

MINISTRY OF PRIMARY AND SECONDARY EDUCATION

BUSINESS ENTERPRISE SKILLS

FORMS 1 - 4

2024 - 2030

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- JNESCO)

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1.0 PREAMBLE

1.1 Introduction

This Heritage-Based Business Enterprise Skills syllabus is a four – year learning area covering Forms 1 – 4. The learning area intends to develop in learners skills in enterprising, leadership, resource management, problem solving and critical thinking. This learning area will enable learners to interact with and participate in the changing enterprising environment, through the use of their learnt financial skills and acquired competences, namely; knowledge, skills, values and attitudes. It also fosters an understanding and appreciation of the national tangible and intangible heritage.

1.2 Rationale

The study of Business Enterprise Skills equips learners with practical enterprise skills, value addition skills and business enterprising ethics such as self-management, business integrity, volunteerism (corporate social responsibility) and dignity of labour. This enables learners to operate successful enterprises in the prevailing socio—economic, cultural, political and technological environment. It promotes self-reliance for the enhancement of economic growth through the ownership of, access to and utilisation of the means of production, as enshrined in the prevailing national economic policies. The syllabus fosters effective exploration of both tangible and intangible aspects of our heritage, thereby encouraging cultural identity, pride and continuity.

The Business Enterprise Skills syllabus enables learners to develop skills such as:

- · Business Leadership
- · Business Communication
- Critical thinking
- · Problem solving
- · Creativity and innovation
- · Decision making
- · Team building

1.3 Summary of Content

This syllabus intends to provide a theoretical and practical knowledge base for learners in areas such as enterprising environment, business planning, setting up a new enterprise, operations management, financial management, human resource management and marketing.

1.4 Assumptions

It is assumed that learners:

- have a desire for self-reliance through running their own enterprises
- desire to contribute economically to the community and the nation at large
- have access to some means of production
- are constantly participating in, and interacting with business enterprise activities such as buying and selling
- are aware of the prevailing business environment
- interact with Information Communication Technology (ICT).

1.5 Cross Cutting Themes

The teaching and learning of the Heritage-Based Business Enterprise Skills will encompass the following cross cutting themes:

Information Communication Technology (ICT)

- · Environmental management
- · Disaster risk management
- · Health and wellbeing
- Climate Change
- · Children's rights and responsibilities

2.0 PRESENTATION OF SYLLABUS

The syllabus is presented as a single document comprising preamble, aims, objectives, methodology, topics, scope and sequence, competence matrix and assessment.

3.0 **AIMS**

The syllabus enables learners to:

- 3.1 develop an appreciation of the environment within which business enterprise activities take place
- 3.2 develop knowledge and understanding of stakeholders within and outside business
- 3.3 consider ways in which they are able to influence business objectives
- 3.4 create new business ventures and employment
- 3.5 enhance lifelong skills such as creativity, innovation., problem solving and decision making allowing them to contribute to economic development
- 3.6 demonstrate an appreciation of the tangible and intangible heritage

4.0 SYLLABUS OBJECTIVES

Learners should be able to:

- 4.1 analyse the environment in which business and enterprise activities take place
- 4.2 demonstrate knowledge and understanding of facts, terms, concepts, functions of the business enterprise skills
- 4.3 apply knowledge and skills to solve problems in a business situation
- 4.4 make accurate judgments on business issues
- 4.5 apply ICTs in business activities
- 4.6 communicate business information in a logical manner
- 4.6 demonstrate an enterprising culture, apply skills of numeracy, literacy, inquiry and use relevant sources of information to present and interpret business data

5.0 METHODOLOGY AND TIME ALLOCATION

5.1 Methodology

The syllabus encourages learner-centred methods and approaches. The following methods are suggested.

- Mini enterprise approach
- Problem solving
- Demonstrations
- Educational tours
- Research
- Group work
- Role play
- Guided discovery
- Seminars
- Debates
- Project work

- Shadowing
- School on the shop floor

5.2 Time Allocation

At least five (5) forty-minute lessons per week with one double period shall be allocated. Learners should be engaged in at least one educational tour per year and one seminar per term.

6.0 TOPICS

- Business Enterprise skills Fr. A. 2024.2036
 Business Enterprise

7.0 SCOPE AND SEQUENCE

7.1 TOPIC 1: THE BUSINESS ENTERPRISE

FORM 1	FORM 2	FORM 3	FORM 4
EnterprisingSkills and personal attributes of an enterpriser	The role of an enterpriser in an enterprise	Drivers towards enterprising	

7.2 TOPIC 2: THE ENTERPRISING ENVIRONMENT

FORM 1	FORM 2	FORM 3	FORM 4
Internal and external stakeholders	Internal and external environment	Business constraints	Business Opportunities and Risks
Need for resources and capabilities	Resources and capabilities		

7.3 TOPIC 3: SETTING UP A NEW ENTERPRISE

FORM 1	FORM 2	FORM 3	FORM 4
Unincorporated Business enterprises	 Incorporated business enterprises Setting a sole proprietorship or partnership business enterprises Business ethics 	Forms of business enterprises	 Risk, ownership and limited liabilities Formation of business enterprise
	Business size and growth Causes of business failure	Assistance to enterprise start-ups	Business size Business growth

7.4 TOPIC 4: BUSINESS PLANNING

FORM 1	FORM 2	FORM 3	FORM 4
Purpose of business planningBusiness planBusiness objectives	Business planning process	Business plan	Implementation of business plan

