BHARAT ARORA
PMP, ERP Consultant

Contact: +1 732-917-4097

SUMMARY

- Passionate, value-driven Consultant with 8+ years of experience leading cross-functional teams to plan, build, launch and manage various world-class Applications.
- Have worked for Projects & business meetings with Client across NA, APAC, EMEA & UAE
- Prioritize and manage multiple projects within specifications and budget restrictions
- Have been a part of various ERP Implementation, Development, Reengineering and Support projects
- Have got extensive experience in Client management, Post production Support and Technical problem resolution, sharing knowledge with team members, driving key initiatives to improve customer satisfaction.
- Have been leading teams which take pride in on-time delivery and have strong Organizational Skills.
- Extensively involved in Requirements Gathering, Fit-gap analysis, development and documentation.
- Blend technology skills with extensive PMP experience and a market orientation.

ACADEMIC QUALIFICATIONS

Year	Degree	Institute / University / Board
2007 - 2011	CA equivalent to CPA(US)	Institute of Chartered Accountants of India
2007 - 2010	B.Com (Honors)	S.G.T.B Khalsa College, University of Delhi, India

RECOGNITION & CERTIFICATIONS

- PMP – PMI (2017/09)
- IFRS – ACCA, UK (2014/07)
- SIX SIGMA – Green Belt (2016-17), LEAN (2014-17).
- Awarded Silver & Bronze from GENPACT various times for dedication, skill and talent.
- Recognized with an award for excellent contribution towards a new Set of Book Implementation for GE POWER AND WATER, HUNGARY.
- Certified in Corporate Etiquette and Interpersonal Skills from NIIT Uniqua.
- Certified in General Management And Communication Skills Course from New Delhi by ICAI.

EXPERIENCE WITH GENPACT (April 2012 to Present) – Lead Consultant (Current)

Primarily involved in:

- **Program & Project management** for Oracle ERP, SharePoint, SAP Success Factors, Workday, Tableau, SOA/Fusion, LegalEase, SQL Developer, O365
- Consulting for **Oracle Financial** modules as a Functional Lead/ SME/ Solution architect
- Creation of **High Level Design documents** and Strategy Documents to cater to Business Needs of customers.
- Critical Understanding of **Business Requirements** across industries and translating the same into Product Logic with necessary controls and validations.
- Assist the Product Management Team by **highlighting gaps/ deficiencies** in Functional Flows and provide alternative solutions to plug lacunae in business rules.
- Developing a custom, comprehensive strategy detailing how the applications will be tested.
- Conducted various rounds of **UAT and SIT** with his experience across various modules of Oracle ERP
- Experience in **Procure to Pay and Order to Cash**, Integration of P2P and O2C with Oracle Financials & Projects across geographies
- Was involved in the **Oracle Release 12** features like **Sub Ledger Accounting** (SLA), **Multi Org Access Control (**MOAC), EDI design for onboarding new customers
- Involved in design of **Chart of accounts** and **General Ledger** as a part of the Team.
- Also have basic working knowledge of some SCM Modules like **PO, OM, Inventory and Purchasing**.
- Extensively involved in **preparation of BRD, BR -100**, 110, 150, CF 250, MD 200, RICEW and BPEL
- Working with **Oracle Support & Development** on Metalink for troubleshooting and time resolution of various issues that come up while testing.

OTSUKA, PRINCETON, NEW JERSEY, US (Nov 2015 – Present)

- Optimize the **Enterprise IT Support**, **Change & Release Management** across various technologies to improve operational efficiency
- Manage **stakeholder engagement and communication**, Control Scope, time, cost, risks, quality as per plan & manage changes through **Change Control Board**
- Involved to improve & support finance Modules Oracle general Ledger, **Oracle payables, Receivables, Fixed Assets and Cash management** as a BEST(Business Effectiveness Services Team)/Support Lead.
- Managing integrations with **External systems** like AcceLIM, Sabrix, Blackline, Hyperion & LegalEase
- Resolve the issues raised by user in Finance and distribution modules by Coordinating with team.
- Ensure for smooth **Period close** & daily, weekly status Review's on issue raised by users
- Follow up with oracle for any BUG resolution & Testing the functionality after applying the patch
- Creation of Understanding, BP080 documents for the Current & Proposed business process
- Playback sessions to the business & Current ERP Support team

AVERDA, DUBAI, UAE (Oct 2014 – Nov 2015)
- Transition, **Transformation & Reengineering** of Processes for setting up **Shared Service Centre** in Dubai
- Obtain and manage resources, Flowchart **business processes**, Implement approved changes
- **Centralization** of all Business Processes in R2R, P2P, O2C, Fixed Assets, I Expense & Cash Management.
- IT Support for **Ledgers Rollouts**, Month End Closing, **Customizations**, Extensions, Reporting & Interfaces.
- **Chart of Accounts maintenance** – COA Values, Code Combinations, Security Rules, Cross Validation Rules, Enabling Dynamic Inserts, Mass Allocations, Creating & Maintaining Budgets, GL Periods.
- Working with Oracle Support for Problem Resolution.
- Modification of the Custom programs, Forms in the System to suit the new business requirement.
- Preparation of **Policies & Standard Operating procedures**, **Reconciliations, Accruals**
- Representing & Liaising with IT Team for entire Finance for all entities across GCC Locations
- Worked on Business Intelligence Tools: Cognos & Oracle Discoverer
- Document Sequencing/ Categories, **Translation, Consolidation and Revaluation** for reporting globally.
- Actively engaged with a dedicated DBA in Cloning of instances for various rounds of testing, application of patches and data fixes, Code Movements, Handling **data corruption and outage** for instances when required.
- Defined **Financial and Payable Options**, Recurring invoices, Expenses Reports templates, Payment terms, and recording transactions using Standard Invoices, credit memos, Debit memos, and Prepayment invoices.

