# **User Flow for Taskfinity**

#### 1. User Registration and Login

#### • Task Posters and Workers:

- Users sign up or log in using their credentials (email/password, social login, or wallet-based login).
- Multi-factor authentication (MFA) for secure access.

#### Flow:

o Input login credentials → User Authentication → Redirect to dashboard based on role (Task Poster/Worker).

## 2. Task Posting

#### • Flow for Task Posters:

- 1. Navigate to the "Post a Task" section.
- 2. Fill out task details:
  - Title, description, budget, and deadline.
  - Optional: Attach files or resources.
- 3. Choose additional options (if needed):
  - **Priority Listing**: Pay a fee to boost task visibility.
  - Milestone Payments: Set milestones with partial payouts.
- 4. Submit the task.
- o Backend processes the task and stores it on the blockchain.
- Next Step: Task appears in the dashboard for workers to view and bid.

## 3. Task Bidding

#### • Flow for Workers:

- 1. Browse available tasks via the task marketplace.
- 2. Review task details and requirements.
- 3. Submit a bid:
  - Proposed cost and timeline.
  - Optional: Add a custom note to the task poster.
- 4. Submit bid  $\rightarrow$  Backend stores bid data securely on the blockchain.

#### Flow for Task Posters:

- 1. View received bids for each task on the dashboard.
- 2. Compare bids and worker profiles (reputation, ratings, and history).
- 3. Select the winning bid.
- 4. Funds for the task are escrowed.

#### 4. Task Execution

- Flow for Workers:
  - 1. Start working on the assigned task.
  - 2. Regularly update task status and communicate with the task poster via the platform.
  - 3. Submit completed work for verification.

#### 5. Task Verification

- Flow for Task Posters:
  - 1. Review the submitted task.
  - 2. Approve or request revisions.
- Verification Options:
  - o Manual: Task poster manually verifies completion.
  - o Automated (Optional): AI systems verify specific tasks.
- If disputes arise:
  - o Escalate to the **Dispute Resolution System** for arbitration.

## 6. Payment Processing

- Escrow Release:
  - o Once the task is verified, funds held in escrow are released to the worker.
  - o Workers receive payments in **ICP tokens** or other supported cryptocurrencies.
- Monetization Deductions:
  - o **Platform fees** are deducted before payment to workers.

## 7. Reviews and Ratings

- Flow:
  - o Task Posters and Workers rate each other based on their experience.
  - o Reviews contribute to user reputation and affect future bid acceptance.

## 8. Monetization and Subscription

• Monetization Flow:

- o Task Posters: Pay fees for priority listings or milestone payment setups.
- o Workers: Subscription plans for advanced bidding analytics and exclusive tasks.

# **Summary of Flows by Roles:**

## **Task Posters:**

1. Register/Login  $\rightarrow$  Post Task  $\rightarrow$  Compare Bids  $\rightarrow$  Select Bidder  $\rightarrow$  Verify Task  $\rightarrow$  Approve Payment  $\rightarrow$  Rate Worker.

## Workers:

1. Register/Login → Browse Tasks → Place Bids → Work on Task → Submit for Verification → Receive Payment → Rate Poster.