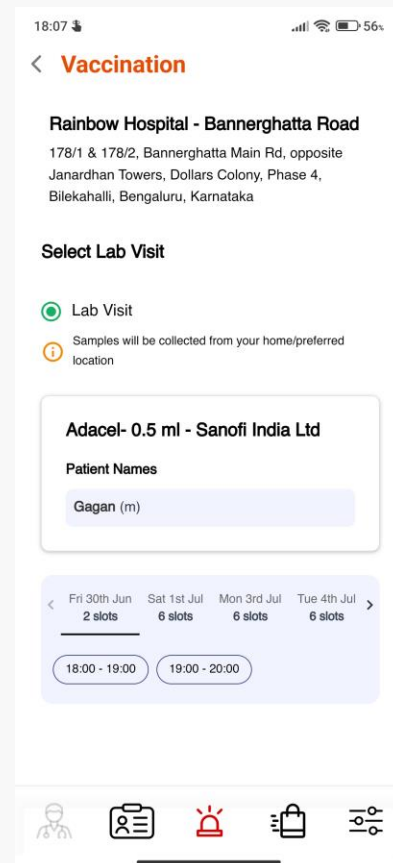


Review and proceed.

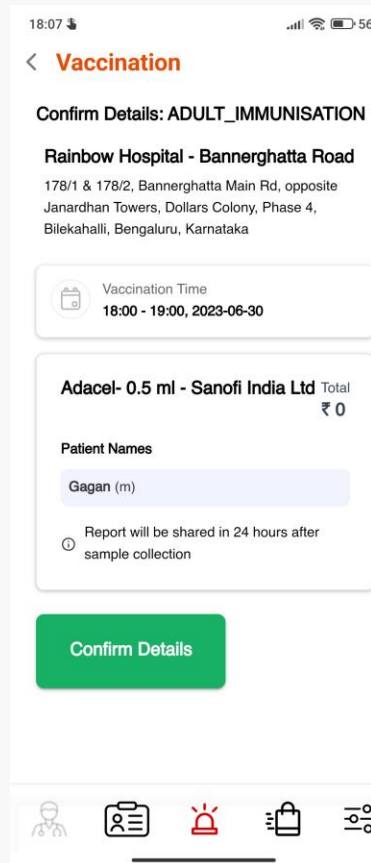
How to schedule a vaccination?



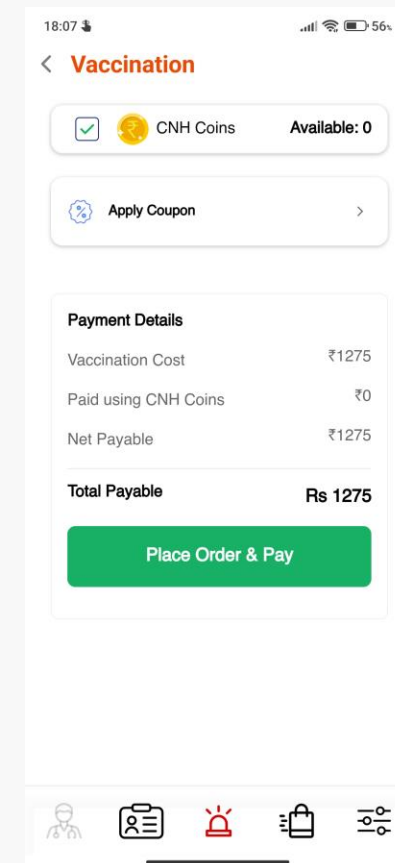
Choose from the list of **hospitals in the area.**



Choose the preferred **time slot.**



Confirm your order.



