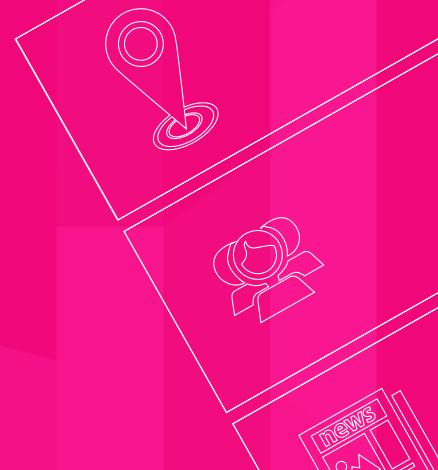


Nesta...

Problem definition

Exploring opportunities and challenges



TOOL

What

Defining a problem is a deceptively simple task. This tool works to both open up a problem - presenting it in a way that can be examined from a number of angles - as well as focusing it down on the key issues involved. It also works to help define the wider context surrounding a particular problem, showing how it might be connected to a whole range of different issues.

Why

It's an effective tool when trying to focus a team of people on the key issue at hand.

How

The tool has been designed to structure the analysis of a particular problem in a way that makes good use of your time. It introduces a small set of key criteria by which an issue can be articulated and assessed, meaning the activity is highly efficient, whilst also giving you a standardised way to compare several different problems which might seem to be very different on the surface.

	What is the issue?	
	Who is it a problem for?	
	What social / cultural factors shape this problem?	
	What evidence do you have that this is a significant problem?	
	Can you think of this problem in a different way? Can you reframe it?	