7.5 TOPIC 5: ENTERPRISE FINANCE AND SECURING INVESTORS

FORM 1	FORM 2	FORM 3	FORM 4
The need for financeSources of finance	Financial statementsCash budgets	Working capitalFinancial statementsCash BudgetsFinancial institutions	Business costsBreak-even analysisBudgeting and BudgetsSecuring Investors

7.6 TOPIC 6: PEOPLE IN BUSINESS ENTERPRISES

FORM 1	FORM 2	FORM 3	FORM 4
	Functions of managersMotivating employees	Motivation theoriesLeadershipBusiness communication	 Financial and non-financial methods of motivation Organisational structure

7.7 TOPIC 7: MARKETS AND MARKETING

FORM 1	FORM 2	FORM 3	FORM 4
The need for marketing	Types of markets-	Marketing researchMarket segmentationDemand forecasting	Economic integration Marketing mix

7.8 TOPIC 8: OPERATIONS MANAGEMENT

FORM 1	FORM 2	FORM 3	FORM 4
 Nature of Production Location of production 	Value addition Transport	Purchasing Inventory management	Warehousing Quality management Information Communication Technologies (ICTs) in operations management

8.0 COMPETENCY MATRIX

8.1 FORM 1

8.1.1 THE BUSINESS ENTERPRISE

TOPIC	LEARNING OBJECTIVES Learners should be able to:	CONTENT (knowledge, skills, values and attitudes)	NOTES AND SUGGESTED ACTIVITIES	SUGGESTED RESOURCES
Enterprising	explain the concept of enterprising	Concept of enterprising Meaning of: Enterprising, Enterpriser, Enterprise	 Defining terms Identifying enterprises which are in their communities Demonstrating enterprising activities that learners may practice at school and at home 	Recommended textbooks Case studies Samples of goods ICT tools: internet Resource person Relevant statutory instruments
Skills and personal attributes of an enterpriser	 identify skills and personal attributes needed to run an enterprise explain skills and personal attributes of a good enterpriser apply leadership skills in a given project identify the benefits and drawbacks of enterprising 	Skills and personal attributes such as leadership, innovation, creativity, team building, delegation, problem solving, as self-confidence, determination to succeed, perseverance. Benefits and drawbacks of enterprising	 Describing the personal attributes and skills needed to run a new enterprise. Operating local projects Explaining the benefits and drawbacks of enterprising giving examples 	Recommended textbooks Charts ICT tools Newspaper cuttings Literature on our Heritage

8.1.2 THE ENTERPRISING ENVIRONMENT

TOPIC	LEARNING OBJECTIVES Learners should be able to:	CONTENT (knowledge, skills, values and attitudes)	NOTES AND SUGGESTED ACTIVITIES	SUGGESTED RESOURCES
Internal and external stakeholders	 distinguish between internal and external stakeholders explain the role of each internal and external stakeholder 	Internal stakeholders such as: the enterpriser managers employees external stakeholders such as: Suppliers Competitors	 Explaining the difference between internal and external stakeholders Identifying the internal and external stakeholders Discussing the roles of internal and external stakeholders 	JournalsNewspapersChartsICT tools
Need for resources and capabilities	 differentiate resources and capabilities explain the need for resources in an enterprise explain reasons for analysing capabilities identify different types of resources required in an enterprise 	 Resources and capabilities The need for resources and capabilities Types of resources tangible such as - forests, land, water, capital, intangible such as labour, knowledge, enterprising, expertise, skills 	 Identifying different resources and capabilities Discussing the differences between capabilities and resources Explaining the need for resources in an enterprise Describing different types of resources 	Examples of tangible resources

8.1.3 SETTING UP A NEW ENTERPRISE

TOPIC	LEARNING OBJECTIVES Learners should be able to:	CONTENT (knowledge, skills, values and attitudes)	NOTES AND SUGGESTED ACTIVITIES	SUGGESTED RESOURCES
Unincorporated Business enterprises	 identify forms of unincorporated business enterprises describe the forms of unincorporated business' enterprises explain advantages and disadvantages of unincorporated business enterprises 	 Forms of business enterprises such as: sole proprietorship, partnership Characteristics of business enterprises Advantages and disadvantages of unincorporated business enterprises 	 Discussing forms of business enterprises Explaining forms of business enterprises Debating on the advantages and disadvantages of unincorporated business enterprises 	 Recommended textbooks Newspapers Local businesses
Purpose of business enterprise	explain the purpose of business enterprises	Purpose of the business enterprises such as: employment creation, infrastructural development	Discussing the purpose of business enterprises	

8.1.4 BUSINESS PLANNING

TOPIC	LEARNING OBJECTIVES Learners should be able to:	CONTENT (knowledge, skills, values and attitudes)	NOTES AND SUGGESTED ACTIVITIES	SUGGESTED RESOURCES
Purpose of Business planning Business plan	 explain business planning and a business plan describe importance of business planning explain importance of a business plan design a mini-business plan 	The need/purpose for business planning and a business plan	 Discussing purpose of business planning Discussing importance of business planning and business plan Dramatising importance of business plan Listing the elements of business plan Creating a mini-business plan 	 Recommended textbooks Samples of business plans Computers Software packages such as business in a box
Business objectives	identify different business objectives	Business objectives such as: Profit maximization Growth Survival Sales revenue Corporate social responsibility Ethical	Describing business objectives	

