

Bug Report

Defect_ID	Bug1_textovertext
Defect Title	Text over text
Pre-condition	The application is launched successfully, and the user is able to scroll through the home page without any performance issues.
Test Data	NA
(Test-Steps)procedures	<ol style="list-style-type: none">1- Open the Jumia application on a mobile device.2- Navigate to the home page.3- Scroll horizontally (right or left) through the carousel of sponsored products displayed on the home page.
Expected Result	Each product's text should be properly aligned and displayed. The price and currency information should appear clearly and without overlapping.
Actual Result	The "currency" text overlaps with the price on some sponsored products, making the price information unclear and difficult to read.
Attachment	[1]
Priority	Medium
Severity	Medium
Test case ID	[TC1_textovertext]
Defect Status	New

Defect_ID	Bug2_Translation
Defect Title	Incorrect Arabic Translation in the Help Section
Pre-condition	The application is successfully launched, and the user has selected Arabic as the language preference.
Test Data	Select the language setting: Arabic
(Test-Steps)procedures	<ol style="list-style-type: none"> 1- Open the Jumia application on a mobile device. 2- Navigate to the Help section through the navigation bar. 3- Click on the Language option to change the application's language. 4- Choose Arabic from the list of available languages. 5- Confirm the selection by clicking Done. 6- Return to the مساعدة (Help) section and observe the displayed text for Country and Language options.
Expected Result	All elements, including the Country and Language options, should be displayed in Arabic to maintain consistency and proper localization.
Actual Result	The Country and Language options in the مساعدة section are displayed in English instead of Arabic, resulting in incomplete localization
Attachment	[2]
Priority	low
Severity	low
Test case ID	[TC2_Translation]
Defect Status	New

Defect_ID	Bug3_sell_on_jumia
Defect Title	"Sell on Jumia" Button Redirects to an Empty Page
Pre-condition	Application is opened
Test Data	NA
(Test-Steps)procedures	<ol style="list-style-type: none"> 1- Launch the Jumia application on a mobile device 2- Open help from navigation bar 3- Click on Jumia Services 4- Click on sell on Jumia
Expected Result	Clicking the Sell on Jumia button should redirect the user to a functional page with relevant options and information for sellers. The page should provide a clear process for registering as a seller on the Jumia platform.
Actual Result	The user is redirected to an empty page displaying the message: "The page can't be found. It looks like nothing was found at this location.".
Attachment	[3]
Priority	High
Severity	High
Test case ID	[TC3_sell_on_jumia]
Defect Status	New

Defect_ID	Bug4_icons_not_showing
Defect Title	Missing Icons in the Arabic Version of the Application
Pre-condition	<ul style="list-style-type: none"> - Application is opened - the application should be in Arabic language
Test Data	NA
(Test-Steps)procedures	<ol style="list-style-type: none"> 1- Launch the Jumia application on a mobile device. 2- Navigate to the Help section labeled "مساعدة" from the navigation bar. 3- Open the Jumia Services section labeled "خدمات جوميا". 4- Observe the icons displayed alongside the text in the list of services.
Expected Result	Each text item under the Jumia Services section should have a corresponding icon displayed next to it, ensuring proper alignment and a consistent user experience.
Actual Result	The last text item under Jumia Services does not have an icon displayed beside it.
Attachment	[4]
Priority	Medium
Severity	Medium
Test case ID	[TC4_icons_not_showing]
Defect Status	New

Defect_ID	Bug5_contact_us_feature_removed
Defect Title	"Contact Us" Feature Missing in Arabic Version
Pre-condition	<ul style="list-style-type: none"> - Application is opened - Language is arabic
Test Data	NA
(Test-Steps)procedures	1- Launch the Jumia application on a mobile device 2- Open help from navigation bar "مساعدته" 3- Click on Jumia Services "خدمات جوميا"
Expected Result	The Contact Us feature should be available and displayed as part of the Jumia Services section, allowing users to easily reach out for support.
Actual Result	The Contact Us feature is not visible or accessible in the Arabic version of the application, although it is present in other language versions.
Attachment	[5]
Priority	Medium
Severity	Medium
Test case ID	[TC5_contact_us_feature_removed]
Defect Status	New

Defect_ID	Bug6_product_images
Defect Title	Product Title Overlapped by Product Image
Pre-condition	<ul style="list-style-type: none"> - Application is opened - the application should be in Arabic language
Test Data	Enter in the Search text area = “league”
(Test-Steps)procedures	1- Launch the Jumia application on a mobile device 2- Click on search button on the top 3- Click Enter
Expected Result	Each product should display a clear product image with the product title properly aligned underneath the image, ensuring readability and proper layout.
Actual Result	The product title is partially or completely hidden behind the product image in the search results, making it difficult for users to identify the product.
Attachment	[6]
Priority	Medium
Severity	Medium
Test case ID	[TC6_product_images]
Defect Status	New