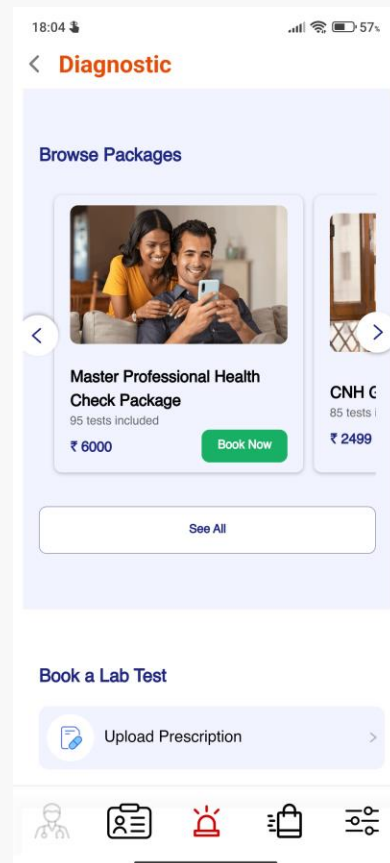
Make Payment.

How to
schedule a diagnostic test?

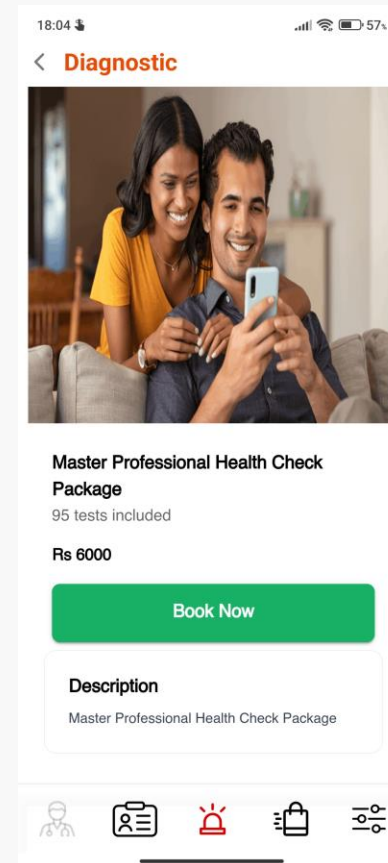
How to schedule a diagnostic test?



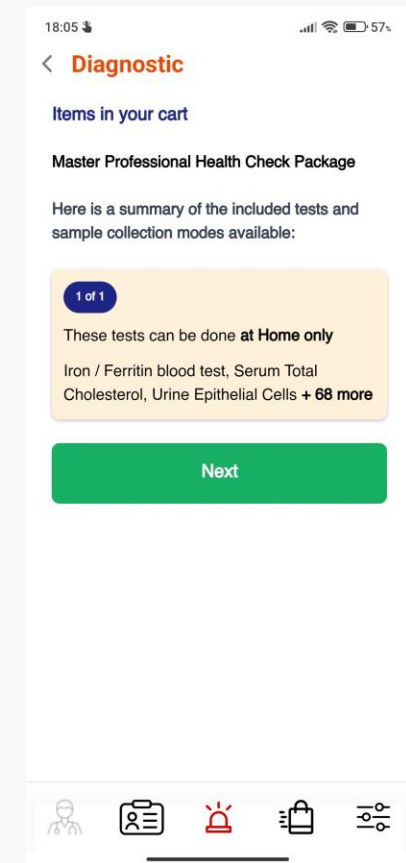
Go to the Physical Care services list and select **Diagnostics**.



Browse packages and tests to find the one you are looking for.

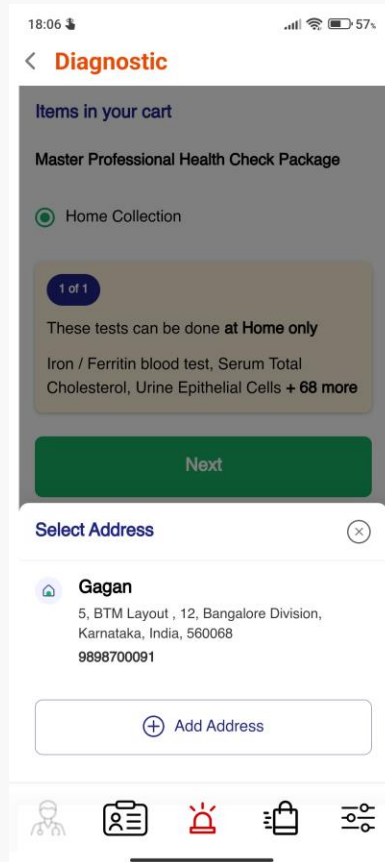


Choose your test/package and proceed to book it.