8.1.5 ENTERPRISE FINANCE AND SECURING INVESTORS

TOPIC	LEARNING OBJECTIVES: Learners should be able to	CONTENT (knowledge, skills, values and	NOTES AND SUGGESTED ACTIVITIES	SUGGESTED RESOURCES
		attitudes)		
Need for business	explain the need for finance in an	The need for finance	Discussing the need for finance	Recommended textbooks
finance	enterprise		in an enterprise	Local Financial
				Institutions
	explain investment and saving	Investment and saving	Describing investment and saving	Newspapers
Sources of finance			Listing sources of finance	
Oodrees of finance	identify sources of finance	Sources of finance for	Discussing differences between	
	identify sources of finance	different types of	internal and external sources of	
		enterprises:	finance	
	differentiate between internal and	Internal sources such as:	Explaining advantages and dis-	
	external sources of finance	personal savings, family,	advantages of various sources of	
		friends, profits from in-	finance	
	explain advantages and	vestment		
	disadvantages of various	 External sources such 	Role playing such as a learner	
	sources of finance	as: banks and other	approaching a friend for funds to	
		financial institutions,	start a business	
		com- munity sources,		
		including charities and	Touring financial institutions	
		social enterprises,		
		government grants and	Listing factors to consider when	
	identify factors to consider when	subsidies, venture	choosing sources of finances	
	choosing sources of finance	capitalists and equity		
		finance.		

8.1.6 MARKETS AND MARKETING

TOPIC	LEARNING OBJECTIVES Learners should be able to:	CONTENT (knowledge, skills, values and attitudes)	NOTES AND SUGGESTED ACTIVITIES	RESOURCES
The need for marketing	explain the meaning of market, product, demand and supply	 Meaning of : Market Product Supply Demand 	 Group research and brainstorming the meaning of the terms product, demand supply and market; and the relationship that exists between demand and supply Identifying different products around the school evaluating importance of marketing 	 Recommended text books Journals Newspapers ICT tools
	 discuss the importance of marketing to business enterprises explain the relationship that exists between demand and supply 	Importance of marketing	Illustrating the relationship that exists between demand and supply using diagrams	

8.1.7 OPERATIONS MANAGEMENT

TOPIC	LEARNING OBJECTIVES Learners should be able to:	CONTENT (knowledge, skills, values and attitudes)	NOTES AND SUGGESTED ACTIVITIES	SUGGESTED RESOURCES
Nature of production	 identify the means of production identify stages of production 	 Means of production such as land, labour, capital and enterprising Stages of production – primary, secondary and tertiary 	 Describing the means of production Describing the stages of production 	 Recommende d text books ICT tools Production process Local Businesses
Location of production	 explain the production function illustrate the production function identify factors influencing the location of a business unit discuss factors that lead to relocation of a business 	 Production function Locational factors such as nearness to raw materials, markets, transport and capital Relocational factors such as depletion of raw materials, dying markets, natural disasters and government policy 	 Illustrating the production process Discussing factors influencing business location. Examining factors leading to relocation of a business Citing businesses that relocated Giving reasons why named enterprises have relocated 	

8.2 FORM 2

8.2.1 THE BUSINESS ENTERPRISE

TOPIC	LEARNING OBJECTIVES: Learners should be able to:	CONTENT (knowledge, skills, values and attitudes)	SUGGESTED ACTIVITIES AND NOTES	SUGGESTED RESOURCES
The role of an Enterpriser in an enterprise	explain the role of an enterpriser in an enterprise	 Roles of an enterpriser in business such as: Scanning the environment Identifying business opportunities Mobilizing necessary resources Proper allocation of resources Setting up the business operations 	 Discussing the role of an enterpriser in business Visiting enterprises in the community 	 Recommended textbooks Case studies Samples of goods ICT tools: internet Newspaper cuttings Literature on our Heritage Resource person Relevant statutory instruments

8.2.2 THE ENTERPRISING ENVIRONMENT

TOPIC	LEARNING OBJECTIVES Learners should be able to:	CONTENT (knowledge, skills, values and attitudes)	NOTES AND SUGGESTED ACTIVITIES	SUGGESTED RESOURCES
Internal and external environment	 identify the internal and external environmental factors describe the internal and external environmental factors 	Internal and external environment SWOT Analysis	 Listing the internal and external environmental factors Discussing the internal and external environmental factors 	 Recommended text books Journals Newspapers ICT tools
Resources and capabilities	identify different ways of acquiring resources	Acquisition and ownership of resources	Listing different ways of acquiring and owning resources	Recommended textbooks
	 analyse different forms of resource ownership justify ownership of resources 	Sustainable use of resources	 Discussing different forms of resource ownership Role play on ownership of resources 	
	explain various ways of sustainable use of resources	SKIII	Describing ways of using resources sustainably	
	explain the importance of using resources sustainably	ise	Discussing importance of sustainable use of resources	

8.2.3 SETTING UP A NEW ENTERPRISE

TOPIC	LEARNING OBJECTIVES Learners should be able to:	CONTENT (knowledge, skills, values and attitudes)		SUGGESTED RESOURCES
Incorporated business enterprises	 identify forms of incorporated business enterprises explain the features of incorporated business enterprises analyze the benefits and limitations of different incorporated business enterprises 	 Limited companies and cooperatives features of incorporated business enterprises Benefits and limitations of incorporated business enterprises 	 Describing different forms of incorporated business enterprises Explaining features of different incorporated business enterprises Debating on the benefits and limitations of incorporated business enterprises 	Recommended textbooks
Setting up a sole proprietorship and Partnership Business ethics	 identify the requirements of setting up a business enterprise establish a sole proprietorship or partnership business enterprise explain issues concerning business ethics evaluate the importance of being ethical in business apply business ethics in their projects 	 Requirements of setting up a sole proprietorship and a partnership Process of forming a business enterprise Business ethics 	 Discussing the requirements of setting up business enterprises Visiting business enterprises Compiling information on formation of business enterprise Discussing issues concerning business ethics Debating the advantages and disadvantages of a business being ethical or not ethical applying business ethics in running projects 	ICT tools
Business size and growth	describe factors influencing business growth	 Factors influencing business growth such as: capital, competition, management, labour and location 	Discussing the factors influencing business growth	Textbooks I.C.T tools