HUMANA, LOUISVILLE, KENTUCKY, US (Jun 2014- Oct 2014)
- **Team Building**, Plugging Lacunae in the Current Processes by having proper Documentation & SOP's
- Strengthening the Team by **Coordinating with the Business** directly to gather required information
- Handling issues for I Expense, **Finance modules** with the Team

MC GRAW-HILL FINANCIAL, NEW JERSEY, US (Jun 2013- Jun 2014)
- Prepare **project plans**, requirements, **constraints and assumptions**, Stakeholder Analysis
- Leading the team & working as the **Accounts Payables** Administrator.
- Maintaining Project Billing & Revenue recognition tasks for the Project.
- Had discussions on the Current Process in AP and took over the Process smoothly in a time of 4 months
- **Daily interaction with Client** and Customers for changes in Invoice Authorization Limits.
- Also support for **Banking and EDI** tasks which involves direct interaction with the Banks.
- Monitoring Check runs in Oracle daily and managing confirmations with bank and treasury.
- Performing Payment stops at Bank and in Oracle.
- Managing Invoice cancellations, rejects and Bank Wires and check rejects & reissue.
- Managing **Internal and External feeds into the system(Oracle)** for invoice processing.
- Suggested **changes for improvement** that were implemented by the Client.
- Revamped the process for granting Authorized Approver rights and helped the client to build a new process to get away with the Ticketing system and have a shared mailbox in its place instead.
- Exposure to **Ms Access** and providing the Business Groups extracts and outputs from the database for necessary decision making.
- Preserving and maintaining all the documents for **internal and external audit.**

GE ENERGY, POWER & WATER, HUNGARY, EUROPE (April 2012 – June 2013)
Worked as a Solution Architect for implementation of **Multiple Reporting Currency** (MRC) Feature in Oracle –
- Collected **Business requirements** from customer by having discussion directly with the users for various modules and systems by travelling to **Budapest, Hungary** in Europe. This involved studying the clients existing business practices and designing the overall solution, functional design of custom components and interfaces, reporting requirements, configuring and testing the solution, providing training & support to users.

- Understood the existing **AS-IS process**, map to application and integrations with the other systems external to oracle and updated the daily and weekly status in Meetings and Call.
- Prepared & Presented PowerPoint presentations to the Client proposing the **TO-BE solution** for the required business need & Conducted daily discussions through Live Tele Presence and Webex Sessions
- Complete the **unit testing** for custom components developed and ensure that business requirements are met
- Achieved the milestone and went **Go-Live** with the process in Production in a very short time frame and received appreciation from the IT/IM team and the Business
- Explained the MRC feature in oracle to the Client and got their approval for the Future process
- Create a new USD Reporting SOB to replace the existing EUR SOB Due to Legal Compliance in Europe.
- Cleared unnecessary invoices and Transactions lying in the system.
- Help removing the already existing Rounding and precission issues.
- Worked with the technical team on **SQL queries** and statements and handling the scripts if required any.
- Modification of the Custom programs in the System to suit the new business requirement.
- Successful period and Quarter Close activities after the Implementation without any issues.
- Defining **Mass allocation** and Document Sequencing for the New Set of Book
- Translation, Consolidation and Revaluation for reporting Globally.
- Disabling the existing EURO SOB and End dating the Sub Ledger modules so that no transactions pass on to the Reporting Set of books that will no longer be used.
- Providing the conversion options for Set of books & Setting Auto reversal Criteria's for the financial options.
- Confirming by testing that all previous and future transactions are posted to the New SOB after the closure of existing books & Ensuring that no transactions lie piling up even in the Interface tables.

MANAGEMENT TRAINEE UNDER CA (August 2007 to March 2011)

Worked as an Assistant for 4 years in V.K.B & CO.
- **Audit finalization and taxation** of clients in manufacturing and service sectors
- Maintaining the **accounts** and audit finalization of various companies, firms and organizations
- Finalization of **financial statements** with compliance of accounting standards, Companies Act
- Filing of income tax returns for individuals and various organizations
- Conducting management audit of companies and preparing MIS Reports.
- Ensuring **compliance** of Indian Auditing Standards, Book keeping and management.
- Financial management: Shares And Derivatives Portfolio Management.
- Preparation of **Balance Sheet** and filing Income Tax & TDS Return of various assesses.
- Writing journal entries and preparing **bank reconciliation and financial statements.**
- Physical verification of stock/inventory.

COMPUTER LITERACY

- Proficiency in Oracle R11i and R12 finance modules, Basic SQL
- Well versed with MS Office – Word, Excel, Access, PowerPoint and Tally

STRENGTHS

- Good communication skills, Confident, Focused, Creative and innovative
- Get along with co-workers easily and Able to adapt in changing circumstances
- Handle Workload well and have been able to meet deadlines

PERSONAL DETAIL

- Hobbies   : Reading, traveling, watching sitcoms & listening to Music.
- Language Proficiency   : English, Hindi and Punjabi
- Job Location   : Flexible
- Address   : 181 Princeton Arms N, East Windsor, New Jersey-08512.

Signature:
BHARAT ARORA   References: Available upon request