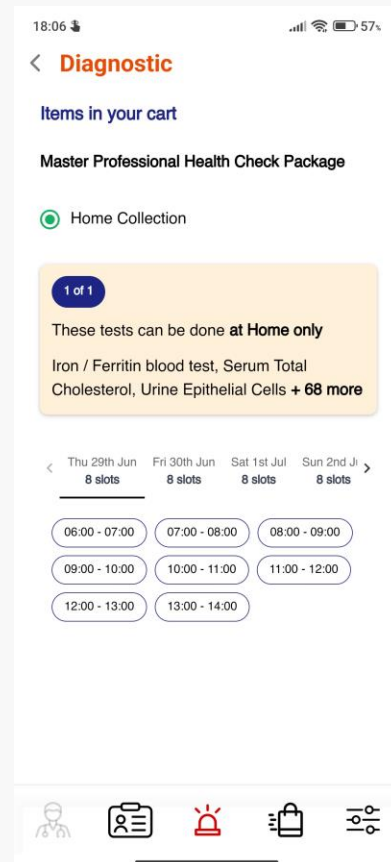


View your chosen **test/package details**.

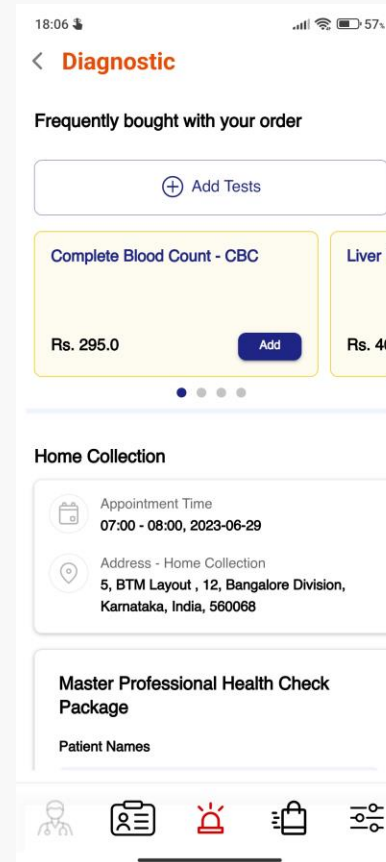
How to schedule a diagnostic test?



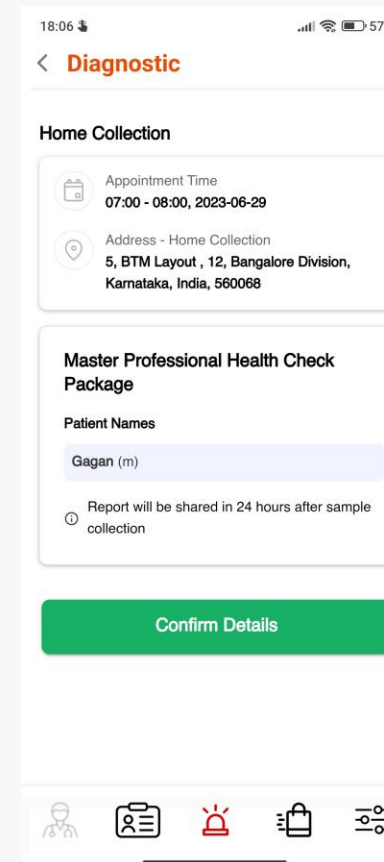
Choose an Address
for Home Collection.



