

UMMU HUSNUL KHATIMAH

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Informatics graduate from Telkom University with strong interests in Front-End Development, UI/UX Design, Data Entry, and Copywriting. Experienced in student organizations, internships (maintenance/assurance and entrepreneurship support), freelance administrative roles, and digital content projects. Proficient in Microsoft Office, Figma, and front-end technologies, with strong attention to detail and effective time management skills. Passionate about developing user-friendly web interfaces and delivering engaging, well-structured digital content.

Education Level

Universitas Telkom - Bandung, Indonesia Aug 2020 - Sep 2024

Bachelor of Informatics, 3.73/4.00

- Published the final project entitled Compound Critiquing Approach for Laptop Recommendation in Conversational Recommender System Using Collaborative Filtering on INTEK: Jurnal Penelitian

SMK Telkom Makassar - Makassar, Indonesia Jul 2017 - Jun 2020

High School Diploma in Computer and Network Engineering

Work Experiences

Telkomsel - Makassar, Indonesia Jan 2019 - Mar 2019

Intership in Market and Costumer Development Division

- Provided assistance in entering and managing over 5,000 data records in Microsoft Excel, ensuring accuracy and proper documentation. Contacted customers to verify information and maintain effective communication.

Bangkit Academy - Dicoding Indonesia - Bandung, Indonesia Feb 2023 - Jul 2023

Cohort in Mobile Development Learning Path

- Developed an Android-based application as a final capstone project, focusing on user-centered UX design for digital platforms.
- Designed and implemented features aimed at improving agricultural efficiency for farmers.
- Strengthened both technical skills (mobile development and UI/UX design) and soft skills through hands-on project execution.

PT. Telkom Akses Panakukkang - Makassar, Indonesia Jul 2023 - Aug 2023

Intership in Assurance Unit

- Handled and processed customer disturbance tickets to ensure timely issue resolution.
- Assigned, monitored, and tracked work orders for technicians to optimize workflow efficiency.
- Validated and updated customer data in internal systems to maintain accuracy and reliability.
- Analyzed network performance metrics and compiled comprehensive reports for performance evaluation.
- Collaborated cross-functionally to resolve customer issues efficiently and enhance service quality.

Self-Employed - Makassar, Indonesia Sep 2025 - Present

Freelance Copywriter (YouTube Content)

- Wrote creative and structured scripts for 19 video projects, including video game cutscene dialogue, quest text, and narrative elements. Adapted writing style to match game genre, target audience, and overall world-building direction. Successfully delivered engaging storytelling content while meeting project deadlines and maintaining narrative consistency.

Organisational Experience

Telkom University Badminton Club - Bandung, Indonesia Feb 2021 - Dec 2022

Entrepreneurship Staff

- Assisted in overseeing the production and distribution of Telkom University Badminton Club jackets, managing sales of up to 40 units for active members.
- Managed the financial bookkeeping for the fiscal year 2022 to ensure accurate fund tracking and reporting.

Telkom University Badminton Club - Bandung, Indonesia Aug 2022 - Dec 2022

Open Recruitment Committee 2022 in Events Division

- Coordinated the 2022 Open Recruitment event, ensuring smooth execution and engagement.
- Managed candidate data collection to support the recruitment process.

- Screened and evaluated prospective members based on predefined criteria.
- Oversaw the Google Form registration process for prospective members to ensure accuracy and efficiency.

Telkom University Badminton Club - Bandung, Indonesia

Jan 2023 - Feb 2024

Treasurer

- Compiled and analyzed financial reports to accurately present the organization's financial position and progress.
- Oversaw and regulated member contributions to ensure financial compliance and accountability.
- Recorded and managed financial transactions to maintain an accurate and transparent organizational ledger.

Minecraft Community Zuminel - Bandung, Indonesia

Jun 2024 - Present

Admin

- Managed community administration and finances, including recording transactions, activity reports, and allocating funds for servers and events.
- Oversaw the Minecraft community and server, including supervising the staff team, enforcing rules, and improving the player experience.
- To maintain community engagement and growth, contribute to strategic planning, feature development, and event implementation.

Skills, Achievements & Other Experience

- **Achievements** (2019): Cisco Networking Essentials
- **Achievements** (2023): MySkill Short Class Digital Marketing: Social Media Strategy
- **Achievements** (2023): Course of Dicoding: Memulai Pemrograman Dengan Java
- **Achievements** (2023): Course of Dicoding: Belajar Dasar Git dengan Github
- **Achievements** (2023): Course of Dicoding: Belajar Membuat Aplikasi Android untuk Pemula
- **Achievements** (2023): Course of Dicoding: Belajar Fundamental Aplikasi Android
- **Achievements** (2023): Course of Dicoding: Belajar Dasar UX Design
- **Achievements** (2023): Course of Dicoding: Belajar Prinsip Pemrograman SOLID
- **Achievements** (2023): Course of Dicoding: Pengenalan ke Logika Pemrograman (Programming Logic 101)
- **Achievements** (2023): Course of Dicoding: Memulai Dasar Pemrograman untuk Menjadi Pengembang Software
- **Achievements** (2024): Course of Dicoding: Belajar Dasar Data Science
- **Achievements** (2024): Course of Dicoding: Memulai Pemrograman dengan Python
- **Achievements** (2024): Course of Dicoding: Belajar Dasar Structured Query Language (SQL)
- **Achievements** (2024): RevoU: Intro to Data Analytics
- **Projects** (2022): Final Project Human Computer Interaction
- **Projects** (2023): Capstone Project: Create app CureCorn
- **Projects** (2023): Final Project Platform-Based Application Website
- **Hard Skills:** Microsoft Office, UI Design, Kotlin, Python, Figma, Java, HTML, CSS, Canva, Data Entry, Administration
- **Soft Skills:** Time Management, Negotiation, Organization, Managing Finances, Communication, Problem Solving, Teamwork