Test Cases

Test case ID	TC1_textovertext
Title	Verify Text Alignment on Sponsored Products
Description	Ensure text and currency information are properly aligned under sponsored products.
Pre-conditions	<ul style="list-style-type: none">- Application is successfully launched.- User is on the home page.
(Test-Steps)procedures	<ol style="list-style-type: none">1- Open the Jumia application.2- Navigate to the home page.3- Scroll horizontally through the carousel of sponsored products
Expected Result	Text and currency details appear properly aligned and clearly displayed under each product.
Actual Result	The text "currency" overlaps with the price on the side products, making the price unclear.
Attachment	[1]
Priority	Medium
Bug record ID	Bug1_textovertext
Status	Failed

Test case ID	TC2_Translation
Title	Verify Arabic Translation for Country and Language in Help Section
Description	Ensure that all elements, including Country and Language, are properly translated when Arabic is selected as the language.
Pre-conditions	<ul style="list-style-type: none"> - Application is launched. - Language is set to Arabic.
(Test-Steps)procedures	<ol style="list-style-type: none"> 1- Open the Jumia application. 2- Navigate to the Help section through the navigation bar. 3- Open the Language option and set the language to Arabic. 4- Confirm the selection and return to the Help section.
Expected Result	The Country and Language options are displayed in Arabic.
Actual Result	The Country and Language options are displayed in English, not fully translated.
Attachment	[2]
Priority	Low
Bug record ID	Bug2_Translation
Status	Failed

Test case ID	TC3_sell_on_jumia
Title	Verify "Sell on Jumia" Button Navigation
Description	Ensure the "Sell on Jumia" button redirects to a functional page with relevant information.
Pre-conditions	<ul style="list-style-type: none"> - Application is launched. - User has access to the navigation bar.
(Test-Steps)procedures	<ol style="list-style-type: none"> 1- Open the Jumia application. 2- Navigate to the Help section through the navigation bar. 3- Open the Jumia Services section. 4- Click on the "Sell on Jumia" button.
Expected Result	The "Sell on Jumia" button navigates to a functional page that provides information on how to sell products on the platform.
Actual Result	The button redirects to an empty page with the message: "The page can't be found. It looks like nothing was found at this location."
Attachment	[3]
Priority	High
Bug record ID	Bug3_sell_on_jumia
Status	Failed

Test case ID	TC4_icons_not_showing
Title	Verify Icon Display in Jumia Services Section
Description	Ensure all icons are properly displayed beside their respective text in the Jumia Services section when the language is Arabic.
Pre-conditions	<ul style="list-style-type: none"> - Application is launched. - Language is set to Arabic
(Test-Steps)procedures	<ol style="list-style-type: none"> 1- Open the Jumia application. 2- Navigate to the Help section labeled "مساعدة" through the navigation bar. 3- Open the Jumia Services section labeled "خدمات جوميا".
Expected Result	Each text item under the Jumia Services section has a corresponding icon displayed beside it.
Actual Result	The last icon is not displayed beside the corresponding text item.
Attachment	[4]
Priority	Medium
Bug record ID	Bug4_icons_not_showing
Status	Failed

Test case ID	TC5_contact_us_feature_removed
Title	Verify "Contact Us" Feature Availability in Arabic Version
Description	Ensure the "Contact Us" feature is accessible in the Arabic version of the Jumia application.
Pre-conditions	<ul style="list-style-type: none"> - Application is launched. - Language is set to Arabic.
(Test-Steps)procedures	<ol style="list-style-type: none"> 1- Open the Jumia application. 2- Navigate to the Help section labeled "مساعدة". 3- Open the Jumia Services section labeled "خدمات جوميا".
Expected Result	The "Contact Us" feature is visible and accessible in the Jumia Services section.
Actual Result	The "Contact Us" feature is missing in the Arabic version of the application.
Attachment	[5]
Priority	Medium
Bug record ID	Bug5_contact_us_feature_removed
Status	Failed

Test case ID	TC6_product_images
Title	Verify Proper Alignment of Product Images and Titles in Search Results
Description	Ensure product titles are clearly displayed below product images in search results.
Pre-conditions	<ul style="list-style-type: none"> - Application is launched. - Language is set to Arabic.
(Test-Steps)procedures	<ol style="list-style-type: none"> 1- Open the Jumia application. 2- Click on the search button at the top of the screen. 3- Type "league" in the search bar and press Enter.
Expected Result	Product images are displayed with product titles aligned clearly beneath them.
Actual Result	The product titles are obscured by the product images.
Attachment	[6]
Priority	Medium
Bug record ID	[Bug6_product_images]
Status	Failed

Attachments: please find the attached images outside the pdf each is numbered as written in the bug report “for a better quality”