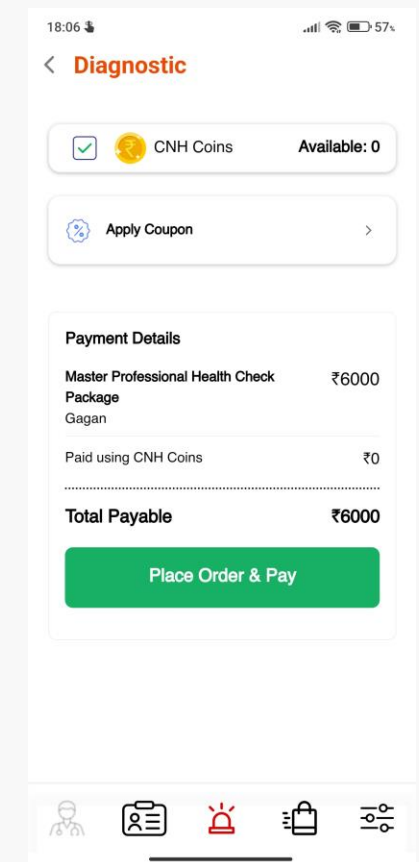
Choose the
preferred time slot.



Add other tests if
needed.



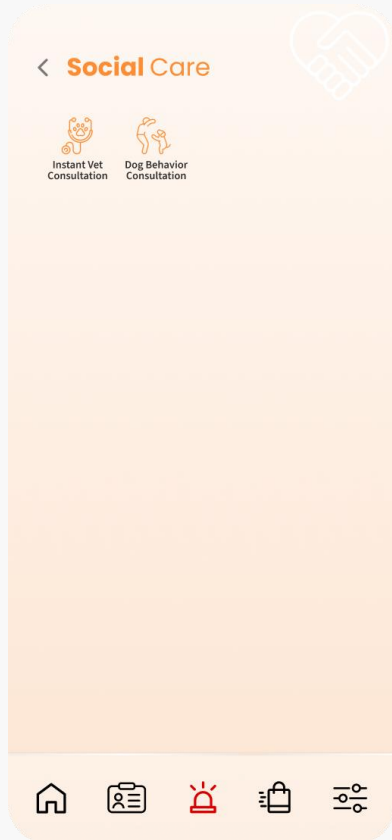
Review details and
confirm.



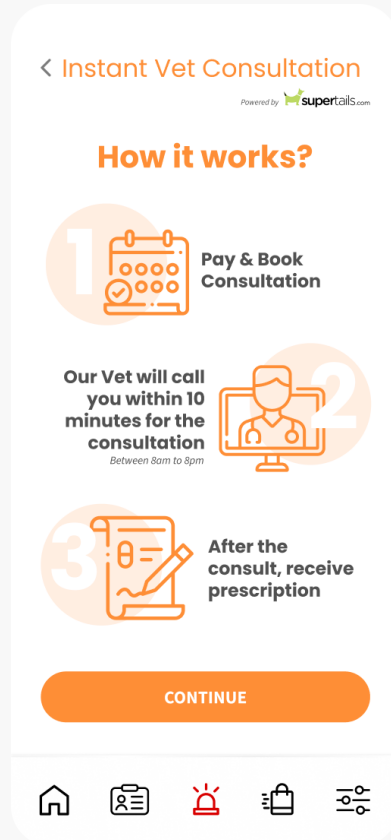
Make Payment.

How to **Consult a veterinarian?**

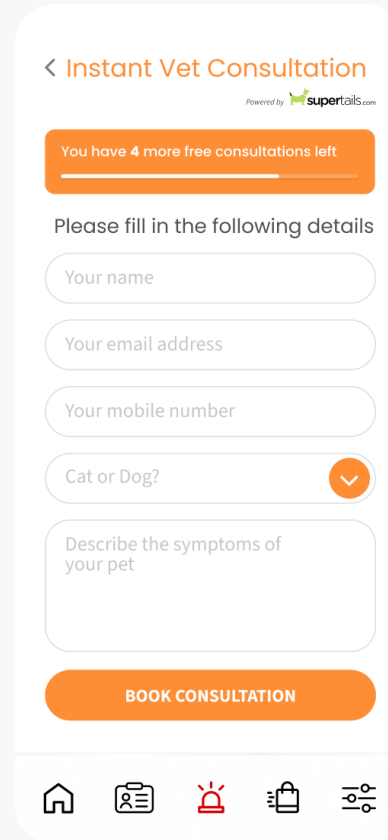
How to consult a veterinarian?