8.2.3 SETTING UP A NEW ENTERPRISE

TOPIC	LEARNING OBJECTIVES Learners should be able to:	CONTENT (knowledge, skills, values and attitudes)	NOTES AND SUGGESTED ACTIVITIES	SUGGESTED RESOURCES
Causes of business failure	 discuss the reasons why some businesses fail suggest solutions to causes of business failure 	Causes of business failure such as: poor management, poor recording keeping and lack of finance	 Explaining causes of business failure Describing causes of business failure Investigating signs of failure/weaknesses in school projects Discussing solutions to causes of business failure 	 Textbooks I.C.T tools Local business centre

8.2.4 BUSINESS PLANNING

TOPIC	LEARNING OBJECTIVES: Learners should be able to:	CONTENT (knowledge, skills, values and attitudes)	SUGGESTED ACTIVITIES AND NOTES	SUGGESTED RESOURCES
Business planning process	 describe business planning process discuss importance of each business planning step execute business planning process 	Business planning process: Environmental analysis Destiny, cause and calling objective setting options generation, evaluation and selection implementation, review and control	 explaining business planning process Describing the importance of each business planning step Presentations on business planning process carrying out business planning process 	Recommended textbooks

8.2.5 NTERPRISE FINANCE AND SECURING INVESTORS

TOPIC	LEARNING OBJECTIVES: Learners should be able to	CONTENT (knowledge, skills, values and attitudes)	NOTES AND SUGGETSED ACTIVITIES	SUGGESTED RESOURCES
Financial statements	 explain importance of keeping accurate financial records prepare an income statement draw a statement of financial position prepare a simple cash budget 	 Financial statements Income statement Statement of financial position Cash budgets 	 Discussing importance of keeping accurate financial records Preparing financial statements such as income statement and statement of financial position Identify inflows and out flows 	Recommended text-books Local business enterprises Financial statements
Cash Budgets	describe a cash budget		Applying cash budget information on projects	

8.2.6 PEOPLE IN BUSINESS ENTERPRISES

TOPIC	LEARNING OBJECTIVES Learners should be able to:	CONTENT (knowledge, skills, values and attitudes)	NOTES AND SUGGESTED ACTIVITIES	SUGGESTED RESOURCES
Functions of managers	explain functions of managers in a business	Management functions: Planning Leading Organizing Controlling	 Outlining functions of managers Discussing the functions of managers Role playing functions of managers 	Recommended text books ICT tools
Motivating employees	 explain the benefits of motivated employees identify financial and nonfinancial methods of motivating employees investigate how local employees are motivated demonstrate motivation skills in projects 	Motivation	 Discussing the benefits of motivated employees Describing financial and nonfinancial methods of motivation Investigating and reporting on the methods being used to motivate employees at school 	 Recommended text books Merit awards

8.2.7 MARKETS AND MARKETING

TOPIC	LEARNING OBJECTIVES Learners should be able to:	CONTENT (knowledge, skills, values and attitudes)	NOTES AND SUGGESTED ACTIVITIES	RESOURCES
Types of Markets	 identify types of markets explain types of markets 	Types of markets Physical and virtual markets Local markets Regional markets Global markets	 Listing types of markets Describing types of markets 	 Recommended text books Pamphlets ICT tools such computers, internet Resource persons
	describe the features of virtual and physical markets	Features of physical and virtual markets	Explaining features of virtual and physical marketsVisiting local markets	
	 discuss the advantages and disadvantages of physical and virtual markets participate in various types of markets 	Advantages and disadvantages of physical and virtual markets	 Outlining the advantages and disadvantages of different types of markets Selling or buying products on various marketing platforms such as virtual Advertising on available marketing 	
	 evaluate benefits and challenges encountered in foreign markets implement solutions that reduce challenges faced in foreign markets 	St. bills	platforms Participating in foreign markets through activities such as viewing online products in foreign markets and requesting quotations. Suggesting solutions to challenges faced in foreign markets	

8.2.8 OPERATIONS MANAGEMENT

TOPIC	OBJECTIVES Learners should be able to:	CONTENT (knowledge, skills, values and attitudes)	SUGGESTED ACTIVITIES	RESOURCES
Value addition	 explain value addition explain ways of adding value to a product explain the importance of adding value to products create a product using locally available inputs 	 The production function (inputs, processes & outputs) Value addition 	 Explain the concept of value addition Discussing the advantages and disadvantages of value addition Making products from locally available inputs 	Locally available inputs such as candles, green vegetables
Transport	 explain the importance of transport identify different modes of transport describe strengths and weaknesses of different modes of transport explain factors influencing choice of mode of transport 	 Importance of transport in production and operations Modes of transport Strengths and weakness of different modes of transport Factors to consider when choosing transport modes 	 Discussing the importance of transport Listing modes of transport Discussing strengths and weaknesses of different modes of transport Identifying factors influencing choice of mode of transport 	ICT tools

