



Umair Yaqoob

I am a graduate BSc Website Development student with fourteen months experience within the digital industry. I come from a very strong digital background, specialising in the areas of Website Development, Project Management and User Experience Design. Also I have exceptional customer facing experience through my part time job at Next. In my free time I like to develop these skills further, reading, researching and completing online tutorials and guides.



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Employment

09/2015-02/2016

Web Developer

Mars Spiders

Accomplishment:

A professional website for a digital agency called Mars Spiders, to launch in Russia. The site is fully responsive and has met the client's aims and objectives. The methodology used to help with the progression of the project was Agile, which included planning, developing, testing and launching phases. Multiple tests were conducted to make sure the project was completed to a high standard which followed guidelines of the web sector industry. Full control of the whole project.

London, UK

06/2014-09/2014

London, UK

Graphics and Web Design Intern

Shaz Designs

Accomplishment:

Maintaining company website, uploading content, back and front-end development of WordPress themes and SEO. Sorting out client details and engaging with their clients and fans across all social media platforms. Making sure Shaz Designs is active on their social media platforms by posting latest blogs for their readers.

11/2013- Present

Manchester, UK

Sales Consultant

Next

Accomplishment:

Maintaining the highest level of customer service by advising products to customers, explaining benefits and qualities and meeting customer's needs. Working as part of a team to fulfil the needs of the business by achieving targets set. Six times in a row exceptional 4 stars performance review.

04/2011-07/2014

Walsall, UK

Crew Member

Mc Donald's

Accomplishment:

Dealing with customer inquiries and giving 100 % customer service at all time. I have done many roles from cleaning, cooking and serving the customers on tills. Making sure I gave high standard food quality at all times and customer satisfaction of the environment of the store, meeting hygiene standards. Within 5 months of working in Mc Donald's, I was recognised by my manager has employee of the month, for my commitment for hard work.



Education

09/2013-07/2016

BSc Website Development(Predicted 2:1)
Manchester Metropolitan University

09/2008-06/2011

Btec National Diploma In IT(DDD:360 UCAS Points)
Birmingham Metropolitan College



Skills

Professional Skills

HTML 5



CSS 3



Project Management



UX Design



Photoshop



WordPress



JavaScript/JQuery



Personal Skills

Communication



Leadership



Organisation



Team Work



Team Player



Time



Management



Customer



Facing



Creativity



Interests

Computing / ICT | Networking |

Reading | Digital | Technology |

Sports