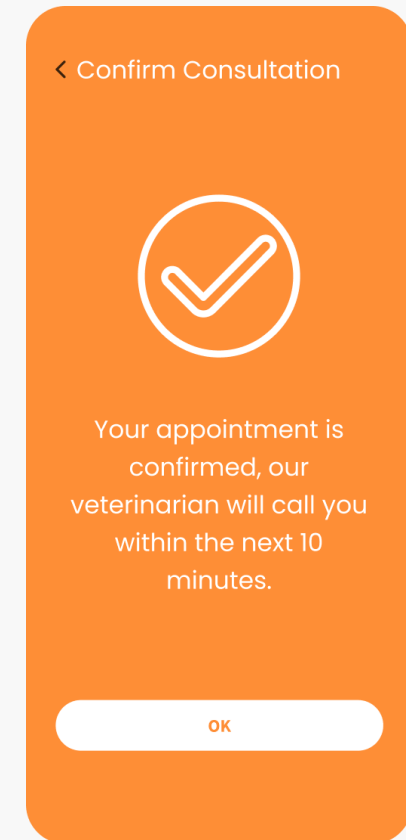
Go to the Social Care services list and select **Instant Vet Consultation**.



The guide will give you instructions on how to proceed.



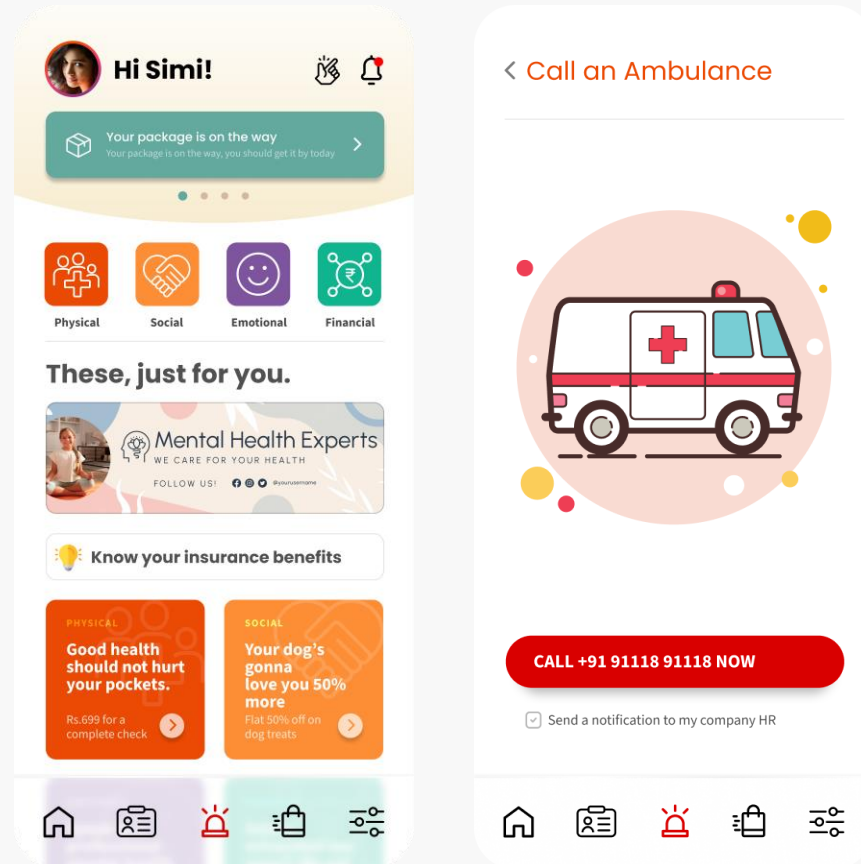
Find up your details.



Your appointment is confirmed, a veterinarian will call you soon.