8.3 FORM 3

8.3.1 THE BUSINESS ENTERPRISE

TOPIC	LEARNING OBJECTIVES: Learners should be able to:	CONTENT (knowledge, skills, values and attitudes)	NOTES AND SUGGESTED ACTIVITIES	SUGGESTED RESOURCES
Drivers towards enterprising	 list the drivers towards enterprising explain the different drivers towards enterprising evaluate drivers towards enterprising 	Drivers towards enterprising such as: Government policies Demographic and economic changes Self-actualization Community enterprising heroes	 Identifying drivers towards enterprising Explaining the drivers towards enterprising Discussing the different drivers towards enterprising Researching on factors that contributed to the success of local community enterprising heroes. 	 ICT tools Recommended text books Resource persons – local enterprisers

8.3.2 THE ENTERPRISING ENVIRONMENT

TOPIC	LEARNING OBJECTIVES; Learners should be able to;	CONTENT (knowledge, skills, values and attitudes)	NOTES AND SUGGESTED ACTIVITIES	SUGGESTED RESOURCES
Business constraints	 identify business constraints explain the business constraints 	Business constraints such as: Political Economic Ecological Social Legal	 Listing the various business constraints Analysing the effects of each business constraint 	 Recommended text books Guest experts Sample documents of government policy ICT tools

8.3.3 SETTING UP A NEW ENTERPRISE

TOPIC	LEARNING OBJECTIVES;	CONTENT	NOTES AND SUGGESTED	SUGGESTED
10110	Learners should be able to;	(knowledge, skills, values and attitudes)	ACTIVITIES	RESOURCES
Forms of business enterprises	outline forms of business enterprises	 Forms of business enterprises Private and public enterprises Public corporations Joint ventures Franchise 	Identifying forms of business enterprises	 Recommended text books Guest experts from organizations such as ZIMRA
	 describe the features of different forms of business enterprises 		Explaining features of each form of business enterprise	Media such as newspapers and magazines
	analyse the advantages and disadvantages of each form of business enterprise	15	Explaining the advantages and disadvantages of each form of business enterprise	Sample documents required in setting up a
	compare and contrast different forms of business enterprises	CKIIII	Recommending a suitable form of business enterprise.	new enterprise ICT tools
Assistance to enterprise start-ups	 justify reasons why new business enterprises need support 	Need for support	Explaining why enterprise start-ups need support	Recommended text booksvideosresource
	identify ways of support given to new business enterprises	Ways of business support such as: friends, family members and government	Discussing sources of assistance/support	persons • ICT tools
	explain why some enterprises grow and others remain small	Small and Large business		
	discuss advantages and disadvantages of business enterprises being small or large	Advantages and disadvantages of different business sizes	Evaluating importance of small or large business enterprises	
	perform fundraising activities to raise money for mini-enterprises		Carrying out fundraising activities	

8.3.4 BUSINESS PLANNING

TOPIC	LEARNING OBJECTIVES; Learners should be able to;	CONTENT (knowledge, skills, values and attitudes)	NOTES AND SUGGESTED ACTIVITIES	SUGGESTED RESOURCES
Business plan	 explain components of a business plan explain the importance of a business plan develop a business plan 	Business plan guide; Executive summary Organisational background Products Market analysis Strategy and implementation Management Financial plan Importance of business plan	 Listing components of a business plan Describing components of a business plan Discussing the importance of a business plan Discussing possible business ventures Crafting a business plan Consulting resource persons such as business consultants 	 Recommended textbooks Sample business plans Resource person

8.3.5 ENTERPRISE FINANCE AND SECURING INVESTORS

TOPIC	LEARNING OBJECTIVES: Learners should be able to	CONTENT (knowledge, skills, values and attitudes)	NOTES AND SUGGESTED ACTIVITIES	SUGGESTED RESOURCES
Working capital	 explain the meaning of working capital identify components of working capital cycle discuss importance of managing working capital explain ways of managing working capital 	Managing working capital	 Discussing the meaning of working capital Listing components of working capital Discussing the significance of working capital Researching on the importance of managing working capital Discussing ways of managing working capital 	Recommended text-books Local business enterprises Financial statements
	control working capital in a given enterprise	-8) S	Controlling working capital on assigned projects	
Financial statements	 prepare an income statement draw a statement of financial position 	Financial statements Income statement Statement of financial position	Preparing income statements Creating a statement of financial position	
Financial institutions	 identify different types of financial institutions explain functions of different financial institutions 	Financial institutions such as Merchant banks, Commercial banks and Discount houses	Discussing roles of different financial institutions	 Recommended text- books Financial institutions Financial statements

8.3.6 PEOPLE IN BUSINESS ENTERPRISES

TOPIC	LEARNING OBJECTIVES	CONTENT	NOTES AND SUGGESTED	SUGGESTED
	Learners should be able to:	(knowledge, skills, values and attitudes)	ACTIVITIES	RESOURCES
Motivation theories	 identify the theories of motivation discuss Maslow, Taylor, McGregor and Herzberg theories of motivation assess the applicability of motivation theories to different business enterprises 	Motivation theories: The concept of human needs (Maslow) Herzberg, (Hygiene factors) Taylor McGregor theory X and Y	 Discussing the theories of motivation Identifying human needs according to Maslow Explaining motivation theories by Maslow, Taylor, McGregor and Herzberg Evaluating the applicability of motivation theories to different business enterprises 	 Local business enterprises ICT tools such as Internet, Computers and Cell-phones
Leadership	 explain leadership identify qualities of a good leader discuss different leadership styles 	 Leadership qualities Leadership styles: such as democratic, autocratic, laissez faire. 	 Defining what leadership is Outlining qualities of a good leader Discussing different leadership styles Role play exhibiting different styles of leadership 	
Business communication	 explain business communication analyse the importance of communication in business evaluate different methods of communication 	 Importance of business communication Methods of communication such as written, oral and electronic 	 Discussing the importance of business communication Debating on the advantages and disadvantages of various communication methods Visiting existing enterprises and observing communication methods in use. 	
	justify the appropriateness of communication methods and media in given circumstances	Communication media such as letters, memorandum and radio	 Debating on the advantages and disadvantages of various communication media Recording and reporting on their 	

