

# MD Shakhawat Imam Emilio

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## SUMMARY

As a highly motivated and detail-oriented Computer Programmer student, I am seeking a position in a store, restaurant, or cafe where I can utilize my strong problem-solving skills, attention to detail, and ability to work collaboratively with others.

I am eager to bring my strong customer service skills and positive attitude to a dynamic team in a store, restaurant, or cafe setting. With experience in a variety of customer-facing roles, I have developed excellent communication, interpersonal, and problem-solving skills that enable me to provide exceptional service to customers.

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## EXPERIENCE

### Graphic designer intern Intellier

January 2023 - April 2023, Bangladesh

- Created a website for a tech company with a unique and engaging design within tight timelines, facilitating easy navigation and a user-friendly interface for a seamless user experience.
- As an intern I learned to work on a tight and intense schedule, and completed the website project ahead of the deadline.

### Blogger Twinr

August 2021 - October 2021, Remote

- Created engaging blogs about no-code app builders reaching 10,000 unique readers each month, resulting in a 4x growth in blog traffic.

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## EDUCATION

### Computer Programming Diploma Seneca College • Canada • 2024

### A Levels

British Standard School • Bangladesh • 2019 • 3.5

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## SKILLS

**Customer service:** Handle customer inquiries, complaints, and requests

**Time Management:** Able to prioritize tasks and manage time effectively

**Teamwork:** Take direction from others, offer assistance when needed, and communicate effectively with my team.

**Attention to detail:** Handling cash, processing transactions, and ensuring that the store is clean and organized.

**Problem-solving:** Able to think critically and come up with solutions to problems.