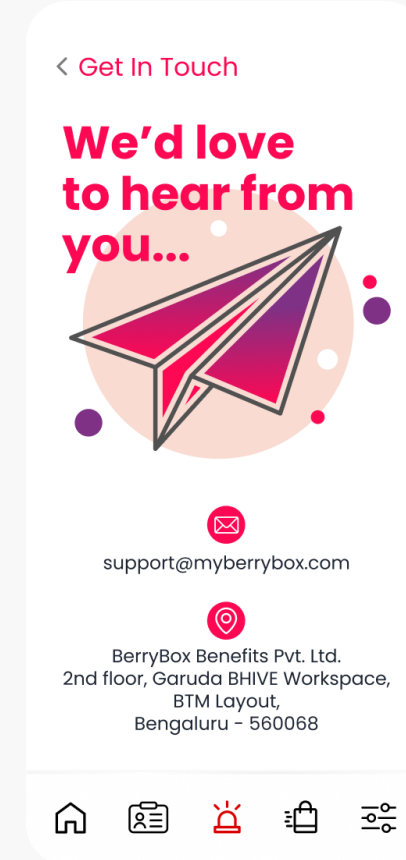
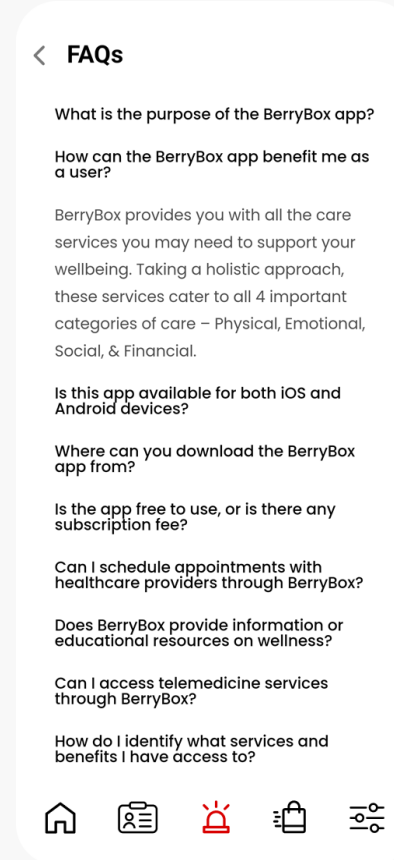
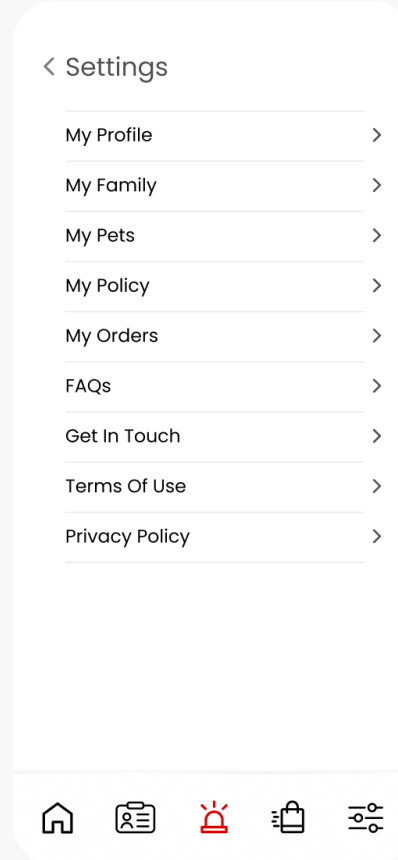
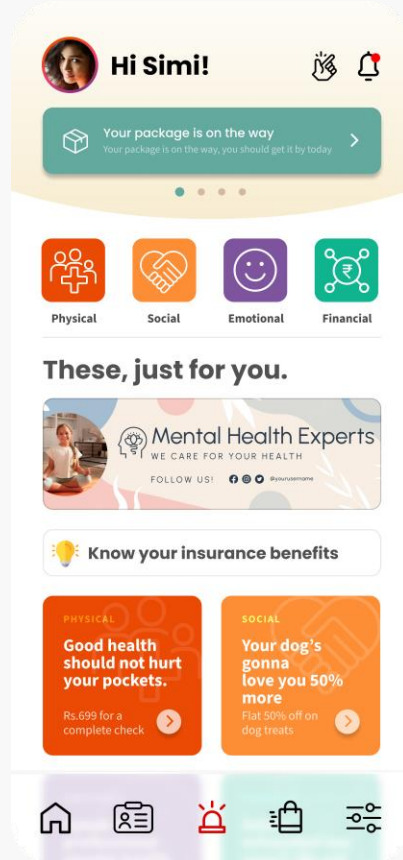
Other Services & Features