8.3.6 PEOPLE IN BUSINESS ENTERPRISES

TOPIC	LEARNING OBJECTIVES Learners should be able to:	CONTENT (knowledge, skills, values and attitudes)	NOTES AND SUGGESTED ACTIVITIES	SUGGESTED RESOURCES
	assess the impact of ICTs in business communication	Impact of ICTs in business communication	Evaluating the impact of ICTs in business communication	

8.3.7 MARKETS AND MARKETING

TOPIC	LEARNING OBJECTIVES Learners should be able to:	CONTENT (knowledge, skills, values and attitudes)	NOTES AND SUGGESTED ACTIVITIES	SUGGESTED RESOURCES
Marketing research	 explain the importance of marketing research identify different types of research data identify sources of data apply appropriate 	 Importance of marketing research Types of research data Qualitative Quantitative Sources of data Sampling methods 	 Discussing the importance of marketing research Describing different types of research data Describing different sources of data Discussing sampling methods 	 Recommended text books Software packages such as Microsoft excel, SPSS, publisher Sample questionnaires Recorders Cameras
Market segmentation	sampling methods to given situations design data collection tools collect research data present data in formats such as graphs, tables and charts interpret and analyse data discuss factors to consider when segmenting a market explain reasons for market segmentation segment a market explain the importance of	 Data collection tools such as questionnaire and interviews Data collection Methods of data presentation such as tables, graphs and charts Data interpretation and analysis Reasons for market segmentation Factors to consider when segmenting a market such as demography, income and personal interests Demand forecasting Qualitative techniques of demand forecasting 	 Designing data collection tools Collecting data using different tools Processing collected data Illustrating collected data using graphs, tables, charts Interpreting and analysing data Explaining factors to consider when segmenting a market Discussing reasons for market segmentation Subdividing markets into various segments Discussing the importance of demand forecasting Discussing qualitative techniques of demand forecasting Forecasting demand in given 	

TOPIC	LEARNING OBJECTIVES Learners should be able to:	CONTENT (knowledge, skills, values and attitudes)	NOTES AND SUGGESTED ACTIVITIES	SUGGESTED RESOURCES
Demand forecasting	demand forecasting		projects	
	identify methods of demand forecasting		00,1	

8.3.8 OPERATIONS MANAGEMENT

TOPIC	LEARNING OBJECTIVES: Learners should be able to	CONTENT (knowledge, skills, values and attitudes)	NOTES AND SUGGESTED ACTIVITIES	SUGGESTED RESOURCES
Purchasing	Explain importance of the purchasing function	Purchasing function	 Discussing the importance of the purchasing function Listing steps of the purchasing process 	ICT tools Recommended text-books
	identify the five (5) 'rights' of purchasing	Rights of purchasing	 Explaining 'rights' of purchasing Illustrating the purchasing cycle 	
	explain stages of the purchasing cycle	Purchasing cycle	Outlining the role of e-purchasing	
	explain the role of e- purchasing	e-purchasing		
Inventory Management	describe inventory management	Types of inventories	Explaining types of inventories	ICT tools Recommended text-
	explain the advantages and disadvantages of holding inventory	Costs and benefits of holding inventory	Discussing the benefits and limitations of holding inventory	books

8.4 FORM 4

8.4.1 ENTERPRISING ENVIRONMENT

TOPIC	LEARNING OBJECTIVES Learners should be able to:	CONTENT (knowledge, skills, values and attitudes)	NOTES AND SUGGESTED ACTIVITIES	SUGGESTED RESOURCES
Business Opportunities and Risks	 identify opportunities and risks for enterprise investigate opportunities and risks associated with local business enterprises identify risks associated with business enterprises 	Ways in which opportunities might arise such as: identifying the need or demand for a product or service the ability to meet the demand new technology Research and Development (R&D) recognising areas for expansion changes in taste and fashion changes in the size and structure of population changes in real income opportunities offered by globalisation Government policies. Potential risks faced by enterprisers	 Identifying opportunities for the rise of business. Identifying current government economic policies Engaging in exhibitions Job shadowing Role playing Touring businesses Identify risks associated with business growth. Assessing the likelihood and magnitude of impact caused by the risks 	ICT tools Newspaper cuttings Recommended text books Local business

8.4.2 SETTING UP A NEW ENTERPRISE

TOPIC	LEARNING OBJECTIVES Learners should be able to:	CONTENT (knowledge, skills, values and attitudes)	NOTES AND SUGGESTED ACTIVITIES	SUGGESTED RESOURCES
Risk, ownership and limited liabilities	 identify risks associated with formation of new business enterprise explain the concepts of corporate legal personality and limited liability evaluate the importance of limited liability 	 Risks associated with setting up an enterprise Limited liability and corporate legal personality 	Discussing risks associated with formation of new business enterprise Describing the concept of corporate legal personality and limited liability Explaining the importance of limited liability	Recommended textbook ICT tools
Formation of business enterprise	 identify legal formalities required in the formation of a business enterprise explain the contents of business documents required in the formation of a business enterprise 	Memorandum of Association Articles of Association	 Outlining the steps followed when forming a business enterprise. Discussing the contents of business enterprise documents Constructing/creating business documents of their choice. Visiting companies to check on business documents 	Recommended textbook Actual Business documents Resource persons
Business size	 Identify ways of measuring business size evaluate the methods of measuring business size discuss the role of Small to 	 Measuring business size Importance of SMEs to the economy 	 Discussing ways of measuring business size Discussing the limitations of each method Outlining the role played by 	Resource personDramaRecommended textbooks