Calling an Ambulance



Go to the **Home Screen** choose **Emergency** from the bottom task bar

Getting help



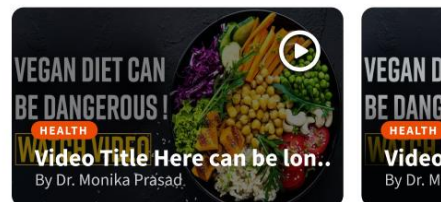
Go to the **Home Screen** choose **Settings**. From the settings menu you can go to **FAQs**, which should address most common queries. If you still need further help, you can reach out to us via email at **support@myberrybox.com**.

< Live better, everyday

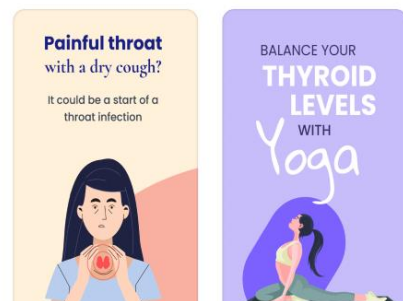
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Better Living Tips

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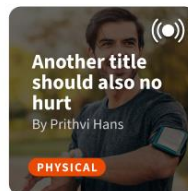
Better Living Tips

[SEE ALL](#)

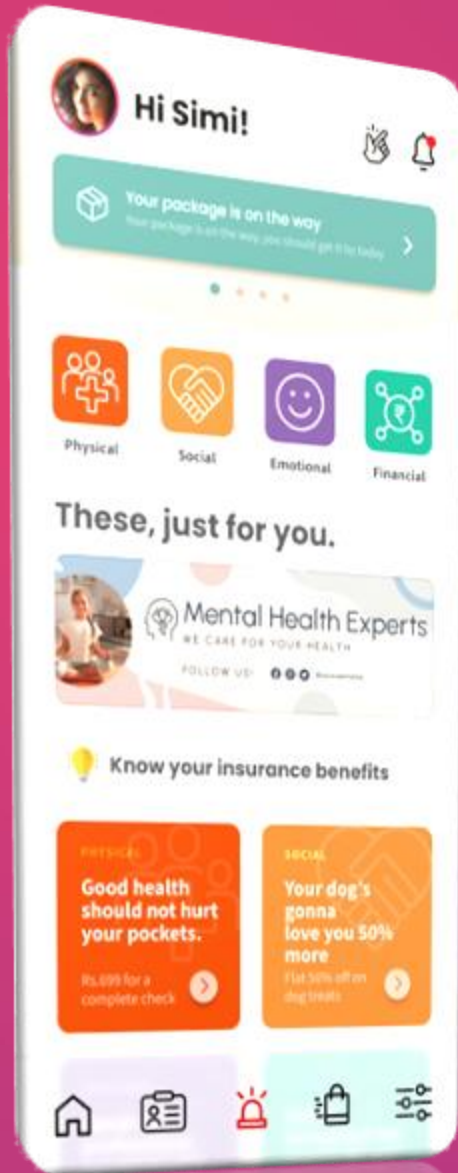
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The Wellness Section



Happy to be your partner
through your journey of
caring for yourself.

For any further queries or clarifications please feel free to reach out to
support@myberrybox.com or call **+91 81528 84488**

Thank you!