8.4.2 SETTING UP A NEW ENTERPRISE

TOPIC	LEARNING OBJECTIVES Learners should be able to:	CONTENT (knowledge, skills, values and attitudes)	NOTES AND SUGGESTED ACTIVITIES	SUGGESTED RESOURCES
	Medium Enterprises (SMEs) in the economy		SMEs in the country's economy	
	identify government assistance to SMEs	Assistance to SMEs such as grants and loans	 Discussing forms of government assistance Dramatizing cases of assistance to SMEs 	
Business growth	 identify methods of business growth evaluate methods of business growth assess the effects of business growth apply at least one method of 	 Ways of business growth such as: vertical, horizontal merger takeover Effects of business growth 	 Outlining methods of business growth Discussing advantages and disadvantages of each method of business growth Discussing the effects of business growth Applying at least one method 	
	business growth to available business enterprises	SK	of business growth to local business	

8.4.3 BUSINESS PLANNING

TOPIC	LEARNING OBJECTIVES: learner should be able to:	CONTENT (knowledge, skills, values and attitudes)	NOTES AND SUGGESTED ACTIVITIES	RESOURCES
Implementation of business plan	 implement designed business plans on selected projects manage selected projects 	Business plan implementation	 Executing business plans of choice Managing the projects 	 Business plan Resource person such as consultants Recommended textbooks

8.4.4 ENTERPRISE FINANCE AND SECURING INVESTORS

TOPIC	LEARNING OBJECTIVES: Learners should be able to	CONTENT (knowledge, skills, values and attitudes)	NOTES AND SUGGETSED ACTIVITIES	SUGGESTED RESOURCES
Business costs	classify costs	Business costs such as:FixedVariableDirectindirect	Explaining different types of costs	Break even chartLocal business projectsSoftware packages such as excel
Break-Even Analysis	 explain break-even analysis construct a break-even chart calculate break-even point, output and margin of safety for a business venture discuss importance of break-even analysis 	Break- even analysis Loss/profit region Margin of safety Break-even point	 Describing break-even analysis Drawing a break-even chart Computing a break-even point Evaluating the concept of break-even analysis Calculating break-even point using 	
Budgeting and budgets	 explain the concepts of budgeting and budgets identify different types of budgets prepare a budget for an enterprise explain the importance of budgeting explain different ways of attracting investors 	Budgeting and budgets Types of budgets: cash, sales, production and purchases Ways of attracting investors	 Discussing differences between budgeting and budgets Describing types of budgets Preparing a simple budget for an enterprise Discussing the importance of budgeting Discussing ways of attracting investors 	
Securing Investors	JSINES	such as: - Favourable government policy, - Good corporate governance - Reputable brand		

8.4.6 MARKETS AND MARKETING

TOPIC	LEARNING OBJECTIVES: Learners should be able to	CONTENT (knowledge, skills, values and attitudes)	NOTES AND SUGGETSTED ACTIVITIES	SUGGESTED RESOURCES
Economic integration	 explain the concept of economic integration describe aims of different economic blocs explain the advantages and disadvantages of economic integration 	Regional economic integration such as: SADC COMESA ECOWAS	 Discussing the meaning of economic integration Discussing the aims and operations of different trading blocs Debating on the effect of economic integration to the economy of Zimbabwe 	 Recommended text-books Brochures ICT tools
Marketing mix	 identify marketing mix variables explain marketing mix variables evaluate the impact of marketing mix variables on marketing 	Marketing mix variables such as product (product development, product life cycle, packaging and branding), price, place and promotion	 Listing marketing mix variables Discussing marketing mix variables Suggesting appropriate pricing, product, distribution and promotional strategies for a given market Crafting an advertising model 	

8.4.7 OPERATIONS MANAGEMENT

TOPIC	LEARNING OBJECTIVES: Learners should be able to	CONTENT (knowledge, skills, values and attitudes)	NOTES AND SUGGETSED ACTIVITIES	SUGGESTED RESOURCES
Warehousin	 describe role of warehousing explain factors to consider when locating a warehouse state different types of warehouses explain functions of different types of warehouses 	 The need for warehousing Factors considered when locating a warehouse Types of warehouses 	 Explaining importance of warehousing Listing factors to consider when locating a warehouse Identifying different types of warehouses Describing functions of each type of warehouse Touring warehouses 	 Recommended textbooks ICT tools Warehouses
Quality management	 explain the concept of quality management analyse the importance of producing quality products explain ways of assuring quality 	 Concept of quality management Importance of quality management Ways of assuring quality such as Total Quality Management (TQM), quality circles and Just-In-Time (JIT) 	 Describing the concept of quality management Discussing the benefits and costs of producing quality products Describing ways of assuring quality 	Recommended textbooks ICT tools Warehouses
Information Communication Technologies (ICTs) in Operations Management	 evaluate the impact of ICTs in operations management recommend appropriate ICT tools for given circumstances 	ICTs in operations management such as; bar codes Radio frequency identification (RFID) Computer aided design Online billing	 Explaining ICT tools used in operations management Discussing impact of ICTs in operations management Suggesting ICTs that can be used in local enterprises 	 Software packages such as SAGE Recommended textbooks

9.0 ASSESSMENT

The Business Enterprise syllabus learning area for Forma 1-4 shall be assessed through School Based Continuous Assessment (SBCA) and Summative Assessment (SA). These assessments shall be guided by the principles of inclusivity, practicability, authenticity, transparency, flexibility, validity and reliability. The principles are crucial for creating a supportive and effective learning environment that fosters growth and development in learners at secondary school level. Arrangements, accommodations and modifications shall be visible to enable candidates with special needs to access assessments.

This section covers the assessment objectives, the assessment model, the scheme of assessment, and the specification grid.

9.1 Assessment Objectives

Learners will be assessed on their ability to:

- 9.1.1 explain relevant terms used in Business Enterprise Skills
- 9.1.2 demonstrate knowledge of basic principles, techniques and ideas in Business Enterprise Skills
- 9.1.3 interpret information through numeracy and literacy
- 9.1.4 analyse significant factors to consider in business enterprise situations
- 9.1.5 apply knowledge and skills to solve everyday challenges in enterprise situations
- 9.1.6 make accurate judgments on commercial issues
- 9.1.7 communicate commercial information in a logical and coherent manner
- 9.1.8 execute acquired enterprising skills in business projects

9.2 Assessment Model

Assessment of learners at lower secondary school level for the Business Enterprise Syllabus Forms 1-4 shall be both Continuous and Summative as illustrated in Figure 1. School Based Continuous Assessment shall include recorded activities from the School Based Projects done by the learners. The mark shall be included on learners' end of term and year reports. Summative assessment at school level shall include terminal examinations which are at the end of the term and year.

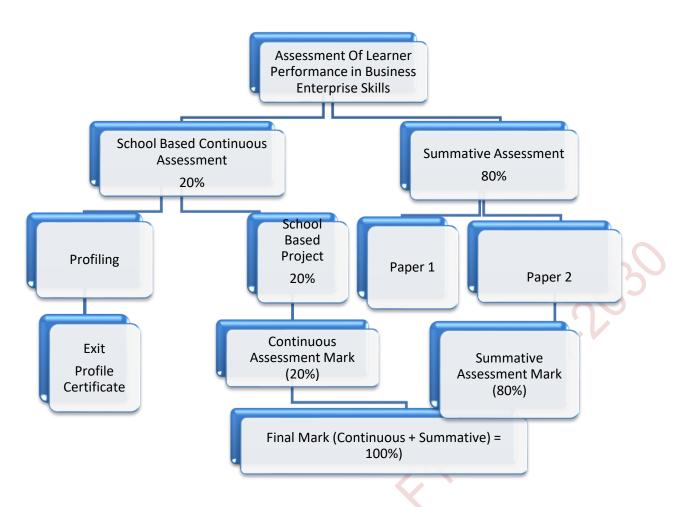


Fig. 1 Assessment Model

In addition, learners shall be profiled and learner profile records established. Learner profile certificates shall be issued for checkpoints assessment in schools as per the dictates of the Teacher's Guide to Learning and Assessment. The aspects to be profiled shall include learner's prior knowledge, values and skills, and subsequently the new competences acquired at any given point.

9.3 Scheme of Assessment

The Assessment Model shows that learners shall be assessed using both School Based Continuous Assessment and Summative Assessment for both School and ZIMSEC assessments.

The table shows the Scheme of Assessment where 20% is allocated to School Based Continuous Assessment and 80% to School or ZIMSEC Summative Assessment.

FORM OF ASSESSMENT	WEIGHTING
School Based Continuous Assessment	20%
Summative Assessment	80%
Total	100%

9.3.1 Description of School Based Continuous Assessment

Learners shall do one school-based project per Form which contributes to 20% of the end of year final mark. The end of year summative assessment shall then contribute 80%. However, for ZIMSEC public examinations, two (2) school-based projects shall be considered as School Based Continuous Assessment at Form 4. The two School Based Projects shall include those done during Form 3 and Form 4 sessions. Each will contribute 10%.

9.3.1.1: School - Based Project Continuous Assessment Scheme

The Table given below shows the Learning and Assessment Scheme for the School Based Project.

Project Execution Stages	Description	Timelines	Marks
1	Problem Identification	January	5
2	Investigation of related ideas to the problem/innovation	February	10
3	Generation of possible solutions	March	10
4	Selecting the most suitable solution	April-May	5
5	Refinement of selected solution	June	5
6	Presentation of the final solution	July	10
7	Evaluation of the solution and Recommendations	August-September	5
	TOTAL		50

The learning and assessment scheme shows the stages that shall be executed by pupils and the timeline at which each stage shall be carried out. Possible marks, totalling 50, are highlighted to indicate how much can be allocated.

9.3.2 Description of the ZIMSEC Summative Assessment

ZIMSEC Summative Assessment shall be a public examination at Form 4. The examination shall consist of 2 papers of equal weighting

Paper	Paper type	Marks	Duration	Weighting
1	Structured Short Questions	100	1 hour 45 minutes	40%
2	Case study and Essays	100	2hours 15 minutes	40%
TOTAL				80%

Description of papers

Paper 1

Duration: 1 hour 45 minutes
Structured Short Questions

The paper consists of six (6) questions.

Paper 2

Duration: 2 hours 15 minutes

The paper consists of 2 sections which are Section A and Section B

Section A - Case Study

One (1) case study totaling 40 marks

Section B - Essays

Three (3) essay questions totaling 60 marks will be answered out of 6 questions

Skills	Paper 1	Paper 2
Knowledge and comprehension	20%	20%
Application and Analysis	30%	30%
Problem solving	50%	50%
Total	100%	100%
	44	F. A. 202 A. 2.2.
Business	arorise skilli	
Business	at Prise skilli	
Busines	atorice skills	